ARMENIA

CORRUPTION SURVEY

OF HOUSEHOLDS

2008

MOBILIZING ACTION
AGAINST CORRUPTION

ARMENIA CORRUPTION SURVEY OF HOUSEHOLDS 2008

MOBILIZING ACTION AGAINST CORRUPTION

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Yerevan 2009

MOBILIZING ACTION AGAINST CORRUPTION

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2008 ARMENIA CORRUPTION SURVEY OF HOUSEHOLDS

This report highlights the main findings of USAID MAAC Activity Corruption Survey of Households. Survey fieldwork took place between 21 September and 6 October 2008.

SUMMARY OF MAIN SURVEY FINDINGS

- Six in 10 Armenians are dissatisfied with the overall situation in their country. Unemployment is indentified as the main problem facing Armenia today. Poverty, inflation and economic problems in general are also key issues of concern for Armenians.
- More than eight in 10 consider corruption to be a serious problem facing the nation yet the view that corruption is a fact of life in Armenia is not shared by respondents across all regions.
- While the level of corruption is perceived to be quite high, 30% believe it has decreased relative to the year before.
- Corruption is perceived to be very common in institutions and public offices. Two-thirds of respondents believe law enforcement institutions and the prosecution are

corrupt to some or to a great extent. The Central Electoral Commission is also deemed corrupt by a high percentage of respondents (58%).

- Respondents are less likely to have definitive opinions about the level of corruption in the offices of the president and the prime minister. Yet a plurality (45%) says that corruption is most severe among high-ranking public officials rather than mid- (20%) or low ranking public officials (9%). Seventeen percent believe corruption is the same across all ranks.
- Corruption in different sectors and public services is also perceived to be quite common. This is especially the case for electoral systems and processes, where 66% believe corruption is common, the police (65%), traffic police (62%), healthcare (61%), and education (58%).
- Based on respondents' actual experience with different sectors and services, demand for bribes is highest with the traffic police (37% have been asked for bribes when they contacted this service), customs authorities (34%), and healthcare in general (23%).
- The majority of Armenians (53%) are likely to continue to pay bribes as they believe there is no other way to get things done or because they need to speed up process and procedures. Yet on the positive side, a solid majority (72%) would refuse to take bribes.
- Most Armenians are reluctant to report corrupt acts: a tiny 1% of respondents have reported an act of corruption in the past. Respondents cite a variety of concerns that could impede their reporting of corruption including the belief that society does not reward those who report corruption and that no actions will be taken as a result of reporting corruption. The data also shows that only 25% of respondents have an idea about what institutions to contact to report a corrupt official.
- Few Armenians have been assuming a proactive role in the fight against corruption. A 51% majority believes there is nothing they can do to reduce corruption in Armenia. However, many are willing to take more actions in the future that could help in combating corruption such as abstaining from paying bribes (74%), refusing to do favors to public officials (60%), and supporting anti-corruption educational campaigns (28%).
- Awareness of NGOs engaged in anti-corruption work is poor: only 6% know of any NGOs that are active in fighting corruption. Yet respondents cite several areas of assistance in corruption-related issues that NGOs could provide such as information about citizens' rights in the area of corruption (61%), information about citizens' obligation in the area of corruption (38%), and information about anti-corruption legislation (28%).
- Slightly more Armenians (40%) would not approach an NGO-run anti-corruption center to get assistance in a corruption case than those who would (35%). Most of those who would not approach such a center believe that these centers are too weak and may not be able to help them. Most of those who would approach such centers would do so because they trust that the centers would help them.
- As for the government's anti-corruption initiatives, a third of respondents say they are aware of these initiatives but the assessment of their effectiveness is mixed. Yerevan residents are more critical of the government's anti-corruption efforts as more judge them to be ineffective (47%) rather than effective (38%) and more disagree (52%) that the government has a sincere desire and will to combat corruption rather than agree (44%). The picture is reversed in other urban and in rural areas.

- The main information sources Armenians use to form their opinions and assessments of corruption are the media (mainly TV) and word of mouth (talks with friends/family/relatives). Yerevan residents tend to rely more on word of mouth while residents in other urban areas and in rural areas rely more on the media.
- H1 Public Television and Shant TV are the most frequently watched TV channels in Armenia. Sixty-three percent tune in to H1 TV on a daily basis while Shant TV is watched daily by 51%. Shant TV is, however, slightly more trusted than H1 TV to provide accurate news and information.

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SURVEY & SAMPLE METHODOLOGY

SAMPLE DESIGN

Sample size: 1,549 respondents representing the voting-age population in Armenia (18 years+)

Margin of error: ± 2.49% within a 95% confidence interval, assuming a pure random sample

Sample area coverage: Yerevan City and all the administrative regions (Marzes) in Armenia. The sample was designed to be representative at the level of the following three sub-strata:

- Yerevan: n= 540
- Other urban areas: n= 509
- Rural areas: n= 500

Fieldwork dates: 21 September till 6 October 2008

Survey firm: Following a competitive bidding, IFES contracted the Caucasus Research Resource Center (CRRC), a program of the Eurasia Partnership Foundation, to implement the survey in Armenia

Sampling method: Multistage cluster sampling with preliminary stratification by urban/rural and by Marz

Sampling frame: Household address lists of electricity users provided by the Armenian Electricity Networks Company. The following steps were implemented within a four-stage sampling approach:

- Grouping of electricity network branches into Marzes; stratifying the sample proportionately by Marz and by urban and rural location
- Random selection of Primary Sampling Units (PSUs) or clusters within the Marzes; each cluster is comprised of an average of 500 households, usually corresponds to an electricity transformation station
- Selection of households (final sampling units) within PSUs by systematic selection method
- Random selection of sampling elements (adults) within households by next birthday method
- Interviewing technique: face-to-face interviewing using pencil and paper in respondents' households

Weights: Following data collection, the data was weighted by age and gender to bring the realized sample in line with target population parameters in order to be nationally representative of the adult (18+) population of Armenia[1].

CHARTS

For charts and tables where percentages are based on filtered respondents or certain demographic groups, the appropriate unweighted sample base for each percentage is specified in the relevant chart or table (example: n=456). For all other charts or where not otherwise specified, the sample base is the total sample size of 1,549 (n=1,549).

There may be a slight variation between numbers presented in the analysis and the data figures or tables due to rounding. These are only a few cases and the difference is never greater than 1 percent.

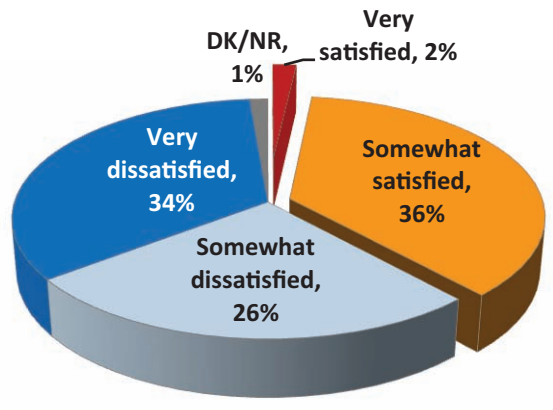
[1] Weights for gender and age are based on the Demographic and Health (DHS) Survey conducted in Armenia in 2005. This survey provides more reliable population estimates than the National Statistical Service (NSS) Armenia whose data is outdated and includes non-resident Armenians.

OPINIONS ON GENERAL SITUATION IN ARMENIA

MOST ARMENIANS UNHAPPY WITH OVERALL SITUATION IN COUNTRY

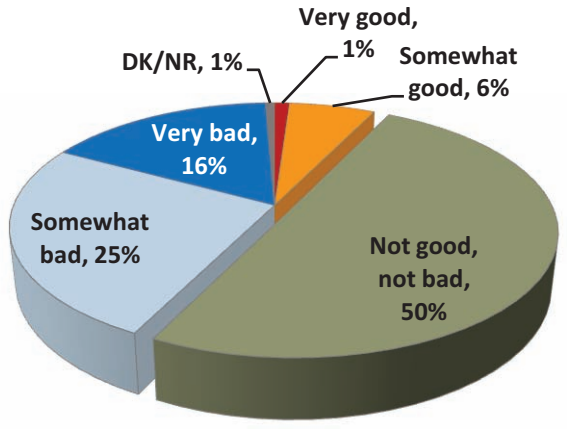
Most survey respondents expressed dissatisfaction with the overall situation in Armenia. A sizable third of respondents said they were very dissatisfied with the overall situation and another 26% said they were somewhat dissatisfied compared with only 38% who were either somewhat (36%) or very (2%) satisfied. No major differences emerged when breaking down these results by region except for a relatively higher proportion of "very dissatisfied" in rural Armenia (39%) as compared to Yerevan (30%). When evaluating these findings by the level of interest in politics and government, we notice that those who express a higher level of interest in matters of politics and government tend to have a higher level of satisfaction with the overall situation. Indeed, 43% of those declaring an interest in politics and government were very or somewhat satisfied with the overall situation compared with only 35% of those who were not interested in matters of politics and government. **(Figure 1)**

Figure 1: Satisfaction with overall situation
(% of total)



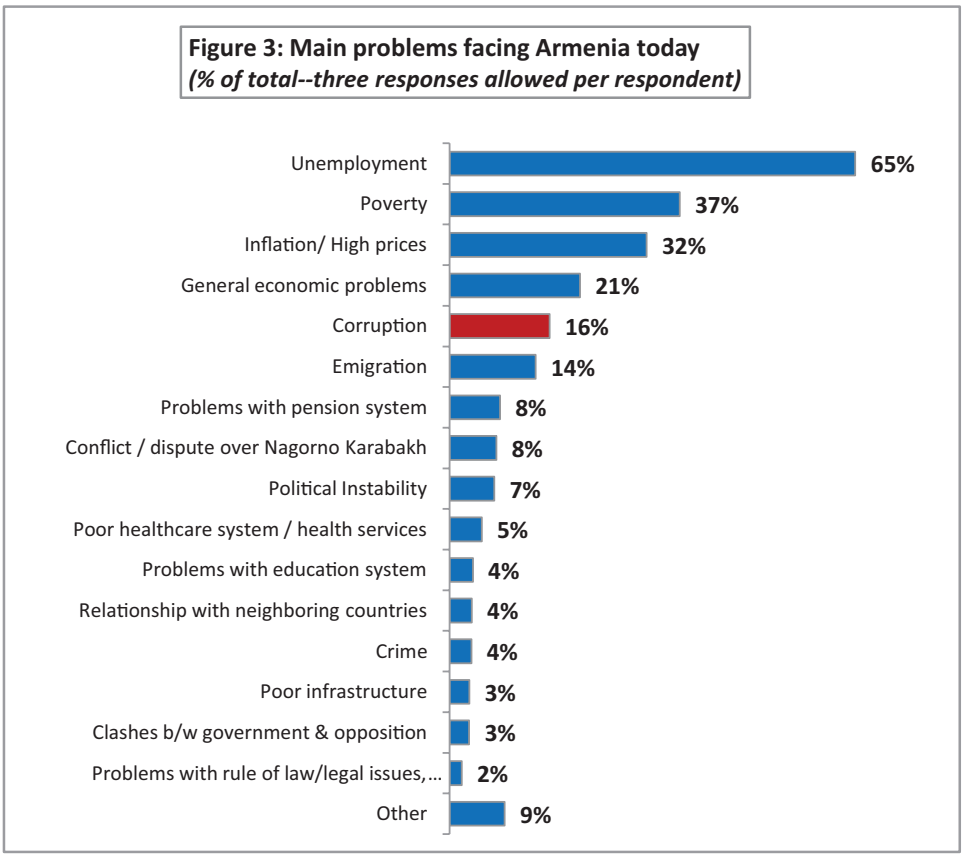
Respondents' assessment of the current economic situation is equally grim with half the respondents saying it was neither good nor bad and about 42% saying it was very (16%) or somewhat (25%) bad. Only 7% of respondents had a positive assessment of the economy saying it was very (1%) or somewhat good (6%). Older respondents had a much more pessimistic view of the economy with 54% of respondents 55 or older saying the economy is very or somewhat bad as opposed to a third of the 18-34 and 40% of the 35-54 who gave a similar assessment. When looking at assessments of the economy by region, a slightly higher proportion of Yerevan respondents believed that the economic situation was very or somewhat bad (46%) compared with 38% in other urban areas[2] and 42% in rural areas. This finding is somewhat perplexing given that Yerevan is more economically developed than other regions and considering higher average household incomes in Yerevan than other regions. This may, however, be indicative that Yerevan residents are more aware of income disparities in the country than respondents in rural or other urban areas. **(Figure 2)**

Figure 2: Assessment of the current economic situation
(% of total)



[2] "Other urban areas" refers to urban areas excluding the city of Yerevan.

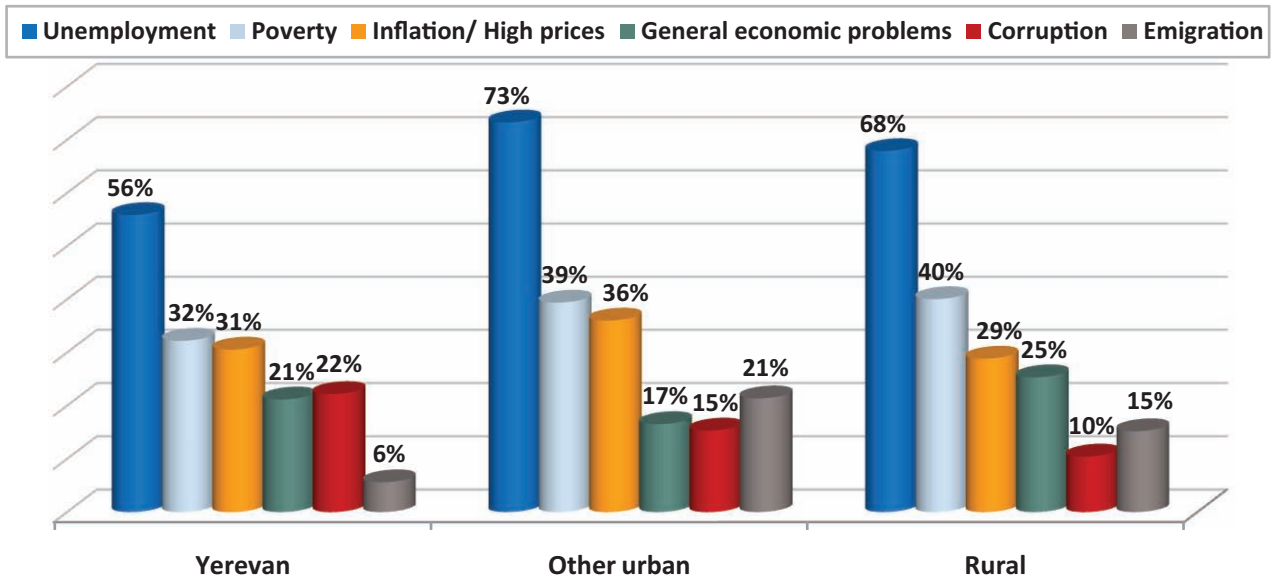
UNEMPLOYMENT IDENTIFIED AS MAIN PROBLEM FACING ARMENIA



When asked to cite the main problems facing Armenia today, about two-thirds of respondents mentioned unemployment followed by poverty (37%), inflation (32%), and general economic problems (21%). Sixteen percent of respondents recognized corruption as one of the main problems facing Armenia today. Evidently, the economy or problems related to it received the most mentions whereas political problems seemed to be less of an immediate concern for Armenians. Meanwhile, about 14% of respondents mentioned emigration as one of the principal problems in the country. This is not surprising given that waves of emigration continue to be frequent and considering that many Armenians—mostly men—have to spend most of the year working abroad to help support their families back home. This is a reflection of the scarcity of jobs inside the country which confirms the mention of unemployment as a principal concern. Other issues mentioned but cited by less than 10% of survey respondents are problems with the pension system (8%), the Nagorno-Karabakh conflict (8%), political instability (7%), the healthcare system (5%), the education system, relationship with neighboring countries, and crime each at 4%. **(Figure 3)**

When examining these findings by three regional groupings: (1) Yerevan, (2) Other urban areas, and (3) Rural areas, we observe some difference in opinions: Yerevan residents seemed more concerned about corruption than residents of other urban areas and rural areas. Indeed, 22% of respondents in Yerevan cited corruption as one of the main problems facing Armenia versus 15% of other urban area respondents and 10% of rural area respondents. And while the ranking of the three principal problems is the same across these regional groupings, the share of respondents in other urban areas and in rural areas citing unemployment and poverty is significantly higher than those mentioning these problems in Yerevan. Emigration is more of an imminent concern for residents of other urban areas with 21% mentioning it compared with 15% of rural respondents and only 6% of Yerevan respondents. Rural respondents were more concerned with general economic problems than either Yerevan or other urban area respondents. **(Figure 4)**

Figure 4: Main problems facing Armenia by regional groupings
(% of each region: Yerevan n=540; Other urban n=509; Rural n=500)

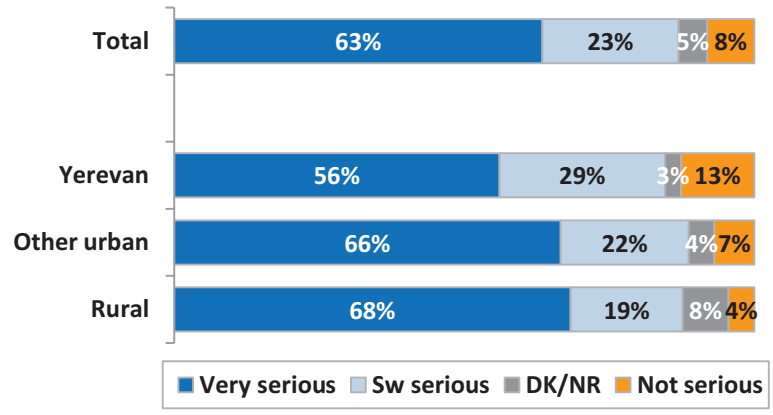


PERCEPTIONS OF CORRUPTION

MAJORITY BELIEVES CORRUPTION IS A VERY SERIOUS PROBLEM

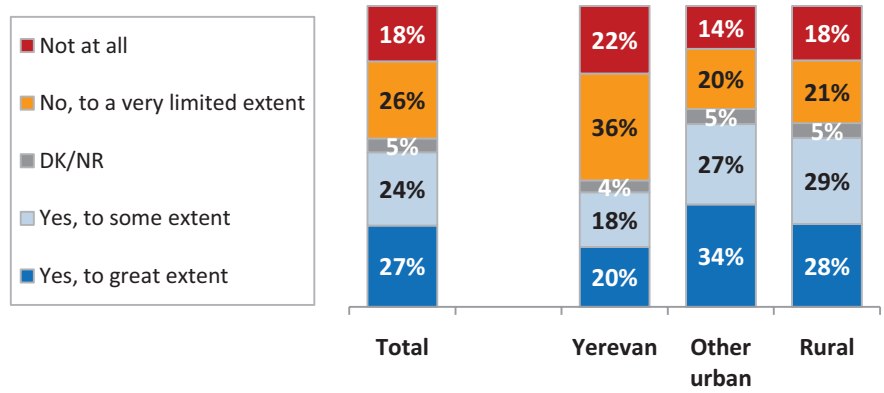
When asked specifically to assess how serious of a problem corruption is in Armenia, 63% of respondents said it is very serious and another 23% said it is somewhat serious. Only 8% of respondents said it is not too serious or not at all serious. Respondents in rural and other urban areas were more likely to perceive corruption as a very serious problem than those in Yerevan: 68% of rural respondents and 67% of respondents in other urban areas said corruption is very serious compared with 56% of Yerevan respondents. Yet when adding the "very serious" to the "somewhat serious" assessment, regional differences become statistically insignificant. **(Figure 5)**

Figure 5: How serious of a problem is corruption?
(% of total & regional groupings; Yerevan n=540; Other urban n=509; Rural n=500)



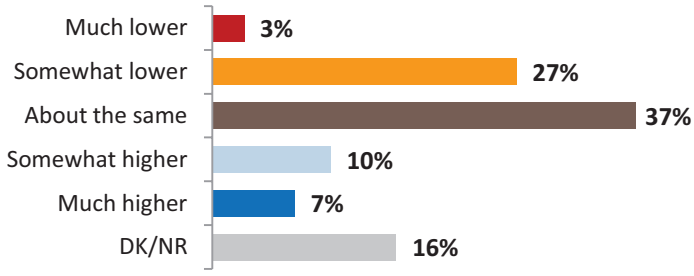
A slim majority of respondents (51%) agreed with the statement that corruption is a fact of life in Armenia versus 44% who disagreed. While majorities in other urban areas (61%) and in rural areas (56%) agreed that corruption is fact of life in Armenia, only 38% of Yerevan respondents agreed with this statement versus 58% who disagreed. This may indicate that Yerevan residents are less likely to believe that corruption is entrenched in the Armenian way of life and may reflect a belief that corruption can be effectively combated. **(Figure 6)**

Figure 6: Do Armenians consider corruption as a fact of life?
(% of total & regional groupings; Yerevan n=540; Other urban n=509; Rural n=500)



Indeed, slightly more respondents in Yerevan (24%) said corruption can be substantially reduced or completely eradicated compared with 19% in other urban areas and 20% in rural areas. The general picture is, however, gloomy as few Armenians believe corruption can be substantially reduced (18%) or completely eradicated (3%) compared with 72% who think corruption cannot be reduced at all (22%) or can only be reduced to a very limited extent (50%).

Figure 7: Current level of corruption compared to last year
(% of total)

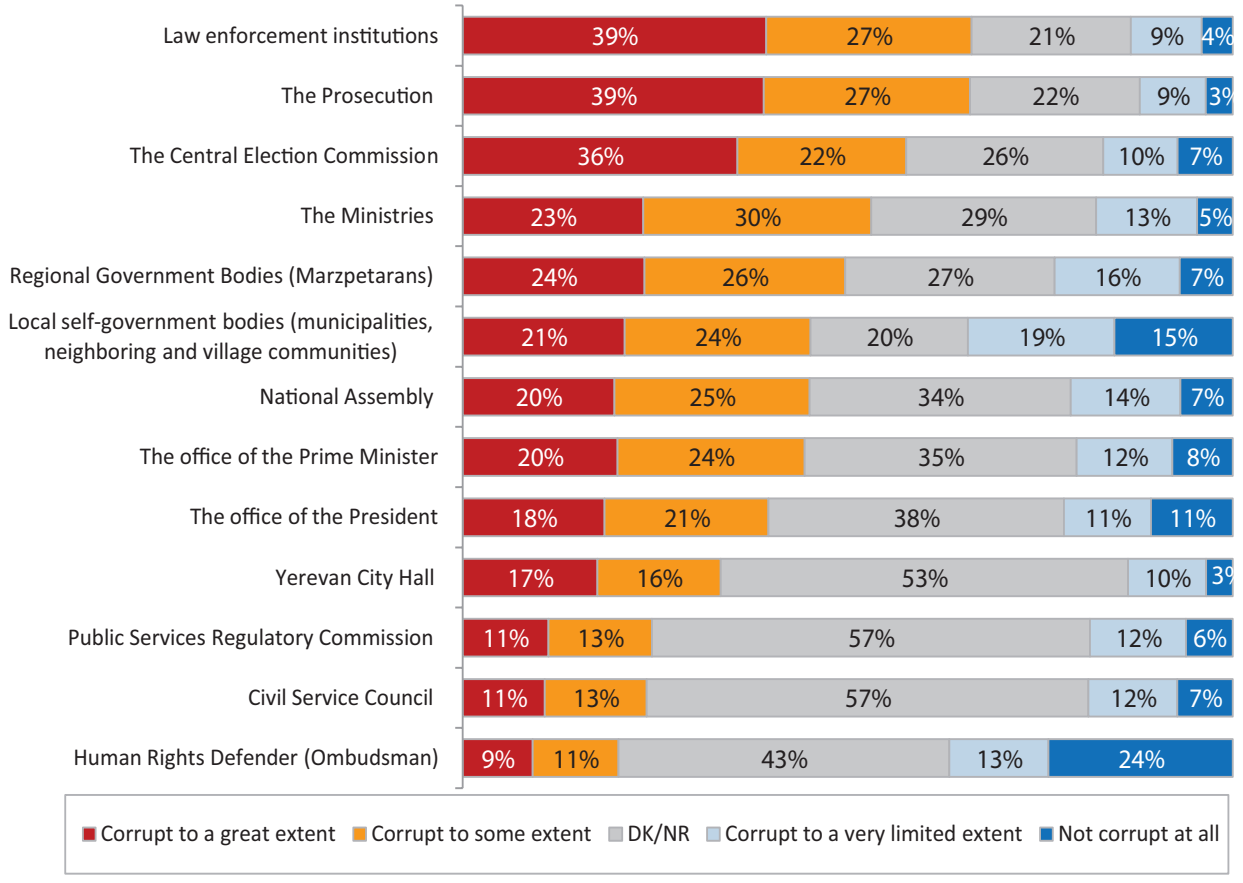


Asked if corruption is higher, lower, or the same as a year ago, a plurality of respondents (37%) indicated that the level of corruption is about the same as last year and 29% said it is somewhat (27%) or much (3%) lower. Only 18% of respondents judged the level of corruption to be somewhat (10%) or much (7%) higher than a year ago. **(Figure 7)**

A related question on the change of the demand for bribes by public officials over the year confirms this trend: about a third of respondents (34%) said the demand for bribes had stayed the same relative to a year ago. About 29% said it had decreased and 15% said the demand for bribes had increased relative to year ago. This shows that while the current perception of corruption is high, corruption has not become worse over the year as the majority believes it has either stayed the same or decreased.

CORRUPTION PERCEIVED HIGH IN LAW INFORCEMENT INSTITUTIONS & THE PROSECUTION

Figure 8: Perceived levels of corruption in institutions & offices (% of total)



When respondents were asked to assess the level of corruption in different institutions and offices, in all cases but one, those who perceived these bodies to be corrupt outnumbered those who did not. Law enforcement institutions and the prosecution were the most cited as corrupt institutions. Two-thirds of respondents considered both the prosecution and law enforcement institutions to be corrupt to a great (39%) or to some (27%) extent. The Central Electoral Commission was also perceived as one of the most corrupt bodies with 36% saying it is corrupt to a great extent and 22% saying it is corrupt to some extent. Next on the list were ministries and regional government bodies with 53% and 50% respectively saying they are corrupt to a great or to some extent. Forty-five percent believed local self-government bodies such as municipalities, neighboring and village communities are corrupt to a great or some extent. **(Figure 8)**

Other institutions and offices on the list were also perceived to be corrupt. It must be noted, however, that the proportion of respondents who opted for the "don't know" response or simply refused to answer was quite substantial for these categories. For instance, while 45% perceived the National Assembly to be corrupt, more than a third of respondents (34%) either did not know or refused to answer the question. High non-response rates were also reported when respondents were asked about the office of the president (38%) and the office of the prime minister (35%). These high non-response rates for such highly visible offices and personalities reflect some hesitation on behalf of respondents in providing definitive opinions on corruption.[3] Approximately 40%

[3] Most respondents considered these survey questions to be too sensitive despite assurances and reassurances of anonymity on behalf of interviewers.

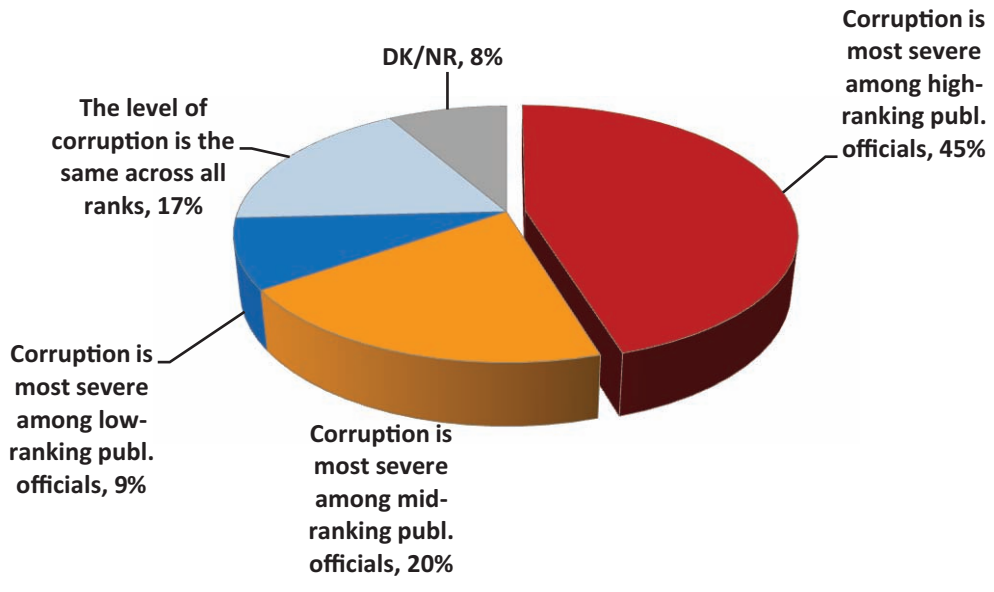
and 44% of respondents respectively perceived the president and the prime minister to be corrupt to a great or to some extent versus 22% and 20% respectively who viewed them as not corrupt at all or corrupt to a very limited extent.

The Human Rights Defender is the only institution that had more respondents saying it is not corrupt (37%) rather than corrupt (20%). Again, however, the high proportion of "don't know" and "refuse" for this category (43%) signals that findings are not completely reliable.[4]

Among Yerevan residents, six in 10 believed Yerevan city hall is corrupt to a great (30%) or to some (30%) extent compared with 24% who say it is not corrupt at all (3%) or corrupt to a very limited extent (21%). Another 15% said they don't know or refused to answer.

Meanwhile, when asked about where corruption is most severe in the public sector, a plurality of respondents (45%) indicated, that corruption is most severe among high-ranking public officials. Twenty percent said corruption is most severe among mid-ranking public officials and only 9% believed it is most severe among low-ranking public officials. This indicates that most Armenians tend to believe that corruption in their country is top-down rather than bottom-up. The percent of respondents who believed the level of corruption is the same across all ranks stood at a meager 17%. **(Figure 9)**

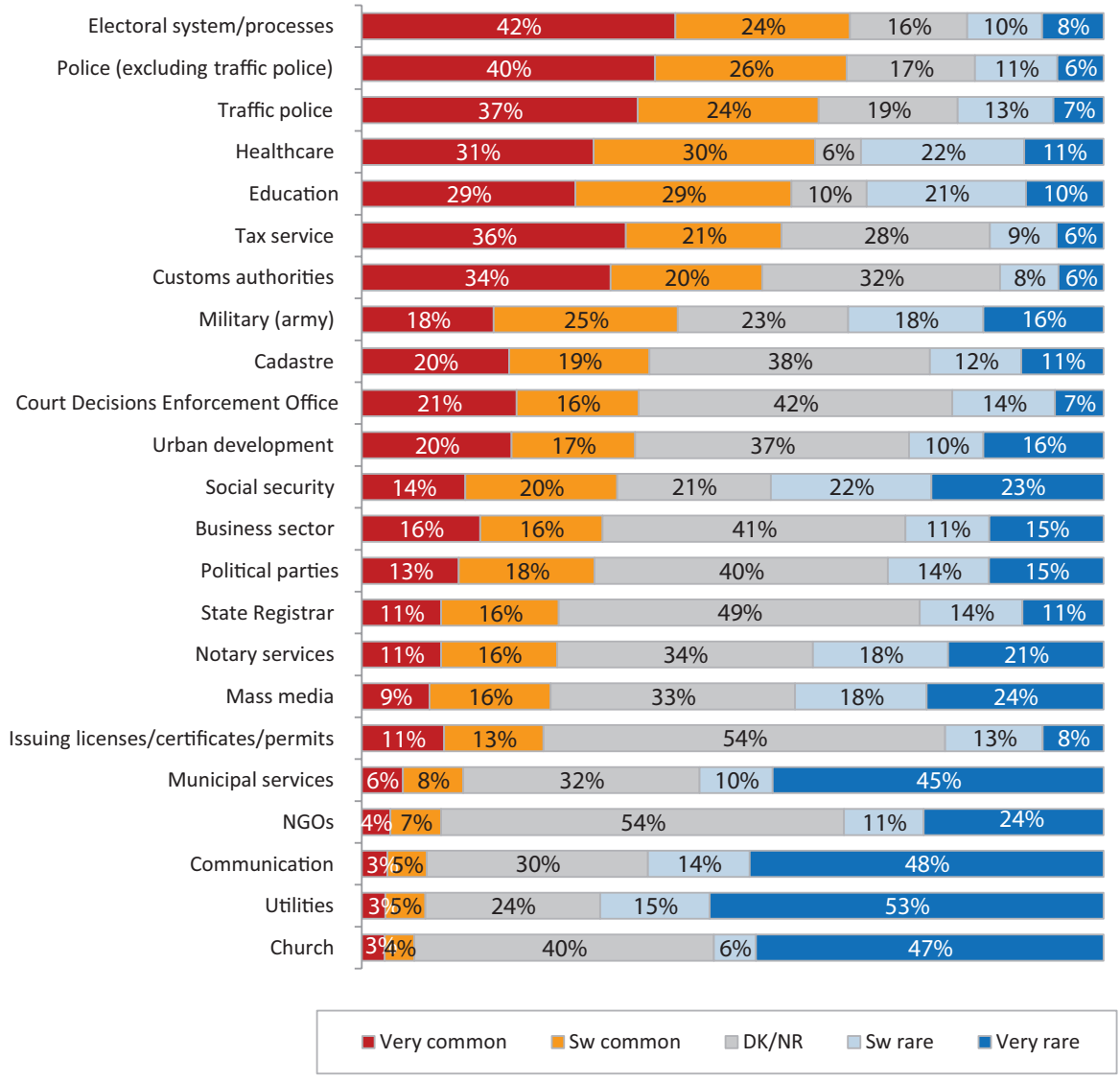
Figure 9: Where is corruption most severe in the public sector?
(% of total)



[4] For this category and for Yerevan City Hall, Public Services Regulatory Commission, and the Civil Service Council, the high level of non-response is more due to a lack of awareness of these bodies than to the sensitive nature of these questions. It is worth mentioning that non-response levels are much higher for respondents in other urban areas and in rural areas than they are for Yerevan.

ELECTORAL PROCESSES, POLICE, HEALTHCARE & EDUCATION PERCEIVED AS MOST CORRUPT SECTORS IN ARMENIA

Figure 10: Perceived levels of corruption in sectors and services (% of total)



Survey respondents were then asked to assess the level of corruption in select sectors and services in Armenia. Electoral systems and processes, the police, healthcare, education, tax services, and custom authorities are among the most corrupt sectors in Armenia according to the proportion of respondents perceiving corruption to be very or somewhat common in these sectors. A sizable two-thirds of respondents believed that corruption is very or somewhat common in electoral processes (including electoral commissions, voter lists, ballot counting, party and individual candidates, and pre-election campaigns). This is most likely a reflection of the disputed election results of the February 2008 presidential election and the dramatic events that followed. **(Figure 10)**

Corruption in the police force is also considered to be quite common with 62% saying corruption in the traffic police is very or somewhat common and 65% saying the same about the rest of the police force (excluding traffic police). A hefty 61% of respondents believed corruption is very or somewhat common in the healthcare system. Some 58% believed the same about the education system. Corruption was also perceived to be significant in the tax service (57%) and custom authorities (54%).

Services deemed least corrupt are utilities with 68% of respondents saying corruption is very or somewhat rare in these services, followed by communications (phone, internet providers) at 61%, municipal services (garbage collection, issuing permits) at 54% and the church at 52%. Some 45% said corruption is rare in social security services versus 34% who said it is common. Meanwhile, 35% believed corruption is rare in NGOs versus 11% who though it is common while the majority (54%) did not know or refused to answer. Those who perceive corruption to be rare in mass media and notary services outnumbered those who saw it as common.

Respondents seemed relatively split in their assessment of the state registrar with 25% saying corruption is rare and 27% saying it is common. The same goes for political parties (29% rare; 31% common) and the service of issuing licenses/certificates/permits (21% rare; 25% common). Yet it must be cautioned that non-response rates were quite elevated for these questions (49%, 40% and 54% respectively).

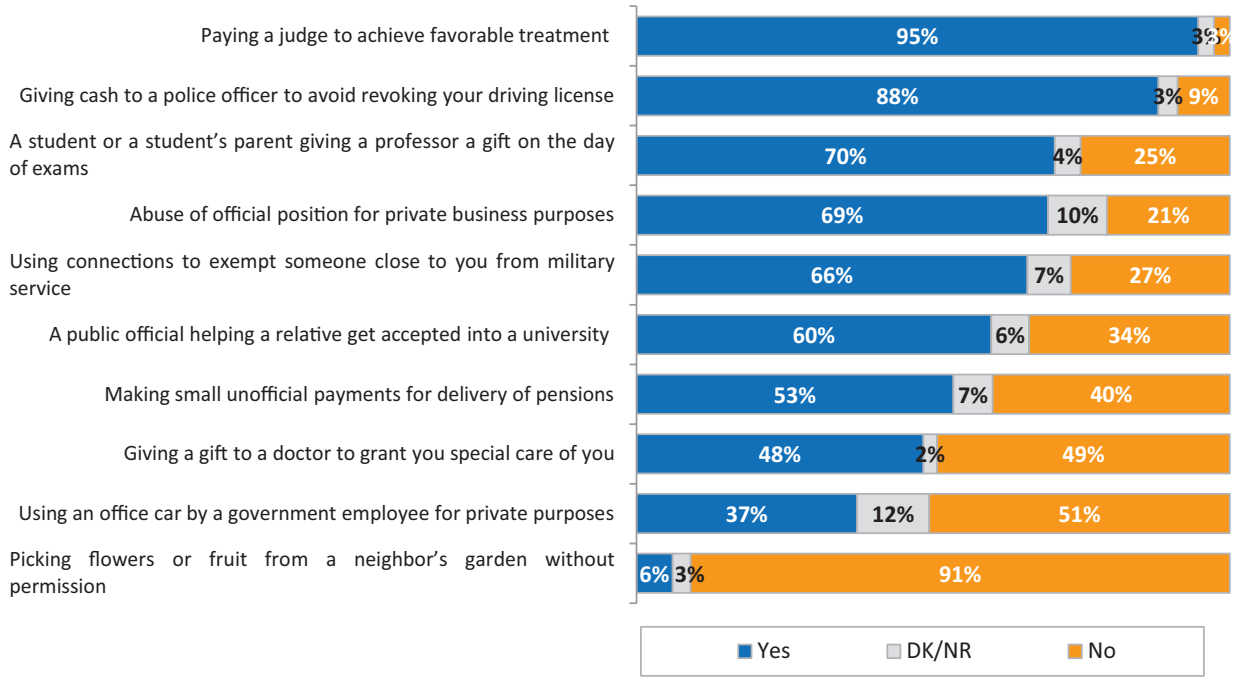
Figure 11: Most corrupt sectors/services in Armenia (Three answers per respondent)	Percent of Cases
Healthcare	38%
Electoral systems / processes	33%
Police (excluding traffic police)	30%
Education	26%
Tax service	25%
Traffic police	21%
Customs authorities	18%

Next, respondents were asked to identify the three services or sectors that are most corrupt in Armenia. Each respondent named what he/she perceived as first most corrupt, second most corrupt and third most corrupt sector or service. The aggregation of responses shows that the healthcare system is perceived most corrupt (38%), followed by electoral systems and processes (33%) and the police—excluding traffic police—(30%). **(Figure 11)**

MIXED UNDERSTANDING OF CERTAIN CORRUPT ACTS

In order to get an understanding of what Armenians may consider to be instances of corruption, a series of actions were described to respondents and they were asked to evaluate whether the particular action constituted corruption or not. While most Armenians seemed to have a fairly firm grasp of what is and is not corruption, the data shows that certain corrupt actions are tolerated or even accepted as normal practice.

Figure 12: Does this action represent an act of corruption or not?
(% of total)



For instance, when respondents were asked if giving a gift to a doctor to grant special care of them represents corruption or not, opinions were split with 49% saying it is not corruption and 48% saying it is corruption. Moreover, a 51% majority did not consider using an office car by a government employee for private purposes to be a corrupt act versus 37% who thought it is corruption. Opinions were also mixed when respondents were asked if making small unofficial payments for delivery of pensions is a corrupt act or not as a 53% majority said it represents corruption but a sizable 40% said it does not. A third of respondents did not consider a public official helping a relative get accepted to university as an act of corruption versus 60% who believed it is. **(Figure 12)**

For other listed corrupt acts, there seemed to be less tolerance or perhaps a clearer understanding that these actions constitute corruption. For instance, a sweeping majority of respondents considered paying a judge to achieve favorable treatment in court and giving cash to the police to avoid revoking their driver's license as clear corrupt acts with 95% and 88% respectively saying these acts represented corruption.

Respondents were also able to differentiate between acts of theft and acts of corruption. When asked if picking flowers or fruits from a neighbor's garden without permission constitutes corruption or not, nine in 10 were able to tell that it is not corruption.

PERSONAL EXPERIENCE WITH CORRUPTION

MOST ARMENIANS COMPELLED TO PAY BRIBES TO GET THINGS DONE

Respondents were asked a series of questions about their experience in dealing with public officials and institutions to try and elicit specific behavioral patterns vis-à-vis corruption in Armenian society. A plurality of respondents (36%) indicated that when an Armenian citizen ends up paying a bribe, it is known beforehand how to pay and how much to pay. Another 34% said when someone ends up paying a bribe, it is the government employee who indicates or asks for payment whereas only 15% said that the household offers the payment of its own accord. This shows that most Armenians expect that the official will ask for a bribe and they tend to be prepared to pay the bribe should they be asked for it.

A subsequent question shows that most respondents think it is fairly certain that payment of a bribe to a government employee will result in obtaining the service that the citizen wants. Six in 10 said that payment of a bribe will make it very certain (15%) or fairly certain (45%) that the service will be obtained or the problem resolved. Only 27% believed that obtaining the service is extremely (6%) or somewhat (22%) uncertain as a result of paying the bribe.

Respondents were then presented with a list of possible motives behind corrupt practices and asked to identify what in their opinion are the principal motives behind corruption—with a maximum of three answers per respondent. Overall, there seemed to be a general belief that corruption is there because there is no other way to get things done in Armenia: 61% of respondents mentioned this as the main motive behind corruption. Another sizable share of respondents said the main motive behind corruption is to speed up processes and procedures. **(Figure 13)**

Figure 13: Main motives behind corrupt practices *(Three answers per respondent)*	Percent of Cases
There is no other way to get things done	61%
To speed up the processes/procedures	46%
To avoid punishment/sanctions	20%
To avoid higher official payments	20%
To be treated (served) appropriately	13%
To get preferential treatment/privileges	13%
To have alternative sources of income	12%
Other	6%

Figure 14: If asked to *pay a bribe*, would you give it? *(% of total)*

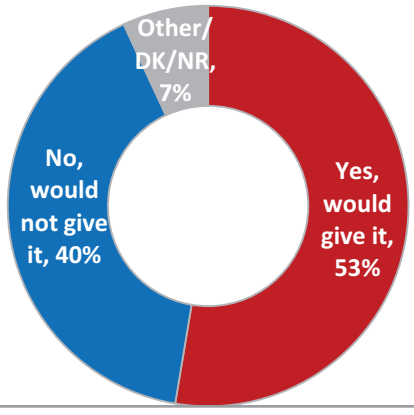
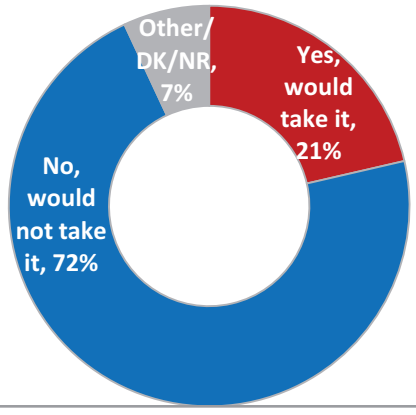


Figure 15: If offered to *take a bribe*, would you take it? *(% of total)*



Other motives behind corruption include avoiding punishment or sanctions or avoiding higher official payments—both cited by 20% of respondents. Other less cited motives included "to be treated appropriately" (13%), "to get preferential treatment or privileges (13%), and "to have an alternative source of income" (12%).

When asked specifically how they would themselves react if they were asked to pay a bribe, the majority of respondents (53%) said they would give it and 40% said they would not. Others either did not know or refused to answer. When prompted to explain why they would pay the bribe, again a large majority (77%) said they would do so because there is no other way they can obtain the service. Eight percent said they would pay the bribe because everyone else does and a similar proportion admitted they would pay but they would try to negotiate the price. **(Figure 14)**

Figure 16: I would not give the bribe... *(% of those who would not pay the bribe: n=634)*	Percent of Cases
Because it is unacceptable for me	58%
...and will try to resolve things through legal means	19%
Because I have no money	8%
Because there is a high risk to be punished	5%
Because it is illegal	1%
Because of my faith/religion/ conscience	1%
Other	4%
DK/NR	4%

Those who said they would abstain from paying a bribe explained that the reason for not paying is because it is unacceptable for them (58%). Some 19% said they would not pay the bribe and would try to resolve the issue through legal means. Eight percent said they would not pay the bribe simply because they have no money. Only 5% said they would not pay the bribe because of fear of being punished. **(Figure 16)**

Figure 17: I would give the bribe... *(% of those who would pay the bribe: n=792)*	Percent of Cases
Because there's no other way I can obtain the service	77%
...and I will try to negotiate the price	8%
Because everyone gives	8%
Because I need to solve my problem quickly	2%
Because I need to ensure my needs addressed	1%
Other	4%
DK/NR	1%

Interestingly, while most respondents are not ready to refrain from paying bribes, most would refuse to take a bribe if it was offered to them. A significant majority of respondents (72%) said they would not take the bribe while only 21% said they would take it. **(Figure 15)**

Figure 18: I would not take the bribe... *(% of those who would not take the bribe: n=1,114)*	Percent of Cases
Because it is unacceptable for me	73%
Because there is a high risk to be punished	11%
...and will try to resolve things through legal means	6%
Other	9%
DK/NR	2%

A majority of those who would refuse to take the bribe explained that it is unacceptable for them (73%). Eleven percent said they would not take a bribe because there is a high risk to be punished. Six percent said they would not take the bribe and would try to resolve the issue through legal means. **(Figure 18)**

Of the few respondents who said they would take the bribe, 48% said they would take it because they need the money and 34% said they would take it because everyone takes it. **(Figure 19)**

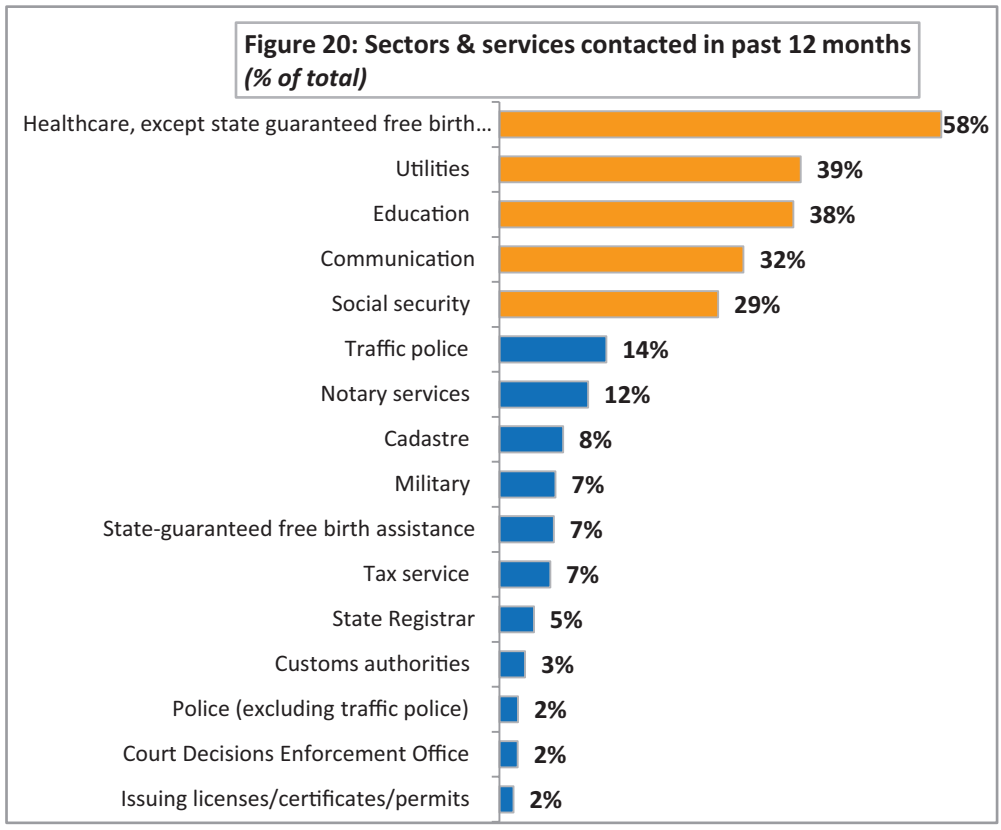
Figure 19: I would take the bribe... *(% of those who would take the bribe: n=323)*	Percent of Cases
Because I need money	48%
Because everybody takes it	34%
Because I have to "share" it with my supervisor(s)	7%
Other	9%
DK/NR	2%

DEMAND FOR BRIBES HIGHEST IN HEALTHCARE, POLICE & CUSTOMS

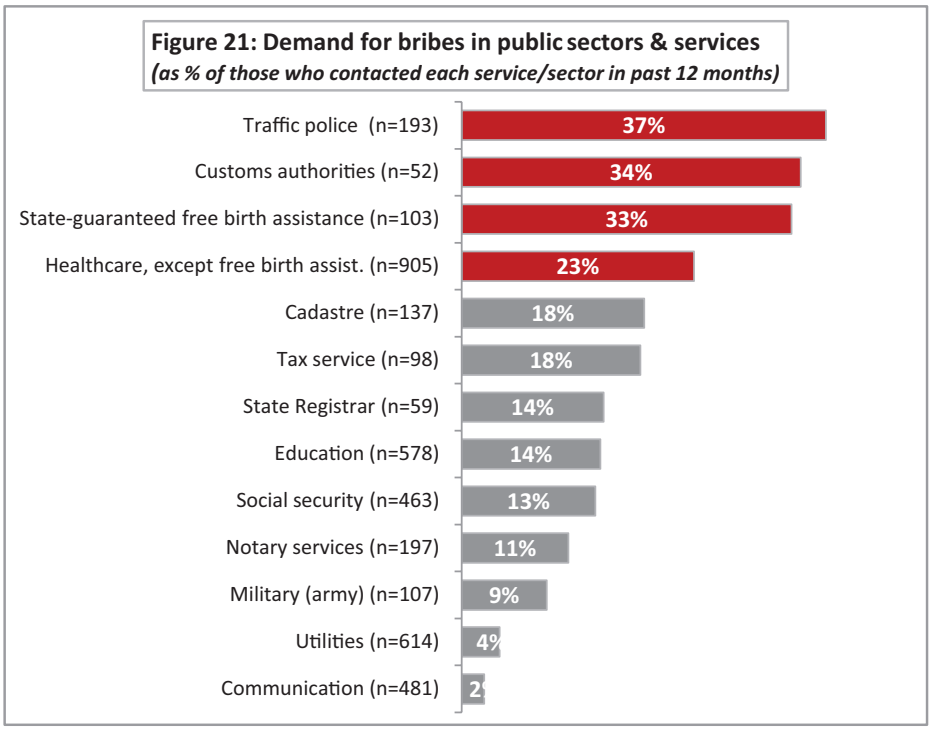
In addition to asking respondents about their perceptions of corruption, the survey also examined whether respondents had contacted different public services and sectors in the last 12 months and if they were asked for bribes when they contacted these services.

The services that respondents tend to contact the most are healthcare (58% said they contacted this sector at least once in the past year), followed by utilities (39%), education (38%), communications (32%), and social security (29%). **(Figure 20)**

Interestingly, while certain sectors and services are perceived to be quite corrupt, such as education, few respondents acknowledged being asked for bribes when they had last made contact with this sector. Indeed, 58% perceived the education sector to be very or somewhat corrupt but only 14% were asked for bribes when they contacted the education sector over the past year. This shows that the perception of corruption in the education sector might be overestimated to some extent or that corruption in this sector takes place in different forms, such as exchanges of favors or by voluntarily giving gifts to principals, professors, etc...These actions may not be immediately recognized by respondents as being equivalent to bribes.



Respondents reported a high incidence of demand for bribes in the following sectors and services in Armenia: traffic police (37% of those who contacted the traffic police over the past year reported being asked for bribes), customs authorities (34%), state-guaranteed free birth assistance (33%), and healthcare—except state-guaranteed free birth assistance—(23%). Sectors and services that are frequently contacted but have a low incidence of demand for bribes include social security (13%), utilities (4%) and communications (2%). The chart in **Figure 21** shows the incidence of demand for bribes in different public sectors and services in Armenia[5].



Respondents who reportedly paid bribes to an official in a public sector or service were subsequently asked about the value of the bribes they paid. This question, which is perceived sensitive by most respondents, generated high non-response rates as many were worried that it somehow implicates them in the corruption act despite assurances of anonymity. The high non-response rate is also due to the difficulty of recalling the exact

Figure 22: Public sector or service *(Only sectors with a sufficient N are included)*	**N** *(respondents who reported a bribe amount)*	**Average value of bribe paid (AMD)**	**Average value of bribe paid (US$)**
Healthcare (excluding free birth assistance)	**137**	**37,892**	**124**
Education	**48**	**30,730**	**101**
Traffic police	**42**	**15,700**	**51**
Social security	**42**	**4,580**	**15**

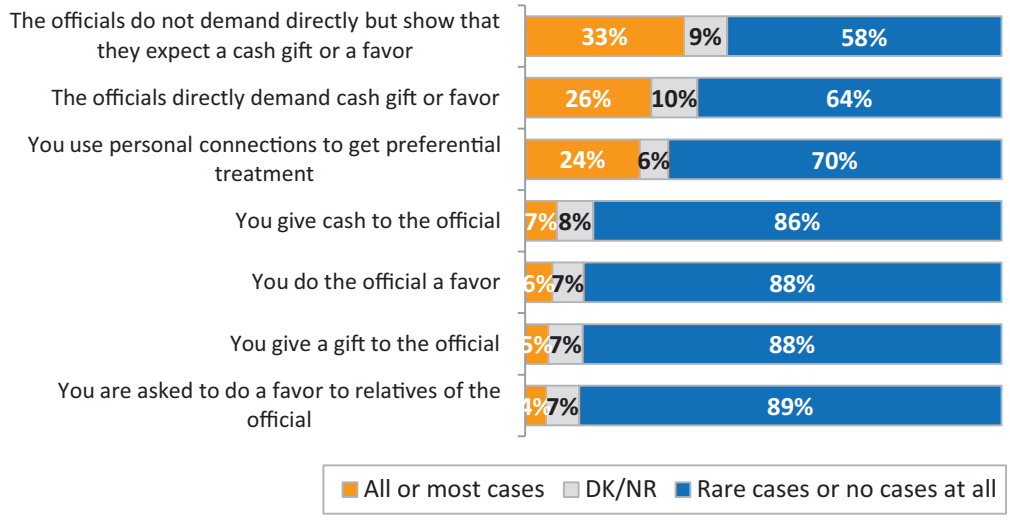
amount of bribes paid. Nevertheless, the data gives some indication as to the value of bribes paid by Armenian citizens in selected public sectors. The table in **Figure 22** displays the average amount of bribe paid in those sectors and services where we had a sufficient number of observations—based on the number of respondents who agreed to report the amount of bribe paid. In the healthcare sector (excluding state-guaranteed free birth assistance), the average value of a bribe is AMD 37,892, equivalent to US$ 124. The average value of a bribe paid to the education sector is AMD 30,730. As for traffic police and social security, the average value of bribes is AMD 15,700 and AMD 4,580 respectively.

[5] The base sample size "n" for each bar is the number of respondents who reported contacting each sector or service over the past year. Sectors or services where the n has less than 50 observations are not charted here as the sample size is too small to draw reliable statistics. These sectors/services are: police—excluding traffic police—(n=33), court decisions enforcement office (n=31), and the office of issuing licenses/certificates/permits (n=27).

Those who had to pay a bribe for healthcare services were asked to delineate the type of facility where it was made. Approximately 46% said it was made at a primary healthcare facility and a similar proportion (47%) said it was a secondary or tertiary care facility. The remaining 7% did not know or refused to answer.

Apart from their own experience in contacting public officials and being asked to pay bribes, approximately 28% of respondents said they have also heard of relatives, friends, acquaintances or neighbors who paid bribes to obtain a public service over the past 12 months.

Figure 23: Whenever you contacted public officials, how often did this happen?
(% of those who had contact with public officials)



In trying to draw patterns of behavior when dealing with public officials, respondents were asked how often certain scenarios happened when they contacted officials in the public sector. One third of respondents who had contact with public officials said that in all or most cases, officials did not directly demand bribes but showed that they expected cash, gifts or favors. Twenty-six percent said that in all or most cases officials directly demanded cash, gifts or favors. About 24% said that in all or most cases, they used their personal connections to get preferential treatment. Interestingly, for all these different scenarios, a majority said that these only happened in rare cases or they did not happen at all. More than eight in 10 said that they did not have to give cash, gifts, or favors to the public official or they did so only rarely. **(Figure 23)**

MOST ARMENIANS RELUCTANT TO REPORT CORRUPT ACTS

A series of questions were then asked to examine people's willingness to engage in the fight against corruption. Overall, Armenians seemed unwilling to assume a proactive role in combating corruption. For instance, when asked what they can personally do to reduce corruption in Armenia, the majority of respondents (51%) voluntarily said that there is nothing they can do. And while it is encouraging that many respondents said they would abstain from paying bribes for public services (35%) and would refuse to make favors to officials or their relatives (15%), few were willing to take the initiative to report corrupt officials to the authorities or to an NGO (5%) or to participate in anti-corruption educational or awareness campaigns (4%). **(Figure 24)**

When these same actions were shown to respondents on a list and asked if they had taken each specific action in the past and are willing to undertake them in the future, more people seemed willing to take on actions in the future that would help reduce corruption in Armenia. For instance, 74% said they would abstain from paying bribes in the future and 60% would refuse to make favors to public officials or their relatives.

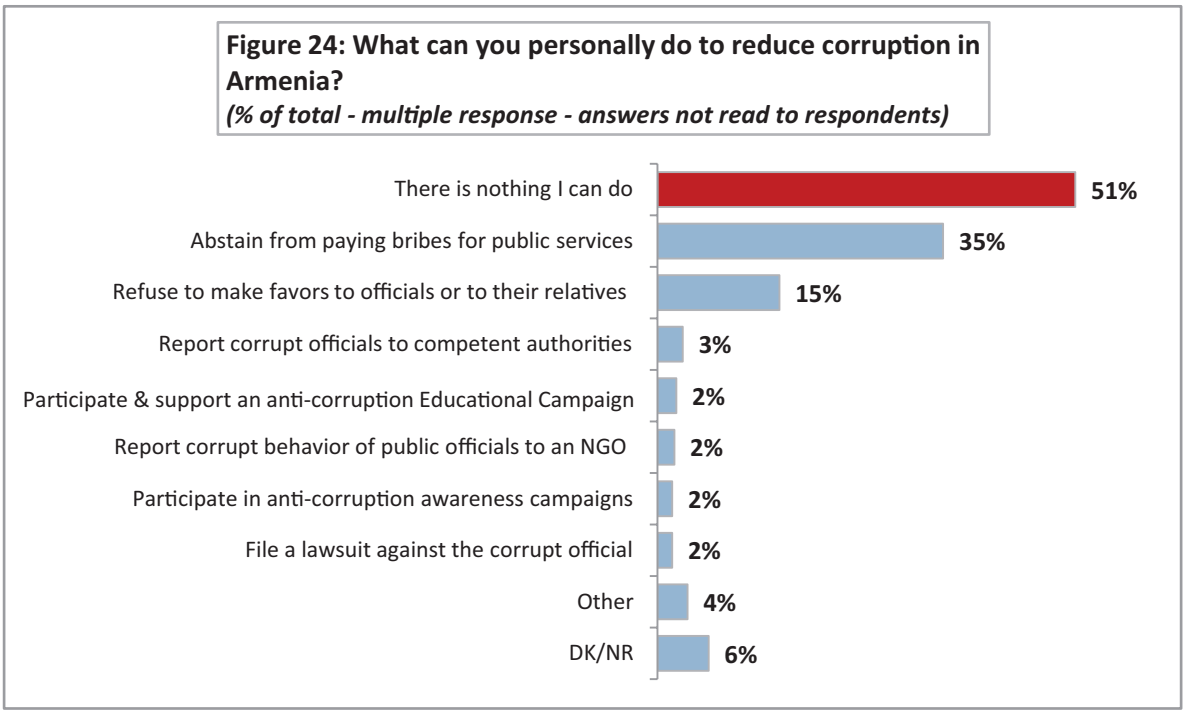


Figure 24: What can you personally do to reduce corruption in Armenia?
(% of total - multiple response - answers not read to respondents)

Fewer Armenians, however, seemed eager to participate and support anti-corruption educational campaigns (28%), anti-corruption awareness campaigns (21%), or report corruption to NGOs (17%) or competent authorities (15%). Twelve percent said they would be willing to file lawsuits against corrupt officials in the future. It is noteworthy that almost no one had been previously engaged in these anti-corruption actions in the past. **(Figure 25)**

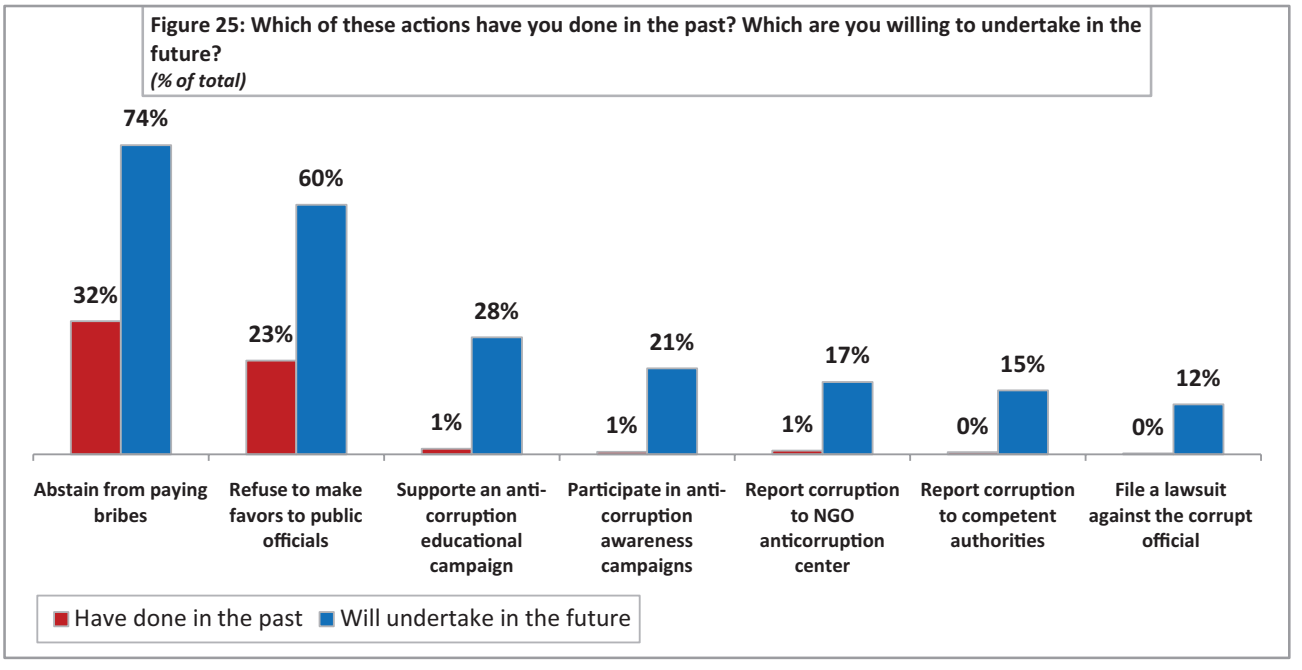
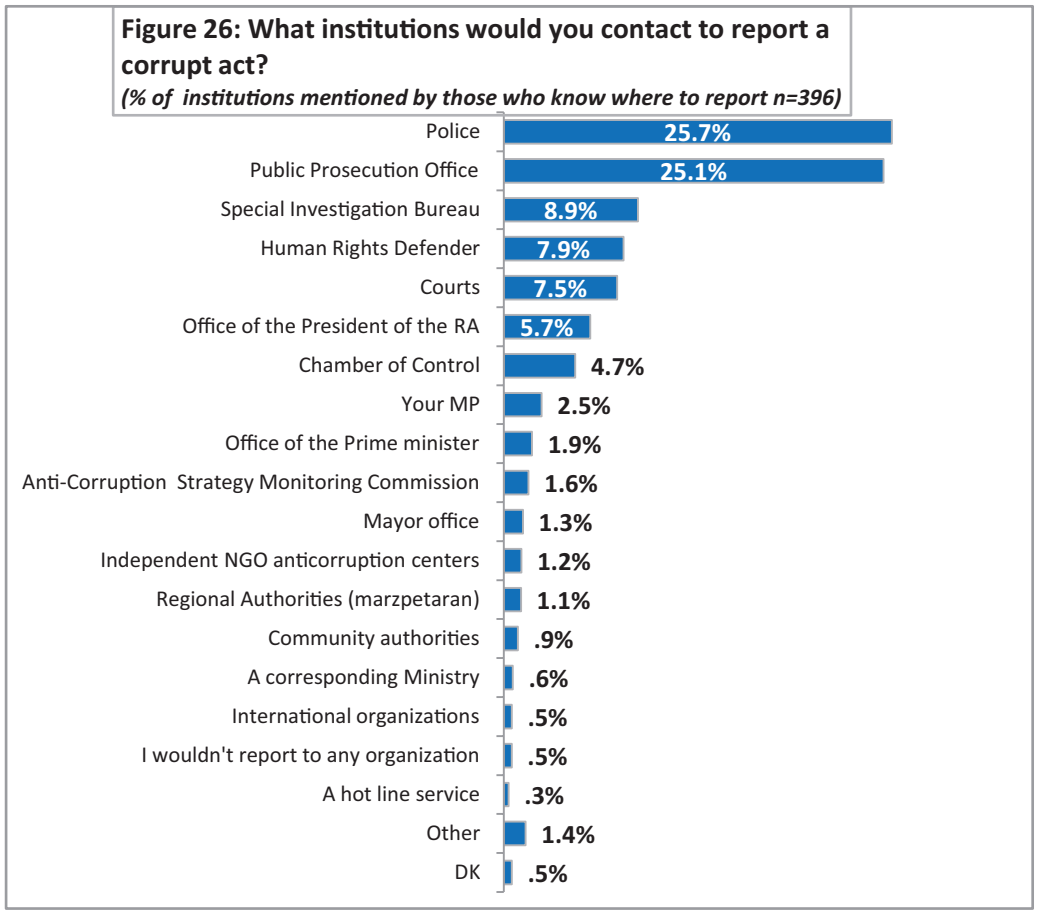


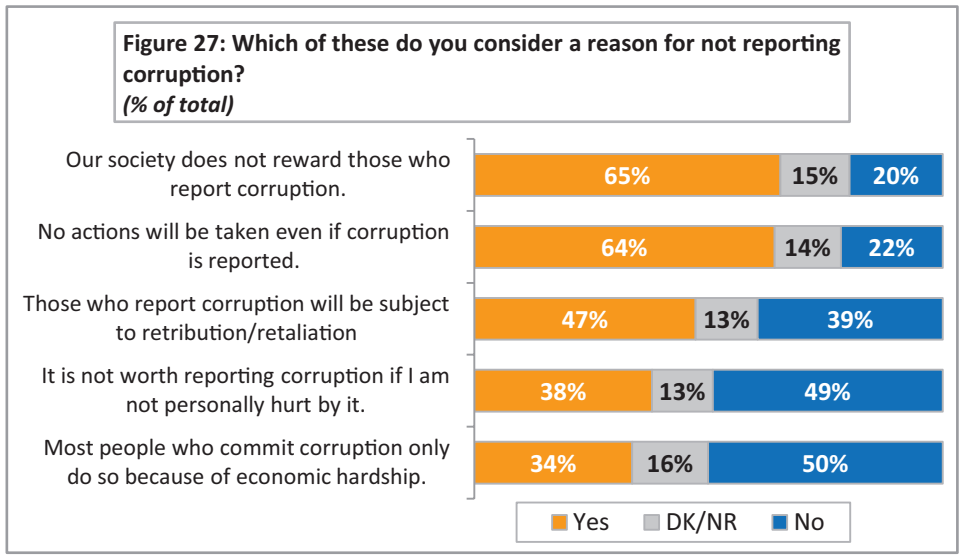
Figure 25: Which of these actions have you done in the past? Which are you willing to undertake in the future?
(% of total)

Respondents' apparent reluctance to report corrupt acts may be partly due to a poor awareness of reporting procedures and of institutions and bodies where ordinary Armenians could report corruption. Only 25% of respondents said they knew what institutions to contact in order to report a corrupt act by a public official.



The institutions that were most frequently mentioned are the police (26% of total mentions) and the public prosecution office (25%). Other less mentioned institutions include the Special Investigation Bureau (9%), Human Rights Defender (8%), courts (8%), and the office of the President of the Republic of Armenia (6%). The remaining institutions received less than 5% of mentions each. **(Figure 26)**

Another impediment to the reporting of corrupt acts is a set of concerns that respondents identified as possible reasons for not reporting corruption to the relevant authorities. These include the concern that Armenian society does not reward those who report corruption (65%), the concern that no actions will be taken as a result of their corruption report (64%), and the concern that those who report corruption will be subject to retribution or retaliation (47%). Other listed possible concerns for not reporting corruption had a higher share of respondents saying they do not represent a reason for abstaining from reporting corruption. When presented with the following statement:



"It is not worth reporting corruption if I am not personally hurt by it," 49% said it is not a reason for not reporting corruption and 38% said it is. Similarly, most respondents did not consider the following statement "Most people who commit corruption only do so because of economic hardship" as a valid reason for refraining from reporting corrupt acts. **(Figure 27)**

When respondents were plainly asked if they or anyone in their household had reported a corrupt act by a public official during the past 12 months, an overwhelming majority (97%) said "No" and only 1% said "yes."[6]

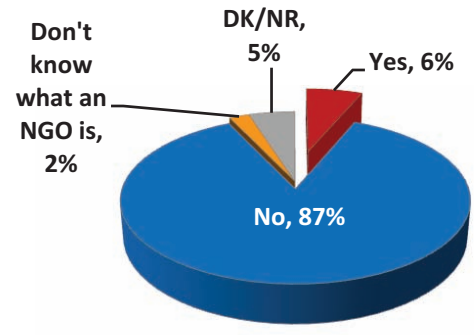
[6] As the number of observations for those who have previously reported corruption is too small (n=15), a subsequent series of questions on respondents opinions and experience with the procedures of reporting corruption has not been reported here.

AWARENESS OF ANTI-CORRUPTION INITIATIVES

LITTLE AWARENSS OF NGO ANTI-CORRUPTION INITIATIVES

When asked if they knew any NGOs that are active in the domain of fighting corruption in Armenia, a sweeping majority of respondents said they did not and another 2% said they did not know what an NGO is. Only 6% said yes **(Figure 28)**. Awareness of these NGOs is slightly higher in Yerevan (9%) than it is in other urban (6%) or in rural areas (4%).

Figure 28: Do you know any NGOs active in fighting corruption in Armenia?
(% of total)



Those who said they were aware of NGOs engaged in anti-corruption work were then asked to name the NGOs they knew: 36% mentioned AYLA (Armenian Young Lawyers Association), 31% mentioned the Yerevan Press Club, 10% mentioned FOICA (Freedom of Information Center of Armenia), and 7% mentioned IFES (International Foundation for Electoral Systems). Other less frequently mentioned organizations include Asparez Club (2%), TI (Transparency International, 2%), Achilles NGO (1%), and Consumers' Rights Protection NGO (1%). **(Figure 29)**

More respondents agreed rather than disagreed that NGOs are capable of combating corruption in Armenia. Forty-six percent strongly or somewhat agreed that NGOs are capable of combating corruption in Armenia compared with 38% who disagreed. Some 16% did not know or refused to answer. However, when asked if they would approach an NGO-run anti-corruption center to get assistance if they were ever victimized by a corruption case, a plurality (40%) said they would not and a smaller percentage (35%) said they would. The rest did not know or refused to answer. This shows that perhaps more advocacy work is needed to persuade ordinary Armenians about possible benefits of approaching NGOs when faced with a corruption case.

Figure 29: NGOs engaged in anti-corruption work as cited by respondents *(% of those who know anti-corruption NGOs: n=95)*	Percent of Cases
AYLA	36%
Yerevan Press Club	31%
FOICA	10%
IFES	7%
Asparez Club	2%
TI	2%
Achilles NGO	1%
Consumers' Rights Protection NGO	1%
Other	13%
I don't remember the name	13%
Refused	6%

Those who said they would not approach an NGO-run anti-corruption center for assistance were asked why it is the case. The most frequently cited reason for not approaching such centers was a concern that NGOs may not be able to help as they are perceived to be weak; this was mentioned by 32% of respondents. Eight percent said they would not approach such centers because they did not trust them. Others said they would not approach them out of fear of being prosecuted (3%) or simply because they are not used to seeking help from such centers (3%), or that this type of assistance is not acceptable in Armenian society (2%).

Those who stated that they would approach an NGO-run anti-corruption center for assistance in a corruption case said they would do so because they trust that the centers would help them (50%), or that they would do so to protect their rights (12%), or because they are not able to solve the corruption case by themselves (10%). Other less frequently cited reasons for contacting these centers include the need to prevent such cases in the future (6%) or because these centers are fair and free of corruption (4%).

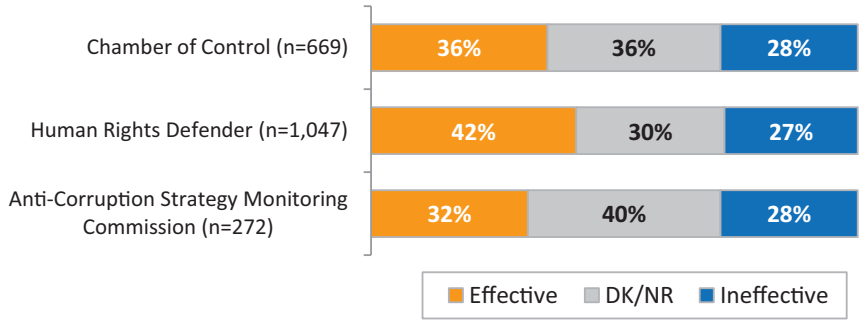
Figure 30: Areas of anti-corruption assistance needed from NGOs *(Multiple answers per respondent)*	Percent of Cases
Info. about citizens' rights in the area of corruption	61%
Info. about citizens' obligations in the area of corruption	38%
Info. about anticorruption legislation	28%
Info. about institutions you may complain about officials'	21%
Anticorruption education activities	20%
Free legal advice to formulate your corruption complaint	16%
Anticorruption awareness activities	14%
Free representation in court	12%
Free legal support in collecting information and evidence related to corruption cases	11%
Free legal support in development and submission of corruption case documents	10%
Other	1%
Nothing (none of the above)	3%
DK/NR	17%

Respondents were next presented with different areas of anti-corruption assistance and asked what types of assistance they would want NGOs to provide. The majority of respondents (61%) said they would like information about citizens' rights in the area of corruption. Some 38% said they would like information about citizens' obligations in the area of corruption and 28% said they needed information about anti-corruption legislation. Meanwhile, 21% said they needed information about institutions where they could complain about officials. This is not surprising given the high proportion of respondents who do not know where they can file corruption reports. Other types of anti-corruption assistance that respondents would like to get from NGOs included anti-corruption education activities (20%), free legal advice to formulate their corruption complaint (16%), anti-corruption awareness activities (14%), free representation in court (12%), free legal support in collecting evidence related to corruption cases (11%), and free legal support in the development and submission of corruption case documents (10%). **(Figure 30)**

MIXED VIEWS OF PUBLIC AGENCIES' EFFECTIVENESS IN ANTI-CORRUPTION

Since the MAAC activity supports several government agencies in their anti-corruption efforts, respondents were asked if they knew these agencies and how effective they thought they were in fighting corruption. The Anti-Corruption Strategy Monitoring Commission was recognized by 17% of respondents. Of those who were familiar with the commission, 32% said it was very or somewhat effective in fighting corruption versus a

Figure 31: Effectiveness of different public agencies in fighting corruption
(% of those aware of each public agency)

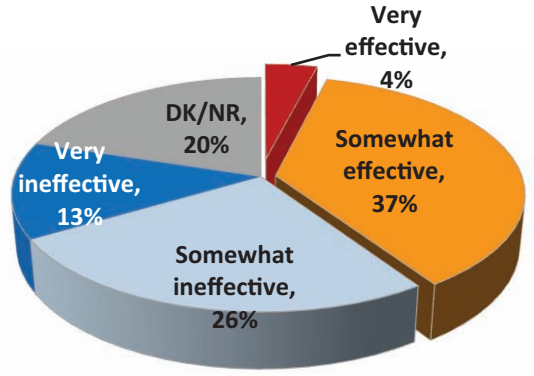


slightly lower percentage (28%) who thought it was very or somewhat ineffective. The Human Rights Defender has a relatively high visibility as more than two-thirds of respondents (68%) were familiar with it and 42% thought it was effective in fighting corruption versus 27% who thought it was ineffective. Asked about the Chamber of Control, 43% said they were aware of it and 57% were not. Of those aware, 36% said it was effective and 28% said it was ineffective. **(Figure 31)**

Those who were familiar with the Anti-Corruption Strategy Monitoring Commission were asked to specify what they knew about the commission. Few if any respondents could mention specific details about the commission. Indeed, 26% said they just knew that the commission exists but did not know more about it. Nineteen percent said that what they know about the commission is that it combats corruption. Six percent incorrectly indicated that the commission finds and arrests those who engage in corrupt acts.

When asked if they knew of any organizations that provide free legal advice on corruption cases in their Marz, a negligible 1% of respondents said they knew such organizations versus 99% who did not. When asked specifically about the Advocacy and Assistance Centers (AAC) that will assist citizens in corruption-related problems and direct corruption complaints to relevant government agencies, 7% of respondents said they had heard about the AAC and the remaining 93% had not. Of the few who said they were aware of the AAC, a majority (58%) said they were aware of their role but very few knew how to utilize AAC (19%) or the services that AAC provided (27%).

Figure 32: How effective is the government's fight against corruption?
(% of total)



As for the government of Armenia's anti-corruption measures, a third of respondents said they were aware of these measures. Twenty-five percent of respondents said they were aware of the traffic police reforms and a similar proportion (24%) was aware of the Ministry of Health hotline. Fewer respondents said they were aware of the government's anti-corruption strategy (19%), the customs transparency calculations (19%), and the signing of international conventions (10%).

Those who were aware of the government's anti-corruption strategy and action plan (23%) gave their assessment of the plan's effectiveness. A 54% majority thought it was very or somewhat effective versus 37% who thought it was very or somewhat ineffective.

Respondents were almost equally split in their overall assessment of the government's effectiveness in the fight against corruption in Armenia. Forty-one percent said it is very or somewhat effective versus 39% who said it is very or somewhat ineffective. A sizable proportion (20%) said they did not know or refused to answer the question. **(Figure 32)**

Respondents were also asked if they thought the government of Armenia has a sincere desire and will to combat corruption. Overall, more respondents agreed (54%) rather than disagreed (38%) that the government was sincere in its fight against corruption.

When breaking down these findings by regions, we observe that Yerevan residents tend to be more critical of the government's anti-corruption efforts than residents in other urban or rural areas. As such, the percentage of those who think the government's efforts in fighting corruption are ineffective stood at 47% in Yerevan compared with 37% in other urban areas and 33% rural areas. Moreover, only in Yerevan did the percentage of respondents who judged the government's fight against corruption to be ineffective (47%) exceed the percent of those who judged it to be effective (38%). In other regions, the picture was reversed. **(Figure 33)**

The same pattern was depicted when respondents were asked about their perception of the government's sincerity in its fight against corruption. The majority of Yerevan respondents (52%) disagreed with the statement that the current government has a sincere desire and will to combat corruption whereas in other urban areas and in rural areas a solid majority of about six in 10 respondents agreed with the same statement. **(Figure 34)**

Figure 33: Perceived effectiveness of government's fight against corruption
(% of total & regional groupings; Yerevan n=540; Other urban n=509; Rural n=500)

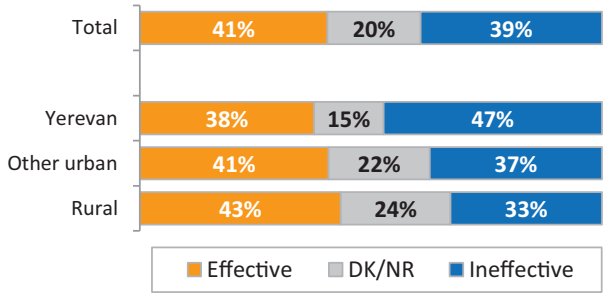
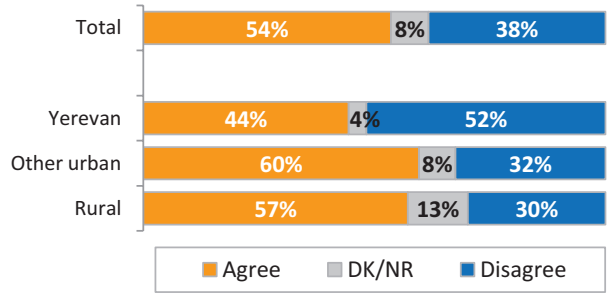
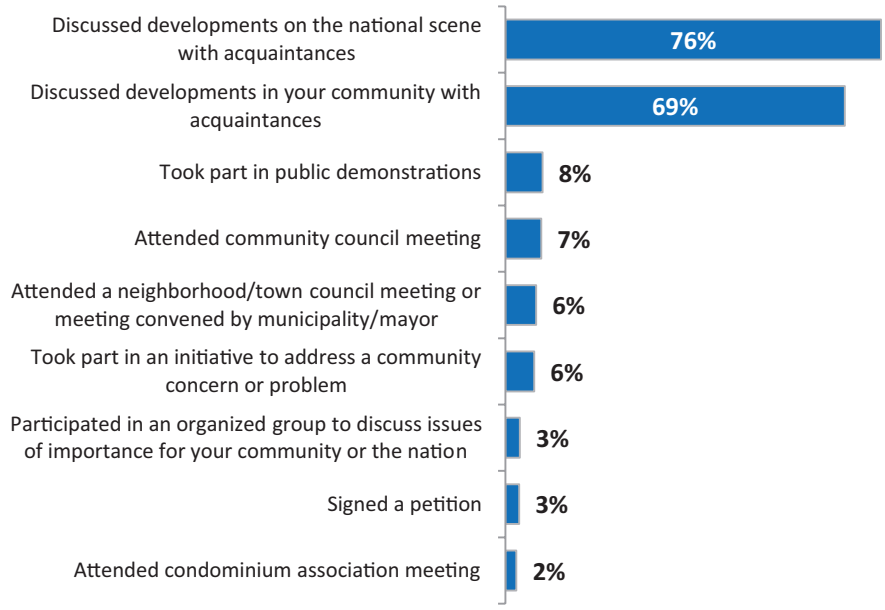


Figure 34: Agree or disagree: the government has a sincere desire & will to combat corruption
(% of total & regional groupings; Yerevan n=540; Other urban n=509; Rural n=500)



In order to gauge the level of involvement of ordinary Armenians in civic activities, a series of actions were described to respondents and they were asked if they had taken part in these actions in the last 12 months. With the exception of discussing national and community developments with acquaintances—at least seven in 10 respondents took part in these activities over the year—few respondents had been engaged in civic activities that require more active involvement such as taking part in public demonstrations (8%), attending community council meetings (7%), attending a neighborhood meeting or a town council meeting or a meeting convened by the municipality/mayor (6%), or taking part in an initiative to address a community concern or problem (6%). Even fewer respondents had participated in an organized group to discuss issues of importance for their community or nation (3%) or signed a petition over the past year (3%). **(Figure 35)**

Figure 35: Have you taken part in these activities in last 12 months?
(% of total)

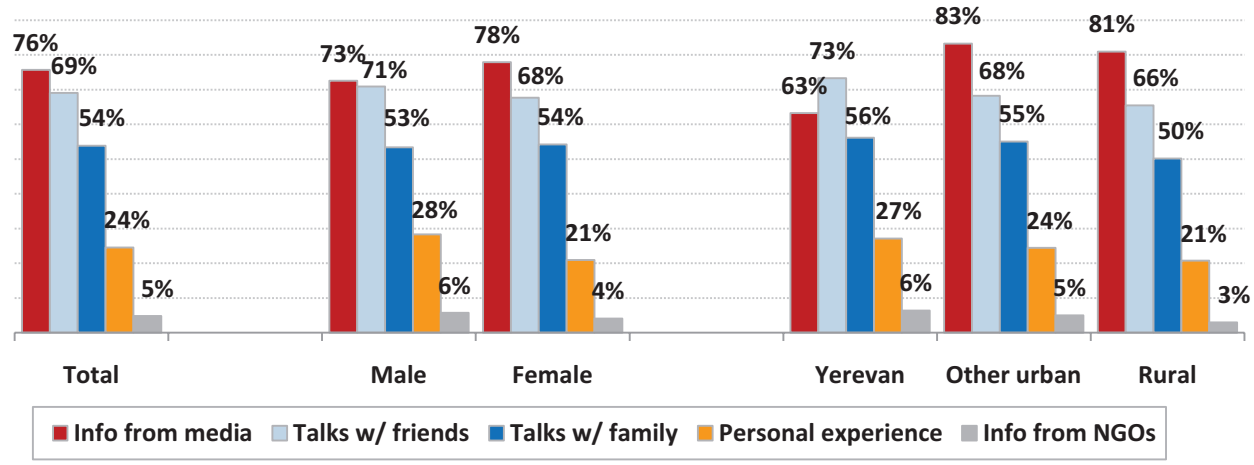


MEDIA USE AND INFORMATION SOURCES

MEDIA & WORD OF MOUTH USED TO LEARN ABOUT CORRUPTION

Most Armenians tend to rely on the media and word of mouth to get information on corruption. Indeed, when respondents were asked what information sources they depend on to provide their assessment of the level of corruption in the country, three out of four respondents said they use information provided by the media, such as TV, radio, and newspapers to learn about corruption. Some 69% said they get information through talks with friends and acquaintances and 54% said they rely on information provided by relatives or family. A narrow 24% said they base their assessment of corruption on personal experience and only 5% said they depend on information provided by NGOs.

Figure 36: On which info sources do you base your assessment of corruption levels in Armenia?
(% of total n=1,549, male n=527, female n=1,022, Yerevan n=540, Other urban n=509 & Rural n=500)



More women rely on the media for information on corruption than men (78% of women vs. 73% of men). Meanwhile, more men than women say they base their assessment of corruption on personal experience (28% of men vs. 21% of women). There are also some regional differences that can be drawn as Armenians living outside of Yerevan, either in other urban areas or in rural areas, tend to rely more on media for information on corruption whereas Yerevan respondents rely more on word of mouth (talks with friends and acquaintances) to learn about corruption. At least eight in 10 respondents in other urban areas and in rural areas based their assessment of the level of corruption on the media compared with only six in 10 respondents in Yerevan. Some 73% of Yerevan respondents based their assessment of corruption on talks with friends and acquaintances versus 68% of other urban area respondents and 66% of rural area respondents. **(Figure 36)**

H1 TV MOST WATCHED, SHANT TV MOST TRUSTED

Since any effective anti-corruption campaign should target those media sources that people turn to when they are looking for information on current events, this survey collected data on most popular media outlets and the frequency of using different TV channels, radio stations, newspapers, and internet sites. The most watched

TV channels in Armenia are H1 Public Television with 63% daily viewership, Shant TV (51%), ORT (44%), Armenia TV (42%), and RTR (40%). As for radio, the most listened-to station is Radio Liberty/Azatutiun Radiokayan with 13% tuning in on a daily basis, followed by Public Radio of Armenia (6%), and Radio Hay FM (5%). **(Figures 37, 38)**

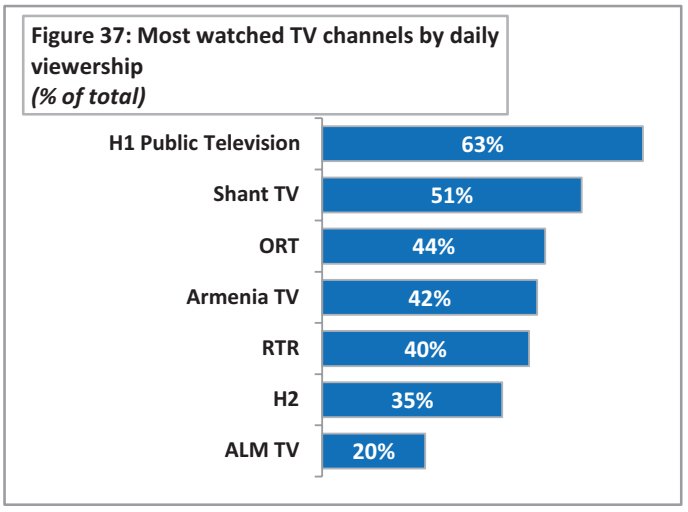


Figure 37: Most watched TV channels by daily viewership
(% of total)

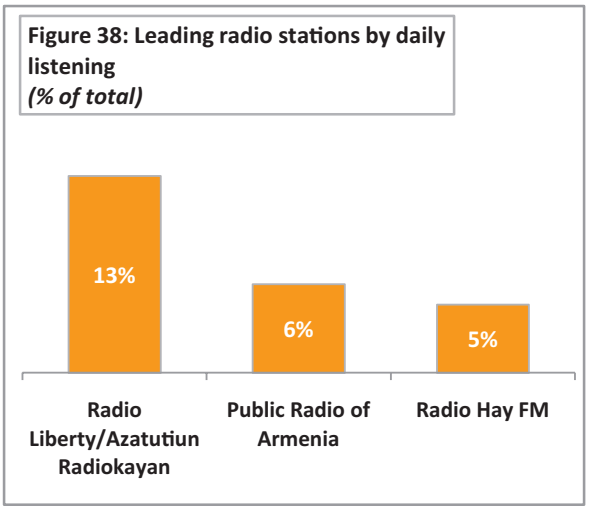


Figure 38: Leading radio stations by daily listening
(% of total)

Looking at the print press, the five leading newspapers have relatively similar readership levels with Aravot and Haykakan Zhamanak both at 7% weekly, followed by Chorord Ishkhanutiun at 6%, Iravunk at 5%, and Hayots Ashkharh at 4%.

Few Armenians turn to the internet for news and information. In fact, respondents who have no basic knowledge of email and internet make up a significant majority of respondents (76%). Eight percent said their internet knowledge is at a beginner level, while 7% said they are at an intermediate level and only 6% are at an advanced level. As such, when looking at the popularity of different websites, respondents' internet literacy rates were taken into consideration. Among those who have at least an intermediate level of internet knowledge, the most used website for news and information is www.a1plus.am with 18% saying they have visited the website in the past 12 months, followed by www.armenianow.com and www.armenialiberty.org both at 7%, and www.hetq.am at 6%.

Next respondents were asked to name their most trusted media source that provides accurate news and information. Interestingly, while H1 Public Television is the most frequently watched channel, it falls slightly short of Shant TV's trustworthiness rating. Some 29% considered Shant TV to be the most trusted news source, followed by H1 Public Television with 25%. Armenia TV is next with only 9% followed by ORT with 7%. The most trusted radio station is Radio Liberty/Azatutiun Radiokayan with 7%.

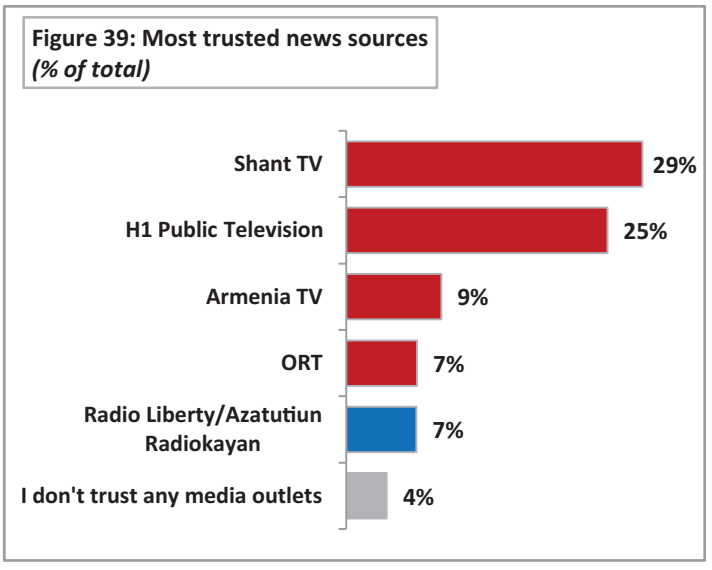


Figure 39: Most trusted news sources
(% of total)

Trustworthiness ratings differ slightly between regions. In Yerevan, 36% identified Shant TV as the most trusted source while 29% did so in rural areas and only 21% in other urban areas. In both rural areas and other urban areas, H1 Public Television was judged as the most trusted news source according to 32% of respondents. **(Figure 39)**

ANNEX 1: SURVEY QUESTIONNAIRE

M-1. **Respondent identification number __ __ __**

M-2. **Primary Sampling Unit ___ ___ ___**

ID #: _ _ _ _

Armenia Household Corruption Survey

September-October 2008

M-3. Date of interview __ __ __ __ __ __ __ __

M-4. Marz

1. Aragatsotn 2. Ararat 3. Armavir 4. Gegharquniq 5. Kotayq

6. Lory 7. Shirak 8. Syuniq 9. Vayots Dzor 10. Tavush 11. Yerevan

M-5. Code for City/Town/Village of Current Residence in Armenia

__ __ __

M-6. Urban/Rural Residence

1. Urban

2. Rural

M-7. Interviewer Code ___ ___ ___

M-8. Interview Completed on the…

1. First Visit?

2. Second Visit?

3. Third Visit?

M-9. Record Time (using 24 hour clock) Interview Began: __ __ : __ __

(Record Time Began starting with Q-1)

M-12. Language of interview 1. Armenian 2. Russian

Begin Sampling Procedure HERE:

1. After arriving at the pre-selected house or apartment using the random sampling technique,

2. Introduce yourself: "Good morning/afternoon/evening. My name is _____. I am working for _____. We are conducting a public opinion survey in Armenia on democracy and governance and would like to interview one person from your household. We will select this person at random and therefore I need to record the birthday information of all household members 18 years or older. "

3. Ask for the first name, gender, and the birthday of each person in the household aged 18+ years.

	First name	*Gender (M-1/F-2)*	*Birthday (Day, Month, Year)*
1.	_____	___	_____
2.	_____	___	_____
3.	_____	___	_____
4.	_____	___	_____
5.	_____	___	_____
6.	_____	___	_____
7.	_____	___	_____
8.	_____	___	_____
9.	_____	___	_____
10.	_____	___	_____
11.	_____	___	_____
12.	_____	___	_____
13.	_____	___	_____
14.	_____	___	_____
15.	_____	___	_____

4. The person with the next birthday (looking forward in time) is the designated respondent for that household. Circle code for corresponding respondent. Attempt to complete the interview with the designated respondent now.

5. If the designated respondent is at home and refuses the interview or another family member blocks the interview, politely leave the house and go to the next appropriate house or apartment on that route.

6. If the designated respondent is not at home, attempt to schedule an interview for later that day (in rural areas) or at any other time in the field work period (in urban areas). Record the date and time of that appointment:

Date: _____ ***Time:*** _____

Armenia Household Corruption Survey
September-October 2008

M-1. **Respondent identification number __ __ __**
M-2. **Primary Sampling Unit ___ ___ ___**

ID# : __ __ __ __

[GENERAL INSTRUCTIONS: ALL "(DON'T KNOW)" AND "(REFUSED)" OPTIONS ARE NOT TO BE READ TO RESPONDENTS. ASSUME ALL QUESTIONS ARE SINGLE RESPONSE UNLESS OTHERWISE SPECIFIED]

Let's first talk about the general situation in Armenia. I would like to assure you that answers to the survey will be strictly confidential, according to international research standards.

[ASK ALL]

Q1. To start, please tell me how interested you are in matters of politics and government—are you very interested, somewhat interested, not too interested, or not at all interested?

1. Very interested
2. Somewhat interested
3. Not too interested
4. Not at all interested
8. *(Don't know)*
9. *(Refused)*

Q2. In general, how would you describe the current economic situation in Armenia? Is it very good, somewhat good, somewhat bad, or very bad?

1. Very good
2. Somewhat good
3. Somewhat bad
4. Very bad
8. *(Don't know)*
9. *(Refused)*

Q3. And how satisfied or dissatisfied you are with the overall situation in Armenia? Are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

1. Very satisfied
2. Somewhat satisfied
3. Somewhat dissatisfied
4. Very dissatisfied
8. *(Don't know)*
9. *(Refused)*

Q4. What are in your view the most serious problems that are facing Armenia as a country today? *[Open ended; Accept up to 3 responses; Do not read pre-code list]*

1. Unemployment
2. Poverty
3. Political Instability
4. Poor healthcare system / health services
5. Poor infrastructure
6. Problems with education system
7. Problems with pension system
8. Inflation/ High prices
9. Emigration
10. General economic problems
11. Conflict / dispute over Nagorno Karabakh
12. Corruption
13. Clashes between government and opposition
14. Crime
15. Relationship with neighboring countries
16. Other, specify……*[Record verbatim]*

98. *(Don't know)*

99. *(Refused)*

Q5. In your opinion, how serious of a problem is corruption in Armenia? Is it very serious, somewhat serious, not too serious, or not at all serious ?

1. Very serious
2. Somewhat serious
3. Not too serious
4. Not at all serious
5. *(Corruption does not exist)* *[Volunteered; Do not read]*
8. *(Don't know)*
9. *(Refused)*

Corruption

Now let's talk a little more about corruption.

Q6. Do you agree with the statement that citizens of Armenia consider corruption as a fact of life? *[Probe intensity of response]*

1. Yes, to a great extent
2. Yes, to some extent
3. No, to a very limited extent
4. No, not at all
8. *(Don't know)*
9. *(Refused)*

Q7. How would you compare the level of corruption in Armenia today with the level of corruption a year ago? Is the current level of corruption much higher, somewhat higher, about the same, somewhat lower, or much lower than last year?

1. Much higher than last year
2. Somewhat higher than last year
3. About the same as last year
4. Somewhat lower than last year
5. Much lower than last year
   8. (Don't know)
   9. (Refused)

Q8. To what extent do you think corruption can be reduced in Armenia? *[Show Card]*

1. Corruption cannot be reduced at all
2. Corruption can be reduced to a certain degree
3. Corruption can be substantially reduced
4. Corruption can be completely eradicated
8. (Don't know)
9. (Refused)

Q9. I am now going to read out a list of institutions and offices in Armenia. Please give me your opinion on whether you think …*[Read category from list below]* is involved in corruption to a great extent, to some extent, to a very limited extent or not involved at all in corruption?

	[Show Card] Is [institution from list] involved to a great extent, some extent, very limited extent or not involved at all in corruption?					
	Corrupt to a great extent	Corrupt to some extent	Corrupt to a very limited extent	Not corrupt at all	*(DK)*	*(Refused)*
a) The office of the President	1	2	3	4	8	9
b) The office of the Prime Minister	1	2	3	4	8	9
c) The Ministries	1	2	3	4	8	9
d) Regional Government Bodies (Marzpetarans)	1	2	3	4	8	9
e) Yerevan City Hall	1	2	3	4	8	9
f) Local self-government bodies (municipalities, neighboring and village communities)	1	2	3	4	8	9
g) National Assembly	1	2	3	4	8	9
h) Civil Service Council	1	2	3	4	8	9
i) Public Services Regulatory Commission	1	2	3	4	8	9
j) The Prosecution	1	2	3	4	8	9
k) Law enforcement institutions	1	2	3	4	8	9
l) The Ombudsman (Human Rights Defender)	1	2	3	4	8	9
m) The Central Election Commission	1	2	3	4	8	9

Q10. I am now going to read out a list of sectors and services in Armenia. Please give me your opinion on how common or rare you think corruption is in each of these sectors and services. How common or rare is corruption in…*[Read category from list below]*? Is it very common, somewhat common, somewhat rare or very rare?

	Q10A. *[Show Card]* How common or rare is corruption in… [Service or Sector]? Is it very common, somewhat common, somewhat rare or very rare?					
	Very common	Somewhat common	Somewhat rare	Very rare	*(DK)*	*(Refused)*
a) Healthcare (policlinics, hospitals, etc.)	1	2	3	4	8	9
b) Education (kindergartens, schools, universities, etc.)	1	2	3	4	8	9
c) State Registrar (registration of private companies, NGOs, etc.)	1	2	3	4	8	9
d) Court Decisions Enforcement Office (office of the court)	1	2	3	4	8	9
e) Military (army)	1	2	3	4	8	9
f) Electoral system/processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)	1	2	3	4	8	9
g) Customs authorities	1	2	3	4	8	9
h) Tax service	1	2	3	4	8	9
i) Issuing licenses/certificates/permits	1	2	3	4	8	9
j) Traffic police	1	2	3	4	8	9
k) Police (excluding traffic police)	1	2	3	4	8	9
l) Cadastre	1	2	3	4	8	9
m) Notary services	1	2	3	4	8	9
n) Social security (pensions, welfare, etc.)	1	2	3	4	8	9
o) Communication (phone, internet providers, etc.)	1	2	3	4	8	9
p) Utilities (water, gas, electricity, etc.)	1	2	3	4	8	9
q) Municipal services (garbage collection, issuing permits, etc.)	1	2	3	4	8	9
r) Urban development (land use permits, construction, etc.)	1	2	3	4	8	9
s) Business sector	1	2	3	4	8	9
t) Mass media (TV companies, newspapers, etc.)	1	2	3	4	8	9
u) Political parties	1	2	3	4	8	9
v) NGOs	1	2	3	4	8	9
w) Church	1	2	3	4	8	9

Q10B. Among the sectors and services I just mentioned, please name the first most corrupt sector or service, the second most corrupt and third most corrupt where you think corruption is most common. *[Have respondent select the 3 institutions and rank them; copy code to grid below; example: if respondent says Education is most corrupt; write b. in grid]*

	[Copy code into cell below]
1st most corrupt sector/service	
2nd most corrupt sector/service	
3rd most corrupt sector/service	

Q11. Still in the context of corruption in the public sector, do you think corruption is most severe among low-ranking public officials, mid-ranking public officials or high-ranking public officials?

1. Corruption is most severe among high-ranking public officials (President, Prime Minister, ministers, deputy ministers, marzpets, members of the National Assembly)
2. Corruption is most severe among mid-ranking public officials (heads of departments, heads of local self-government bodies)
3. Corruption is most severe among low-ranking public officials
4. The level of corruption is the same across all ranks *[Volunteered; Do not read]*

8. (Don't know)
9. (Refused)

Q12. In your opinion, how did the demand for bribes by public officials change over the past year? Did it increase, decrease, or stay the same? *[If respondent says increase or decrease; prompt intensity of response]*

1. Increased significantly
2. Increased somewhat
3. Stayed the same as last year
4. Decreased somewhat
5. Decreased significantly

8. (Don't know)
9. (Refused)

Q13. Q13A. On which information sources do you base your assessment of the level of corruption in the country? Please choose your top three information sources from this list, ranking the most important first. *[Show Card; Interviewer: Prompt respondents to rank their top 3 sources by importance]*

1. Personal experience (you have had to provide cash, gifts, or favor)
2. Talks with relatives or family
3. Talk with friends and acquaintances
4. Information about corruption given by NGOs (corruption awareness)
5. Information provided by the media (TV, radio, newspapers, internet, etc…)
6. Other, please specify……*[Record verbatim]*

98. (Don't know)
99. (Refused)

Q13B.	*[Copy code into cell below]*
1st most important source	
2nd most important source	
3rd most important source	

Q14. Now, I will show you a list of TV channels, radio stations, newspapers and websites that people here can use to learn about political and economic developments in Armenia. For each of these media sources, please tell me if you personally used it in the last 12 months. *[For each media source, ask respondent if he/she used it in past 12 months; for each one where respondent says YES, circle number 1 in Q14A. and ask Q14B.]*

Are there any other media sources not listed here that you use regularly for information on political and

economic developments? *[Accept up to 3 responses but do not prompt for more than 1; write name of media source in the "other" rows and ask Q14B.]*

Media sources *[Show Card]*	**Q14A.** Have you used this media source in past 12 months?		*[For each media source: if Q2.A = 1; Ask Q2.B]* **Q14B.** Apart from today, when was the last time you used …. *[Read media source's name from list]* to learn about political and economic developments in Armenia? Did you use it yesterday, in the past 7 days, in the past 4 weeks, or longer ago?				**Q14C.** Of all media sources you use, which one do you trust the most to provide accurate information? *[Single response; circle corresponding media source number]*
	Yes	**No**	**Yester-day**	**Last 7 days**	**Last 4 weeks**	**Less fre-quently**	
1. H1 National Television	1	2	1	2	3	4	
2. Yerkir Media	1	2	1	2	3	4	
3. Shant TV	1	2	1	2	3	4	
4. Armenia TV	1	2	1	2	3	4	
5. H2	1	2	1	2	3	4	
6. ALM TV	1	2	1	2	3	4	
7. RTR	1	2	1	2	3	4	
8. ORT						4	
9. Public Radio of Armenia	1	2	1	2	3	4	
10. Radio Liberty/Azatutiun Radiokayan	1	2	1	2	3	4	
11. Radio Hay FM	1	2	1	2	3	4	
12. Chorord Ishkhanutiun	1	2	1	2	3	4	
13. Aravot	1	2	1	2	3	4	
14. Azg	1	2	1	2	3	4	
15. Hayots Ashkharh	1	2	1	2	3	4	
16. Haykakan Zhamanak	1	2	1	2	3	4	
17. Yerkir	1	2	1	2	3	4	
18. Hayastani Hanrapetutiun	1	2	1	2	3	4	
19. Golos Armenii	1	2	1	2	3	4	
20. Iravunk	1	2	1	2	3	4	
21. www.hetq.am	1	2	1	2	3	4	
22. www.armenianow.com	1	2	1	2	3	4	
23. www.armenialiberty.org	1	2	1	2	3	4	
24. www.a1plus.am	1	2	1	2	3	4	
25. www.groong.com	1	2	1	2	3	4	
26. Other, ……*[Record]*	1	2	1	2	3	4	
27. Other, ……*[Record]*	1	2	1	2	3	4	
28. Other, ……*[Record]*	1	2	1	2	3	4	

Q15. I will now read to you a few types of actions. For each of these actions, please tell me if you think this action represents corruption or if it does not represent corruption according to your understanding.

	Yes	No	*(DK)*	*(Refused)*
a. Giving cash to a police officer to avoid revoking your driving license	1	2	8	9
b. Giving a gift to a doctor to grant you special care of you	1	2	8	9
c. A public official helping a relative get accepted into a university	1	2	8	9
d. Picking flowers or fruit from a neighbor's garden without permission	1	2	8	9
e. Using connections to exempt someone close to you from military service	1	2	8	9
f. Paying a judge to achieve favorable treatment	1	2	8	9
g. A student or a student's parent giving a professor a gift on the day of exams	1	2	8	9
h. Making small unofficial payments for delivery of pensions	1	2	8	9
i. A public official recommending a relative for a position in a ministry	1	2	8	9
j. Using an office car by a government employee for private purposes	1	2	8	9
k. Abuse of official position for private business purposes	1	2	8	9

Q16. To the best of your knowledge, which of the following is most often the case when someone ends up paying a bribe to a governmental employee? *[Read response options]*

1. A government employee indicates or asks for payment.
2. The household offers a payment of its own accord.
3. It is known beforehand how to pay and how much to pay, so it is not discussed.
4. Other, specify……*[Volunteered, Record answer verbatim]*

98. (Don't know)
99. (Refused)

Q17. If someone has paid a bribe to governmental employee in order to obtain a service or to resolve a problem, how certain it is that the service is obtained or the problem resolved? Would it be very certain, fairly certain, somewhat uncertain or extremely uncertain?

1. Very certain
2. Fairly certain
3. Somewhat uncertain
4. Extremely uncertain

8. (Don't know)
9. (Refused)

Q18. I will now read you some possible motives behind corrupt practices. In your opinion, which of the following are the main motives behind corrupt practices? I am referring to the main reasons that people who participate in corrupt acts use to justify their actions. *[Show Card/Read responses; Multiple responses allowed; Accept up to three responses]*

1. There is no other way to get things done
2. To avoid punishment/sanctions
3. To avoid higher official payments
4. To speed up the processes/procedures
5. To be treated (served) appropriately
6. To get preferential treatment/privileges
7. To have alternative source of income
8. The practice of obligatory (illegal) "payments" to supervisors
9. Other, specify……*[Record answer verbatim]*

98. (Don't know)
99. (Refused)

Personal Experience

For the next few questions, let's talk about your personal experience with corruption. I would like to remind you that everything that you say in this interview will remain in strict confidence.

Q19. How would you react if you were offered to take a bribe (money, gift, asked for an exchange of favor, etc.)? Would you take it or would you not take it?

1. I would take it *[Go to Q20]*
2. I would not take it *[Go to Q21]*
3. Other, specify…….....*[Record and Go to Q22]*
98. (Don't know) *[Go to Q22]*
99. (Refused) *[Go to Q22]*

[ASK Q20 IF Q19=1]

Q20. Why would you take it? *[DO NOT READ pre-coded response options; Mark category that most closely reflects the respondent's answer; If answer not listed, record response in category "other"]*

I would take it…

1. Because everybody takes it
2. Because I need money
3. Because I have to "share" it with my supervisor(s)
4. Other, specify……*[Record answer verbatim]*
98. (Don't know)
99. (Refused)

[ASK Q21 IF Q19=2]

Q21. Why would you not take it? *[DO NOT READ pre-coded response options; Mark category that most closely reflects the respondent's answer; If answer not listed, record response in category "other"]*

I would not take it…

1. Because there is a high risk to be punished
2. Because it is unacceptable for me
3. ...and I will try to resolve the issue through legal means
4. Other, specify……*[Record answer verbatim]*
98. (Don't know)
99. (Refused)

Q22. How would you react if you were asked to give a bribe (money, gift, asked for an exchange of favor, etc.)? Would you give the bribe or would you not give it?

1. I would give it *[Go to Q23]*
2. I would not give it *[Go to Q24]*
3. Other, specify…….....*[Record and Go to Q25]*
98. (Don't know) *[Go to Q25]*
99. (Refused) *[Go to Q25]*

[ASK Q23 IF Q22=1]

Q23. Why would you give it? *[DO NOT READ pre-coded response options; Mark category that most closely reflects the respondent's answer; If answer not listed, record response in category "other"]*

I would give it…
1. Because everyone gives
2. Because there's no other way I can obtain the service
3. …and I will try to negotiate the price
4. Other, specify……*[Record answer verbatim]*

98. (Don't know)
99. (Refused)

[ASK Q24 IF Q22=2]
Q24. Why would you not give it? *[DO NOT READ pre-coded response options; Mark category that most closely reflects the respondent's answer; If answer not listed, record response in category "other"]*

I would not give it…
1. Because there is a high risk to be punished
2. Because it is unacceptable for me
3. ...and I will try to resolve the issue through legal means
4. Other, specify……*[Record answer verbatim]*

98. (Don't know)
99. (Refused)

Specifying Actual Experience

Q25. In the last 12 months, have you, or anyone in your household, had contact with *[Show Card and read categories from list]*?

Q26. *[IF Q26=1 FOR ANY CATEGORY; ASK:]* When you had contact in the last 12 months, did you, or any member of your household, have to make an extra contribution (gift, non-formal payment) to get things done at least once?

Q27. *[IF Q27=1 FOR ANY CATEGORY; ASK:]* If you don't mind telling us, what was the value of the contribution that you, or your household member had to make (in AMD) last time.

Q28. *[IF Q27=1 FOR ANY CATEGORY; ASK:]* And what was the total amount of cash/bribe you paid them during the past 12 months?

[Show Card]	**Q25.** Contacted service in last 12 mths?				**Q26.** If contacted, asked to pay bribe?				If paid bribe, *[(8) or (9) for DK & Refused]*	
	Yes	No	*(DK)*	*(Refu-sed)*	Yes	No	*(DK)*	*(Refu-sed)*	**Q27.** *Amount paid last time*	**Q28.** *Total amount paid during past 12 months*
a) State-guaranteed free birth assistance	1	2	8	9	1	2	8	9		
b) Healthcare, except state guaranteed free birth assistance	1	2	8	9	1	2	8	9		

c) Education (kindergartens, schools, universities, etc.)	1	2	8	9	1	2	8	9		
d) State Registrar (registration of private companies, NGOs, etc.)	1	2	8	9	1	2	8	9		
e) Court Decisions Enforcement Office (office of the court)	1	2	8	9	1	2	8	9		
f) Military (army)	1	2	8	9	1	2	8	9		
g) Customs authorities	1	2	8	9	1	2	8	9		
h) Tax service	1	2	8	9	1	2	8	9		
i) Issuing licenses/certificates/ permits	1	2	8	9	1	2	8	9		
j) Traffic police	1	2	8	9	1	2	8	9		
k) Police (excluding traffic police)	1	2	8	9	1	2	8	9		
l) Cadastre	1	2	8	9	1	2	8	9		
m) Notary services	1	2	8	9	1	2	8	9		
n) Social security (pensions, welfare, etc.)	1	2	8	9	1	2	8	9		
o) Communication (phone, internet providers, etc.)	1	2	8	9	1	2	8	9		
p) Utilities (water, gas, electricity, etc.)	1	2	8	9	1	2	8	9		

Q29. During the past 12 months, have you heard of anyone including relatives, friends, acquaintances or neighbors paying bribes to obtain a public service?

1. Yes
2. No
3. *(Don't know)*
4. *(Refused)*

Q30. Whenever you have contacted officials in the public sector, how often did the following happen? *[Read categories one-by-one and ask* "Did this happen in all cases, most cases, rare cases or no cases at all"*; SHOW CARD for response categories; If respondent VOLUNTEERS saying that he/she has never dealt with public officials, CIRCLE code 5 in all response categories]*

	All cases	Most cases	Rare cases	No cases at all	*(Has not dealt with public officials)*	*(DK)*	*(Refused)*
a. The officials directly demand cash gift or favor	1	2	3	4	5	8	9
b. The officials do not demand directly but show that they expect a cash gift or a favor	1	2	3	4	5	8	9
c. You give cash to the official	1	2	3	4	5	8	9
d. You give a gift to the official	1	2	3	4	5	8	9

e. You do the official a favor	1	2	3	4	5	8	9
f. You are asked to do a favor to relatives of the official	1	2	3	4	5	8	9
g. You use personal connections to get preferential treatment	1	2	3	4	5	8	9

[IF Q27a and/or Q27b=1; ASK:]

Q31. You said that you or a member of your household has had to pay a bribe for healthcare services, please, delineate the type of facility where it was made, was it at a … *[Read answer options; Mark all that applies]*

1. Primary healthcare facility (policlinic, ambulatory and health posts, rural health center)*[Go to Q32]*
2. Secondary or tertiary care facilities (clinics, hospitals) *[Go to Q33]*
8. *(Don't know)* *[Go to Q33]*
9. *(Refused)* *[Go to Q33]*

[ASK Q32 IF Q31=1]

Q32. Please, specify the type of service the payment was made for, was it for…*[Read answer options; Mark all that applies]*

1. Medical consultation
2. Laboratory and diagnostic services
3. Receipt of free of charge drugs, if recipient is eligible
4. Treatment
8. *(Don't know)*
9. *(Refused)*

Individual Behaviour

[ASK ALL]

Many people say that corruption is not only a matter of policy, it also depends on what society does. Now I would like to ask you a few questions about actions that can be taken to reduce corruption in Armenia.

Q33. In your opinion, what can you personally do to reduce corruption in Armenia? Please, list concrete actions you can personally undertake to help combat corruption. *[Multiple response; Do not read response options]*

1. Abstain from paying bribes for public services
2. Refuse to make favors to officials or to their relatives related with my job
3. Report corrupt behavior of public officials to NGO anticorruption center
4. Report corrupt officials behavior to competent authorities
5. File a lawsuit against the corrupt official
6. Participate in awareness campaigns against corruption
7. Participate and supporting an anticorruption educational campaign
8. There is nothing I can do
9. If other, specify ……
98. *(Don't know)*
99. *(Refused)*

Q34. Do you know what institutions to contact in order to report a corrupt act by a public official?

1. Yes *[Go to Q35]*
2. No *[Go to Q36]*
8. (Don't know) [Go to Q36]
9. (Refused) [Go to Q36]

[ASK Q35 IF Q34=1]

Q35. What institution(s) would you contact to report a corrupt act by an official? *[Multiple response; Do not read response options]*

1. Mayor office
2. Community authorities
3. Police
4. Public Prosecution Office
5. Special Investigation Bureau
6. Regional Authorities (marzpetaran)
7. Courts
8. Anti-Corruption Strategy Monitoring Commission
9. Office of the Prime minister
10. Office of the President of the RA
11. Chamber of Control
12. Human Rights Defender
13. International organizations
14. Your MP
15. Local self-governance bodies
16. Independent NGO anticorruption centers
17. If other, specify……
98. (Don't know)
99. (Refused)

[ASK ALL]

Q36. Some people in Armenia are reluctant to report corrupt actions because of various reasons. I will list some of these possible reasons; please tell me which of the following you personally consider as a reason for not reporting corruption to the relevant authorities.

	Yes	No	*(DK)*	*(Refused)*
a) Those who report corruption will be subject to retribution/ retaliation	1	2	8	9
b) No actions will be taken even if corruption is reported.	1	2	8	9
c) It is not worth reporting corruption if I am not personally hurt by it.	1	2	8	9
d) Most people who commit corruption only do so because of economic hardship.	1	2	8	9
e) Our society does not reward those who report corruption.	1	2	8	9

Q37. During the past 12 months, have you or anyone in your household reported a corrupt act by a public official?

1. Yes *[Go to Q38]*
2. No *[Go to Q42]*
8. (Don't know) [Go to Q42]
9. (Refused) [Go to Q42]

[ASK Q38 IF Q37=1]

Q38. To which organization was the report or complaint forwarded? *[Show Card; Mark all that applies]*

1. Mayor office
2. Community authorities
3. Police
4. Public Prosecution Office
5. Special Investigation Bureau
6. Regional Authorities (marzpetaran)
7. Courts
8. Anti-Corruption Strategy Monitoring Commission
9. Office of the Prime minister
10. Office of the President of the RA
11. Chamber of Control
12. Human Rights Defender
13. International organizations
14. Your MP
15. Local self-governance bodies
16. Independent NGO anticorruption centers
17. If other, specify…….
98. (Don't know)
99. (Refused)

Q39. How easy or hard was the process of corruption reporting? Was it very easy, somewhat easy, somewhat hard or very hard?

1. Very easy
2. Somewhat easy
3. Somewhat hard
4. Very hard
8. (Don't know)
9. (Refused)

Q40. Do you agree or disagree that as a reporter of corruption, you felt protected from potential harassment? *[Probe intensity of response]*

1. Strongly agree
2. Somewhat agree
3. Somewhat disagree
4. Strongly disagree
8. (Don't know)
9. (Refused)

Q41. How would you rate your level of satisfaction with the feedbak you received as a result of your corruption report? Are you very satisfied, somewhat satisfied, somewhat dissatisfied or very dissatisfied?

1. Very satisfied
2. Somewhat satisfied
3. Somewhat dissatisfied
4. Very dissatisfied
8. (Don't know)
9. (Refused)

[ASK ALL]

Q42. Which of the following actions are you personally willing to undertake in the future to help combat corruption?

Q43. And which of these actions that I have just mentioned have you already taken in the past to help combat corruption? *[Show Card]*

	Q42. Willing to undertake in the future				**Q43.** Have taken action in the past			
	Yes	No	*(DK)*	*(Refused)*	Yes	No	*(DK)*	*(Refused)*
a) Abstain from paying bribes for public services	1	2	8	9	1	2	8	9
b) Refuse to make favors to officials or to their relatives related with my job	1	2	8	9	1	2	8	9
c) Report corrupt behavior of public officials to NGO anticorruption center	1	2	8	9	1	2	8	9
d) Report corrupt officials behavior to competent authorities	1	2	8	9	1	2	8	9
e) File a lawsuit against the corrupt official	1	2	8	9	1	2	8	9
f) Participate in awareness campaigns against corruption	1	2	8	9	1	2	8	9
g) Participate and supporting an anticorruption educational campaign	1	2	8	9	1	2	8	9

Q44. Do you know of any Non-Governmental Organizations (NGOs) that are active in the domain of fighting corruption Armenia?

1. Yes *[Go to Q45]*
2. No *[Go to Q46]*
3. (Don't know what an NGO is) [Volunteered; Go to Q49]
8. (Refused) *[Go to Q46]*

[ASK Q45 IF Q44=1]

Q45. Please name any NGOs that you are familiar with that are active in anti-corruption activities in Armenia.
[Multiple response; Do not read response options]

1. IFES
2. TI
3. FOICA
4. YEREVAN PRESS CLUB
5. AYLA
6. Other (please specify) …….

98. (Don't know)
99. (Refused)

[ASK Q46 IF Q44≠ 3]
Q46. Do you agree or disagree that NGOs are capable of combating corruption in Armenia? *[Probe intensity of response]*

1. Strongly agree
2. Somewhat agree
3. Somewhat disagree
4. Strongly disagree

8. (Don't know)
9. (Refused)

Q47.

Q47A. If you were ever victimized by a corruption case, would you approach an NGO-run anticorruption center to get assistance?	
1. Yes	*[Ask Q47B]*
2. No	*[Ask Q47C]*
8. (Don't know)	*[Go to Q48]*
9. (Refused)	*[Go to Q48]*

Q47B. *[ASK Q47B if Q47A = 1]* Why? *[Open-ended; Record answer in corresponding space below:]*	
1. ……	*[Record verbatim]*
8. (Don't know)	
9. (Refused)	

Q47C. *[ASK Q47C if Q47A = 2]* Why not? *[Open-ended; Record answer in corresponding space below:]*	
1. ……	*[Record verbatim]*
8. (Don't know)	
9. (Refused)	

Q48. Which of the following types of anti-corruption assistance would you want NGOs to provide to you? *[Show Card; Multiple responses allowed; PROBE:]* Is there any other type of anti-corruption assistance you would want NGOs to provide?

1. Information about citizens' rights in the area of corruption
2. Information about citizens' obligations in the area of corruption
3. Information about anticorruption legislation
4. Information about institutions you may complain about officials' corrupt behavior
5. Free legal advice to formulate your corruption complaint
6. Free legal support in collecting information and evidence related to corruption cases
7. Free legal support in development and submission of corruption case documents
8. Free representation in court
9. Anticorruption awareness activities
10. Anticorruption education activities
11. If other, please specify……
98. (Don't know)
99. (Refused)

[ASK ALL]
Q49. Are you aware of the following public agencies? *[Show Card]*

	Q49A. Aware?		*[ASK IF Q49A = 1]* **Q49B.** How effective has this agency *[Read from list]* been in fighting corruption?					
	Yes	No	Very effective	S/w effective	S/w ineffective	Completely ineffective	*(DK)*	*(Refused)*
a) Anti-Corruption Strategy Monitoring Commission	1	2	1	2	3	4	8	9
b) Human Rights Defender	1	2	1	2	3	4	8	9
c) Chamber of Control	1	2	1	2	3	4	8	9

Q50.

Q50A. Are you aware of any organizations providing free legal advice on corruption cases in your Marz?
1. Yes *[Ask Q50B]*
2. No *[Go to Q51]*
8. (Don't know) [Go to Q51]
9. (Refused) [Go to Q51]

[ASK Q50B IF Q50A = 1]
Q50B. Can you please name these organizations? *[Do not read; Mark all that applies]*
1. OSCE
2. ABA-ROLI CENTERS
3. THE MAAC AACS
4. Other, please specify……
98. (Don't know)
99. (Refused)

Q51. Have you ever heard of Advocacy and Assistance Centers (AAC) that provide free legal advice for corruption-related complaints in you region?

1. 1. Yes *[Go to Q52]*
2. 2. No *[Go to Q53]*
3. *(Don't know)* *[Go to Q53]*
4. (R*efused)* *[Go to Q53]*

[ASK Q52 IF Q51=1]

Q52. Which of the following, if any, do you know about Advocacy and Assistance Centers (AAC)?

Do you know about…	Yes	No	*(Don't know)*	*(Refused)*
a) AAC's role	1	2	8	9
b) How to utilize AAC	1	2	8	9
c) Services that AAC provides	1	2	8	9

[ASK ALL]

Government Action

Now let's talk about what the state can do, and what the government does.

Q53. Are you aware of any anti-corruption measures being taken by the Government of Armenia?

5. Yes *[Go to Q54]*
6. No *[Go to Q55]*
8. *(Don't know)* *[Go to Q55]*
9. *(Refused)* *[Go to Q55]*

[ASK Q54 IF Q53 = 1]

Q54. Now, I will show you a list of Government of Armenia anti-corruption measures. For each one, please tell me if you are aware of it or not. *[Show Card]*

	Yes	No	*(Refused)*
1. Anticorruption Strategy	1	2	9
2. Ministry of Health Hotline	1	2	9
3. Signing of international conventions	1	2	9
4. Traffic police refor	1	2	9
5. Customs Transparency of Calculations	1	2	9
6. Other, specify ……	1	2	9

[ASK ALL]

Q55. How effective or ineffective is the Government's fight against corruption in Armenia? Is it very effective, somewhat effective, somewhat ineffective, or very ineffective?

1. Very effective
2. Somewhat effective
3. Somewhat ineffective
4. Very ineffective
8. *(Don't know)*
9. *(Refused)*

Q56. Please tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with the following statement: The current government of Armenia has a sincere desire and will to combat corruption.

1. Strongly agree
2. Somewhat agree
3. Somewhat disagree
4. Strongly disagree
8. (Don't know)
9. (Refused)

Q57. Are you aware of the Anti-Corruption Strategy and Action Plan implemented by the Government of Armenia?

1. Yes *[Go to Q58]*
2. No *[Go to Q61]*
8. (Don't know) *[Go to Q61]*
9. (Refused) *[Go to Q61]*

[ASK Q58 IF Q57=1]
Q58. In your opinion, how effective or ineffective was the Anti-Corruption Strategy Program implemented by the Government? *[Prompt intensity of response]*

1. Very effective
2. Somewhat effective
3. Somewhat ineffective
4. Very ineffective
8. (Don't know)
9. (Refused)

Q59. Are you aware about the Anti-Corruption Strategy Monitoring Commission?

1. Yes *[Go to Q60]*
2. No *[Go to Q61]*
8. (Don't know) *[Go to Q61]*
9. (Refused) *[Go to Q61]*

[ASK Q60 IF Q59=1]
Q60. Can you please specify what you know about this commission? *[Open-ended]*

1. …… *[Record verbatim]*
2. (Don't know)
3. (Refused)

[ASK ALL]
Q61. Please look at this list and tell me if you have taken part in these activities in the last 12 months. *[Show Card/Read categories]*

Activities	**Yes**	**No**	***(DK)***	***(Refused)***
Discussed developments on the national scene with acquaintances	1	2	8	9
Discussed developments in your community with acquaintances	1	2	8	9
Took part in public demonstrations	1	2	8	9
Signed a petition	1	2	8	9
Attended condominium association meeting	1	2	8	9
Attended community council meeting	1	2	8	9
Took part in an initiative to address a community concern or problem	1	2	8	9
Participated in an organized group to discuss issues of importance for your community or the nation	1	2	8	9
Attended a neighborhood meeting, a town council meeting or other meeting convened by the municipality/mayor	1	2	8	9

Q62. Some people feel they have complete control over their lives, while other people feel that what they do has no real effect on what happens to them. Please use this scale where '1' means "No control at all" and '10' means "Complete control" to indicate how much control you feel you have over your life in general.

[**INTERVIEWER:** WRITE THE NUMBER FROM THE SHOW CARD.]

|___|___| NUMBER

(Don't know) 98
(Refuse to answer) 99

Q63. Do you have a family member or close relative who works for…

	Yes	No	*(DK)*	*(Refused)*
Local or national government?	1	2	8	9
A local police force?	1	2	8	9
A big international organization or company?	1	2	8	9

Demographics

"Thank you for your cooperation. There remains only a couple of questions for statistical purposes"

D1.	Gender *[Record gender; do not ask]*	
	1	Male
	2	Female
D2.	How old were you on your last birthday? __ __ Actual Age	
D3.	How many years of formal education have you completed___ ___ **(Write down actual number of years, code 98 for "Refused" and 99 for "Don't Know")** **98. *(Refused)*** **99. *(Don't know)***	
D4.	What is the highest level of education you received?	
	1	No primary education (less than 4th grade education)
	2	Primary education (either complete or incomplete) [1-4th grades]
	3	Incomplete secondary education [5-9th grades].
	4	Completed secondary education [10/11th grades]
	5	Secondary technical education.
	6	Incomplete higher education [1-3th grades].
	7	Completed higher education [BA/MA].
	8	Post-graduate degree [PhD/aspirantura]
	[DO NOT READ]	
	99	*(No Answer/Refused)*
D5.	What is your current marital status?	
	1	Single, never married
	2	Married
	3	Divorced
	4	Widower
	5	Cohabitating
	[DO NOT READ]	
	8	*(Don't know)*
	9	*(No Answer/Refused)*
D6.	Do you have any children? ***[If Yes]*** How many? Record _____	

D7.	What is your current employment situation?			
	1	Employed full time	*[Go to D8]*	
	2	Employed part-time at one job	*[Go to D8]*	
	3	Employed part-time at more than one job	*[Go to D8]*	
	4	Unemployed, looking for work	*[Go to D9]*	
	5	Unemployed, not looking for work	*[Go to D9]*	
	6	Retired	*[Go to D9]*	
	7	Student	*[Go to D9]*	
	8	Housewife	*[Go to D9]*	
		[DO NOT READ]		
	99	*(No Answer/Refused)*	*[Go to D9]*	

[ASK D8 IF D7 = 1, 2 or 3]

D-8. What is your occupation, that is, what work you are doing now, even if that is not what you are professionally qualified for? *[Show Card]*

D-8

Resp. Occup.

I have my own business/Self-employed without employees	
I have my own business/ Self-employed with employees	
Small family business/ household production	
Employed by big or middle private company/organization	
Employed by state company/organization	
Employed by international/foreign company/organization	
Employed by local or foreign non-governmental organization	
Other _____ *(specify)*	
(Don't know)	98
(Refused)	99

D9.	How would you describe the financial situation of your household? Please select the income range from this that most closely corresponds to your household's monthly income.
1. Up to 15.000 AMD	
2. 15.001 – 30.000 AMD	
3. 30.001 – 75.000 AMD	
4. 75.001 – 120.000 AMD	
5. 120.001 – 240.000 AMD	
6. 240.001 – 360.000 AMD	
7. 360.001 AMD and more	
8. (Don't know)	
9. (Refuse to answer)	

D10.	**[Show card]** Please look at this card and tell me the answer which best reflects the current financial situation of your family/household
	1 We do not have enough money even for food
	2 We have enough money for food, but buying clothes is difficult
	3 We have money for food and clothes; we can save some, but we do not have enough money to buy expensive things, like a car
	4 We can afford some expensive things, like a car, but not an apartment or a country house
	5 We can afford anything we want including an apartment or a country house
	[DO NOT READ]
	8 *(Don't know)*
	9 *(No Answer/Refused)*

D11.	What is your nationality?
	1 Armenian
	2 Other, specify……***[****Write answer]*
	[DO NOT READ]
	98 *(Don't know)*
	99 *(No Answer/Refused)*

D12. Now I am going to read out a list of skills. Please tell me, which of these levels best describes your ability in the following:

[**INTERVIEWER:** READ CATEGOROES FROM TABLE]

TABLE --		No basic knowledge	Beginner	Inter-mediate	Advanced	*(Don't know)*	*(Refuse to answer)*
1.	Russian	1	2	3	4	98	99
2.	English	1	2	3	4	98	99
4.	Other foreign language ability *[Volunteered]*	1	2	3	4	98	99
3.	Internet / E-mail	1	2	3	4	98	99

Read Closing Statement

to the Respondent: "Thank you for participating in our survey. Do you have any questions? In the next few days my supervisor may contact you to evaluate the quality of my work and answer any other questions you may have about the interview. To help him do that, could I have your telephone number? This information will discarded once checks have been done, to preserve your anonymity."

Respondent Information:

Name: _____

Address:_____

Tel No. _____

Id No. ___ ___ ___ ___

D-13. Interviewer: Code number of people present at the interview including yourself and the respondent: __ __

M-10. Record Time (using 24 hour clock) Interview Ended: __ __ : __ __

M-11. Record Length of Interview in Minutes: ___ ___ *(Record times greater than 99 minutes as 99)*

ANNEX 2: DATA TABLES

Q1.How interested you are in matters of politics and government

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very interested	163	10.5	10.5	10.5
	Somewhat interested	486	31.4	31.4	42.0
	Not too interested	414	26.7	26.7	68.7
	Not at all interested	475	30.7	30.7	99.4
	(Don't know)	8	.5	.5	100.0
	(Refused)	1	.0	.0	100.0
	Total	1547	100.0	100.0	

Q2.In general, how would you describe the current economic situation in Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very good	17	1.1	1.1	1.1
	Somewhat good	96	6.2	6.2	7.3
	Not good, not bad	776	50.2	50.2	57.5
	Somewhat bad	393	25.4	25.4	82.9
	Very bad	255	16.5	16.5	99.4
	(Don't know)	10	.6	.6	100.0
	Total	1547	100.0	100.0	

Q3.How satisfied or dissatisfied you are with the overall situation in Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	28	1.8	1.8	1.8
	Somewhat satisfied	564	36.5	36.5	38.3
	Somewhat dissatisfied	408	26.4	26.4	64.6
	Very dissatisfied	527	34.1	34.1	98.7
	(Don't know)	18	1.2	1.2	99.8
	(Refused)	2	.2	.2	100.0
	Total	1547	100.0	100.0	

$Q4Multiple Frequencies: Q4. What are in your view the most serious problems that are facing Armenia as a country today?

	Responses		
	N	Percent	Percent of Cases

Q4Multiple[a]	Unemployment	1013	27.0%	65.5%
	Poverty	574	15.3%	37.1%
	Political Instability	112	3.0%	7.2%
	Poor healthcare system / health services	80	2.1%	5.2%
	Poor infrastructure	49	1.3%	3.2%
	Problems with education system	58	1.5%	3.8%
	Problems with pension system	126	3.4%	8.1%
	Inflation/ High prices	492	13.1%	31.8%
	Emigration	215	5.7%	13.9%
	General economic problems	325	8.7%	21.0%
	Conflict / dispute over Nagorno Karabakh	117	3.1%	7.6%
	Corruption	250	6.7%	16.1%
	Clashes between government and opposition	49	1.3%	3.2%
	Crime	54	1.4%	3.5%
	Relationship with neighboring countries	55	1.5%	3.6%
	Other, specify	81	2.2%	5.2%
	Problems with rule of law/legal issues, human rights	30	.8%	1.9%
	Social inequality, injustice	12	.3%	.8%
	Housing and utilities related problems	9	.2%	.6%
	War threat	10	.3%	.6%
	Problems with human/moral values	6	.2%	.4%
	Transportation issues	2	.1%	.1%
	Problems with youth entertainment and cultural life	5	.1%	.3%
	Ecological problems	4	.1%	.3%
	Lack of attention to rural communities	3	.1%	.2%
	There are no major problems in Armenia	5	.1%	.3%
	(Don't know)	11	.3%	.7%
	(Refused)	1	.0%	.0%
Total		3749	100.0%	242.3%

Q5.In your opinion, how serious of a problem is corruption in Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very serious	982	63.5	63.5	63.5
	Somewhat serious	362	23.4	23.4	86.9
	Not too serious	102	6.6	6.6	93.5
	Not at all serious	23	1.5	1.5	95.0
	(Corruption does not exist)	1	.1	.1	95.0
	(Don't know)	77	5.0	5.0	100.0
	Total	1547	100.0	100.0	

Q6.Do you agree with the statement that citizens of Armenia consider corruption as a fact of life??

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes, to a great extent	418	27.0	27.0	27.0
	Yes, to some extent	377	24.4	24.4	51.4
	No, to a very limited extent	397	25.7	25.7	77.0
	No, not at all	284	18.4	18.4	95.4
	(Don't know)	68	4.4	4.4	99.8
	(Refused)	2	.2	.2	100.0
	Total	1547	100.0	100.0	

Q7.How would you compare the level of corruption in Armenia today with the level of corruption a year ago?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Much higher than last year	112	7.2	7.2	7.2
	Somewhat higher than last year	160	10.4	10.4	17.6
	About the same as last year	572	37.0	37.0	54.6
	Somewhat lower than last year	411	26.6	26.6	81.1
	Much lower than last year	43	2.8	2.8	83.9
	(Don't know)	247	16.0	16.0	99.9
	(Refused)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

Q8.To what extent do you think corruption can be reduced in Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corruption cannot be reduced at all	340	22.0	22.0	22.0
	Corruption can be reduced to a certain degree	768	49.7	49.7	71.7
	Corruption can be substantially reduced	275	17.8	17.8	89.4
	Corruption can be completely eradicated	48	3.1	3.1	92.5
	(Don't know)	114	7.4	7.4	99.9
	(Refused)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

Q9.a) Please give me your opinion on whether you think The office of the President is involved in corruption?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	285	18.4	18.4	18.4
	Corrupt to some extent	329	21.3	21.3	39.7
	Corrupt to a very limited extent	175	11.3	11.3	51.0
	Not corrupt at all	164	10.6	10.6	61.6
	(DK)	572	37.0	37.0	98.7
	(Refused)	21	1.3	1.3	100.0
	Total	1547	100.0	100.0	

Q9.b) The office of the Prime Minister

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	311	20.1	20.1	20.1
	Corrupt to some extent	376	24.3	24.3	44.4
	Corrupt to a very limited extent	192	12.4	12.4	56.8
	Not corrupt at all	121	7.8	7.8	64.7
	(DK)	528	34.1	34.1	98.8
	(Refused)	18	1.2	1.2	100.0
	Total	1547	100.0	100.0	

Q9.c) The Ministries

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	363	23.5	23.5	23.5
	Corrupt to some extent	458	29.6	29.6	53.0
	Corrupt to a very limited extent	203	13.1	13.1	66.1
	Not corrupt at all	72	4.6	4.6	70.8
	(DK)	436	28.2	28.2	99.0
	(Refused)	16	1.0	1.0	100.0
	Total	1547	100.0	100.0	

Q9.d) Regional Government Bodies (Marzpetarans)

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Corrupt to a great extent	365	23.6	23.6	23.6
	Corrupt to some extent	403	26.0	26.0	49.7
	Corrupt to a very limited extent	251	16.3	16.3	65.9
	Not corrupt at all	106	6.9	6.9	72.8
	(DK)	405	26.2	26.2	99.0
	(Refused)	15	1.0	1.0	100.0
	Total	1546	99.9	100.0	
Missing	System	1	.1		
Total		1547	100.0		

Q9.e) Yerevan City Hall

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	271	17.5	17.5	17.5
	Corrupt to some extent	248	16.0	16.0	33.5
	Corrupt to a very limited extent	157	10.2	10.2	43.7
	Not corrupt at all	53	3.5	3.5	47.1
	(DK)	807	52.2	52.2	99.3
	(Refused)	11	.7	.7	100.0
	Total	1547	100.0	100.0	

Q9.f) Local self-government bodies (municipalities, neighboring and village communities)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	326	21.0	21.0	21.0
	Corrupt to some extent	373	24.1	24.1	45.2
	Corrupt to a very limited extent	294	19.0	19.0	64.2
	Not corrupt at all	238	15.4	15.4	79.6
	(DK)	299	19.4	19.4	98.9
	(Refused)	17	1.1	1.1	100.0
	Total	1547	100.0	100.0	

Q9.g) National Assembly

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Corrupt to a great extent	305	19.7	19.7	19.7
	Corrupt to some extent	392	25.4	25.4	45.1
	Corrupt to a very limited extent	220	14.2	14.2	59.3
	Not corrupt at all	105	6.8	6.8	66.1
	(DK)	512	33.1	33.1	99.2
	(Refused)	12	.8	.8	100.0
	Total	1547	100.0	100.0	

Q9.h) Civil Service Council

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	165	10.7	10.7	10.7
	Corrupt to some extent	205	13.3	13.3	23.9
	Corrupt to a very limited extent	178	11.5	11.5	35.4
	Not corrupt at all	112	7.2	7.2	42.6
	(DK)	871	56.3	56.3	98.9
	(Refused)	17	1.1	1.1	100.0
	Total	1547	100.0	100.0	

Q9.i) Public Services Regulatory Commission

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	172	11.1	11.1	11.1
	Corrupt to some extent	208	13.4	13.4	24.6
	Corrupt to a very limited extent	193	12.5	12.5	37.0
	Not corrupt at all	94	6.1	6.1	43.1
	(DK)	860	55.6	55.6	98.7
	(Refused)	20	1.3	1.3	100.0
	Total	1547	100.0	100.0	

Q9.j) The Prosecution

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	604	39.1	39.1	39.1
	Corrupt to some extent	415	26.8	26.8	65.9
	Corrupt to a very limited extent	133	8.6	8.6	74.5
	Not corrupt at all	54	3.5	3.5	78.0
	(DK)	325	21.0	21.0	99.0
	(Refused)	16	1.0	1.0	100.0
	Total	1546	100.0	100.0	
Missing	System	1	.0		
Total		1547	100.0		

Q9.k) Law enforcement institutions

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	610	39.4	39.4	39.4
	Corrupt to some extent	413	26.7	26.7	66.1
	Corrupt to a very limited extent	143	9.2	9.2	75.3
	Not corrupt at all	62	4.0	4.0	79.3
	(DK)	306	19.8	19.8	99.1
	(Refused)	13	.9	.9	100.0
	Total	1547	100.0	100.0	

Q9.l) The Ombudsman (Human Rights Defender)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	140	9.1	9.1	9.1
	Corrupt to some extent	172	11.1	11.1	20.2
	Corrupt to a very limited extent	200	12.9	12.9	33.1
	Not corrupt at all	370	23.9	23.9	57.0
	(DK)	648	41.9	41.9	98.9
	(Refused)	17	1.1	1.1	100.0
	Total	1547	100.0	100.0	

Q9.m) The Central Election Commission

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Corrupt to a great extent	552	35.7	35.7	35.7
	Corrupt to some extent	339	21.9	21.9	57.6
	Corrupt to a very limited extent	149	9.6	9.6	67.2
	Not corrupt at all	111	7.2	7.2	74.4
	(DK)	380	24.6	24.6	99.0
	(Refused)	16	1.0	1.0	100.0
	Total	1547	100.0	100.0	

Q10A.a) How common or rare is corruption in Healthcare (policlinics, hospitals, etc.) ?

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Very common	483	31.2	31.2	31.2
	Somewhat common	462	29.9	29.9	61.1
	Somewhat rare	340	22.0	22.0	83.1
	Very rare	165	10.7	10.7	93.8
	(DK)	90	5.8	5.8	99.6
	(Refused)	6	.4	.4	100.0
	Total	1547	100.0	100.0	

Q10A.b) Education (kindergartens, schools, universities, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	446	28.8	28.8	28.8
	Somewhat common	450	29.1	29.1	57.9
	Somewhat rare	332	21.5	21.5	79.4
	Very rare	162	10.4	10.4	89.8
	(DK)	153	9.9	9.9	99.7
	(Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q10A.c) State Registrar (registration of private companies, NGOs, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	166	10.7	10.7	10.7
	Somewhat common	245	15.9	15.9	26.6
	Somewhat rare	214	13.8	13.8	40.4
	Very rare	169	10.9	10.9	51.3
	(DK)	742	47.9	47.9	99.3
	(Refused)	11	.7	.7	100.0
	Total	1547	100.0	100.0	

Q10A.d)Court Decisions Enforcement Office (office of the court)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	323	20.9	20.9	20.9
	Somewhat common	254	16.4	16.4	37.3
	Somewhat rare	214	13.8	13.8	51.2
	Very rare	101	6.5	6.5	57.7
	(DK)	646	41.8	41.8	99.5
	(Refused)	8	.5	.5	100.0
	Total	1547	100.0	100.0	

Q10A.e)Military (army)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	275	17.8	17.8	17.8
	Somewhat common	383	24.8	24.8	42.6
	Somewhat rare	282	18.2	18.2	60.8
	Very rare	251	16.2	16.2	77.0
	(DK)	349	22.6	22.6	99.6
	(Refused)	7	.4	.4	100.0
	Total	1547	100.0	100.0	

Q10A.f)Electoral system/processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	654	42.3	42.3	42.3
	Somewhat common	364	23.5	23.5	65.8
	Somewhat rare	157	10.1	10.1	75.9
	Very rare	128	8.3	8.3	84.2
	(DK)	234	15.1	15.1	99.3
	(Refused)	10	.7	.7	100.0
	Total	1547	100.0	100.0	

Q10A.g)Customs authorities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	519	33.5	33.6	33.6
	Somewhat common	316	20.4	20.4	54.0
	Somewhat rare	122	7.9	7.9	61.9
	Very rare	94	6.1	6.1	68.0
	(DK)	488	31.5	31.6	99.5
	(Refused)	8	.5	.5	100.0
	Total	1546	100.0	100.0	
Missing	System	1	.0		
Total		1547	100.0		

Q10A.h)Tax service

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Very common	550	35.6	35.6	35.6
	Somewhat common	325	21.0	21.0	56.6
	Somewhat rare	139	9.0	9.0	65.6
	Very rare	97	6.3	6.3	71.9
	(DK)	428	27.7	27.7	99.6
	(Refused)	7	.4	.4	100.0
	Total	1546	100.0	100.0	
Missing	System	1	.0		
Total		1547	100.0		

Q10A.i)Issuing licenses/certificates/permits

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	172	11.1	11.1	11.1
	Somewhat common	207	13.4	13.4	24.5
	Somewhat rare	204	13.2	13.2	37.7
	Very rare	127	8.2	8.2	45.9
	(DK)	830	53.7	53.7	99.6
	(Refused)	7	.4	.4	100.0
	Total	1546	100.0	100.0	
Missing	System	1	.0		
Total		1547	100.0		

Q10A.j)Traffic police

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	576	37.2	37.2	37.2
	Somewhat common	377	24.4	24.4	61.6
	Somewhat rare	200	12.9	12.9	74.5
	Very rare	104	6.7	6.7	81.3
	(DK)	283	18.3	18.3	99.6
	(Refused)	7	.4	.4	100.0
	Total	1547	100.0	100.0	

Q10A.k)Police (excluding traffic police)

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Very common	612	39.6	39.6	39.6
	Somewhat common	399	25.8	25.8	65.4
	Somewhat rare	172	11.1	11.1	76.5
	Very rare	96	6.2	6.2	82.7
	(DK)	258	16.7	16.7	99.4
	(Refused)	10	.6	.6	100.0
	Total	1547	100.0	100.0	

Q10A.l)Cadastre

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	308	19.9	19.9	19.9
	Somewhat common	292	18.9	18.9	38.8
	Somewhat rare	190	12.3	12.3	51.1
	Very rare	172	11.1	11.1	62.2
	(DK)	577	37.3	37.3	99.5
	(Refused)	8	.5	.5	100.0
	Total	1547	100.0	100.0	

Q10A.m)Notary services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	165	10.7	10.7	10.7
	Somewhat common	242	15.7	15.7	26.3
	Somewhat rare	282	18.2	18.2	44.6
	Very rare	324	21.0	21.0	65.5
	(DK)	528	34.1	34.1	99.6
	(Refused)	5	.4	.4	100.0
	Total	1547	100.0	100.0	

Q10A.n)Social security (pensions, welfare, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	216	14.0	14.0	14.0
	Somewhat common	316	20.5	20.5	34.4
	Somewhat rare	335	21.6	21.6	56.1
	Very rare	359	23.2	23.2	79.3
	(DK)	314	20.3	20.3	99.6
	(Refused)	6	.4	.4	100.0
	Total	1547	100.0	100.0	

Q10A.o)Communication (phone, internet providers, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	53	3.4	3.4	3.4
	Somewhat common	83	5.3	5.3	8.8
	Somewhat rare	212	13.7	13.7	22.5
	Very rare	738	47.7	47.7	70.2
	(DK)	457	29.5	29.5	99.7
	(Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q10A.p)Utilities (water, gas, electricity, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	49	3.2	3.2	3.2
	Somewhat common	83	5.4	5.4	8.6
	Somewhat rare	229	14.8	14.8	23.4
	Very rare	821	53.1	53.1	76.5
	(DK)	360	23.3	23.3	99.7
	(Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q10A.q)Municipal services (garbage collection, issuing permits, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	86	5.6	5.6	5.6
	Somewhat common	125	8.1	8.1	13.7
	Somewhat rare	153	9.9	9.9	23.5
	Very rare	690	44.6	44.6	68.1
	(DK)	487	31.5	31.5	99.6
	(Refused)	6	.4	.4	100.0
	Total	1547	100.0	100.0	

Q10A.r)Urban development (land use permits, construction, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	312	20.2	20.2	20.2
	Somewhat common	258	16.7	16.7	36.8
	Somewhat rare	155	10.0	10.0	46.8
	Very rare	251	16.2	16.2	63.1
	(DK)	563	36.4	36.4	99.5
	(Refused)	8	.5	.5	100.0
	Total	1547	100.0	100.0	

Q10A.s)Business sector

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	247	16.0	16.0	16.0
	Somewhat common	255	16.5	16.5	32.4
	Somewhat rare	175	11.3	11.3	43.7
	Very rare	238	15.4	15.4	59.1
	(DK)	618	39.9	39.9	99.1
	(Refused)	14	.9	.9	100.0
	Total	1547	100.0	100.0	

Q10A.t)Mass media (TV companies, newspapers, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	141	9.1	9.1	9.1
	Somewhat common	253	16.3	16.3	25.5
	Somewhat rare	275	17.8	17.8	43.2
	Very rare	369	23.8	23.8	67.1
	(DK)	501	32.4	32.4	99.5
	(Refused)	8	.5	.5	100.0
	Total	1547	100.0	100.0	

Q10A.u)Political parties

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	202	13.1	13.1	13.1
	Somewhat common	283	18.3	18.3	31.4
	Somewhat rare	211	13.7	13.7	45.0
	Very rare	239	15.4	15.4	60.5
	(DK)	606	39.2	39.2	99.6
	(Refused)	6	.4	.4	100.0
	Total	1547	100.0	100.0	

Q10A.v)NGOs

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Very common	60	3.9	3.9	3.9
	Somewhat common	106	6.9	6.9	10.7
	Somewhat rare	166	10.7	10.7	21.4
	Very rare	375	24.3	24.3	45.7
	(DK)	826	53.4	53.4	99.1
	(Refused)	14	.9	.9	100.0
	Total	1547	100.0	100.0	

Q10A.w)Church

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very common	48	3.1	3.1	3.1
	Somewhat common	62	4.0	4.0	7.1
	Somewhat rare	88	5.7	5.7	12.8
	Very rare	725	46.9	46.9	59.6
	(DK)	579	37.4	37.4	97.0
	(Refused)	46	3.0	3.0	100.0
	Total	1547	100.0	100.0	

Q10B.1st most corrupt sector/service

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	(Don't know)	100	6.5	6.5	6.5
	(Refused)	3	.2	.2	6.7
	Healthcare (policlinics, hospitals, etc.)	341	22.1	22.1	28.7
	Education (kindergartens, schools, universities, etc.)	119	7.7	7.7	36.4
	State Registrar(registration of private companies,NGO)	10	.7	.7	37.0
	Court Decisions Enforcement Office(officeof the court)	91	5.9	5.9	42.9
	Military (army)	37	2.4	2.4	45.3
	Electoral system/processes	233	15.0	15.0	60.4
	Q10A.g)Customs authorities	98	6.3	6.3	66.7
	Tax service	83	5.3	5.3	72.0
	Issuing licenses/certificates/permits	21	1.4	1.4	73.4
	Traffic police	83	5.3	5.3	78.7
	Police (excluding traffic police)	140	9.0	9.0	87.8
	Cadastre	15	1.0	1.0	88.7
	Notary services	12	.8	.8	89.5
	Social security (pensions, welfare, etc.)	49	3.2	3.2	92.7
	Communication (phone, internet providers, etc.)	2	.2	.2	92.9
	Utilities (water, gas, electricity, etc.)	4	.3	.3	93.2
	Municipal services (garbage collection, issuing permits)	4	.3	.3	93.4
	Urban development (land use permits, construction, etc.)	43	2.8	2.8	96.2
	Business sector	22	1.4	1.4	97.6
	Mass media (TV companies, newspapers, etc.)	17	1.1	1.1	98.7
	Political parties	16	1.0	1.0	99.8
	Church "	4	.2	.2	100.0
	Total	1547	100.0	100.0	

Q10B.2nd most corrupt sector/service

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid		164	10.6	10.6	10.6
	.	12	.8	.8	11.4
	Healthcare (policlinics, hospitals, etc.)	131	8.5	8.5	19.9
	Education (kindergartens, schools, universities, etc.)	191	12.3	12.3	32.2
	State Registrar(registration of private companies,NGO)	18	1.2	1.2	33.4
	Court Decisions Enforcement Office(officeof the court)	59	3.8	3.8	37.2
	Military (army)	62	4.0	4.0	41.2
	Electoral system/processes	146	9.4	9.4	50.6
	Q10A.g)Customs authorities	123	8.0	8.0	58.6
	Tax service	152	9.9	9.9	68.4
	Issuing licenses/certificates/permits	15	1.0	1.0	69.4
	Traffic police	116	7.5	7.5	76.9
	Police (excluding traffic police)	148	9.5	9.5	86.4
	Cadastre	23	1.5	1.5	87.9
	Notary services	14	.9	.9	88.8
	Social security (pensions, welfare, etc.)	51	3.3	3.3	92.1
	Communication (phone, internet providers, etc.)	4	.3	.3	92.4
	Utilities (water, gas, electricity, etc.)	4	.3	.3	92.7
	Municipal services (garbage collection, issuing permits)	3	.2	.2	92.9
	Urban development (land use permits, construction, etc.)	51	3.3	3.3	96.2
	Business sector	28	1.8	1.8	98.0
	Mass media (TV companies, newspapers, etc.)	13	.9	.9	98.9
	Political parties	13	.8	.8	99.7
	NGOs	1	.0	.0	99.7
	Church “	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q10B.3rd most corrupt sector/service

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid		292	18.9	18.9	18.9
	Healthcare (policlinics, hospitals, etc.)	108	7.0	7.0	25.8
	Education (kindergartens, schools, universities, etc.)	95	6.2	6.2	32.0
	State Registrar(registration of private companies,NGO)	7	.4	.4	32.5
	Court Decisions Enforcement Office(officeof the court)	47	3.1	3.1	35.5
	Military (army)	56	3.6	3.6	39.1
	Electoral system/processes	128	8.3	8.3	47.4
	Q10A.g)Customs authorities	60	3.9	3.9	51.2
	Tax service	148	9.5	9.5	60.8
	Issuing licenses/certificates/permits	18	1.2	1.2	61.9
	Traffic police	132	8.5	8.5	70.5
	Police (excluding traffic police)	174	11.2	11.2	81.7
	Cadastre	36	2.3	2.3	84.0
	Notary services	17	1.1	1.1	85.1
	Social security (pensions, welfare, etc.)	65	4.2	4.2	89.3
	Communication (phone, internet providers, etc.)	3	.2	.2	89.6
	Utilities (water, gas, electricity, etc.)	8	.5	.5	90.1
	Municipal services (garbage collection, issuing permits)	1	.1	.1	90.2
	Urban development (land use permits, construction, etc.)	48	3.1	3.1	93.3
	Business sector	40	2.6	2.6	95.9
	Mass media (TV companies, newspapers, etc.)	27	1.7	1.7	97.6
	Political parties	27	1.7	1.7	99.3
	NGOs	2	.2	.2	99.5
	Church “	8	.5	.5	100.0
	Total	1547	100.0	100.0	

Q11.Still in the context of corruption in the public sector, do you think corruption is most severe among low-ranking public officials, mid-ranking public officials or high-ranking public officials?

	Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Corruption is most severe among high-ranking publ. officials	701	45.3	45.3	45.3
	Corruption is most severe among mid-ranking publ. officials	310	20.0	20.0	65.3
	Corruption is most severe among low-ranking publ. officials	137	8.9	8.9	74.2
	The level of corruption is the same across all ranks	270	17.4	17.4	91.7
	(Don't know)	122	7.9	7.9	99.6
	(Refused)	7	.4	.4	100.0
	Total	1547	100.0	100.0	

Q12.In your opinion, how did the demand for bribes by public officials change over the past year?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	increased significantly	99	6.4	6.4	6.4
	increased somewhat	141	9.1	9.1	15.5
	stayed the same as last year	528	34.1	34.1	49.6
	decreased somewhat	401	25.9	25.9	75.5
	decreased significantly	51	3.3	3.3	78.8
	Don't know)	324	20.9	20.9	99.7
	Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q13.1.On which 1st most important information sources do you base your assessment of the level of corruption in the country?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Personal experience	255	16.5	16.5	16.5
	Talks with relatives or family	267	17.3	17.3	33.7
	Talk with friends and acquaintances	373	24.1	24.1	57.8
	Information about corruption given by NGOs	10	.6	.6	58.5
	Information provided by the media	587	38.0	38.0	96.4
	Other	2	.1	.1	96.5
	(Don't know)	49	3.2	3.2	99.7
	(Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q13.2.On which 2nd most important information sources do you base your assessment of the level of corruption in the country?

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Personal experience	66	4.2	5.3	5.3
	Talks with relatives or family	357	23.1	28.8	34.1
	Talk with friends and acquaintances	496	32.1	40.0	74.1
	Information about corruption given by NGOs	31	2.0	2.5	76.6
	Information provided by the media	284	18.3	22.9	99.5
	Other	3	.2	.2	99.8
	(Don't know)	3	.2	.2	100.0
	Total	1240	80.1	100.0	
Missing	System	307	19.9		
Total		1547	100.0		

Q13.3.On which 3rd most important information sources do you base your assessment of the level of corruption in the country?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Personal experience	59	3.8	7.3	7.3
	Talks with relatives or family	209	13.5	26.0	33.3
	Talk with friends and acquaintances	200	12.9	24.9	58.2
	Information about corruption given by NGOs	33	2.1	4.1	62.3
	Information provided by the media	300	19.4	37.3	99.6
	(Don't know)	3	.2	.4	100.0
	Total	803	51.9	100.0	
Missing	System	744	48.1		
Total		1547	100.0		

Q14A.1.Have you used this media source in past 12 months? -H1 National Television

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1313	84.9	84.9	84.9
	No	234	15.1	15.1	100.0
	Total	1547	100.0	100.0	

Q14B.1Apart from today, when was the last time you used H1 National Television to learn about political and economic developments in Armenia? .

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	968	62.6	73.7	73.7
	Last 7 days	281	18.2	21.4	95.1
	Last 4 weeks	47	3.0	3.6	98.7
	Less frequently	17	1.1	1.3	100.0
	Total	1314	84.9	100.0	

Missing	NA	233	15.1		
Total		1547	100.0		

Q14A.2.Yerkir Media

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	435	28.1	28.1	28.1
	No	1112	71.9	71.9	100.0
	Total	1547	100.0	100.0	

Q14B.2.Yerkir Media

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	162	10.5	37.3	37.3
	Last 7 days	203	13.1	46.6	83.9
	Last 4 weeks	48	3.1	10.9	94.9
	Less frequently	22	1.4	5.1	100.0
	Total	435	28.1	100.0	
Missing	NA	1111	71.8		
	System	1	.0		
	Total	1112	71.9		
Total		1547	100.0		

Q14A.3.Shant TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	980	63.3	63.3	63.3
	No	567	36.7	36.7	100.0
	Total	1547	100.0	100.0	

Q14B.3.Shant TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	783	50.6	79.9	79.9
	Last 7 days	161	10.4	16.4	96.4
	Last 4 weeks	25	1.6	2.5	98.9
	Less frequently	11	.7	1.1	100.0
	Total	980	63.3	100.0	
Missing	NA	567	36.7		
Total		1547	100.0		

Q14A.4.Armenia TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1039	67.1	67.1	67.1
	No	507	32.8	32.8	99.9
	11	1	.1	.1	100.0
	Total	1547	100.0	100.0	

Q14B.4.Armenia TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	649	42.0	62.4	62.4
	Last 7 days	298	19.3	28.6	91.1
	Last 4 weeks	66	4.3	6.3	97.4
	Less frequently	27	1.7	2.6	100.0
	Total	1040	67.2	100.0	
Missing	NA	507	32.8		
Total		1547	100.0		

Q14A.5.H2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1022	66.0	66.0	66.0
	No	525	34.0	34.0	100.0
	Total	1547	100.0	100.0	

Q14B.5.H2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	544	35.1	53.2	53.2
	Last 7 days	337	21.8	33.0	86.2
	Last 4 weeks	106	6.9	10.4	96.6
	Less frequently	35	2.2	3.4	100.0
	Total	1021	66.0	100.0	
Missing	NA	526	34.0		
Total		1547	100.0		

Q14A.6.ALM TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	639	41.3	41.3	41.3
	No	908	58.7	58.7	100.0
	Total	1547	100.0	100.0	

Q14B.6.ALM TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	311	20.1	48.9	48.9
	Last 7 days	187	12.1	29.3	78.2
	Last 4 weeks	75	4.9	11.8	90.0
	Less frequently	63	4.1	10.0	100.0
	Total	637	41.2	100.0	
Missing	NA	910	58.8		
Total		1547	100.0		

Q14A.7.Kentron

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	481	31.1	31.1	31.1
	No	1066	68.9	68.9	100.0
	Total	1547	100.0	100.0	

Q14B.7.Kentron

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	161	10.4	33.6	33.6
	Last 7 days	200	12.9	41.5	75.1
	Last 4 weeks	88	5.7	18.3	93.3
	Less frequently	32	2.1	6.7	100.0
	Total	481	31.1	100.0	
Missing	NA	1066	68.9		
Total		1547	100.0		

Q14A.8.RTR

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1023	66.1	66.1	66.1
	No	524	33.9	33.9	100.0
	Total	1547	100.0	100.0	

Q14B.8.RTR

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yesterday	624	40.4	61.0	61.0
	Last 7 days	293	18.9	28.6	89.7
	Last 4 weeks	69	4.5	6.8	96.4
	Less frequently	36	2.3	3.6	100.0
	Total	1023	66.1	100.0	
Missing	NA	524	33.9		
Total		1547	100.0		

Q14A.9.ORT

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1064	68.8	68.8	68.8
	No	483	31.2	31.2	100.0
	Total	1547	100.0	100.0	

Q14B.9ORT.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	673	43.5	63.3	63.3
	Last 7 days	288	18.6	27.0	90.3
	Last 4 weeks	60	3.9	5.6	95.9
	Less frequently	43	2.8	4.1	100.0
	Total	1064	68.8	100.0	
Missing	NA	483	31.2		
Total		1547	100.0		

Q14A.10.Public Radio of Armenia

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	202	13.0	13.0	13.0
	No	1345	87.0	87.0	100.0
	Total	1547	100.0	100.0	

Q14B.10.Public Radio of Armenia

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	92	5.9	45.5	45.5
	Last 7 days	71	4.6	35.1	80.7
	Last 4 weeks	28	1.8	13.9	94.6
	Less frequently	11	.7	5.4	100.0
	Total	202	13.0	100.0	
Missing	NA	1345	87.0		

Total		1547	100.0		

Q14A.11.Radio Liberty/Azatutiun Radiokayan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	390	25.2	25.2	25.2
	No	1157	74.8	74.8	100.0
	Total	1547	100.0	100.0	

Q14B.11.Radio Liberty/Azatutiun Radiokayan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	204	13.2	52.2	52.2
	Last 7 days	115	7.4	29.4	81.6
	Last 4 weeks	53	3.4	13.5	95.1
	Less frequently	19	1.2	4.9	100.0
	Total	390	25.2	100.0	
Missing	NA	1157	74.8		
Total		1547	100.0		

Q14A.12.Radio Hay FM

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	158	10.2	10.2	10.2
	No	1389	89.8	89.8	100.0
	Total	1547	100.0	100.0	

Q14B.12.Radio Hay FM

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	70	4.6	44.6	44.6
	Last 7 days	48	3.1	30.2	74.9
	Last 4 weeks	36	2.3	22.7	97.5
	Less frequently	4	.3	2.5	100.0
	Total	158	10.2	100.0	
Missing	NA	1389	89.8		
Total		1547	100.0		

Q14A.13.Chorord Ishkhanutiun

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	128	8.3	8.3	8.3
	No	1419	91.7	91.7	100.0
	Total	1547	100.0	100.0	

Q14B.13.Chorord Ishkhanutiun

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	48	3.1	37.3	37.3
	Last 7 days	49	3.2	38.2	75.5
	Last 4 weeks	22	1.4	17.3	92.7
	Less frequently	9	.6	7.3	100.0
	Total	128	8.3	100.0	
Missing	NA	1419	91.7		
Total		1547	100.0		

Q14A.14.Aravot

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	176	11.4	11.4	11.4
	No	1371	88.6	88.6	100.0
	Total	1547	100.0	100.0	

Q14B.14.Aravot

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	43	2.8	24.5	24.5
	Last 7 days	71	4.6	40.2	64.7
	Last 4 weeks	45	2.9	25.7	90.4
	Less frequently	17	1.1	9.6	100.0
	Total	176	11.4	100.0	
Missing	NA	1371	88.6		
Total		1547	100.0		

Q14A.15.Azg

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	99	6.4	6.4	6.4
	No	1448	93.6	93.6	100.0
	Total	1547	100.0	100.0	

Q14B.15.Azg

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yesterday	12	.8	12.2	12.2
	Last 7 days	42	2.7	42.8	55.0
	Last 4 weeks	27	1.8	27.5	82.5
	Less frequently	17	1.1	17.5	100.0
	Total	99	6.4	100.0	
Missing	NA	1448	93.6		
Total		1547	100.0		

Q14A.16.Hayots Ashkharh

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	94	6.1	6.1	6.1
	No	1453	93.9	93.9	100.0
	Total	1547	100.0	100.0	

Q14B.16.Hayots Ashkharh

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	23	1.5	24.9	24.9
	Last 7 days	36	2.3	37.9	62.8
	Last 4 weeks	23	1.5	24.5	87.3
	Less frequently	12	.8	12.7	100.0
	Total	94	6.1	100.0	
Missing	NA	1453	93.9		
Total		1547	100.0		

Q14A.17.Haykakan Zhamanak

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	140	9.0	9.0	9.0
	No	1407	91.0	91.0	100.0
	Total	1547	100.0	100.0	

Q14B.17.Haykakan Zhamanak

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	42	2.7	30.1	30.1
	Last 7 days	64	4.2	46.1	76.1
	Last 4 weeks	25	1.6	18.0	94.1
	Less frequently	8	.5	5.9	100.0
	Total	140	9.0	100.0	
Missing	NA	1407	91.0		

Total		1547	100.0		

Q14A.18.Yerkir

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	55	3.6	3.6	3.6
	No	1492	96.4	96.4	100.0
	Total	1547	100.0	100.0	

Q14B.18.Yerkir

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	9	.6	16.5	16.5
	Last 7 days	26	1.7	47.1	63.6
	Last 4 weeks	9	.6	15.6	79.2
	Less frequently	11	.7	20.8	100.0
	Total	55	3.6	100.0	
Missing	NA	1492	96.4		
Total		1547	100.0		

Q14A.19.Hayastani Hanrapetutiun

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	83	5.4	5.4	5.4
	No	1464	94.6	94.6	100.0
	Total	1547	100.0	100.0	

Q14B.19.Hayastani Hanrapetutiun

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	17	1.1	20.8	20.8
	Last 7 days	42	2.7	50.6	71.3
	Last 4 weeks	12	.8	14.4	85.8
	Less frequently	12	.8	14.2	100.0
	Total	83	5.4	100.0	
Missing	NA	1464	94.6		
Total		1547	100.0		

Q14A.20.Golos Armenii

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	49	3.2	3.2	3.2
	No	1498	96.8	96.8	100.0
	Total	1547	100.0	100.0	

Q14B.20.Golos Armenii

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	10	.7	21.0	21.0
	Last 7 days	21	1.3	42.3	63.3
	Last 4 weeks	10	.6	20.0	83.3
	Less frequently	8	.5	16.7	100.0
	Total	49	3.2	100.0	
Missing	NA	1498	96.8		
Total		1547	100.0		

Q14A.21.Iravunk

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	129	8.4	8.4	8.4
	No	1418	91.6	91.6	100.0
	Total	1547	100.0	100.0	

Q14B.21.Iravunk

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	22	1.4	17.2	17.2
	Last 7 days	51	3.3	39.5	56.7
	Last 4 weeks	38	2.5	29.4	86.1
	Less frequently	18	1.2	13.9	100.0
	Total	129	8.4	100.0	
Missing	NA	1418	91.6		
Total		1547	100.0		

Q14A.22.www.hetq.am

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	20	1.3	1.3	1.3
	No	1527	98.7	98.7	100.0
	Total	1547	100.0	100.0	

Q14B.22.www.hetq.am

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yesterday	7	.4	32.8	32.8
	Last 7 days	8	.5	39.3	72.1
	Last 4 weeks	3	.2	15.0	87.1
	Less frequently	3	.2	12.9	100.0
	Total	20	1.3	100.0	
Missing	NA	1527	98.7		
Total		1547	100.0		

Q14A.23.www.armenianow.com

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	27	1.8	1.8	1.8
	No	1520	98.2	98.2	100.0
	Total	1547	100.0	100.0	

Q14B.23.www.armenianow.com

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	9	.6	34.9	34.9
	Last 7 days	12	.8	43.7	78.5
	Last 4 weeks	5	.3	17.1	95.6
	Less frequently	1	.1	4.4	100.0
	Total	27	1.7	100.0	
Missing	NA	1520	98.3		
Total		1547	100.0		

Q14A.24.www.armenialiberty.org

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	22	1.4	1.4	1.4
	No	1525	98.6	98.6	100.0
	Total	1547	100.0	100.0	

Q14B.24.www.armenialiberty.org

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	9	.6	40.2	40.2
	Last 7 days	5	.3	23.2	63.4
	Last 4 weeks	8	.5	36.6	100.0
	Total	22	1.4	100.0	
Missing	NA	1525	98.6		
Total		1547	100.0		

Q14A.25.www.a1plus.am

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	59	3.8	3.8	3.8
	No	1488	96.2	96.2	100.0
	Total	1547	100.0	100.0	

Q14B.25.www.a1plus.am

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	28	1.8	47.6	47.6
	Last 7 days	13	.8	21.4	69.0
	Last 4 weeks	5	.3	9.0	78.0
	Less frequently	13	.8	22.0	100.0
	Total	59	3.8	100.0	
Missing	NA	1488	96.2		
Total		1547	100.0		

Q14A.26.www.groong.com

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	11	.7	.7	.7
	No	1536	99.3	99.3	100.0
	Total	1547	100.0	100.0	

Q14B.26.www.groong.com

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	5	.3	48.7	48.7
	Last 7 days	4	.2	35.6	84.3
	Less frequently	2	.1	15.7	100.0
	Total	11	.7	100.0	
Missing	NA	1536	99.3		
Total		1547	100.0		

Q14A.27.'Ankyun +3' TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	71	4.6	78.8	78.8
	No	19	1.2	21.2	100.0
	Total	90	5.8	100.0	
Missing	System	1457	94.2		
Total		1547	100.0		

Q14B.27.'Ankyun +3' TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	56	3.6	78.9	78.9
	Last 7 days	11	.7	15.6	94.6
	Last 4 weeks	1	.1	2.0	96.6
	Less frequently	2	.2	3.4	100.0
	Total	71	4.6	100.0	
Missing	NA	19	1.2		
	System	1457	94.2		
	Total	1476	95.4		
Total		1547	100.0		

Q14A.28.ZANGAK TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	20	1.3	100.0	100.0
Missing	System	1527	98.7		
Total		1547	100.0		

Q14B.28.ZANGAK TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	11	.7	53.3	53.3
	Last 7 days	5	.3	24.9	78.2
	Last 4 weeks	1	.1	4.0	82.2
	Less frequently	4	.2	17.8	100.0
	Total	20	1.3	100.0	
Missing	System	1527	98.7		
Total		1547	100.0		

Q14A.29.'AR' TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	.3	100.0	100.0
Missing	System	1543	99.7		
Total		1547	100.0		

Q14B.29.'AR' TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	4	.3	100.0	100.0

Missing	System	1543	99.7		
Total		1547	100.0		

Q14A.30.Vanadzori Khchankarner

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.0	100.0	100.0
Missing	System	1546	100.0		
Total		1547	100.0		

Q14B.30.Vanadzori Khchankarner

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	1	.0	100.0	100.0
Missing	System	1546	100.0		
Total		1547	100.0		

Q14A.31.HTB

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	21	1.4	100.0	100.0
Missing	System	1526	98.6		
Total		1547	100.0		

Q14B.31.HTB

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	15	1.0	72.1	72.1
	Last 7 days	6	.4	27.9	100.0
	Total	21	1.4	100.0	
Missing	System	1526	98.6		
Total		1547	100.0		

Q14A.32.Radio 'VAN'

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.0	100.0	100.0
Missing	System	1546	100.0		
Total		1547	100.0		

Q14B.32.Radio 'VAN'

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yesterday	1	.0	100.0	100.0
Missing	System	1546	100.0		
Total		1547	100.0		

Q14A.33. "GALA" TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	67	4.3	100.0	100.0
Missing	System	1480	95.7		
Total		1547	100.0		

Q14B.33. "GALA" TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	63	4.1	94.2	94.2
	Last 7 days	1	.1	1.3	95.4
	Last 4 weeks	2	.1	2.8	98.3
	Less frequently	1	.1	1.7	100.0
	Total	67	4.3	100.0	
Missing	System	1480	95.7		
Total		1547	100.0		

Q14A.34. "TSAYG" TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	47	3.0	100.0	100.0
Missing	System	1500	97.0		
Total		1547	100.0		

Q14B.34. "TSAYG" TV

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yesterday	44	2.8	93.2	93.2
	Last 7 days	2	.1	4.3	97.6
	Less frequently	1	.1	2.4	100.0
	Total	47	3.0	100.0	
Missing	System	1500	97.0		
Total		1547	100.0		

Q14C.Of all media sources you use, which one do you trust the most to provide accurate information?

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	H1 National Television	394	25.5	25.5	25.5
	Yerkir Media	27	1.7	1.7	27.2
	Shant TV	447	28.9	28.9	56.1
	Armenia TV	143	9.3	9.3	65.4
	H2	32	2.1	2.1	67.5
	ALM TV	49	3.1	3.1	70.6
	Kentron	6	.4	.4	71.0
	RTR	41	2.7	2.7	73.6
	ORT	107	6.9	6.9	80.6
	Public Radio of Armenia	10	.7	.7	81.2
	Radio Liberty/Azatutiun Radiokayan	106	6.9	6.9	88.1
	Radio Hay FM	4	.2	.2	88.3
	Chorord Ishkhanutiun	11	.7	.7	89.0
	Aravot	13	.9	.9	89.9
	Azg	2	.1	.1	90.0
	Haykakan Zhamanak	14	.9	.9	90.9
	Yerkir	1	.0	.0	90.9
	Hayastani Hanrapetutiun	1	.1	.1	91.0
	Golos Armenii	1	.1	.1	91.1
	Iravunk	5	.3	.3	91.4
	www.hetq.am	1	.0	.0	91.4
	www.armenianow.com	1	.1	.1	91.5
	www.armenialiberty.org	1	.0	.0	91.6
	www.a1plus.am	7	.5	.5	92.0
	‘Ankyun +3’ TV	6	.4	.4	92.4
	HTB	6	.4	.4	92.8
	Radio ‘VAN’	1	.0	.0	92.8
	Gala	35	2.3	2.3	95.1
	Tsajg	2	.1	.1	95.2
	I don’t trust any media outlets	61	4.0	4.0	99.2
	(Refused)	13	.8	.8	100.0
	Total	1547	100.0	100.0	

Q15.a.Please tell me if you think ‘Giving cash to a police officer to avoid revoking your driving license’ action represents corruption or if it does not represent corruption according to your understanding

	Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	1361	88.0	88.0	88.0
	No	136	8.8	8.8	96.8
	(DK)	46	3.0	3.0	99.7
	(Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q15.b.Giving a gift to a doctor to grant you special care of you

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	748	48.3	48.3	48.3
	No	763	49.4	49.4	97.7
	(DK)	34	2.2	2.2	99.9
	(Refused)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

Q15.c.A public official helping a relative get accepted into a university

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	925	59.8	59.8	59.8
	No	523	33.8	33.8	93.6
	(DK)	92	6.0	6.0	99.6
	(Refused)	6	.4	.4	100.0
	Total	1547	100.0	100.0	

Q15.d.Picking flowers or fruit from a neighbor's garden without permission

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	94	6.1	6.1	6.1
	No	1406	90.9	90.9	97.0
	(DK)	42	2.7	2.7	99.7
	(Refused)	5	.3	.3	100.0
	Total	1547	100.0	100.0	

Q15.e.Using connections to exempt someone close to you from military service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1019	65.9	65.9	65.9
	No	415	26.8	26.8	92.7
	(DK)	109	7.0	7.0	99.7
	(Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q15.f.Paying a judge to achieve favorable treatment

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1465	94.7	94.7	94.7
	No	41	2.6	2.6	97.3
	(DK)	36	2.3	2.3	99.7
	(Refused)	5	.3	.3	100.0
	Total	1547	100.0	100.0	

Q15.g.A student or a student's parent giving a professor a gift on the day of exams

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1090	70.5	70.5	70.5
	No	389	25.2	25.2	95.6
	(DK)	65	4.2	4.2	99.8
	(Refused)	3	.2	.2	100.0
	Total	1547	100.0	100.0	

Q15.h.Making small unofficial payments for delivery of pensions

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	826	53.4	53.4	53.4
	No	618	40.0	40.0	93.4
	(DK)	98	6.3	6.3	99.7
	(Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q15.i.A public official recommending a relative for a position in a ministry

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	771	49.8	49.8	49.8
	No	625	40.4	40.4	90.2
	(DK)	143	9.3	9.3	99.5
	(Refused)	8	.5	.5	100.0
	Total	1547	100.0	100.0	

Q15.j.Using an office car by a government employee for private purposes

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	575	37.2	37.2	37.2
	No	784	50.7	50.7	87.9
	(DK)	182	11.7	11.7	99.6
	(Refused)	6	.4	.4	100.0
	Total	1547	100.0	100.0	

Q15.k.Abuse of official position for private business purposes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1073	69.4	69.4	69.4
	No	320	20.7	20.7	90.1
	(DK)	149	9.6	9.6	99.7
	(Refused)	5	.3	.3	100.0
	Total	1547	100.0	100.0	

Q16.To the best of your knowledge, which of the following is most often the case when someone ends up paying a bribe to a governmental employee?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A government employee indicates or asks for paymen	531	34.3	34.3	34.3
	The household offers a payment of its own accord	234	15.1	15.1	49.5
	It is known beforehand how to pay and how much to pay	554	35.8	35.8	85.3
	Other	9	.6	.6	85.9
	It depends	6	.4	.4	86.3
	All above-mentioned options are possible	4	.2	.2	86.5
	State officials postpone your request until you pay them	1	.1	.1	86.6
	People know in advance how much they should pay but they dis	3	.2	.2	86.8
	(Don’t know)	202	13.1	13.1	99.9
	(Refused)	1	.1	.1	100.0
	Total	1547	100.0	100.0	

Q17.If someone has paid a bribe to governmental employee in order to obtain a service or to resolve a problem, how certain it is that the service is obtained or the problem resolved?

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Very certain	232	15.0	15.0	15.0
	Fairly certain	703	45.5	45.5	60.5
	Somewhat uncertain	337	21.8	21.8	82.3
	Extremely uncertain	87	5.6	5.6	87.9
	(Don't know)	185	12.0	12.0	99.9
	(Refused)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

$Q18Multiple Frequencies: Q18. I will now read you some possible motives behind corrupt practices. In your opinion, which of the following are the main motives behind corrupt practices? I am referring to the main reasons that people who participate in corrupt acts use to justify their actions.

		Responses		
		N	Percent	Percent of Cases
Q18 Multiple[a]	There is no other way to get things done	941	30.8%	60.8%
	To avoid punishment/sanctions	314	10.3%	20.3%
	To avoid higher official payments	304	10.0%	19.7%
	To speed up the processes/procedures	716	23.4%	46.3%
	To be treated (served) appropriately	203	6.7%	13.1%
	To get preferential treatment/privileges	201	6.6%	13.0%
	To have alternative source of income	190	6.2%	12.3%
	The practice of obligatory "payments" to supervisors	81	2.6%	5.2%
	Other	9	.3%	.6%
	Poor socioeconomic conditions	3	.1%	.2%
	Lack of knowledge on legislation/laws	1	.0%	.1%
	Lawlessness/anarchy	2	.1%	.1%
	(Don't know)	85	2.8%	5.5%
	(Refused)	3	.1%	.2%
Total		3054	100.0%	197.4%

Q19.How would you react if you were offered to take a bribe (money, gift, asked for an exchange of favor, etc.)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I would take it	331	21.4	21.4	21.4
	I would not take it	1109	71.7	71.7	93.1
	Other	6	.4	.4	93.4
	It depends who gives it, for what, how and how much	10	.7	.7	94.1
	(Don't know)	73	4.7	4.7	98.8
	(Refused)	18	1.2	1.2	100.0
	Total	1547	100.0	100.0	

Q20.Why would you take it?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Because everybody takes it	113	7.3	33.8	33.8
	Because I need money	160	10.3	47.9	81.7
	Because I have to “share” it with my supervisor(s)	23	1.5	6.9	88.6
	Other	10	.6	2.9	91.6
	Because I need to provide a “special” or faster service	6	.4	1.8	93.4
	Because those who take they also need to give a bribe to som	7	.5	2.1	95.5
	Because I like money	7	.5	2.1	97.6
	(Don’t know)	4	.3	1.3	98.9
	(Refused)	4	.2	1.1	100.0
	Total	333	21.6	100.0	
Missing	NA	1214	78.4		
Total		1547	100.0		

Q21.Why would you not take it?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Because there is a high risk to be punished	121	7.8	10.9	10.9
	Because it is unacceptable for me	807	52.2	72.8	83.8
	...and I will try to resolve the issue through legal means	63	4.0	5.6	89.4
	Other	37	2.4	3.3	92.7
	Because of my conscience/faith	17	1.1	1.5	94.3
	Because I prefer to be fair	18	1.2	1.6	95.9
	Because it is illegal/immoral	14	.9	1.3	97.2
	Because I am not a corrupt person	5	.4	.5	97.7
	9	4	.2	.3	98.0
	(Don’t know)	15	1.0	1.4	99.4
	(Refused)	6	.4	.6	100.0
	Total	1109	71.7	100.0	
Missing	NA	438	28.3		
Total		1547	100.0		

Q22.How would you react if you were asked to give a bribe (money, gift, asked for an exchange of favor, etc.)?

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	I would give it	814	52.6	52.6	52.6
	I would not give it	626	40.5	40.5	93.1
	Other, specify	5	.3	.3	93.4
	It depends for what purpose	7	.4	.4	93.9
	If there is no other way to solve my issue, then I would giv	5	.3	.3	94.2
	(Don't know)	80	5.2	5.2	99.3
	(Refused)	10	.7	.7	100.0
	Total	1547	100.0	100.0	

Q23.Why would you give it?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Because everyone gives	62	4.0	7.6	7.6
	Because there's no other way I can obtain the service	624	40.4	76.6	84.3
	…and I will try to negotiate the price	63	4.1	7.7	92.0
	Other	32	2.1	3.9	95.9
	Because I need to speed-up the solution of my issue	17	1.1	2.1	98.0
	Because I need to be sure that my request will be addressed	10	.7	1.2	99.2
	To avoid punishment	2	.1	.3	99.5
	(Don't know)	4	.3	.5	100.0
	Total	815	52.7	100.0	
Missing	NA	732	47.3		
Total		1547	100.0		

Q24.Why would you not give it?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Because there is a high risk to be punished	30	1.9	4.8	4.8
	Because it is unacceptable for me	361	23.3	57.7	62.5
	...and I will try to resolve the issue through legal means	117	7.5	18.6	81.1
	Other	22	1.4	3.6	84.7
	Because I have no money	50	3.2	7.9	92.6
	Because it is illegal	8	.5	1.3	93.9
	Because of my faith/religion/ conscience	7	.5	1.1	95.0
	(Don't know)	17	1.1	2.6	97.7
	(Refused)	14	.9	2.3	100.0
	Total	626	40.5	100.0	
Missing	NA	921	59.5		
Total		1547	100.0		

Q25.a.Contacted service in last 12 mths -State-guaranteed free birth assistance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	110	7.1	7.1	7.1
	No	1432	92.6	92.6	99.7
	(Refused)	5	.3	.3	100.0
	Total	1547	100.0	100.0	

Q26.a.If contacted, asked to pay bribe?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	37	2.4	33.2	33.2
	No	72	4.6	65.3	98.5
	(Refused)	2	.1	1.5	100.0
	Total	110	7.1	100.0	
Missing	NA	1437	92.9		
Total		1547	100.0		

Q27.a.If you don't mind telling us, what was the value of the contribution that you, or your household member had to make (in AMD) last time

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	1	.1	3.5	3.5
	(Refused)	15	1.0	40.4	43.9
	1500	3	.2	8.1	52.0
	10000	1	.0	1.9	53.9
	20000	2	.1	5.1	59.0
	30000	3	.2	7.9	66.9
	40000	1	.1	2.5	69.4
	45000	2	.1	4.1	73.5
	50000	1	.1	2.2	75.7
	80000	2	.2	6.7	82.4
	100000	3	.2	7.0	89.4
	120000	2	.1	5.8	95.3
	300000	2	.1	4.7	100.0
	Total	37	2.4	100.0	
Missing	NA	1510	97.6		
Total		1547	100.0		

Q28.a.And what was the total amount of cash/bribe you paid them during the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	4	.2	10.3	10.3
	(Refused)	14	.9	37.2	47.4
	10000	1	.0	1.9	49.3
	20000	4	.2	9.9	59.2
	30000	3	.2	7.9	67.2
	40000	1	.0	1.9	69.0
	45000	2	.1	4.1	73.2
	50000	1	.1	2.2	75.3
	100000	3	.2	9.0	84.4
	120000	2	.1	5.8	90.2
	130000	2	.1	5.0	95.3
	300000	2	.1	4.7	100.0
	Total	37	2.4	100.0	
Missing	NA	1510	97.6		
Total		1547	100.0		

Q25.b.Healthcare, except state guaranteed free birth assistance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	893	57.7	57.7	57.7
	No	653	42.2	42.2	99.9
	(DK)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

Q26.b.Healthcare, except state guaranteed free birth assistance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	209	13.5	23.4	23.4
	No	665	43.0	74.5	97.9
	(DK)	10	.7	1.2	99.1
	(Refused)	8	.5	.9	100.0
	Total	893	57.7	100.0	
Missing	NA	654	42.3		
Total		1547	100.0		

Q27.b.Healthcare, except state guaranteed free birth assistance

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	(DK)	8	.5	3.7	3.7
	(Refused)	64	4.1	30.5	34.2
	500	5	.3	2.2	36.4
	1000	7	.5	3.5	39.9
	2000	14	.9	6.8	46.6
	2200	1	.1	.4	47.1
	3000	9	.6	4.3	51.4
	4000	5	.3	2.2	53.6
	4500	1	.1	.5	54.1
	5000	21	1.3	9.9	64.0
	5999	1	.0	.3	64.3
	7000	1	.0	.3	64.6
	8000	1	.0	.3	64.9
	9000	1	.0	.3	65.2
	10000	8	.5	3.7	68.9
	15000	1	.0	.3	69.2
	18000	1	.0	.3	69.5
	20000	11	.7	5.5	75.0
	22000	1	.1	.5	75.6
	25000	3	.2	1.4	76.9
	30000	8	.5	4.0	81.0
	35000	1	.0	.3	81.3
	40000	1	.1	.5	81.8
	45000	2	.1	.9	82.7
	50000	6	.4	3.1	85.8
	60000	3	.2	1.5	87.3
	62000	0	.0	.2	87.5
	75000	2	.1	.8	88.3
	80000	3	.2	1.4	89.7
	90000	5	.3	2.3	92.0
	100000	8	.5	3.7	95.7
	105000	1	.0	.3	96.0
	120000	1	.1	.6	96.6
	150000	3	.2	1.5	98.1
	200000	2	.1	.9	99.0
	450000	1	.0	.3	99.3
	500000	1	.1	.7	100.0
	Total	209	13.5	100.0	
Missing	NA	1338	86.5		
Total		1547	100.0		

Q28.b.Healthcare, except state guaranteed free birth assistance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	23	1.5	11.2	11.2
	(Refused)	71	4.6	34.0	45.2
	500	2	.2	1.1	46.4
	1000	4	.3	2.0	48.3
	2000	2	.1	1.0	49.3
	3000	2	.1	1.1	50.4
	4000	3	.2	1.7	52.1
	5000	14	.9	6.9	58.9
	9000	1	.0	.3	59.2
	10000	8	.5	3.7	63.0
	12000	4	.3	1.9	64.9
	13000	1	.1	.6	65.5
	15000	1	.0	.3	65.9
	20000	7	.5	3.4	69.3
	22000	1	.1	.5	69.8
	25000	1	.1	.6	70.4
	30000	13	.8	6.1	76.5
	40000	2	.1	1.1	77.6
	45000	2	.1	.9	78.5
	50000	6	.4	2.8	81.3
	60000	5	.3	2.2	83.5
	75000	2	.1	.8	84.3
	80000	3	.2	1.4	85.8
	90000	6	.4	2.8	88.5
	100000	5	.3	2.4	90.9
	120000	1	.1	.6	91.6
	140000	1	.0	.3	91.9
	150000	7	.4	3.2	95.1
	200000	5	.3	2.3	97.4
	250000	1	.1	.5	97.9
	500000	2	.1	1.0	98.8
	700000	2	.2	1.2	100.0
	Total	209	13.5	100.0	
Missing	NA	1338	86.5		
Total		1547	100.0		

Q25.c.Education (kindergartens, schools, universities, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	594	38.4	38.4	38.4
	No	953	61.6	61.6	100.0
	(DK)	0	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.c.Education (kindergartens, schools, universities, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	83	5.4	14.0	14.0
	No	506	32.7	85.3	99.3
	(Refused)	4	.3	.7	100.0
	Total	594	38.4	100.0	
Missing	NA	953	61.6		
Total		1547	100.0		

Q27.c.Education (kindergartens, schools, universities, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	10	.6	11.6	11.6
	(Refused)	26	1.7	31.0	42.5
	300	2	.1	2.2	44.7
	500	2	.1	2.0	46.8
	1000	8	.5	9.8	56.6
	1500	1	.1	1.3	57.9
	2000	3	.2	3.2	61.0
	3000	2	.1	2.7	63.8
	4000	2	.2	2.8	66.6
	4500	1	.1	1.4	68.0
	5000	4	.2	4.5	72.5
	6000	2	.2	2.9	75.4
	10000	2	.1	2.2	77.6
	15000	2	.1	1.8	79.4
	20000	2	.2	2.8	82.3
	30000	1	.1	1.2	83.5
	40000	1	.1	1.7	85.1
	50000	3	.2	4.0	89.2
	60000	2	.1	2.1	91.2
	70000	1	.1	1.7	92.9
	100000	3	.2	3.5	96.4
	150000	2	.1	2.7	99.1
	300000	1	.0	.9	100.0
	Total	83	5.4	100.0	

Missing	NA	1464	94.6
Total		1547	100.0

Q28.c.Education (kindergartens, schools, universities, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	20	1.3	24.6	24.6
	(Refused)	26	1.7	31.6	56.2
	300	1	.1	1.4	57.6
	500	1	.1	1.3	58.9
	1000	4	.2	4.4	63.3
	2000	1	.0	.7	64.1
	3000	1	.0	.8	64.9
	4000	1	.1	1.4	66.3
	4500	1	.1	1.4	67.7
	5000	4	.2	4.6	72.3
	10000	4	.2	4.6	76.9
	15000	1	.1	1.5	78.4
	20000	2	.1	2.2	80.6
	29000	2	.2	2.9	83.5
	30000	3	.2	3.9	87.3
	50000	2	.1	2.4	89.8
	60000	1	.0	.8	90.5
	70000	1	.1	1.7	92.2
	80000	1	.1	1.1	93.3
	100000	1	.1	1.7	95.0
	150000	2	.1	2.8	97.8
	240000	1	.1	1.4	99.2
	300000	1	.0	.8	100.0
	Total	81	5.2	100.0	
Missing	NA	1464	94.6		
	System	2	.1		
	Total	1466	94.8		
Total		1547	100.0		

Q25.d.State Registrar (registration of private companies, NGOs, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	70	4.5	4.5	4.5
	No	1467	94.8	94.8	99.3
	(DK)	9	.6	.6	99.9
	(Refused)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

Q26.d.State Registrar (registration of private companies, NGOs, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	10	.6	14.3	14.3
	No	60	3.9	85.7	100.0
	Total	70	4.5	100.0	
Missing	NA	1477	95.5		
Total		1547	100.0		

Q27.d.State Registrar (registration of private companies, NGOs, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(Refused)	4	.3	40.1	40.1
	20000	1	.1	11.4	51.5
	30000	1	.0	6.2	57.7
	60000	1	.1	11.4	69.1
	70000	2	.2	24.8	93.8
	120000	1	.0	6.2	100.0
	Total	10	.6	100.0	
Missing	NA	1537	99.4		
Total		1547	100.0		

Q28.d.State Registrar (registration of private companies, NGOs, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(Refused)	4	.3	40.1	40.1
	20000	1	.1	11.4	51.5
	30000	1	.0	6.2	57.7
	60000	1	.1	11.4	69.1
	70000	2	.2	24.8	93.8
	120000	1	.0	6.2	100.0
	Total	10	.6	100.0	
Missing	NA	1537	99.4		
Total		1547	100.0		

Q25.e.Court Decisions Enforcement Office (office of the court)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	37	2.4	2.4	2.4
	No	1506	97.3	97.3	99.7
	(DK)	3	.2	.2	100.0
	(Refused)	0	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.e.Court Decisions Enforcement Office (office of the court)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	7	.4	18.4	18.4
	No	30	2.0	81.6	100.0
	Total	37	2.4	100.0	
Missing	NA	1510	97.6		
Total		1547	100.0		

Q27.e.Court Decisions Enforcement Office (office of the court)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	1	.0	10.1	10.1
	(Refused)	3	.2	41.3	51.5
	4000	1	.1	13.8	65.3
	10000	2	.2	34.7	100.0
	Total	7	.4	100.0	
Missing	NA	1540	99.6		
Total		1547	100.0		

Q28.e.Court Decisions Enforcement Office (office of the court)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	1	.0	10.1	10.1
	(Refused)	3	.2	41.3	51.5
	4000	1	.1	13.8	65.3
	10000	2	.2	34.7	100.0
	Total	7	.4	100.0	
Missing	NA	1540	99.6		
Total		1547	100.0		

Q25.f.Military (army)

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	113	7.3	7.3	7.3
	No	1429	92.4	92.4	99.7
	(DK)	3	.2	.2	99.9
	(Refused)	1	.1	.1	100.0
	Total	1547	100.0	100.0	

Q26.f.Military (army)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	10	.6	8.6	8.6
	No	103	6.7	90.9	99.5
	(DK)	1	.0	.5	100.0
	Total	113	7.3	100.0	
Missing	NA	1434	92.7		
Total		1547	100.0		

Q27.f.Military (army)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	3	.2	28.5	28.5
	(Refused)	3	.2	35.3	63.8
	25000	1	.1	8.2	72.0
	210000	1	.0	7.1	79.1
	350000	1	.1	11.7	90.8
	390000	1	.1	9.2	100.0
	Total	10	.6	100.0	
Missing	NA	1537	99.4		
Total		1547	100.0		

Q28.f.Military (army)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	3	.2	28.5	28.5
	(Refused)	3	.2	35.3	63.8
	25000	1	.1	8.2	72.0
	210000	1	.0	7.1	79.1
	350000	1	.1	11.7	90.8
	390000	1	.1	9.2	100.0
	Total	10	.6	100.0	
Missing	NA	1537	99.4		
Total		1547	100.0		

Q25.g.Customs authorities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	52	3.4	3.4	3.4
	No	1491	96.4	96.4	99.7
	(DK)	4	.2	.2	100.0
	(Refused)	0	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.g.Customs authorities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	18	1.1	34.1	34.1
	No	34	2.2	65.9	100.0
	Total	52	3.4	100.0	
Missing	NA	1495	96.6		
Total		1547	100.0		

Q27.g.Customs authorities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	2	.1	10.0	10.0
	(Refused)	7	.5	41.5	51.5
	30000	1	.1	6.4	57.9
	50000	2	.2	13.9	71.8
	60000	3	.2	16.1	87.9
	200000	1	.1	7.6	95.5
	300000	1	.1	4.5	100.0
	Total	18	1.1	100.0	
Missing	NA	1529	98.9		
Total		1547	100.0		

Q28.g.Customs authorities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	4	.3	26.3	26.3
	(Refused)	8	.5	53.0	79.2
	20000	1	.1	8.5	87.8
	30000	1	.1	7.2	95.0
	300000	1	.1	5.0	100.0
	Total	16	1.0	100.0	

Missing	NA	1529	98.9
	System	2	.1
	Total	1531	99.0
Total		1547	100.0

Q25.h.Tax service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	103	6.6	6.6	6.6
	No	1440	93.1	93.1	99.7
	(DK)	3	.2	.2	99.9
	(Refused)	1	.1	.1	100.0
	Total	1547	100.0	100.0	

Q26.h.Tax service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	18	1.2	18.0	18.0
	No	84	5.4	81.4	99.3
	(DK)	1	.0	.7	100.0
	Total	103	6.6	100.0	
Missing	NA	1444	93.4		
Total		1547	100.0		

Q27.h.Tax service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	6	.4	30.2	30.2
	(Refused)	8	.5	44.2	74.4
	50000	4	.2	18.9	93.4
	100000	1	.1	6.6	100.0
	Total	18	1.2	100.0	
Missing	NA	1529	98.8		
Total		1547	100.0		

Q28.h.Tax service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	6	.4	30.2	30.2
	(Refused)	8	.5	44.2	74.4
	50000	2	.2	12.8	87.2
	100000	1	.1	6.6	93.9
	150000	1	.1	6.1	100.0
	Total	18	1.2	100.0	
Missing	NA	1529	98.8		
Total		1547	100.0		

Q25.i.Issuing licenses/certificates/permits

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	28	1.8	1.8	1.8
	No	1510	97.6	97.6	99.5
	(DK)	6	.4	.4	99.9
	(Refused)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

Q26.i.Issuing licenses/certificates/permits

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	.3	16.9	16.9
	No	23	1.5	81.0	97.8
	(Refused)	1	.0	2.2	100.0
	Total	28	1.8	100.0	
Missing	NA	1519	98.2		
Total		1547	100.0		

Q27.i.Issuing licenses/certificates/permits

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(Refused)	2	.1	44.9	44.9
	5000	1	.1	18.6	63.5
	50000	1	.1	23.7	87.2
	200000	1	.0	12.8	100.0
	Total	5	.3	100.0	
Missing	NA	1542	99.7		
Total		1547	100.0		

Q28.i.Issuing licenses/certificates/permits

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(Refused)	2	.1	44.9	44.9
	20000	1	.1	18.6	63.5
	50000	1	.1	23.7	87.2
	200000	1	.0	12.8	100.0
	Total	5	.3	100.0	
Missing	NA	1542	99.7		
Total		1547	100.0		

Q25.j.Traffic police

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	216	14.0	14.0	14.0
	No	1327	85.8	85.8	99.7
	(DK)	4	.2	.2	100.0
	(Refused)	0	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.j.Traffic police

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	79	5.1	36.6	36.6
	No	134	8.6	61.8	98.5
	(DK)	1	.1	.6	99.1
	(Refused)	2	.1	.9	100.0
	Total	216	14.0	100.0	
Missing	NA	1331	86.0		
Total		1547	100.0		

Q27.j.Traffic police

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	19	1.2	23.7	23.7
	(Refused)	18	1.2	23.1	46.8
	1000	2	.1	2.8	49.6
	2000	3	.2	3.2	52.8
	3000	1	.0	.6	53.4
	5000	7	.5	9.4	62.8
	6000	1	.1	1.1	63.9
	9000	2	.1	2.3	66.2

	10000	14	.9	17.7	83.9
	12000	1	.0	.9	84.8
	20000	3	.2	4.4	89.2
	25000	4	.3	5.1	94.3
	30000	1	.0	.8	95.0
	35000	1	.1	1.4	96.5
	40000	1	.1	1.3	97.8
	100000	2	.1	2.2	100.0
	Total	79	5.1	100.0	
Missing	NA	1468	94.9		
Total		1547	100.0		

Q28.j.Traffic police

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	27	1.8	36.2	36.2
	(Refused)	18	1.2	24.2	60.4
	2000	1	.0	.9	61.3
	3000	1	.0	.7	62.0
	5000	2	.1	2.0	64.0
	6000	1	.1	1.2	65.2
	10000	3	.2	4.0	69.2
	15000	2	.1	2.4	71.6
	20000	5	.4	7.2	78.8
	25000	1	.1	1.1	79.9
	30000	1	.0	.9	80.8
	35000	2	.1	3.0	83.8
	40000	4	.2	5.1	88.9
	45000	1	.1	1.8	90.7
	50000	2	.1	3.0	93.7
	100000	2	.1	2.3	96.1
	200000	1	.1	1.5	97.6
	300000	2	.1	2.4	100.0
	Total	76	4.9	100.0	
Missing	NA	1468	94.9		
	System	4	.2		
	Total	1471	95.1		
Total		1547	100.0		

Q25.k.Police (excluding traffic police)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	38	2.4	2.4	2.4
	No	1507	97.4	97.4	99.8
	(DK)	2	.1	.1	100.0
	(Refused)	0	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.k.Police (excluding traffic police)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	.5	21.3	21.3
	No	30	1.9	78.7	100.0
	Total	38	2.4	100.0	
Missing	NA	1509	97.6		
Total		1547	100.0		

Q27.k.Police (excluding traffic police)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(Refused)	4	.2	45.1	45.1
	5000	1	.0	9.2	54.3
	150000	2	.1	22.8	77.1
	450000	2	.1	22.9	100.0
	Total	8	.5	100.0	
Missing	NA	1539	99.5		
Total		1547	100.0		

Q28.k.Police (excluding traffic police)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(Refused)	4	.2	45.1	45.1
	5000	1	.0	9.2	54.3
	45000	2	.1	22.9	77.2
	150000	2	.1	22.8	100.0
	Total	8	.5	100.0	
Missing	NA	1539	99.5		
Total		1547	100.0		

Q25.I.Cadastre

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	129	8.3	8.3	8.3
	No	1416	91.5	91.5	99.8
	(DK)	2	.1	.1	100.0
	(Refused)	0	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.I.Cadastre

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	24	1.5	18.4	18.4
	No	105	6.8	81.6	100.0
	Total	129	8.3	100.0	
Missing	NA	1418	91.7		
Total		1547	100.0		

Q27.I.Cadastre

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	5	.3	21.7	21.7
	(Refused)	7	.4	28.2	49.8
	7500	1	.0	2.6	52.4
	15000	1	.0	2.6	55.0
	20000	3	.2	12.6	67.6
	30000	2	.2	10.2	77.9
	50000	1	.1	5.5	83.4
	60000	1	.0	3.1	86.5
	70000	1	.0	2.9	89.4
	240000	1	.1	5.7	95.1
	500000	1	.1	4.9	100.0
	Total	24	1.5	100.0	
Missing	NA	1523	98.5		
Total		1547	100.0		

Q28.I.Cadastre

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	(DK)	5	.3	23.4	23.4
	(Refused)	7	.4	30.4	53.9
	7500	1	.0	2.8	56.7
	15000	1	.0	2.8	59.5
	20000	3	.2	13.6	73.1
	30000	1	.1	6.2	79.3
	50000	1	.1	6.0	85.2
	60000	1	.0	3.4	88.6
	240000	1	.1	6.2	94.7
	500000	1	.1	5.3	100.0
	Total	22	1.4	100.0	
Missing	NA	1523	98.5		
	System	2	.1		
	Total	1525	98.6		
Total		1547	100.0		

Q25.m.Notary services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	179	11.6	11.6	11.6
	No	1365	88.3	88.3	99.9
	(DK)	2	.1	.1	100.0
	(Refused)	0	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.m.Notary services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	19	1.2	10.7	10.7
	No	159	10.2	88.3	99.1
	(DK)	2	.1	.9	100.0
	Total	179	11.6	100.0	
Missing	NA	1368	88.4		
Total		1547	100.0		

Q27.m.Notary services

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	(DK)	6	.4	30.0	30.0
	(Refused)	1	.1	4.6	34.6
	500	1	.0	3.8	38.4
	3000	2	.1	9.1	47.5
	5000	3	.2	14.8	62.3
	7000	0	.0	2.5	64.8
	12000	1	.1	6.2	71.0
	18000	1	.1	5.9	77.0
	20000	1	.0	3.2	80.1
	30000	2	.1	11.3	91.4
	50000	2	.1	8.6	100.0
	Total	19	1.2	100.0	
Missing	NA	1528	98.8		
Total		1547	100.0		

Q28.m.Notary services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	6	.4	36.4	36.4
	(Refused)	1	.1	5.6	42.0
	500	1	.0	4.6	46.7
	3000	2	.1	11.1	57.8
	5000	3	.2	18.0	75.7
	7000	0	.0	3.0	78.7
	12000	1	.1	7.6	86.3
	20000	1	.0	3.9	90.1
	30000	1	.0	3.9	94.0
	50000	1	.1	6.0	100.0
	Total	16	1.0	100.0	
Missing	NA	1528	98.8		
	System	3	.2		
	Total	1531	99.0		
Total		1547	100.0		

Q25.n.Social security (pensions, welfare, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	442	28.6	28.6	28.6
	No	1104	71.4	71.4	99.9
	(DK)	1	.0	.0	100.0
	(Refused)	1	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.n.Social security (pensions, welfare, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	59	3.8	13.5	13.5
	No	374	24.2	84.6	98.0
	(DK)	2	.1	.3	98.4
	(Refused)	7	.5	1.6	100.0
	Total	442	28.6	100.0	
Missing	NA	1105	71.4		
Total		1547	100.0		

Q27.n.Social security (pensions, welfare, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	.1	2.2	2.2
	(DK)	7	.5	12.4	14.6
	(Refused)	10	.6	16.2	30.8
	100	6	.4	9.4	40.3
	200	13	.8	22.1	62.3
	300	1	.1	1.9	64.2
	400	2	.1	3.6	67.9
	500	2	.1	3.1	71.0
	777	1	.0	1.2	72.1
	3000	2	.1	2.5	74.7
	5000	4	.2	6.1	80.8
	10000	7	.4	11.2	91.9
	12000	1	.0	1.2	93.1
	15000	2	.1	2.6	95.7
	22000	1	.0	1.2	96.9
	24500	1	.1	1.9	98.9
	35000	1	.0	1.1	100.0
	Total	59	3.8	100.0	
Missing	NA	1488	96.2		
Total		1547	100.0		

Q28.n.Social security (pensions, welfare, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	7	.5	13.3	13.3
	(Refused)	7	.5	13.0	26.2
	100	2	.1	2.9	29.1
	200	2	.1	3.2	32.2
	1000	1	.1	1.9	34.1
	1200	3	.2	5.4	39.5
	2400	11	.7	19.1	58.6
	3000	1	.1	2.1	60.7
	3600	1	.1	2.0	62.7
	4800	2	.1	3.9	66.6
	5000	2	.1	4.0	70.6
	6000	2	.1	3.3	73.9
	7000	1	.0	1.2	75.1
	10000	7	.4	11.9	87.1
	12000	1	.0	1.3	88.3
	15000	2	.1	2.8	91.1
	20000	1	.1	1.9	92.9
	35000	1	.0	1.2	94.1
	60000	1	.1	2.5	96.6
	88000	1	.0	1.3	97.9
	240000	1	.1	2.1	100.0
	Total	56	3.6	100.0	
Missing	NA	1488	96.2		
	System	4	.2		
	Total	1491	96.4		
Total		1547	100.0		

Q25.o.Communication (phone, internet providers, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	493	31.9	31.9	31.9
	No	1051	67.9	67.9	99.8
	(DK)	3	.2	.2	100.0
	(Refused)	0	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.o.Communication (phone, internet providers, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	11	.7	2.3	2.3
	No	480	31.0	97.4	99.6
	(DK)	1	.1	.2	99.9
	(Refused)	1	.0	.1	100.0
	Total	493	31.9	100.0	
Missing	NA	1054	68.1		
Total		1547	100.0		

Q27.o.Communication (phone, internet providers, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	2	.1	16.4	16.4
	(Refused)	4	.3	37.1	53.5
	5000	3	.2	30.7	84.2
	26000	1	.0	5.5	89.7
	30000	1	.1	10.3	100.0
	Total	11	.7	100.0	
Missing	NA	1536	99.3		
Total		1547	100.0		

Q28.o.Communication (phone, internet providers, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	3	.2	23.5	23.5
	(Refused)	4	.3	37.1	60.7
	5000	3	.2	23.5	84.2
	26000	1	.0	5.5	89.7
	30000	1	.1	10.3	100.0
	Total	11	.7	100.0	
Missing	NA	1536	99.3		
Total		1547	100.0		

Q25.p.Utilities (water, gas, electricity, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	608	39.3	39.3	39.3
	No	937	60.6	60.6	99.9
	(DK)	1	.1	.1	100.0
	(Refused)	1	.0	.0	100.0
	Total	1547	100.0	100.0	

Q26.p.Utilities (water, gas, electricity, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	23	1.5	3.8	3.8
	No	582	37.6	95.7	99.5
	(Refused)	3	.2	.5	100.0
	Total	608	39.3	100.0	
Missing	NA	939	60.7		
Total		1547	100.0		

Q27.p.Utilities (water, gas, electricity, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	5	.3	22.1	22.1
	(Refused)	7	.5	30.7	52.7
	500	1	.1	4.6	57.3
	1000	1	.1	5.3	62.6
	2000	3	.2	11.0	73.6
	3000	1	.1	4.9	78.5
	4000	1	.0	3.0	81.5
	10000	2	.1	7.9	89.4
	25000	1	.0	3.0	92.4
	30000	2	.1	7.6	100.0
	Total	23	1.5	100.0	
Missing	NA	1524	98.5		
Total		1547	100.0		

Q28.p.Utilities (water, gas, electricity, etc.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	(DK)	7	.4	31.0	31.0
	(Refused)	7	.5	32.1	63.1
	1000	1	.0	2.8	65.9
	2000	3	.2	13.1	79.0
	4000	1	.0	3.1	82.1
	10000	3	.2	11.6	93.7
	25000	1	.0	3.2	96.9
	30000	1	.0	3.1	100.0
	Total	22	1.4	100.0	
Missing	NA	1524	98.5		
	System	1	.1		
	Total	1525	98.6		

Total	1547	100.0	

Q29.During the past 12 months, have you heard of anyone including relatives, friends, acquaintances or neighbors paying bribes to obtain a public service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	433	28.0	28.0	28.0
	No	1058	68.4	68.4	96.3
	(Don't know)	40	2.6	2.6	98.9
	(Refused)	16	1.1	1.1	100.0
	Total	1547	100.0	100.0	

Q30.a.How often did the following happen - The officials directly demand cash gift or favor?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All cases	85	5.5	5.5	5.5
	Most cases	196	12.6	12.6	18.2
	Rare cases	258	16.6	16.6	34.8
	No cases at all	419	27.1	27.1	61.9
	(Has not dealt with public officials)	486	31.4	31.4	93.4
	(DK)	92	6.0	6.0	99.3
	(Refused)	10	.7	.7	100.0
	Total	1547	100.0	100.0	

Q30.b.The officials do not demand directly but show that they expect a cash gift or a favor

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All cases	70	4.5	4.5	4.5
	Most cases	291	18.8	18.8	23.4
	Rare cases	285	18.4	18.4	41.8
	No cases at all	340	22.0	22.0	63.7
	(Has not dealt with public officials)	464	30.0	30.0	93.7
	(DK)	90	5.8	5.8	99.5
	(Refused)	7	.5	.5	100.0
	Total	1547	100.0	100.0	

Q30.c.You give cash to the official

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	All cases	19	1.2	1.2	1.2
	Most cases	51	3.3	3.3	4.6
	Rare cases	203	13.1	13.1	17.7
	No cases at all	703	45.4	45.4	63.1
	(Has not dealt with public officials)	489	31.6	31.6	94.8
	(DK)	65	4.2	4.2	99.0
	(Refused)	16	1.0	1.0	100.0
	Total	1547	100.0	100.0	

Q30.d.You give a gift to the official

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All cases	12	.8	.8	.8
	Most cases	39	2.5	2.5	3.3
	Rare cases	190	12.3	12.3	15.6
	No cases at all	737	47.7	47.7	63.2
	(Has not dealt with public officials)	491	31.8	31.8	95.0
	(DK)	62	4.0	4.0	99.0
	(Refused)	15	1.0	1.0	100.0
	Total	1547	100.0	100.0	

Q30.e.You do the official a favor

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All cases	13	.8	.8	.8
	Most cases	47	3.0	3.0	3.8
	Rare cases	190	12.3	12.3	16.1
	No cases at all	726	46.9	46.9	63.0
	(Has not dealt with public officials)	503	32.5	32.5	95.5
	(DK)	58	3.8	3.8	99.3
	(Refused)	11	.7	.7	100.0
	Total	1547	100.0	100.0	

Q30.f.You are asked to do a favor to relatives of the official

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	All cases	13	.8	.8	.8
	Most cases	32	2.1	2.1	2.9
	Rare cases	100	6.4	6.4	9.3
	No cases at all	813	52.6	52.6	61.9
	(Has not dealt with public officials)	517	33.4	33.4	95.3
	(DK)	61	3.9	3.9	99.2
	(Refused)	12	.8	.8	100.0
	Total	1547	100.0	100.0	

Q30.g.You use personal connections to get preferential treatment

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All cases	112	7.2	7.2	7.2
	Most cases	150	9.7	9.7	16.9
	Rare cases	258	16.7	16.7	33.6
	No cases at all	502	32.5	32.5	66.0
	(Has not dealt with public officials)	461	29.8	29.8	95.8
	(DK)	56	3.6	3.6	99.4
	(Refused)	9	.6	.6	100.0
	Total	1547	100.0	100.0	

Q31.You said that you or a member of your household has had to pay a bribe for healthcare services, please, delineate the type of facility where it was made, was it at a …

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Primary healthcare facility (policlinic, ambulatory...)	84	5.5	45.6	45.6
	Secondary or tertiary care facilities (clinics, hospitals)	88	5.7	47.3	92.9
	(Don't know)	1	.1	.6	93.5
	(Refused)	12	.8	6.5	100.0
	Total	185	12.0	100.0	
Missing	NA	1362	88.0		
Total		1547	100.0		

$Q33Multiple Frequencies: Q33. In your opinion, what can you personally do to reduce corruption in Armenia? Please, list concrete actions you can personally undertake to help combat corruption.

	Responses		
	N	Percent	Percent of Cases

Q33 Multiple[a]	Abstain from paying bribes for public services	536	28.7%	34.7%
	Refuse to make favors to officials or to their relatives	229	12.2%	14.8%
	Report corrupt behavior of public officials to NGO ACC	32	1.7%	2.0%
	Report corrupt officials behavior to competent authorities	47	2.5%	3.1%
	File a lawsuit against the corrupt official	27	1.5%	1.8%
	Participate in awareness campaigns against corruption	28	1.5%	1.8%
	Participate and supporting an AC educational campaign	35	1.9%	2.3%
	There is nothing I can do	784	41.9%	50.7%
	other	36	1.9%	2.3%
	Not to be involved in bribery/corruption acts	6	.3%	.4%
	Tell others not to be involved in bribery/ corruption acts	6	.3%	.4%
	I would punish those who take/give bribes	5	.3%	.3%
	I would advocate for creating jobs, increasing salaries	4	.2%	.2%
	(Don't know)	92	4.9%	6.0%
	(Refused)	4	.2%	.2%
Total		1871	100.0%	120.9%

Q34.Do you know what institutions to contact in order to report a corrupt act by a public official?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	391	25.3	25.3	25.3
	No	1089	70.4	70.4	95.7
	(Don't know)	54	3.5	3.5	99.2
	(Refused)	12	.8	.8	100.0
	Total	1547	100.0	100.0	

$Q35Multiple Frequencies: Q35. What institution(s) would you contact to report a corrupt act by an official?

	Responses		
	N	Percent	Percent of Cases

Q35 Multiple[a]	Mayor office	10	1.3%	2.4%
	Community authorities	7	.9%	1.8%
	Police	195	25.7%	49.4%
	Public Prosecution Office	191	25.1%	48.4%
	Special Investigation Bureau	67	8.9%	17.1%
	Regional Authorities (marzpetaran)	9	1.1%	2.2%
	Courts	57	7.5%	14.4%
	Anti-Corruption Strategy Monitoring Commission	12	1.6%	3.2%
	Office of the Prime minister	14	1.9%	3.6%
	Office of the President of the RA	43	5.7%	11.0%
	Chamber of Control	36	4.7%	9.1%
	Human Rights Defender	60	7.9%	15.2%
	International organizations	4	.5%	1.0%
	Your MP	19	2.5%	4.8%
	Independent NGO anticorruption centers	9	1.2%	2.3%
	Other	11	1.4%	2.8%
	A corresponding Ministry	5	.6%	1.1%
	A hot line service	2	.3%	.6%
	I wouldn't apply to anybody (any organization) to inform abo	4	.5%	1.0%
	(Don't know)	4	.5%	1.0%
Total		759	100.0%	192.5%

Q36.a.Some people in Armenia are reluctant to report corrupt actions because of various reasons. - Those who report corruption will be subject to retribution/retaliation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	730	47.2	47.2	47.2
	No	611	39.5	39.5	86.7
	(DK)	197	12.7	12.7	99.4
	(Refused)	9	.6	.6	100.0
	Total	1547	100.0	100.0	

Q36.b.No actions will be taken even if corruption is reported.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	992	64.1	64.1	64.1
	No	336	21.7	21.7	85.8
	(DK)	205	13.2	13.2	99.1
	(Refused)	14	.9	.9	100.0
	Total	1547	100.0	100.0	

Q36.c.It is not worth reporting corruption if I am not personally hurt by it.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	587	38.0	38.0	38.0
	No	760	49.1	49.1	87.0
	(DK)	184	11.9	11.9	98.9
	(Refused)	16	1.1	1.1	100.0
	Total	1547	100.0	100.0	

Q36.d.Most people who commit corruption only do so because of economic hardship.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	521	33.7	33.7	33.7
	No	775	50.1	50.1	83.8
	(DK)	240	15.5	15.5	99.3
	(Refused)	11	.7	.7	100.0
	Total	1547	100.0	100.0	

Q36.e.Our society does not reward those who report corruption.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1011	65.4	65.4	65.4
	No	307	19.9	19.9	85.2
	(DK)	217	14.0	14.0	99.3
	(Refused)	11	.7	.7	100.0
	Total	1547	100.0	100.0	

Q37During the past 12 months, have you or anyone in your household reported a corrupt act by a public official?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	15	1.0	1.0	1.0
	No	1492	96.5	96.5	97.4
	(Don’t know)	31	2.0	2.0	99.4
	(Refused)	9	.6	.6	100.0
	Total	1547	100.0	100.0	

$Q38Multiple Frequencies: Q38. To which organization was the report or complaint forwarded?

	Responses		
	N	Percent	Percent of Cases

Q38 Multiple[a]	Community authorities	2	7.8%	10.3%
	Police	1	4.6%	6.1%
	Public Prosecution Office	4	18.9%	25.1%
	Office of the Prime minister	2	11.7%	15.6%
	Office of the President of the RA	1	4.9%	6.6%
	Chamber of Control	1	4.9%	6.6%
	Human Rights Defender	3	16.5%	21.9%
	Local self-governance bodies	1	4.9%	6.6%
	Other	1	3.1%	4.1%
	(Don't know)	3	14.2%	18.9%
	(Refused)	2	8.3%	11.1%
Total		20	100.0%	132.8%

Q39.How easy or hard was the process of corruption reporting?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very easy	3	.2	18.3	18.3
	Somewhat easy	1	.1	9.2	27.5
	Somewhat hard	5	.3	33.2	60.7
	Very hard	3	.2	21.6	82.3
	(Don't know)	1	.1	7.6	89.9
	(Refused)	2	.1	10.1	100.0
	Total	15	1.0	100.0	
Missing	NA	1532	99.0		
Total		1547	100.0		

Q40.Do you agree or disagree that as a reporter of corruption, you felt protected from potential harassment?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	2	.2	16.2	16.2
	Somewhat agree	2	.1	13.7	29.9
	Strongly disagree	8	.5	53.6	83.5
	(Don't know)	2	.1	10.5	94.0
	(Refused)	1	.1	6.0	100.0
	Total	15	1.0	100.0	
Missing	NA	1532	99.0		
Total		1547	100.0		

Q41.How would you rate your level of satisfaction with the feedbak you received as a result of your corruption report?

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Very satisfied	1	.1	7.0	7.0
	Somewhat satisfied	1	.0	4.1	11.1
	Somewhat dissatisfied	1	.1	9.2	20.3
	Very dissatisfied	10	.6	66.1	86.4
	(Don't know)	1	.1	7.6	94.0
	(Refused)	1	.1	6.0	100.0
	Total	15	1.0	100.0	
Missing	NA	1532	99.0		
Total		1547	100.0		

Q42.a.Willing to undertake in the future - Abstain from paying bribes for public services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1151	74.4	74.4	74.4
	No	193	12.5	12.5	86.9
	(DK)	195	12.6	12.6	99.6
	(Refused)	7	.4	.4	100.0
	Total	1547	100.0	100.0	

Q43.a.Have taken action in the past - Abstain from paying bribes for public services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	496	32.1	32.1	32.1
	No	987	63.8	63.8	95.9
	(DK)	26	1.7	1.7	97.6
	(Refused)	38	2.4	2.4	100.0
	Total	1547	100.0	100.0	

Q42.b.Refuse to make favors to officials or to their relatives related with my job

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	929	60.1	60.1	60.1
	No	398	25.7	25.7	85.8
	(DK)	213	13.8	13.8	99.6
	(Refused)	7	.4	.4	100.0
	Total	1547	100.0	100.0	

Q43.b.Refuse to make favors to officials or to their relatives related with my job

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	349	22.5	22.5	22.5
	No	1130	73.1	73.1	95.6
	(DK)	30	1.9	1.9	97.5
	(Refused)	38	2.5	2.5	100.0
	Total	1547	100.0	100.0	

Q42.c.Report corrupt behavior of public officials to NGO anticorruption center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	269	17.4	17.4	17.4
	No	993	64.2	64.2	81.6
	(DK)	275	17.8	17.8	99.4
	(Refused)	10	.6	.6	100.0
	Total	1547	100.0	100.0	

Q43.c.Report corrupt behavior of public officials to NGO anticorruption center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	.9	.9	.9
	No	1442	93.2	93.2	94.1
	(DK)	32	2.1	2.1	96.2
	(Refused)	59	3.8	3.8	100.0
	Total	1547	100.0	100.0	

Q42.d.Report corrupt officials behavior to competent authorities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	238	15.4	15.4	15.4
	No	1028	66.4	66.4	81.8
	(DK)	268	17.3	17.3	99.1
	(Refused)	13	.9	.9	100.0
	Total	1547	100.0	100.0	

Q43.d.Report corrupt officials behavior to competent authorities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	.5	.5	.5
	No	1451	93.8	93.8	94.3
	(DK)	31	2.0	2.0	96.3
	(Refused)	57	3.7	3.7	100.0
	Total	1547	100.0	100.0	

Q42.e.File a lawsuit against the corrupt official

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	186	12.0	12.0	12.0
	No	1073	69.4	69.4	81.4
	(DK)	262	16.9	16.9	98.3
	(Refused)	26	1.7	1.7	100.0
	Total	1547	100.0	100.0	

Q43.e.File a lawsuit against the corrupt official

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	.2	.2	.2
	No	1449	93.7	93.7	93.9
	(DK)	31	2.0	2.0	95.9
	(Refused)	64	4.1	4.1	100.0
	Total	1547	100.0	100.0	

Q42.f.Participate in awareness campaigns against corruption

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	320	20.7	20.7	20.7
	No	971	62.7	62.7	83.4
	(DK)	243	15.7	15.7	99.2
	(Refused)	13	.8	.8	100.0
	Total	1547	100.0	100.0	

Q43.f.Participate in awareness campaigns against corruption

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	9	.6	.6	.6
	No	1440	93.1	93.1	93.7
	(DK)	37	2.4	2.4	96.1
	(Refused)	61	3.9	3.9	100.0
	Total	1547	100.0	100.0	

Q42.g.Participate and supporting an anticorruption educational campaign

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	436	28.2	28.2	28.2
	No	861	55.7	55.7	83.8
	(DK)	236	15.2	15.2	99.1
	(Refused)	14	.9	.9	100.0
	Total	1547	100.0	100.0	

Q43.g.Participate and supporting an anticorruption educational campaign

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	21	1.3	1.3	1.3
	No	1438	92.9	92.9	94.3
	(DK)	33	2.1	2.1	96.4
	(Refused)	56	3.6	3.6	100.0
	Total	1547	100.0	100.0	

Q44.Do you know of any Non-Governmental Organizations (NGOs) that are active in the domain of fighting corruption Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	97	6.3	6.3	6.3
	No	1340	86.6	86.6	92.9
	(Don't know what an NGO is)	34	2.2	2.2	95.1
	(Refused)	76	4.9	4.9	100.0
	Total	1547	100.0	100.0	

$Q45Multiple Frequencies/; Q45. Please name any NGOs that you are familiar with that are active in anti-corruption activities in Armenia.

		Responses		
		N	Percent	Percent of Cases
Q45 Multiple[a]	IFES	7	5.5%	6.7%
	TI	2	1.5%	1.9%
	FOICA	10	8.2%	10.0%
	YEREVAN PRESS CLUB	30	25.3%	31.1%
	AYLA	35	29.5%	36.2%
	Other	13	10.7%	13.1%
	Aqilles NGO	1	.9%	1.2%
	Asparez Club	2	1.8%	2.3%
	Consumers' Rights Protection NGO	1	.6%	.7%
	I don't remember the name	13	10.8%	13.3%
	(Refused)	6	5.2%	6.4%
Total		120	100.0%	122.8%

Q46.Do you agree or disagree that NGOs are capable of combating corruption in Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	131	8.5	9.1	9.1
	Somewhat agree	533	34.4	36.9	46.0
	Somewhat disagree	256	16.5	17.7	63.8
	Strongly disagree	288	18.6	20.0	83.8
	(Don't know)	220	14.2	15.2	99.0
	(Refused)	14	.9	1.0	100.0
	Total	1442	93.2	100.0	
Missing	NA	105	6.8		
Total		1547	100.0		

Q47A.If you were ever victimized by a corruption case, would you approach an NGO-run anticorruption center to get assistance?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	503	32.5	34.9	34.9
	No	582	37.6	40.4	75.3
	(Don't know)	339	21.9	23.5	98.8
	(Refused)	17	1.1	1.2	100.0
	Total	1442	93.2	100.0	
Missing	NA	105	6.8		
Total		1547	100.0		

Q47B.Why?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Because I am not able to solve the issue by myself	52	3.3	10.0	10.0
	Because I trust them that they will help me	256	16.5	49.6	59.7
	To protect my rights	60	3.9	11.6	71.3
	To prevent such cases in the future	32	2.1	6.3	77.6
	Because they are fair and not corrupt	21	1.4	4.2	81.8
	Other	60	3.9	11.6	93.4
	(Don't know)	28	1.8	5.4	98.8
	(Refused)	6	.4	1.2	100.0
	Total	515	33.3	100.0	
Missing	NA	1032	66.7		
Total		1547	100.0		

Q47C.Why?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I am not sure if such NGOs will help me because they are wea	270	17.5	32.4	32.4
	I don't trust them	67	4.3	8.0	40.4
	I am afraid to be prosecuted	23	1.5	2.8	43.1
	I am not used to applying for help to such places. It is not	23	1.5	2.8	45.9
	It is not acceptable in our society to apply for help to suc	15	.9	1.8	47.7
	Other	72	4.6	8.6	56.3
	(Don't know)	93	6.0	11.1	67.4
	(Refused)	272	17.6	32.6	100.0
	Total	834	53.9	100.0	
Missing	NA	713	46.1		
Total		1547	100.0		

$Q48Multiple Frequencies: Q48. Which of the following types of anti-corruption assistance would you want NGOs to provide to you?

		Responses		
		N	Percent	Percent of Cases
Q48 Multiple[a]	Inform.about citizens' rights in the area of corruption	874	24.3%	60.7%
	Inform.about citizens' obligations in the area of corruption	545	15.1%	37.8%
	Inform. about anticorruption legislation	402	11.2%	27.9%
	Inform.about institutions you may complain about officials'	295	8.2%	20.5%
	Free legal advice to formulate your corruption complaint	234	6.5%	16.2%
	Free legal support in collecting information and evidence re	155	4.3%	10.8%
	Free legal support in development and submission of corrupti	138	3.8%	9.6%
	Free representation in court	172	4.8%	11.9%
	Anticorruption awareness activities	198	5.5%	13.7%
	Anticorruption education activities	294	8.2%	20.4%
	Other	8	.2%	.6%
	Alleviate the paperwork/administrative procedures	1	.0%	.1%
	Information about cases when corruption acts are found	2	.0%	.1%
	Nothing (none of the above)	38	1.1%	2.7%
	(Don't know)	205	5.7%	14.2%
	(Refused)	38	1.0%	2.6%

Total	3599	100.0%	249.9%	

a. Group

Q49A.a.Are you aware of the following public agencies? - Anti-Corruption Strategy Monitoring Commission

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	268	17.3	17.3	17.3
	No	1279	82.7	82.7	100.0
	Total	1547	100.0	100.0	

Q49B.a.How effective has this agency been in fighting corruption?-Anti-Corruption Strategy Monitoring Commission

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very effective	9	.6	3.3	3.3
	S/w effective	77	5.0	28.9	32.2
	S/w ineffective	34	2.2	12.7	44.9
	Completely ineffective	42	2.7	15.5	60.4
	(DK)	105	6.8	39.3	99.7
	(Refused)	1	.0	.3	100.0
	Total	268	17.3	100.0	
Missing	NA	1279	82.7		
Total		1547	100.0		

Q49A.b.Human Rights Defender

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1059	68.5	68.5	68.5
	No	488	31.5	31.5	100.0
	Total	1547	100.0	100.0	

Q49B.b.Human Rights Defender

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very effective	49	3.2	4.6	4.6
	S/w effective	397	25.7	37.5	42.2
	S/w ineffective	170	11.0	16.1	58.2
	Completely ineffective	120	7.8	11.3	69.5
	(DK)	317	20.5	29.9	99.4
	(Refused)	6	.4	.6	100.0
	Total	1059	68.5	100.0	

Missing	NA	488	31.5
Total		1547	100.0

Q49A.c.Chamber of Control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	672	43.4	43.4	43.4
	No	875	56.6	56.6	100.0
	Total	1547	100.0	100.0	

Q49B.c.Chamber of Control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very effective	26	1.7	3.9	3.9
	S/w effective	217	14.0	32.3	36.2
	S/w ineffective	100	6.5	14.9	51.1
	Completely ineffective	89	5.8	13.3	64.4
	(DK)	238	15.4	35.5	99.9
	(Refused)	1	.0	.1	100.0
	Total	672	43.4	100.0	
Missing	NA	875	56.6		
Total		1547	100.0		

Q50A.Are you aware of any organizations providing free legal advice on corruption cases in your Marz?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	19	1.2	1.2	1.2
	No	1492	96.5	96.5	97.7
	(Don't know)	29	1.9	1.9	99.6
	(Refused)	7	.4	.4	100.0
	Total	1547	100.0	100.0	

$Q50BMultiple Frequencies: Q50B. Can you please name these organizations?

		Responses		
		N	Percent	Percent of Cases
Q50B Multiple[a]	OSCE	3	16.1%	17.2%
	THE MAAC AACS	7	32.0%	34.3%
	Other	8	41.0%	43.9%
	(Don't know)	1	4.6%	4.9%
	(Refused)	1	6.3%	6.8%

Total	21	100.0%	107.1%	

a. Group

Q51.Have you ever heard of Advocacy and Assistance Centers (AAC) that provide free legal advice for corruption-related complaints in you region?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	104	6.7	6.7	6.7
	No	1425	92.1	92.1	98.8
	(Don't know)	18	1.1	1.1	99.9
	(Refused)	1	.1	.1	100.0
	Total	1547	100.0	100.0	

Q52.a.Which of the following, if any, do you know about Advocacy and Assistance Centers (AAC)? -AAC's role

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	60	3.9	57.7	57.7
	No	35	2.3	33.8	91.6
	(Don't know)	7	.4	6.5	98.0
	(Refused)	2	.1	2.0	100.0
	Total	104	6.7	100.0	
Missing	NA	1443	93.3		
Total		1547	100.0		

Q52.b.How to utilize AAC

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	19	1.2	18.6	18.6
	No	75	4.8	72.2	90.9
	(Don't know)	7	.5	7.1	98.0
	(Refused)	2	.1	2.0	100.0
	Total	104	6.7	100.0	
Missing	NA	1443	93.3		
Total		1547	100.0		

Q52.c.Services that AAC provides

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	28	1.8	27.3	27.3
	No	67	4.3	64.3	91.6
	(Don't know)	7	.4	6.4	98.0
	(Refused)	2	.1	2.0	100.0
	Total	104	6.7	100.0	
Missing	NA	1443	93.3		
Total		1547	100.0		

Q53.Are you aware of any anti-corruption measures being taken by the Government of Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	509	32.9	32.9	32.9
	No	1014	65.5	65.5	98.4
	(Don't know)	21	1.4	1.4	99.8
	(Refused)	3	.2	.2	100.0
	Total	1547	100.0	100.0	

Q54.1.Please tell me if you are aware of Government of Armenia anti-corruption measures - Anticorruption Strategy

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	289	18.7	56.9	56.9
	No	211	13.7	41.5	98.3
	(Refused)	8	.5	1.7	100.0
	Total	509	32.9	100.0	
Missing	NA	1038	67.1		
Total		1547	100.0		

Q54.2.Ministry of Health Hotline

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	376	24.3	74.0	74.0
	No	125	8.1	24.6	98.5
	(Refused)	8	.5	1.5	100.0
	Total	509	32.9	100.0	
Missing	NA	1038	67.1		
Total		1547	100.0		

Q54.3.Signing of international conventions

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Yes	157	10.1	30.8	30.8
	No	341	22.0	66.9	97.7
	(Refused)	12	.8	2.3	100.0
	Total	509	32.9	100.0	
Missing	NA	1038	67.1		
Total		1547	100.0		

Q54.4.Traffic police reforms

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	391	25.3	76.9	76.9
	No	107	6.9	21.0	97.9
	(Refused)	11	.7	2.1	100.0
	Total	509	32.9	100.0	
Missing	NA	1038	67.1		
Total		1547	100.0		

Q54.5.Customs Transparency of Calculations

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	295	19.0	57.9	57.9
	No	203	13.1	39.8	97.7
	(Refused)	12	.8	2.3	100.0
	Total	509	32.9	100.0	
Missing	NA	1038	67.1		
Total		1547	100.0		

Q54.6.Other

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	9	.6	42.1	42.1
	No	4	.3	19.7	61.8
	(Refused)	8	.5	38.2	100.0
	Total	20	1.3	100.0	
Missing	NA	1038	67.1		
	System	489	31.6		
	Total	1527	98.7		
Total		1547	100.0		

Q54.98.(Don’t know)

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	No	1	.1	10.4	10.4
	(Refused)	8	.5	89.6	100.0
	Total	9	.6	100.0	
Missing	NA	1038	67.1		
	System	500	32.3		
	Total	1538	99.4		
Total		1547	100.0		

Q55.How effective or ineffective is the Government's fight against corruption in Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very effective	62	4.0	4.0	4.0
	Somewhat effective	567	36.6	36.6	40.6
	Somewhat ineffective	401	25.9	25.9	66.5
	Very ineffective	207	13.4	13.4	79.9
	(Don't know)	309	20.0	20.0	99.9
	(Refused)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

Q56.Please tell me if agree or disagree with the following statement: The current government of Armenia has a sincere desire and will to combat corruption.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	183	11.8	11.8	11.8
	Somewhat agree	646	41.8	41.8	53.6
	Somewhat disagree	314	20.3	20.3	73.9
	Strongly disagree	277	17.9	17.9	91.9
	(Don't know)	119	7.7	7.7	99.6
	(Refused)	7	.4	.4	100.0
	Total	1547	100.0	100.0	

Q57.Are you aware of the Anti-Corruption Strategy and Action Plan implemented by the Government of Armenia?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	358	23.2	23.2	23.2
	No	1156	74.7	74.7	97.9
	(Don't know)	31	2.0	2.0	99.9
	(Refused)	2	.1	.1	100.0
	Total	1547	100.0	100.0	

Q58.In your opinion, how effective or ineffective was the Anti-Corruption Strategy Program implemented by the Government?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very effective	23	1.5	6.4	6.4
	Somewhat effective	169	10.9	47.1	53.5
	Somewhat ineffective	115	7.5	32.2	85.6
	Very ineffective	18	1.1	5.0	90.6
	(Don't know)	33	2.1	9.2	99.8
	(Refused)	1	.0	.2	100.0
	Total	358	23.2	100.0	
Missing	NA	1189	76.8		
Total		1547	100.0		

Q59.Are you aware about the Anti-Corruption Strategy Monitoring Commission?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	191	12.4	53.4	53.4
	No	153	9.9	42.7	96.1
	(Don't know)	8	.5	2.1	98.2
	(Refused)	6	.4	1.8	100.0
	Total	358	23.2	100.0	
Missing	NA	1189	76.8		
Total		1547	100.0		

Q60.Can you please specify what you know about this commission?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I just know that it exists but don't know more about it	51	3.3	26.3	26.3
	I know that they fight against corruption	37	2.4	19.0	45.4
	I know that they find and arrest those who engage in corrupt	12	.8	6.0	51.4
	4	1	.0	.4	51.7
	Other	4	.3	2.0	53.7
	(Don't know)	80	5.2	41.4	95.2
	(Refused)	9	.6	4.8	100.0
	Total	194	12.5	100.0	
Missing	NA	1353	87.5		
Total		1547	100.0		

Q61.1.Please tell me if you have taken part in these activities in the last 12 months.-Discussed developments on the national scene with acquaintances

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1179	76.2	76.2	76.2
	No	360	23.3	23.3	99.5
	(DK)	5	.3	.3	99.8
	Refused)	4	.2	.2	100.0
	Total	1547	100.0	100.0	

Q61.2.Discussed developments in your community with acquaintances

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1065	68.9	68.9	68.9
	No	475	30.7	30.7	99.5
	(DK)	2	.1	.1	99.7
	Refused)	5	.3	.3	100.0
	Total	1547	100.0	100.0	

Q61.3.Took part in public demonstrations

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	116	7.5	7.5	7.5
	No	1417	91.6	91.6	99.1
	(DK)	3	.2	.2	99.3
	Refused)	11	.7	.7	100.0
	Total	1547	100.0	100.0	

Q61.4.Signed a petition

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	43	2.8	2.8	2.8
	No	1492	96.5	96.5	99.3
	(DK)	4	.2	.2	99.5
	Refused)	7	.5	.5	100.0
	Total	1547	100.0	100.0	

Q61.5.Attended condominium association meeting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	34	2.2	2.2	2.2
	No	1500	97.0	97.0	99.2
	(DK)	8	.5	.5	99.7
	Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q61.6.Attended community council meeting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	113	7.3	7.3	7.3
	No	1424	92.0	92.0	99.3
	(DK)	5	.3	.3	99.7
	Refused)	5	.3	.3	100.0
	Total	1547	100.0	100.0	

Q61.7.Took part in an initiative to address a community concern or problem

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	91	5.9	5.9	5.9
	No	1442	93.2	93.2	99.1
	(DK)	7	.4	.4	99.5
	Refused)	7	.5	.5	100.0
	Total	1547	100.0	100.0	

Q61.8.Participated in an organized group to discuss issues of importance for your community or the nation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	46	2.9	2.9	2.9
	No	1488	96.2	96.2	99.1
	(DK)	7	.4	.4	99.5
	Refused)	7	.5	.5	100.0
	Total	1547	100.0	100.0	

Q61.9.Attended a neighborhood meeting, a town council meeting or other meeting convened by the municipality/mayor

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	96	6.2	6.2	6.2
	No	1436	92.8	92.8	99.0
	(DK)	8	.5	.5	99.5
	Refused)	7	.5	.5	100.0
	Total	1547	100.0	100.0	

Q62.How much control you feel you have over your life in general.

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	No control at all	64	4.1	4.1	4.1
	2	69	4.4	4.4	8.6
	3	131	8.5	8.5	17.1
	4	160	10.3	10.3	27.4
	5	300	19.4	19.4	46.8
	6	166	10.7	10.7	57.5
	7	183	11.8	11.8	69.3
	8	186	12.1	12.1	81.3
	9	60	3.8	3.8	85.2
	Complete control	147	9.5	9.5	94.7
	(Don't know)	76	4.9	4.9	99.6
	(Refuse to answer)	6	.4	.4	100.0
	Total	1547	100.0	100.0	

Q63.1.Do you have a family member or close relative who works for - Local or national government?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	212	13.7	13.7	13.7
	No	1321	85.4	85.4	99.1
	(DK)	8	.5	.5	99.6
	(Refused)	6	.4	.4	100.0
	Total	1547	100.0	100.0	

Q63.2.A local police force?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	177	11.5	11.5	11.5
	No	1362	88.0	88.0	99.5
	(DK)	4	.3	.3	99.7
	(Refused)	4	.3	.3	100.0
	Total	1547	100.0	100.0	

Q63.3.A big international organization or company?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	75	4.8	4.8	4.8
	No	1459	94.3	94.3	99.1
	(DK)	13	.9	.9	100.0
	Total	1547	100.0	100.0	

ANNEX 3: SELECTED CROSSTABS

Main problems facing Armenia today x Age and Gender

	Gender				Age Groups											
	Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Unemployment	444	65.4%	569	65.5%	156	69.5%	213	71.0%	193	67.4%	200	67.1%	115	68.0%	135	50.3%
Poverty	245	36.2%	328	37.7%	89	39.7%	91	30.5%	101	35.4%	107	35.9%	65	38.3%	119	44.3%
Political Instability	49	7.3%	63	7.2%	15	6.8%	18	6.1%	25	8.6%	23	7.7%	13	7.5%	18	6.6%
Poor healthcare system / health services	23	3.5%	57	6.5%	9	4.2%	17	5.8%	17	6.0%	16	5.3%	5	3.1%	15	5.7%
Poor infrastructure	25	3.7%	24	2.8%	7	3.0%	12	4.0%	11	3.7%	8	2.7%	8	4.8%	4	1.4%
Problems with education system	23	3.5%	35	4.0%	19	8.3%	13	4.3%	8	2.7%	7	2.5%	7	4.3%	4	1.6%
Problems with pension system	44	6.5%	82	9.4%	8	3.5%	8	2.8%	11	3.9%	14	4.6%	16	9.4%	69	25.6%
Inflation/ High prices	188	27.7%	304	34.9%	51	23.0%	98	32.8%	104	36.3%	90	30.2%	57	33.5%	91	33.8%
Emigration	93	13.7%	122	14.0%	29	12.7%	44	14.5%	37	13.0%	43	14.5%	28	16.5%	34	12.7%
General economic problems	142	21.0%	183	21.1%	40	17.7%	76	25.4%	60	21.0%	68	22.8%	36	21.4%	45	16.8%
Conflict / dispute over Nagorno Karabakh	74	10.8%	43	5.0%	23	10.5%	29	9.8%	23	8.1%	18	5.9%	10	5.6%	14	5.1%
Corruption	113	16.6%	137	15.8%	38	16.9%	50	16.7%	51	17.8%	47	15.9%	25	15.0%	38	14.1%
Clashes between government and opposition	25	3.7%	24	2.8%	5	2.2%	11	3.8%	6	2.1%	11	3.8%	3	1.5%	13	4.7%
Crime	21	3.1%	33	3.8%	5	2.1%	10	3.3%	9	3.1%	13	4.4%	12	6.9%	6	2.2%
Relationship with neighboring countries	24	3.6%	31	3.6%	15	6.6%	5	1.7%	12	4.2%	6	2.0%	12	7.0%	6	2.1%
Other, specify	45	6.6%	36	4.2%	12	5.5%	19	6.5%	12	4.4%	17	5.7%	5	2.7%	15	5.7%

Problems with rule of law/legal issues, human rights	20	3.0%	10	1.1%	5	2.1%	6	2.0%	7	2.4%	4	1.3%	1	.7%	7	2.7%
Social inequality, injustice	10	1.4%	3	.3%	2	.8%	1	.2%	2	.7%	4	1.5%	3	1.5%	1	.3%
Housing and utilities related problems	4	.6%	5	.6%	0	.0%	1	.2%	2	.9%	2	.6%	0	.0%	4	1.6%
War threat	4	.6%	6	.7%	0	.0%	2	.6%	3	1.2%	0	.0%	3	1.8%	2	.6%
Problems with human/ moral values	4	.5%	2	.3%	0	.0%	0	.0%	2	.6%	2	.7%	0	.0%	2	.8%
Transportation issues	0	.0%	2	.2%	1	.6%	0	.0%	0	.0%	1	.2%	0	.0%	0	.0%
Problems with youth entertainment and cultural life	2	.3%	3	.3%	2	.7%	1	.4%	0	.0%	2	.8%	0	.0%	0	.0%
Ecological problems	2	.3%	3	.3%	3	1.2%	0	.0%	1	.4%	0	.0%	0	.0%	1	.2%
Lack of attention to rural communities	2	.3%	1	.1%	0	.0%	0	.0%	2	.8%	0	.0%	0	.0%	1	.4%
No major problems in Armenia	4	.6%	1	.1%	0	.0%	0	.0%	3	1.0%	1	.3%	1	.7%	0	.0%
(Don't know)	4	.6%	7	.8%	0	.0%	4	1.3%	0	.0%	2	.7%	1	.5%	5	1.7%
(Refused)	0	.0%	1	.1%	0	.0%	0	.0%	1	.2%	0	.0%	0	.0%	0	.0%

Main problems facing Armenia today x Education

	Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Unemployment	24	54.9%	93	69.2%	349	68.1%	256	69.9%	76	62.2%	214	58.4%	1	37.3%
Poverty	17	39.3%	71	52.8%	205	39.9%	137	37.5%	42	34.3%	101	27.5%	1	37.3%
Political Instability	7	17.0%	4	3.1%	26	5.1%	21	5.7%	8	6.5%	46	12.4%	0	.0%
Poor healthcare system / health services	2	3.8%	4	2.8%	32	6.2%	16	4.4%	7	5.7%	20	5.5%	0	.0%
Poor infrastructure	0	.0%	3	2.2%	17	3.3%	8	2.3%	11	8.8%	10	2.8%	0	.0%
Problems with education system	1	1.4%	3	2.0%	11	2.1%	13	3.5%	14	11.2%	17	4.7%	0	.0%

Problems with pension system	7	16.9%	20	14.7%	40	7.8%	30	8.3%	5	4.3%	23	6.3%	0	.0%
Inflation/ High prices	12	28.5%	56	42.0%	170	33.2%	142	38.7%	23	18.6%	89	24.1%	0	.0%
Emigration	7	15.7%	16	12.2%	72	13.9%	44	12.0%	22	18.3%	54	14.7%	0	.0%
General economic problems	8	19.1%	26	19.8%	105	20.5%	95	26.0%	16	13.1%	74	20.3%	0	.0%
Conflict / dispute over Nagorno Karabakh	1	3.2%	6	4.6%	31	6.0%	28	7.6%	11	8.7%	40	11.0%	0	.0%
Corruption	3	8.0%	12	9.2%	61	11.9%	50	13.6%	30	24.8%	93	25.2%	0	.0%
Clashes between government and opposition	1	2.4%	0	.4%	12	2.3%	11	2.9%	6	5.0%	19	5.1%	0	.0%
Crime	2	4.8%	3	1.9%	11	2.1%	11	3.0%	6	5.1%	21	5.8%	1	37.3%
Relationship with neighboring countries	1	1.4%	2	1.2%	17	3.2%	8	2.2%	7	5.5%	22	6.0%	0	.0%
Other, specify	1	1.4%	2	1.5%	25	5.0%	17	4.5%	8	6.2%	29	7.9%	0	.0%
Problems with rule of law/legal issues, human rights	0	.0%	0	.0%	3	.5%	7	1.9%	0	.0%	20	5.5%	0	.0%
Social inequality, injustice	0	.0%	0	.0%	4	.9%	2	.6%	2	1.5%	4	1.1%	0	.0%
Housing and utilities related problems	1	2.4%	2	1.6%	4	.7%	2	.6%	0	.0%	0	.0%	0	.0%
War threat	0	1.1%	2	1.3%	4	.8%	3	.7%	0	.0%	1	.2%	0	.0%
Problems with human/ moral values	0	.0%	0	.0%	2	.3%	0	.0%	0	.0%	3	.8%	1	62.7%
Transportation issues	0	.0%	0	.0%	0	.0%	0	.0%	1	.6%	1	.4%	0	.0%
Problems with youth entertainment and cultural life	0	.0%	0	.0%	1	.2%	1	.3%	1	.6%	2	.6%	0	.0%
Ecological problems	1	1.4%	0	.0%	0	.0%	1	.3%	0	.0%	3	.8%	0	.0%
Lack of attention to rural communities	0	.0%	0	.0%	0	.0%	2	.6%	0	.0%	1	.3%	0	.0%
No major problems in Armenia	0	.0%	0	.0%	0	.0%	3	.9%	0	.0%	2	.5%	0	.0%
(Don't know)	1	2.2%	2	1.2%	5	1.0%	0	.0%	0	.0%	4	1.0%	0	.0%
(Refused)	0	.0%	0	.0%	1	.1%	0	.0%	0	.0%	0	.0%	0	.0%

Main problems facing Armenia today x Occupation

	Unemployed/ Housewife/Student/ Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Unemployment	655	67.1%	77	54.6%	117	67.0%	142	65.1%	12	56.7%	4	65.7%	6	57.1%
Poverty	391	40.0%	46	32.9%	49	28.0%	77	35.1%	5	24.4%	2	39.9%	3	29.9%
Political Instability	65	6.6%	11	8.0%	8	4.8%	23	10.5%	4	17.3%	1	16.4%	0	.0%
Poor healthcare system / health services	56	5.8%	8	5.7%	5	2.8%	11	5.1%	0	.0%	0	.0%	0	.0%
Poor infrastructure	26	2.7%	6	4.2%	9	5.1%	7	3.4%	1	4.4%	0	.0%	0	.0%
Problems with education system	35	3.6%	3	2.4%	7	3.8%	10	4.8%	3	13.6%	0	.0%	0	.0%
Problems with pension system	102	10.5%	8	5.7%	3	2.0%	10	4.5%	0	.0%	2	41.2%	0	.0%
Inflation/ High prices	309	31.7%	35	24.7%	68	38.7%	77	35.1%	1	5.2%	1	22.0%	1	10.4%
Emigration	140	14.3%	21	15.0%	19	11.0%	30	13.9%	3	13.3%	1	9.5%	1	8.3%
General economic problems	194	19.9%	34	24.1%	41	23.7%	47	21.5%	6	28.8%	1	12.5%	2	19.5%
Conflict / dispute over Nagorno Karabakh	61	6.3%	8	5.6%	23	13.2%	16	7.5%	5	22.0%	0	.0%	4	34.5%
Corruption	141	14.4%	14	10.2%	45	26.0%	43	19.8%	4	16.7%	1	21.8%	1	7.1%
Clashes between government and opposition	26	2.7%	7	5.2%	5	3.1%	5	2.3%	4	18.1%	0	.0%	1	10.1%
Crime	31	3.2%	1	.8%	6	3.2%	12	5.7%	1	6.2%	1	21.8%	2	17.3%
Relationship with neighboring countries	27	2.8%	4	2.6%	5	2.9%	16	7.2%	4	17.9%	0	.0%	0	.0%
Other, specify	39	4.0%	16	11.5%	9	5.4%	16	7.1%	1	6.4%	0	.0%	0	.0%
Problems with rule of law/legal issues, human rights	17	1.7%	3	2.1%	5	2.7%	5	2.1%	0	.0%	1	20.5%	0	.0%

Social inequality, injustice	5	.5%	6	4.6%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%
Housing and utilities related problems	5	.5%	2	1.6%	0	.0%	2	.8%	0	.0%	0	.0%	0	.0%
War threat	6	.7%	2	1.8%	1	.6%	0	.0%	0	.0%	0	.0%	0	.0%
Problems with human/ moral values	3	.3%	0	.0%	1	.4%	2	1.1%	0	.0%	0	.0%	0	.0%
Transportation issues	1	.1%	1	1.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Problems with youth entertainment and cultural life	4	.4%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Ecological problems	2	.2%	1	1.0%	1	.6%	0	.0%	0	.0%	0	.0%	0	.0%
Lack of attention to rural communities	1	.1%	2	1.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
No major problems in Armenia	0	.0%	3	2.1%	1	.5%	1	.5%	0	.0%	0	.0%	0	.0%
(Don't know)	9	1.0%	2	1.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
(Refused)	1	.1%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

Main problems facing Armenia today x Income

	Income ranges in AMD													
	Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Unemployment	62	71.0%	198	70.9%	314	67.0%	235	67.8%	124	52.7%	21	51.7%	59	65.9%
Poverty	39	44.8%	129	46.4%	172	36.7%	130	37.6%	62	26.4%	11	26.4%	29	32.8%
Political Instability	2	2.6%	16	5.8%	28	6.0%	25	7.3%	27	11.4%	9	21.5%	4	4.4%
Poor healthcare system / health services	4	4.0%	18	6.4%	21	4.6%	22	6.4%	12	5.1%	2	3.9%	2	1.9%
Poor infrastructure	1	1.2%	6	2.3%	11	2.4%	12	3.6%	14	5.9%	3	7.8%	1	1.5%
Problems with education system	1	1.2%	9	3.4%	12	2.6%	12	3.5%	19	8.2%	2	5.6%	2	2.4%
Problems with pension system	9	10.9%	36	12.8%	40	8.6%	18	5.3%	16	7.0%	2	4.9%	4	4.2%

Inflation/ High prices	20	23.1%	112	40.2%	157	33.5%	88	25.5%	72	30.7%	7	17.5%	35	38.7%
Emigration	15	17.2%	45	16.2%	72	15.4%	46	13.4%	24	10.1%	3	8.0%	9	10.3%
General economic problems	22	25.2%	50	18.0%	105	22.3%	44	12.6%	69	29.5%	10	24.3%	25	28.2%
Conflict / dispute over Nagorno Karabakh	9	10.2%	13	4.5%	30	6.4%	34	9.8%	20	8.6%	3	6.5%	8	9.3%
Corruption	6	6.4%	25	8.9%	78	16.6%	60	17.2%	60	25.5%	9	22.7%	13	14.2%
Clashes between government and opposition	3	3.0%	2	.8%	15	3.1%	16	4.6%	10	4.1%	2	4.1%	2	2.7%
Crime	1	1.3%	4	1.5%	15	3.1%	17	4.9%	8	3.6%	3	6.5%	6	7.2%
Relationship with neighboring countries	1	.8%	9	3.3%	10	2.1%	20	5.7%	13	5.4%	3	6.1%	1	1.3%
Other, specify	3	3.0%	5	1.6%	17	3.5%	25	7.1%	21	9.0%	3	6.7%	9	9.9%
Problems with rule of law/legal issues, human rights	2	1.7%	3	1.2%	5	1.1%	12	3.6%	5	2.0%	2	4.4%	1	1.3%
Social inequality, injustice	0	.0%	3	1.0%	4	.8%	4	1.0%	2	1.1%	0	.0%	0	.0%
Housing and utilities related problems	0	.0%	1	.4%	7	1.4%	2	.5%	0	.0%	0	.0%	0	.0%
War threat	1	1.0%	0	.0%	5	1.0%	1	.2%	2	.8%	1	2.5%	1	.9%
Problems with human/ moral values	2	1.9%	1	.4%	0	.0%	1	.3%	1	.6%	1	1.5%	0	.0%
Transportation issues	0	.0%	0	.0%	0	.0%	0	.0%	1	.6%	1	1.7%	0	.0%
Problems with youth entertainment and cultural life	0	.0%	1	.4%	2	.5%	0	.0%	2	.8%	0	.0%	0	.0%
Ecological problems	0	.0%	1	.2%	0	.0%	1	.3%	3	1.2%	0	.0%	0	.0%
Lack of attention to rural communities	0	.0%	0	.0%	1	.2%	2	.7%	0	.0%	0	.0%	0	.0%
No major problems in Armenia	0	.0%	0	.0%	0	.0%	4	1.1%	1	.5%	0	.0%	0	.0%
(Don't know)	1	.7%	2	.9%	5	1.1%	0	.0%	1	.6%	2	4.1%	0	.0%
(Refused)	0	.0%	0	.0%	0	.0%	1	.2%	0	.0%	0	.0%	0	.0%

Main problems facing Armenia today
x Marz

	Marz																					
	Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Unemployment	42	63.2%	70	60.1%	76	61.2%	68	68.9%	97	68.0%	132	84.6%	104	76.5%	46	63.0%	25	85.7%	52	78.6%	300	55.8%
Poverty	20	29.7%	51	43.8%	47	38.2%	33	33.5%	42	29.2%	75	47.8%	48	35.4%	46	62.7%	24	82.8%	14	21.6%	173	32.2%
Political Instability	1	1.0%	6	5.3%	11	8.9%	1	.9%	8	5.3%	17	11.0%	8	5.7%	4	5.4%	3	9.9%	5	7.5%	49	9.0%
Poor healthcare system / health services	12	18.6%	6	5.5%	9	7.6%	0	.0%	9	5.9%	12	7.6%	6	4.3%	0	.6%	1	1.8%	1	.9%	24	4.5%
Poor infrastructure	1	1.0%	9	7.8%	6	4.7%	0	.0%	3	2.4%	3	1.6%	2	1.3%	5	7.1%	0	.0%	0	.0%	21	3.9%
Problems with education system	7	10.0%	5	4.6%	4	2.9%	1	.9%	4	2.7%	8	5.0%	6	4.1%	0	.0%	2	7.4%	0	.0%	22	4.1%
Problems with pension system	3	5.1%	6	5.5%	7	5.6%	7	6.9%	14	9.6%	13	8.2%	14	10.1%	0	.0%	2	6.6%	7	10.6%	53	9.9%
Inflation/ High prices	12	18.1%	22	19.2%	14	11.5%	26	26.7%	41	28.6%	73	46.9%	59	43.6%	27	36.9%	8	27.7%	44	66.5%	164	30.5%
Emigration	7	10.2%	14	12.1%	14	11.1%	22	22.0%	18	12.3%	27	17.0%	32	23.2%	26	36.0%	4	14.4%	22	33.5%	30	5.6%
General economic problems	18	27.0%	41	35.2%	34	27.1%	28	28.4%	20	14.1%	36	23.0%	23	16.8%	10	13.9%	0	.0%	2	2.5%	114	21.2%
Conflict / dispute over Nagorno Karabakh	3	4.2%	8	6.9%	6	5.1%	4	4.2%	7	4.6%	19	12.3%	14	10.3%	2	3.0%	11	38.1%	0	.0%	42	7.9%
Corruption	13	19.7%	20	17.0%	18	14.1%	6	5.7%	11	8.0%	26	16.4%	18	13.1%	15	20.1%	3	9.9%	2	2.3%	119	22.2%
Clashes between government and opposition	2	3.4%	1	.7%	11	9.0%	0	.0%	1	.8%	1	.9%	1	1.0%	3	3.8%	1	2.6%	3	4.9%	24	4.5%
Crime	0	.0%	2	2.0%	6	4.5%	2	2.2%	2	1.7%	2	1.0%	0	.0%	0	.0%	0	.0%	0	.0%	40	7.5%
Relationship with neighboring countries	1	1.9%	9	7.5%	4	3.2%	1	1.0%	4	3.1%	4	2.5%	5	4.0%	4	6.1%	0	.0%	6	8.7%	16	3.0%
Other, specify	2	3.0%	6	4.9%	5	4.4%	2	1.8%	13	9.4%	0	.0%	5	4.0%	4	5.1%	0	.0%	0	.0%	43	8.1%
Problems with rule of law/legal issues, human rights	0	.0%	2	2.0%	1	.9%	0	.0%	1	.8%	3	1.7%	1	.5%	0	.0%	0	.0%	0	.0%	22	4.1%
Social inequality, injustice	0	.0%	3	2.8%	3	2.4%	1	.8%	0	.0%	1	.9%	1	.5%	0	.0%	0	.0%	0	.0%	3	.6%
Housing and utilities related problems	2	2.6%	0	.0%	0	.0%	1	1.0%	2	1.5%	0	.0%	2	1.3%	0	.0%	0	.0%	0	.0%	3	.5%

War threat	0	.0%	1	.7%	3	2.1%	0	.0%	2	1.2%	1	.6%	0	.0%	0	.0%	0	.0%	0	.0%	4	.7%
Problems with human/ moral values	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	5	.9%
Transportation issues	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	.4%
Problems with youth entertainment and cultural life	1	1.1%	2	2.0%	0	.0%	0	.0%	0	.0%	2	1.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.1%
Ecological problems	0	.0%	1	.5%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	4	.7%
Lack of attention to rural communities	2	3.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.2%
No major problems in Armenia	2	3.5%	0	.0%	0	.0%	0	.0%	3	1.9%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
(Don't know)	1	1.7%	1	.5%	4	2.8%	3	2.6%	1	.6%	1	.5%	0	.0%	0	.6%	0	.0%	0	.0%	1	.3%
(Refused)	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

Main problems facing Armenia today x Settlement

	Yerevan		Other Urban		Rural	
	Count	Column N %	Count	Column N %	Count	Column N %
Unemployment	300	55.8%	370	73.3%	342	67.9%
Poverty	173	32.2%	199	39.4%	201	39.8%
Political Instability	49	9.0%	38	7.4%	25	5.0%
Poor healthcare system / health services	24	4.5%	30	6.0%	25	5.0%
Poor infrastructure	21	3.9%	18	3.5%	11	2.1%
Problems with education system	22	4.1%	23	4.5%	13	2.6%
Problems with pension system	53	9.9%	35	7.0%	37	7.4%
Inflation/ High prices	164	30.5%	182	36.0%	145	28.8%
Emigration	30	5.6%	108	21.4%	77	15.2%
General economic problems	114	21.2%	84	16.5%	128	25.4%

Conflict / dispute over Nagorno Karabakh	42	7.9%	37	7.4%	37	7.4%
Corruption	119	22.2%	77	15.3%	53	10.4%
Clashes between government and opposition	24	4.5%	13	2.7%	12	2.3%
Crime	40	7.5%	10	1.9%	4	.9%
Relationship with neighboring countries	16	3.0%	18	3.5%	21	4.3%
Other, specify	43	8.1%	19	3.8%	19	3.7%
Problems with rule of law/legal issues, human rights	22	4.1%	5	.9%	3	.7%
Social inequality, injustice	3	.6%	5	1.1%	4	.7%
Housing and utilities related problems	3	.5%	5	.9%	2	.4%
War threat	4	.7%	3	.5%	3	.7%
Problems with human/ moral values	5	.9%	1	.2%	0	.0%
Transportation issues	2	.4%	0	.0%	0	.0%
Problems with youth entertainment and cultural life	1	.1%	2	.3%	3	.6%
Ecological problems	4	.7%	0	.0%	1	.1%
Lack of attention to rural communities	1	.2%	0	.0%	2	.5%
No major problems in Armenia	0	.0%	0	.0%	5	1.0%
(Don't know)	1	.3%	2	.4%	8	1.6%
(Refused)	0	.0%	0	.0%	1	.1%

How serious of a problem is corruption x Gender and Age

	Gender				Age Groups											
	Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very serious	435	64.1%	547	63.0%	148	66.0%	184	61.3%	184	64.3%	194	65.0%	110	64.9%	162	60.3%
Somewhat serious	143	21.1%	219	25.2%	51	22.7%	78	25.9%	73	25.4%	66	22.0%	35	20.4%	61	22.6%
Not too serious	51	7.5%	51	5.9%	18	8.2%	25	8.4%	12	4.2%	23	7.6%	12	7.2%	12	4.4%
Not at all serious	14	2.1%	9	1.0%	2	.7%	4	1.2%	6	2.1%	3	1.1%	7	4.0%	2	.6%
(Corruption does not exist)	0	.0%	1	.1%	0	.0%	0	.0%	1	.4%	0	.0%	0	.0%	0	.0%
(Don't know)	35	5.2%	42	4.8%	5	2.4%	10	3.2%	10	3.6%	12	4.2%	6	3.5%	33	12.2%
(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

How serious of a problem is corruption x Education

	Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very serious	25	58.4%	68	50.5%	320	62.4%	240	65.5%	84	69.2%	245	66.8%	0	.0%
Somewhat serious	8	19.2%	37	27.5%	132	25.7%	84	23.0%	15	12.4%	86	23.4%	0	.0%
Not too serious	3	7.8%	9	6.7%	29	5.6%	20	5.4%	14	11.9%	26	7.2%	1	37.3%
Not at all serious	0	.0%	2	1.6%	6	1.2%	7	2.0%	2	1.9%	5	1.4%	0	.0%
(Corruption does not exist)	0	.0%	0	.0%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%
(Don't know)	6	14.6%	19	13.8%	26	5.2%	14	3.9%	6	4.6%	4	1.2%	1	62.7%
(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

How serious of a problem is corruption x Occupation

	Unemployed/ Housewife/Student/ Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very serious	623	63.9%	92	65.3%	97	55.5%	143	65.3%	15	70.5%	4	78.0%	8	76.7%
Somewhat serious	228	23.3%	31	22.3%	49	28.3%	52	23.7%	1	2.8%	1	22.0%	0	.0%
Not too serious	58	6.0%	4	2.9%	23	13.1%	14	6.2%	3	15.4%	0	.0%	0	.0%
Not at all serious	10	1.0%	2	1.6%	4	2.2%	5	2.1%	2	11.2%	0	.0%	0	.0%
(Corruption does not exist)	1	.1%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
(Don't know)	56	5.7%	11	7.9%	2	1.0%	6	2.6%	0	.0%	0	.0%	2	23.3%
(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

How serious of a problem is corruption x Income

	Income ranges																	
	Up to 15.000 AMD		15.001 – 30.000 AMD		30.001 – 75.000 AMD		75.001 – 120.000 AMD		120.001 – 240.000 AMD		240.001 – 360.000 AMD		360.001 AMD and more		(Don't know)		(Refuse to answer)	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very serious	59	67.4%	182	65.3%	298	63.5%	218	62.8%	144	61.3%	21	59.0%	4	80.2%	22	63.9%	34	62.5%
Somewhat serious	21	23.9%	54	19.2%	112	23.8%	88	25.3%	57	24.4%	11	30.7%	1	19.8%	7	20.1%	12	21.8%
Not too serious	0	.6%	11	3.9%	32	6.9%	27	7.9%	21	8.8%	4	10.3%	0	.0%	2	7.0%	4	8.0%
Not at all serious	0	.0%	5	1.9%	3	.7%	6	1.7%	9	3.7%	0	.0%	0	.0%	0	.0%	0	.0%
(Corruption does not exist)	0	.0%	0	.0%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
(Don't know)	7	8.1%	27	9.7%	24	5.1%	7	2.0%	4	1.8%	0	.0%	0	.0%	3	9.0%	4	7.7%
(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

How serious of a problem is corruption x Marz

	Marz																					
	Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very serious	48	72.7%	89	76.0%	93	74.8%	63	63.8%	103	71.8%	96	61.3%	107	78.4%	29	39.3%	9	29.9%	45	68.4%	302	56.1%
Somewhat serious	9	13.2%	21	17.7%	17	13.4%	23	23.5%	24	17.0%	32	20.4%	17	12.7%	31	42.6%	20	68.4%	15	22.9%	153	28.5%
Not too serious	0	.0%	0	.0%	7	5.7%	3	2.7%	9	6.3%	14	8.7%	3	1.9%	9	12.6%	1	1.8%	1	1.2%	57	10.6%
Not at all serious	3	5.2%	0	.0%	1	.8%	3	2.7%	1	.6%	1	.9%	0	.0%	0	.0%	0	.0%	2	3.5%	11	2.1%
(Corruption does not exist)	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
(Don't know)	6	8.9%	7	6.3%	5	4.4%	7	7.4%	6	4.3%	14	8.8%	9	6.9%	4	5.4%	0	.0%	3	4.1%	15	2.7%
(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

How serious of a problem is corruption x Settlement

	Yerevan		Other Urban		Rural	
	Count	Column N %	Count	Column N %	Count	Column N %
Very serious	302	56.1%	336	66.5%	344	68.3%
Somewhat serious	153	28.5%	111	22.0%	97	19.3%
Not too serious	57	10.6%	29	5.8%	16	3.2%
Not at all serious	11	2.1%	5	1.1%	6	1.3%
(Corruption does not exist)	0	.0%	1	.2%	0	.0%
(Don't know)	15	2.7%	22	4.4%	40	7.9%
(Refused)	0	.0%	0	.0%	0	.0%

Current level of corruption compared to last year x Age and Gender

	Gender				Age Groups											
	Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Much higher than last year	52	7.7%	59	6.8%	13	5.6%	15	4.9%	21	7.3%	19	6.3%	13	7.9%	31	11.6%
Somewhat higher than last year	73	10.7%	87	10.1%	27	12.1%	35	11.7%	23	8.0%	31	10.2%	19	11.1%	26	9.6%
About the same as last year	235	34.6%	337	38.8%	90	40.0%	109	36.4%	112	39.0%	117	39.1%	59	34.9%	86	32.1%
Somewhat lower than last year	198	29.2%	213	24.5%	65	29.0%	80	26.7%	86	30.1%	75	25.1%	52	30.9%	53	19.6%
Much lower than last year	22	3.2%	22	2.5%	3	1.4%	9	2.9%	11	3.8%	8	2.7%	8	4.7%	5	1.7%
(Don't know)	98	14.4%	149	17.1%	27	11.8%	52	17.5%	34	11.9%	49	16.6%	16	9.5%	68	25.4%
(Refused)	1	.2%	1	.1%	0	.0%	0	.0%	0	.0%	0	.0%	2	1.0%	0	.0%

Current level of corruption compared to last year x Education

	Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Much higher than last year	6	13.5%	10	7.8%	42	8.2%	24	6.4%	5	3.9%	25	6.7%	0	.0%
Somewhat higher than last year	6	13.0%	15	10.8%	45	8.8%	37	10.2%	18	14.7%	40	10.8%	0	.0%
About the same as last year	15	33.9%	37	27.6%	183	35.8%	141	38.5%	45	36.7%	151	41.1%	1	37.3%
Somewhat lower than last year	9	21.6%	32	23.6%	131	25.5%	98	26.7%	36	29.6%	105	28.7%	0	.0%
Much lower than last year	0	.0%	3	2.3%	11	2.2%	17	4.5%	3	2.6%	9	2.5%	0	.0%
(Don't know)	8	17.9%	37	27.8%	100	19.5%	49	13.4%	15	12.5%	37	9.9%	1	62.7%
(Refused)	0	.0%	0	.0%	0	.0%	1	.2%	0	.0%	1	.3%	0	.0%

Current level of corruption compared to last year x Occupation

	Unemployed/ Housewife/Student/ Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Much higher than last year	89	9.1%	6	4.4%	5	2.7%	8	3.6%	3	12.9%	1	20.5%	0	.0%
Somewhat higher than last year	98	10.0%	15	10.7%	21	12.1%	26	12.0%	0	.0%	0	.0%	0	.0%
About the same as last year	347	35.5%	56	39.9%	67	38.4%	87	39.8%	10	48.3%	2	28.9%	3	31.7%
Somewhat lower than last year	253	25.9%	36	25.9%	50	28.6%	61	27.7%	6	26.1%	2	34.3%	4	37.8%
Much lower than last year	22	2.3%	3	2.2%	12	7.0%	4	2.0%	1	6.4%	0	.0%	0	.0%
(Don't know)	165	16.9%	24	17.0%	20	11.2%	33	14.9%	1	6.4%	1	16.4%	3	30.5%
(Refused)	2	.2%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

Current level of corruption compared to last year x Income

	Income ranges																	
	Up to 15.000 AMD		15.001 – 30.000 AMD		30.001 – 75.000 AMD		75.001 – 120.000 AMD		120.001 – 240.000 AMD		240.001 – 360.000 AMD		360.001 AMD and more		(Don't know)		(Refuse to answer)	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Much higher than last year	12	14.1%	28	10.2%	37	7.9%	19	5.4%	7	3.0%	3	7.3%	0	.0%	2	5.9%	3	5.5%
Somewhat higher than last year	5	6.0%	32	11.5%	56	11.9%	39	11.3%	20	8.7%	4	10.5%	0	.0%	3	7.2%	1	1.7%
About the same as last year	38	43.2%	82	29.5%	161	34.3%	125	36.1%	107	45.7%	15	41.9%	2	45.7%	18	52.0%	23	42.7%
Somewhat lower than last year	18	20.9%	72	25.9%	131	28.0%	96	27.6%	64	27.2%	12	32.7%	2	34.4%	6	18.5%	10	18.2%
Much lower than last year	5	6.0%	4	1.4%	2	.5%	13	3.7%	18	7.6%	0	.0%	0	.0%	1	2.2%	1	1.3%
(Don't know)	9	9.8%	59	21.3%	81	17.3%	54	15.6%	18	7.8%	3	7.7%	1	19.8%	5	14.2%	17	30.7%
(Refused)	0	.0%	1	.2%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

Current level of corruption compared to last year x Marz

	Marz																							
	Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Much higher than last year	6	9.5%	8	7.1%	6	5.1%	5	5.0%	12	8.5%	4	2.8%	26	19.4%	6	8.8%	0	.0%	2	3.2%	34	6.4%
Somewhat higher than last year	5	7.2%	22	18.9%	14	11.4%	8	8.4%	24	17.1%	11	6.8%	7	5.1%	7	9.8%	1	1.8%	15	23.3%	46	8.5%
About the same as last year	20	30.3%	58	49.2%	57	45.7%	32	32.5%	31	21.7%	50	31.9%	48	35.0%	33	45.8%	17	56.9%	15	23.3%	212	39.4%
Somewhat lower than last year	20	31.0%	21	17.9%	36	28.8%	34	33.9%	44	30.6%	51	32.7%	29	21.2%	11	14.5%	3	8.7%	22	33.6%	142	26.3%
Much lower than last year	1	1.8%	1	.9%	1	.8%	2	1.5%	1	.7%	0	.0%	4	3.3%	3	3.8%	0	.0%	1	1.5%	29	5.5%
(Don't know)	13	20.1%	7	6.0%	10	8.1%	18	18.6%	31	21.4%	40	25.9%	22	16.0%	13	17.2%	9	32.6%	10	15.2%	73	13.6%
(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	.3%

Current level of corruption compared to last year x Settlement

	Yerevan		Other Urban		Rural	
	Count	Column N %	Count	Column N %	Count	Column N %
Much higher than last year	34	6.4%	46	9.1%	31	6.2%
Somewhat higher than last year	46	8.5%	51	10.2%	63	12.5%
About the same as last year	212	39.4%	184	36.4%	176	35.0%
Somewhat lower than last year	142	26.3%	136	26.9%	134	26.5%
Much lower than last year	29	5.5%	3	.5%	11	2.2%
(Don't know)	73	13.6%	85	16.9%	88	17.5%
(Refused)	2	.3%	0	.0%	0	.0%

Perceived levels of corruption in institutions and offices by Age and Gender

		Gender				Age Groups											
		Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a) The office of the President	Corrupt to a great extent	128	18.9%	157	18.1%	39	17.5%	53	17.7%	53	18.4%	60	20.0%	29	17.2%	51	19.1%
	Corrupt to some extent	147	21.8%	182	20.9%	53	23.7%	64	21.2%	64	22.4%	80	26.8%	31	18.1%	38	14.0%
	Corrupt to a very limited extent	74	10.9%	101	11.6%	17	7.4%	36	12.0%	33	11.6%	41	13.9%	29	16.9%	19	7.1%
	Not corrupt at all	84	12.4%	80	9.3%	30	13.2%	29	9.8%	34	11.8%	23	7.8%	22	12.7%	26	9.8%
	(DK)	237	34.9%	336	38.6%	85	37.8%	113	37.7%	97	34.0%	89	30.0%	56	33.3%	132	49.0%
	(Refused)	8	1.2%	13	1.4%	1	.3%	5	1.5%	5	1.8%	4	1.5%	3	1.7%	3	1.0%
b) The office of the Prime Minister	Corrupt to a great extent	142	20.9%	169	19.5%	55	24.5%	56	18.6%	53	18.5%	59	19.7%	34	20.3%	55	20.3%
	Corrupt to some extent	173	25.5%	203	23.3%	53	23.5%	75	25.1%	74	25.9%	98	32.7%	33	19.7%	43	15.9%
	Corrupt to a very limited extent	85	12.5%	108	12.4%	27	12.2%	37	12.3%	40	14.0%	38	12.6%	31	18.6%	19	7.1%
	Not corrupt at all	65	9.6%	56	6.4%	16	7.0%	24	8.0%	27	9.5%	16	5.2%	16	9.7%	23	8.4%
	(DK)	206	30.4%	322	37.0%	72	32.1%	104	34.6%	88	30.8%	85	28.6%	51	30.1%	128	47.7%
	(Refused)	7	1.0%	11	1.3%	1	.7%	4	1.5%	4	1.5%	3	1.1%	3	1.7%	2	.6%

c) The Ministries	Corrupt to a great extent	164	24.2%	199	22.9%	58	26.0%	67	22.5%	62	21.8%	79	26.4%	40	23.8%	56	20.7%
	Corrupt to some extent	206	30.3%	252	29.0%	74	32.9%	94	31.4%	83	28.8%	105	35.3%	38	22.3%	64	23.8%
	Corrupt to a very limited extent	95	14.1%	107	12.3%	29	13.1%	40	13.2%	35	12.1%	33	11.2%	41	24.4%	24	9.1%
	Not corrupt at all	34	5.0%	38	4.3%	9	4.2%	11	3.7%	21	7.4%	10	3.3%	8	4.5%	12	4.6%
	(DK)	174	25.6%	263	30.2%	53	23.5%	83	27.6%	83	29.0%	66	22.3%	41	24.0%	111	41.2%
	(Refused)	5	.8%	11	1.2%	1	.3%	4	1.5%	2	.8%	5	1.6%	2	1.0%	2	.6%
d) Regional Government Bodies (Marzpetarans)	Corrupt to a great extent	170	25.1%	196	22.5%	54	24.0%	66	22.1%	62	21.5%	84	28.2%	48	28.1%	52	19.4%
	Corrupt to some extent	185	27.3%	218	25.1%	58	26.1%	94	31.5%	75	26.1%	86	28.7%	32	19.1%	57	21.3%
	Corrupt to a very limited extent	100	14.7%	152	17.5%	41	18.5%	51	17.1%	55	19.2%	43	14.4%	31	18.5%	30	11.1%
	Not corrupt at all	47	6.9%	60	6.9%	22	9.6%	14	4.5%	19	6.7%	17	5.8%	17	10.1%	17	6.4%
	(DK)	172	25.4%	233	26.8%	48	21.4%	69	23.3%	73	25.5%	65	21.9%	40	23.4%	110	40.8%
	(Refused)	4	.7%	11	1.3%	1	.3%	4	1.5%	3	1.0%	3	1.1%	1	.8%	3	1.0%
e) Yerevan City Hall	Corrupt to a great extent	134	19.8%	136	15.7%	32	14.3%	54	18.2%	43	14.9%	67	22.6%	33	19.7%	40	15.0%
	Corrupt to some extent	107	15.7%	141	16.2%	41	18.1%	40	13.2%	47	16.4%	63	21.3%	27	15.8%	30	11.3%
	Corrupt to a very limited extent	74	10.8%	84	9.6%	21	9.2%	37	12.3%	26	9.1%	28	9.3%	22	13.0%	24	9.0%
	Not corrupt at all	30	4.4%	23	2.7%	9	4.2%	6	2.1%	12	4.2%	9	3.1%	9	5.3%	7	2.7%
	(DK)	331	48.9%	476	54.8%	121	53.8%	159	53.2%	157	54.8%	128	42.9%	77	45.4%	165	61.4%
	(Refused)	2	.4%	9	1.0%	1	.3%	3	1.0%	2	.6%	2	.8%	1	.8%	2	.6%

f) Local self-government bodies (municipalities, neighboring and village communities)	Corrupt to a great extent	155	22.8%	171	19.7%	40	17.9%	68	22.6%	53	18.4%	67	22.6%	39	22.8%	59	21.9%
	Corrupt to some extent	152	22.4%	221	25.5%	67	30.0%	65	21.6%	71	24.8%	86	28.8%	33	19.8%	51	18.9%
	Corrupt to a very limited extent	142	21.0%	152	17.5%	37	16.4%	66	22.0%	53	18.4%	58	19.4%	41	24.1%	40	14.9%
	Not corrupt at all	103	15.3%	134	15.4%	37	16.3%	40	13.2%	58	20.4%	37	12.5%	26	15.2%	40	14.8%
	(DK)	121	17.9%	178	20.5%	43	19.0%	59	19.6%	46	16.1%	47	15.9%	29	16.9%	76	28.3%
	(Refused)	4	.7%	12	1.4%	1	.3%	3	1.0%	6	2.0%	2	.8%	2	1.1%	3	1.2%
g) National Assembly	Corrupt to a great extent	145	21.5%	159	18.3%	47	20.9%	55	18.5%	53	18.5%	64	21.6%	37	21.9%	48	17.8%
	Corrupt to some extent	185	27.3%	207	23.8%	64	28.4%	75	25.1%	74	25.7%	87	29.3%	36	21.2%	57	21.0%
	Corrupt to a very limited extent	90	13.3%	130	15.0%	35	15.6%	45	15.0%	38	13.3%	39	13.0%	35	20.6%	29	10.7%
	Not corrupt at all	51	7.5%	54	6.2%	15	6.8%	11	3.7%	26	8.9%	20	6.7%	19	11.0%	14	5.3%
	(DK)	202	29.9%	310	35.7%	63	28.0%	110	36.7%	94	32.9%	84	28.2%	41	24.5%	120	44.5%
	(Refused)	4	.5%	9	1.0%	1	.3%	3	1.0%	2	.6%	3	1.1%	1	.8%	2	.6%
h) Civil Service Council	Corrupt to a great extent	76	11.2%	89	10.2%	21	9.3%	31	10.3%	25	8.8%	42	14.1%	24	14.1%	22	8.3%
	Corrupt to some extent	87	12.8%	118	13.6%	35	15.8%	42	14.0%	40	13.9%	44	14.7%	22	13.3%	21	7.9%
	Corrupt to a very limited extent	85	12.5%	94	10.8%	30	13.2%	41	13.8%	34	12.0%	37	12.6%	19	11.4%	16	6.1%
	Not corrupt at all	56	8.2%	56	6.4%	18	7.8%	12	4.0%	30	10.5%	18	6.1%	20	12.0%	13	5.0%
	(DK)	371	54.7%	500	57.5%	120	53.5%	170	56.7%	152	53.1%	155	51.8%	82	48.4%	192	71.4%
	(Refused)	4	.5%	13	1.5%	1	.3%	4	1.3%	5	1.8%	2	.8%	1	.8%	3	1.3%

i) Public Services Regulatory Commission	Corrupt to a great extent	84	12.4%	88	10.1%	21	9.3%	32	10.6%	27	9.4%	42	14.2%	24	14.0%	27	9.9%
	Corrupt to some extent	98	14.5%	110	12.6%	33	14.7%	44	14.8%	39	13.6%	47	15.7%	23	13.7%	22	8.1%
	Corrupt to a very limited extent	86	12.7%	107	12.3%	28	12.5%	44	14.8%	39	13.8%	39	13.1%	22	13.3%	19	7.2%
	Not corrupt at all	45	6.6%	49	5.7%	12	5.3%	11	3.6%	26	9.0%	21	6.9%	15	9.0%	10	3.6%
	(DK)	360	53.0%	500	57.6%	130	57.9%	165	54.9%	149	52.0%	144	48.3%	83	49.3%	189	70.2%
	(Refused)	5	.8%	15	1.7%	1	.3%	4	1.3%	6	2.2%	5	1.7%	1	.8%	3	1.0%
j) The Prosecution	Corrupt to a great extent	271	40.0%	333	38.4%	91	40.4%	110	36.9%	118	41.1%	127	42.7%	59	34.7%	100	37.1%
	Corrupt to some extent	189	27.9%	226	26.0%	62	27.5%	87	29.1%	72	25.2%	87	29.1%	47	27.8%	60	22.3%
	Corrupt to a very limited extent	51	7.5%	82	9.4%	21	9.2%	32	10.7%	27	9.3%	20	6.6%	18	10.3%	16	6.0%
	Not corrupt at all	31	4.6%	23	2.6%	7	3.1%	7	2.3%	15	5.3%	9	3.0%	9	5.1%	8	2.8%
	(DK)	132	19.5%	193	22.2%	44	19.5%	60	19.9%	50	17.6%	51	17.1%	36	21.3%	84	31.2%
	(Refused)	4	.6%	12	1.3%	1	.3%	3	1.0%	4	1.5%	4	1.4%	1	.8%	2	.6%
k) Law enforcement institutions	Corrupt to a great extent	273	40.3%	336	38.7%	87	38.8%	117	39.0%	118	41.4%	131	43.7%	59	34.9%	98	36.3%
	Corrupt to some extent	187	27.6%	226	26.0%	66	29.3%	88	29.4%	72	25.2%	84	28.2%	45	26.8%	58	21.4%
	Corrupt to a very limited extent	57	8.4%	86	9.9%	19	8.4%	30	9.9%	29	10.0%	21	7.1%	26	15.1%	19	6.9%
	Not corrupt at all	33	4.8%	30	3.4%	10	4.6%	10	3.4%	13	4.7%	12	4.1%	9	5.1%	7	2.8%
	(DK)	125	18.4%	181	20.9%	42	18.5%	52	17.2%	49	17.3%	48	16.1%	29	17.2%	86	32.0%
	(Refused)	4	.6%	10	1.1%	1	.3%	3	1.0%	4	1.5%	2	.8%	1	.8%	2	.6%

l) The Ombudsman (Human Rights Defender)	Corrupt to a great extent	70	10.3%	71	8.1%	18	8.1%	28	9.4%	22	7.7%	33	11.1%	18	10.5%	21	7.8%
	Corrupt to some extent	76	11.2%	97	11.1%	33	14.5%	26	8.5%	40	14.0%	41	13.7%	16	9.7%	17	6.2%
	Corrupt to a very limited extent	75	11.1%	124	14.3%	37	16.4%	38	12.8%	34	11.7%	46	15.3%	23	13.3%	22	8.3%
	Not corrupt at all	186	27.4%	184	21.2%	55	24.4%	67	22.3%	78	27.4%	79	26.4%	48	28.3%	43	16.1%
	(DK)	268	39.5%	380	43.7%	81	36.2%	135	45.0%	109	38.2%	97	32.6%	63	37.3%	162	60.1%
	(Refused)	4	.5%	13	1.5%	1	.3%	6	1.9%	3	1.0%	2	.8%	1	.8%	4	1.5%
m) The Central Election Commission	Corrupt to a great extent	249	36.8%	302	34.8%	87	38.6%	108	36.0%	95	33.2%	119	39.9%	62	36.5%	81	30.2%
	Corrupt to some extent	158	23.3%	181	20.8%	61	27.4%	69	22.9%	59	20.6%	73	24.5%	30	17.8%	47	17.4%
	Corrupt to a very limited extent	62	9.1%	87	10.0%	17	7.6%	34	11.2%	32	11.1%	30	10.0%	21	12.3%	16	5.8%
	Not corrupt at all	54	7.9%	57	6.6%	16	7.2%	23	7.6%	24	8.6%	19	6.2%	15	9.1%	14	5.1%
	(DK)	150	22.2%	230	26.4%	42	18.8%	61	20.5%	73	25.7%	55	18.3%	39	23.0%	109	40.7%
	(Refused)	5	.7%	11	1.3%	1	.3%	5	1.8%	2	.8%	3	1.0%	2	1.2%	2	.9%

Perceived levels of corruption in institutions and offices x Education

		Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a) The office of the President	Corrupt to a great extent	9	20.3%	11	8.6%	92	17.9%	61	16.7%	19	15.4%	93	25.4%	0	.0%
	Corrupt to some extent	7	17.0%	18	13.3%	112	21.8%	77	21.0%	34	28.3%	81	22.0%	0	.0%
	Corrupt to a very limited extent	3	7.4%	18	13.4%	57	11.1%	46	12.6%	8	6.2%	43	11.8%	0	.0%
	Not corrupt at all	6	13.7%	15	10.9%	51	10.0%	39	10.8%	12	9.9%	41	11.2%	0	.0%
	(DK)	18	41.6%	66	48.9%	195	38.1%	139	38.0%	49	40.2%	104	28.3%	2	100.0%
	(Refused)	0	.0%	7	4.9%	6	1.1%	4	1.0%	0	.0%	5	1.3%	0	.0%
b) The office of the Prime Minister	Corrupt to a great extent	7	16.5%	14	10.7%	91	17.7%	63	17.1%	28	22.8%	108	29.5%	0	.0%
	Corrupt to some extent	7	15.8%	25	18.5%	133	26.0%	92	25.2%	32	26.2%	87	23.6%	0	.0%
	Corrupt to a very limited extent	7	17.1%	13	10.1%	63	12.3%	54	14.9%	11	8.7%	43	11.8%	0	.0%
	Not corrupt at all	3	5.9%	12	9.3%	40	7.9%	29	7.9%	6	4.7%	31	8.6%	0	.0%
	(DK)	19	44.8%	62	46.2%	181	35.3%	126	34.5%	45	36.9%	93	25.3%	2	100.0%
	(Refused)	0	.0%	7	5.4%	4	.7%	2	.5%	1	.6%	5	1.3%	0	.0%
c) The Ministries	Corrupt to a great extent	9	20.1%	15	10.9%	115	22.4%	73	20.0%	32	26.0%	120	32.6%	0	.0%
	Corrupt to some extent	8	18.6%	26	19.5%	155	30.3%	108	29.5%	43	35.7%	117	31.7%	0	.0%
	Corrupt to a very limited extent	6	14.5%	20	15.2%	63	12.4%	55	15.0%	12	10.2%	45	12.2%	1	37.3%
	Not corrupt at all	4	8.2%	7	5.2%	21	4.1%	21	5.8%	2	1.5%	17	4.7%	0	.0%
	(DK)	17	38.5%	61	45.7%	153	29.9%	107	29.2%	32	26.6%	65	17.7%	1	62.7%
	(Refused)	0	.0%	5	3.6%	5	1.0%	2	.5%	0	.0%	4	1.1%	0	.0%
d) Regional Government Bodies (Marzpetarans)	Corrupt to a great extent	6	14.6%	11	7.9%	100	19.4%	84	23.0%	30	25.0%	133	36.3%	1	62.7%
	Corrupt to some extent	9	21.7%	25	18.8%	140	27.3%	92	25.1%	35	28.6%	101	27.6%	0	.0%
	Corrupt to a very limited extent	8	17.8%	23	17.3%	86	16.8%	67	18.3%	19	15.5%	48	13.0%	1	37.3%
	Not corrupt at all	5	12.1%	9	6.6%	39	7.6%	31	8.5%	6	5.0%	16	4.4%	0	.0%
	(DK)	15	33.8%	60	45.1%	145	28.2%	90	24.6%	30	25.0%	65	17.8%	0	.0%
	(Refused)	0	.0%	6	4.3%	3	.6%	2	.5%	1	.9%	4	1.0%	0	.0%

e) Yerevan City Hall	Corrupt to a great extent	4	10.2%	11	8.1%	77	15.0%	53	14.4%	25	20.7%	100	27.4%	0	.0%
	Corrupt to some extent	4	8.7%	12	9.0%	65	12.8%	62	17.0%	19	15.5%	85	23.2%	0	.0%
	Corrupt to a very limited extent	5	12.4%	8	5.8%	46	9.0%	41	11.3%	15	12.2%	41	11.1%	1	37.3%
	Not corrupt at all	3	6.7%	7	5.0%	15	2.9%	16	4.3%	5	4.1%	8	2.2%	0	.0%
	(DK)	27	62.0%	92	68.4%	306	59.6%	193	52.5%	58	47.5%	131	35.8%	1	62.7%
	(Refused)	0	.0%	5	3.6%	3	.6%	2	.5%	0	.0%	1	.3%	0	.0%
f) Local self-government bodies (municipalities, neighboring and village communities)	Corrupt to a great extent	5	12.3%	13	10.1%	92	18.0%	68	18.4%	25	20.6%	122	33.1%	0	.0%
	Corrupt to some extent	4	9.9%	27	20.3%	102	20.0%	96	26.2%	35	28.8%	107	29.2%	1	62.7%
	Corrupt to a very limited extent	14	32.7%	19	13.9%	109	21.2%	75	20.5%	16	13.1%	61	16.6%	1	37.3%
	Not corrupt at all	10	22.9%	28	20.5%	99	19.2%	65	17.8%	11	9.2%	25	6.9%	0	.0%
	(DK)	10	22.2%	42	31.0%	106	20.6%	60	16.3%	33	27.1%	50	13.5%	0	.0%
	(Refused)	0	.0%	6	4.3%	4	.9%	3	.8%	2	1.3%	2	.6%	0	.0%
g) National Assembly	Corrupt to a great extent	7	17.1%	10	7.4%	88	17.2%	67	18.4%	26	21.3%	106	28.9%	0	.0%
	Corrupt to some extent	11	26.6%	29	21.8%	127	24.7%	96	26.3%	35	29.1%	93	25.4%	0	.0%
	Corrupt to a very limited extent	6	14.1%	17	12.6%	73	14.2%	56	15.4%	16	12.9%	53	14.3%	0	.0%
	Not corrupt at all	3	6.4%	8	6.2%	42	8.1%	26	7.1%	1	1.2%	25	6.8%	0	.0%
	(DK)	15	35.9%	65	48.4%	180	35.2%	119	32.5%	43	35.5%	88	23.9%	2	100.0%
	(Refused)	0	.0%	5	3.6%	3	.6%	2	.5%	0	.0%	2	.6%	0	.0%
h) Civil Service Council	Corrupt to a great extent	1	1.8%	5	3.9%	41	8.1%	37	10.2%	13	10.4%	67	18.3%	0	.0%
	Corrupt to some extent	6	13.9%	9	7.0%	55	10.7%	49	13.3%	17	14.3%	69	18.7%	0	.0%
	Corrupt to a very limited extent	5	12.7%	12	9.0%	50	9.7%	47	12.7%	14	11.6%	50	13.7%	0	.0%
	Not corrupt at all	1	3.0%	6	4.7%	35	6.8%	30	8.3%	10	7.9%	29	8.0%	0	.0%
	(DK)	30	68.6%	96	71.2%	327	63.8%	199	54.2%	68	55.7%	150	40.9%	2	100.0%
	(Refused)	0	.0%	5	4.1%	5	1.0%	5	1.4%	0	.0%	1	.3%	0	.0%

i) Public Services Regulatory Commission	Corrupt to a great extent	2	3.5%	2	1.6%	50	9.8%	45	12.2%	16	13.2%	57	15.6%	0	.0%
	Corrupt to some extent	4	9.3%	11	7.9%	45	8.8%	49	13.5%	25	20.5%	74	20.1%	0	.0%
	Corrupt to a very limited extent	5	11.1%	12	9.1%	58	11.4%	53	14.4%	8	6.6%	57	15.5%	0	.0%
	Not corrupt at all	0	.0%	6	4.5%	29	5.6%	33	9.1%	2	1.9%	24	6.4%	0	.0%
	(DK)	33	76.1%	98	73.4%	323	62.9%	180	49.2%	70	57.3%	154	42.0%	2	100.0%
	(Refused)	0	.0%	5	3.6%	7	1.5%	6	1.6%	1	.5%	1	.3%	0	.0%
j) The Prosecution	Corrupt to a great extent	17	39.6%	34	25.7%	200	39.1%	124	33.8%	51	42.2%	177	48.1%	1	37.3%
	Corrupt to some extent	8	19.6%	32	24.0%	138	26.9%	104	28.4%	29	24.1%	103	28.0%	0	.0%
	Corrupt to a very limited extent	3	7.8%	14	10.1%	49	9.5%	33	9.1%	8	6.2%	26	7.1%	0	.0%
	Not corrupt at all	3	5.9%	7	5.1%	18	3.5%	17	4.5%	4	3.2%	6	1.7%	0	.0%
	(DK)	12	27.2%	42	31.5%	103	20.2%	83	22.7%	30	24.3%	54	14.7%	1	62.7%
	(Refused)	0	.0%	5	3.6%	4	.8%	5	1.4%	0	.0%	1	.3%	0	.0%
k) Law enforcement institutions	Corrupt to a great extent	18	41.2%	34	25.1%	200	38.9%	126	34.3%	51	41.9%	181	49.3%	1	37.3%
	Corrupt to some extent	9	19.8%	27	20.2%	139	27.2%	105	28.8%	29	23.5%	104	28.3%	0	.0%
	Corrupt to a very limited extent	3	7.5%	14	10.3%	49	9.6%	38	10.4%	15	11.9%	24	6.6%	0	.0%
	Not corrupt at all	3	5.9%	10	7.6%	21	4.0%	19	5.3%	2	1.5%	8	2.1%	0	.0%
	(DK)	11	25.6%	45	33.3%	101	19.7%	74	20.1%	26	21.1%	49	13.4%	1	62.7%
	(Refused)	0	.0%	5	3.6%	3	.6%	4	1.2%	0	.0%	1	.3%	0	.0%
l) The Ombudsman (Human Rights Defender)	Corrupt to a great extent	1	3.2%	2	1.9%	50	9.8%	25	6.7%	19	15.2%	43	11.6%	1	37.3%
	Corrupt to some extent	4	10.4%	11	8.0%	44	8.6%	41	11.2%	22	18.0%	50	13.7%	0	.0%
	Corrupt to a very limited extent	5	12.4%	6	4.3%	63	12.3%	57	15.6%	9	7.1%	59	16.1%	0	.0%
	Not corrupt at all	5	11.0%	21	15.8%	109	21.2%	97	26.4%	31	25.3%	108	29.3%	0	.0%
	(DK)	26	60.6%	85	63.6%	243	47.3%	144	39.3%	42	34.3%	107	29.1%	1	62.7%
	(Refused)	1	2.4%	9	6.4%	4	.8%	3	.8%	0	.0%	1	.1%	0	.0%

m) The Central Election Commission	Corrupt to a great extent	8	17.5%	28	20.9%	172	33.5%	113	30.9%	53	43.6%	178	48.4%	1	37.3%
	Corrupt to some extent	8	17.9%	25	18.9%	115	22.4%	94	25.7%	17	13.8%	80	21.8%	0	.0%
	Corrupt to a very limited extent	7	16.2%	8	6.3%	53	10.4%	41	11.2%	11	8.8%	28	7.7%	0	.0%
	Not corrupt at all	3	6.1%	16	11.8%	37	7.2%	30	8.2%	7	6.0%	18	5.0%	0	.0%
	(DK)	18	42.3%	51	38.0%	131	25.6%	86	23.3%	34	27.8%	59	16.2%	1	62.7%
	(Refused)	0	.0%	5	4.0%	5	.9%	2	.7%	0	.0%	4	1.0%	0	.0%

Perceived levels of corruption in institutions and offices x Occupation

		Unemployed/ Housewife/ Student/Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a) The office of the President	Corrupt to a great extent	165	16.9%	32	22.8%	34	19.5%	48	21.7%	3	12.9%	2	39.9%	2	17.3%
	Corrupt to some extent	194	19.9%	27	19.5%	45	26.0%	56	25.6%	4	16.6%	1	9.5%	2	21.4%
	Corrupt to a very limited extent	90	9.2%	17	12.4%	41	23.5%	24	11.0%	1	5.2%	2	28.9%	0	.0%
	Not corrupt at all	101	10.3%	18	13.2%	15	8.8%	24	10.8%	5	24.1%	0	.0%	1	8.3%
	(DK)	409	41.9%	43	30.4%	39	22.1%	66	30.3%	9	41.2%	1	21.8%	5	53.0%
	(Refused)	17	1.8%	2	1.7%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
b) The office of the Prime Minister	Corrupt to a great extent	179	18.3%	30	21.2%	45	25.6%	49	22.6%	5	21.3%	2	39.9%	2	17.3%
	Corrupt to some extent	231	23.7%	37	26.2%	41	23.7%	60	27.4%	4	16.6%	1	9.5%	2	21.4%
	Corrupt to a very limited extent	108	11.0%	18	12.9%	36	20.8%	25	11.3%	4	16.7%	2	34.3%	0	.0%
	Not corrupt at all	70	7.1%	13	9.3%	15	8.5%	19	8.8%	4	16.4%	0	.0%	1	8.3%
	(DK)	374	38.3%	40	28.7%	37	21.4%	64	29.3%	6	28.9%	1	16.4%	5	53.0%
	(Refused)	15	1.5%	2	1.7%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%

c) The Ministries	Corrupt to a great extent	205	21.0%	34	24.0%	50	28.8%	60	27.3%	7	32.8%	4	78.0%	3	26.9%
	Corrupt to some extent	282	28.9%	45	32.1%	53	30.5%	66	30.2%	7	33.9%	1	9.5%	3	30.2%
	Corrupt to a very limited extent	125	12.8%	15	10.4%	32	18.6%	28	12.8%	2	8.1%	1	12.5%	0	.0%
	Not corrupt at all	35	3.6%	16	11.4%	5	2.8%	12	5.7%	2	11.2%	0	.0%	1	8.3%
	(DK)	316	32.4%	29	20.9%	33	18.6%	52	23.8%	3	14.0%	0	.0%	4	34.5%
	(Refused)	12	1.2%	2	1.3%	1	.8%	1	.2%	0	.0%	0	.0%	0	.0%
d) Regional Government Bodies (Marzpetarans)	Corrupt to a great extent	207	21.2%	23	16.6%	57	32.9%	64	29.3%	8	38.1%	3	58.6%	2	19.8%
	Corrupt to some extent	252	25.9%	43	30.4%	41	23.7%	60	27.3%	3	15.0%	2	28.9%	2	17.5%
	Corrupt to a very limited extent	159	16.3%	26	18.4%	35	20.3%	26	12.1%	3	14.5%	1	12.5%	1	11.0%
	Not corrupt at all	61	6.3%	12	8.6%	10	5.5%	18	8.3%	5	21.1%	0	.0%	1	8.3%
	(DK)	284	29.1%	35	24.7%	31	17.7%	49	22.4%	2	11.3%	0	.0%	4	43.3%
	(Refused)	12	1.3%	2	1.3%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
e) Yerevan City Hall	Corrupt to a great extent	137	14.0%	20	14.1%	53	30.5%	51	23.4%	8	39.2%	1	20.5%	0	.0%
	Corrupt to some extent	134	13.7%	30	21.3%	35	20.3%	45	20.7%	1	5.2%	0	.0%	2	17.3%
	Corrupt to a very limited extent	85	8.7%	15	10.5%	35	20.3%	17	7.9%	3	13.0%	1	12.5%	1	11.0%
	Not corrupt at all	23	2.3%	9	6.2%	9	5.1%	10	4.4%	3	12.5%	0	.0%	1	8.3%
	(DK)	588	60.3%	66	47.4%	42	23.8%	94	42.9%	6	30.1%	4	67.0%	7	63.4%
	(Refused)	9	.9%	1	.5%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
f) Local self-government bodies (municipalities, neighboring and village communities)	Corrupt to a great extent	178	18.3%	26	18.6%	52	29.7%	58	26.4%	8	38.1%	2	36.9%	1	9.7%
	Corrupt to some extent	232	23.7%	30	21.2%	42	24.2%	63	28.6%	4	20.0%	1	19.4%	2	17.3%
	Corrupt to a very limited extent	179	18.3%	36	25.4%	41	23.2%	35	16.2%	2	8.1%	1	22.0%	1	10.4%
	Not corrupt at all	164	16.8%	18	12.7%	18	10.0%	32	14.4%	5	21.1%	1	21.8%	1	11.0%
	(DK)	210	21.5%	29	20.4%	23	13.0%	30	13.8%	3	12.7%	0	.0%	5	51.6%
	(Refused)	13	1.4%	2	1.7%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%

g) National Assembly	Corrupt to a great extent	168	17.2%	30	21.5%	37	21.1%	60	27.3%	5	21.3%	2	39.9%	3	28.3%
	Corrupt to some extent	242	24.8%	35	24.9%	45	25.9%	64	29.3%	4	19.4%	0	.0%	2	19.2%
	Corrupt to a very limited extent	141	14.4%	15	10.7%	37	21.2%	24	11.1%	2	9.1%	1	22.0%	0	.0%
	Not corrupt at all	58	5.9%	15	10.8%	7	4.3%	19	8.9%	4	18.7%	1	21.8%	0	.0%
	(DK)	358	36.7%	43	30.8%	48	27.5%	50	22.8%	7	31.5%	1	16.4%	5	52.5%
	(Refused)	9	.9%	2	1.3%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
h) Civil Service Council	Corrupt to a great extent	83	8.5%	11	7.9%	29	16.6%	32	14.8%	7	31.4%	2	42.3%	0	.0%
	Corrupt to some extent	122	12.5%	17	12.4%	20	11.5%	41	18.9%	2	9.2%	1	19.4%	1	10.1%
	Corrupt to a very limited extent	104	10.7%	17	11.9%	37	21.2%	17	7.7%	0	.0%	2	28.9%	2	18.2%
	Not corrupt at all	54	5.6%	14	9.7%	19	11.1%	21	9.8%	3	12.9%	0	.0%	0	.0%
	(DK)	598	61.3%	80	57.1%	69	39.6%	106	48.3%	10	46.5%	1	9.5%	7	71.7%
	(Refused)	14	1.4%	1	1.0%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
i) Public Services Regulatory Commission	Corrupt to a great extent	86	8.8%	16	11.7%	36	20.7%	26	11.8%	4	17.7%	2	42.3%	2	16.8%
	Corrupt to some extent	126	12.9%	18	12.6%	17	9.7%	43	19.7%	4	16.6%	0	.0%	1	10.1%
	Corrupt to a very limited extent	94	9.6%	18	13.1%	44	25.2%	31	14.4%	3	15.0%	1	12.5%	1	11.0%
	Not corrupt at all	48	5.0%	13	9.1%	13	7.6%	16	7.5%	3	15.3%	0	.0%	0	.0%
	(DK)	605	62.1%	73	51.7%	64	36.9%	101	46.1%	8	35.4%	3	45.2%	6	62.0%
	(Refused)	16	1.7%	3	1.8%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
j) The Prosecution	Corrupt to a great extent	368	37.7%	48	34.5%	76	43.6%	95	43.6%	10	45.5%	3	56.3%	4	38.0%
	Corrupt to some extent	244	25.1%	47	33.8%	55	31.5%	60	27.3%	4	19.4%	2	31.2%	2	19.2%
	Corrupt to a very limited extent	87	9.0%	13	9.1%	14	7.9%	15	6.8%	3	14.0%	1	12.5%	0	.0%
	Not corrupt at all	30	3.0%	9	6.5%	4	2.2%	10	4.5%	1	6.4%	0	.0%	0	.0%
	(DK)	232	23.8%	22	15.6%	26	14.7%	38	17.2%	3	14.7%	0	.0%	4	42.9%
	(Refused)	14	1.4%	1	.5%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%

k) Law enforcement institutions	Corrupt to a great extent	366	37.6%	64	45.6%	70	40.2%	92	41.9%	11	51.9%	3	56.3%	3	28.3%
	Corrupt to some extent	250	25.7%	33	23.7%	59	33.5%	62	28.4%	4	19.4%	2	31.2%	3	28.8%
	Corrupt to a very limited extent	93	9.5%	14	10.1%	16	8.9%	18	8.2%	2	7.7%	1	12.5%	0	.0%
	Not corrupt at all	40	4.1%	8	5.4%	4	2.2%	9	4.3%	1	6.4%	0	.0%	0	.0%
	(DK)	215	22.0%	21	14.8%	26	15.1%	36	16.6%	3	14.7%	0	.0%	4	42.9%
	(Refused)	12	1.2%	1	.5%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
l) The Ombudsman (Human Rights Defender)	Corrupt to a great extent	81	8.3%	18	12.8%	16	8.9%	22	10.2%	4	18.1%	0	.0%	0	.0%
	Corrupt to some extent	98	10.0%	17	11.9%	17	9.8%	33	15.2%	4	16.6%	1	20.5%	3	26.9%
	Corrupt to a very limited extent	111	11.3%	15	10.9%	36	20.6%	33	15.2%	2	8.1%	2	28.9%	1	11.0%
	Not corrupt at all	221	22.7%	31	21.9%	54	31.1%	55	25.0%	8	36.0%	1	21.8%	0	.0%
	(DK)	450	46.1%	59	42.0%	52	29.5%	75	34.2%	5	21.3%	2	28.9%	6	62.0%
	(Refused)	16	1.6%	1	.5%	0	.0%	1	.2%	0	.0%	0	.0%	0	.0%
m) The Central Election Commission	Corrupt to a great extent	326	33.4%	46	32.5%	77	44.3%	85	38.9%	12	53.2%	3	56.3%	3	28.3%
	Corrupt to some extent	204	20.9%	39	27.5%	38	21.7%	52	23.7%	4	18.8%	0	.0%	3	28.8%
	Corrupt to a very limited extent	94	9.7%	16	11.1%	19	10.9%	18	8.4%	1	2.8%	1	12.5%	0	.0%
	Not corrupt at all	65	6.7%	10	7.4%	11	6.5%	20	9.2%	2	11.2%	2	31.2%	0	.0%
	(DK)	275	28.1%	30	21.0%	27	15.5%	42	19.0%	3	13.9%	0	.0%	4	42.9%
	(Refused)	12	1.2%	1	.5%	2	1.0%	2	.9%	0	.0%	0	.0%	0	.0%

Perceived levels of corruption in institutions and offices x Income

		Income ranges in AMD													
		Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a) The office of the President	Corrupt to a great extent	16	17.8%	48	17.1%	85	18.1%	78	22.4%	43	18.4%	6	13.8%	11	12.0%
	Corrupt to some extent	18	20.8%	53	18.9%	87	18.5%	80	23.0%	65	27.8%	14	34.2%	13	14.0%
	Corrupt to a very limited extent	4	4.3%	20	7.3%	53	11.3%	42	12.0%	40	17.0%	5	12.9%	11	12.1%
	Not corrupt at all	7	7.7%	35	12.5%	46	9.9%	43	12.4%	22	9.6%	6	13.3%	5	6.1%
	(DK)	41	47.4%	114	41.0%	196	41.8%	101	29.3%	63	26.7%	11	25.8%	46	51.5%
	(Refused)	2	2.0%	9	3.2%	2	.4%	3	.9%	1	.6%	0	.0%	4	4.4%

b) The office of the Prime Minister	Corrupt to a great extent	13	15.3%	49	17.5%	88	18.7%	84	24.2%	57	24.1%	8	19.9%	13	14.2%
	Corrupt to some extent	16	19.0%	55	19.6%	124	26.4%	95	27.3%	59	25.2%	11	27.5%	16	17.7%
	Corrupt to a very limited extent	7	7.9%	21	7.4%	56	11.9%	52	14.9%	41	17.6%	8	19.0%	9	9.5%
	Not corrupt at all	3	3.8%	29	10.2%	34	7.3%	24	6.9%	20	8.5%	3	7.6%	8	9.2%
	(DK)	45	52.0%	118	42.2%	164	35.1%	92	26.4%	56	24.0%	11	26.0%	42	47.0%
	(Refused)	2	2.0%	9	3.1%	3	.7%	1	.3%	1	.6%	0	.0%	2	2.3%
c) The Ministries	Corrupt to a great extent	15	17.2%	60	21.6%	107	22.8%	89	25.6%	71	30.2%	8	19.6%	13	14.6%
	Corrupt to some extent	21	24.3%	60	21.6%	148	31.6%	117	33.8%	79	33.8%	14	34.8%	18	19.6%
	Corrupt to a very limited extent	8	8.7%	27	9.6%	52	11.1%	54	15.5%	40	17.2%	11	26.1%	11	12.2%
	Not corrupt at all	2	1.8%	17	5.9%	27	5.7%	14	4.2%	8	3.2%	1	1.8%	4	4.7%
	(DK)	40	46.0%	110	39.3%	133	28.3%	71	20.4%	35	15.0%	7	17.7%	40	45.2%
	(Refused)	2	2.0%	5	1.9%	2	.5%	2	.5%	1	.6%	0	.0%	3	3.8%
d) Regional Government Bodies (Marzpetarans)	Corrupt to a great extent	14	16.6%	55	19.6%	103	22.0%	101	29.1%	72	30.7%	11	26.7%	9	10.2%
	Corrupt to some extent	21	24.2%	56	20.0%	113	24.1%	100	28.8%	77	33.0%	11	26.8%	25	27.4%
	Corrupt to a very limited extent	9	9.8%	43	15.5%	81	17.3%	60	17.4%	40	17.2%	9	22.9%	9	9.8%
	Not corrupt at all	5	6.2%	25	8.9%	44	9.4%	18	5.1%	8	3.6%	3	7.0%	3	3.4%
	(DK)	36	41.2%	95	34.1%	123	26.3%	68	19.7%	35	14.9%	7	16.6%	41	45.6%
	(Refused)	2	2.0%	5	1.9%	4	.8%	0	.0%	1	.6%	0	.0%	3	3.5%
e) Yerevan City Hall	Corrupt to a great extent	12	14.2%	31	11.0%	66	14.1%	83	23.9%	55	23.3%	6	14.5%	18	20.0%
	Corrupt to some extent	9	10.6%	20	7.2%	65	13.8%	65	18.7%	69	29.4%	13	31.8%	7	7.8%
	Corrupt to a very limited extent	6	6.6%	12	4.4%	39	8.3%	41	11.8%	40	17.2%	11	27.5%	8	8.5%
	Not corrupt at all	3	3.3%	11	3.8%	18	3.7%	9	2.7%	9	3.6%	2	5.0%	2	2.5%
	(DK)	55	63.2%	201	72.0%	279	59.5%	149	42.9%	62	26.5%	9	21.2%	53	58.9%
	(Refused)	2	2.0%	4	1.5%	3	.6%	0	.0%	0	.0%	0	.0%	2	2.3%

f) Local self-government bodies (municipalities, neighboring and village communities)	Corrupt to a great extent	14	16.5%	50	17.8%	78	16.7%	88	25.3%	67	28.5%	9	22.3%	19	21.7%
	Corrupt to some extent	11	12.8%	46	16.6%	118	25.2%	90	25.9%	80	34.2%	12	27.9%	16	17.7%
	Corrupt to a very limited extent	15	17.2%	56	20.1%	88	18.8%	72	20.7%	42	18.1%	13	32.3%	8	8.7%
	Not corrupt at all	23	26.2%	52	18.5%	97	20.8%	43	12.4%	14	6.1%	3	6.9%	6	6.3%
	(DK)	21	24.6%	69	24.8%	82	17.6%	55	15.8%	30	12.6%	4	10.7%	38	42.1%
	(Refused)	2	2.8%	6	2.1%	4	.9%	0	.0%	1	.5%	0	.0%	3	3.5%
g) National Assembly	Corrupt to a great extent	16	18.0%	47	16.7%	91	19.4%	78	22.6%	54	23.2%	4	10.6%	14	16.2%
	Corrupt to some extent	19	21.9%	56	20.0%	122	26.1%	104	30.0%	62	26.5%	18	43.6%	11	12.2%
	Corrupt to a very limited extent	7	8.0%	24	8.5%	68	14.4%	61	17.7%	44	18.6%	8	19.2%	9	10.0%
	Not corrupt at all	7	8.3%	22	8.0%	34	7.2%	19	5.6%	13	5.7%	4	9.4%	5	5.6%
	(DK)	36	41.7%	125	44.8%	152	32.3%	84	24.1%	61	26.0%	7	17.1%	48	53.7%
	(Refused)	2	2.0%	5	1.9%	3	.6%	0	.0%	0	.0%	0	.0%	2	2.3%
h) Civil Service Council	Corrupt to a great extent	9	9.8%	22	7.9%	44	9.3%	39	11.3%	41	17.4%	3	7.3%	7	8.2%
	Corrupt to some extent	5	6.2%	16	5.7%	58	12.3%	55	15.9%	51	21.8%	11	27.7%	8	9.4%
	Corrupt to a very limited extent	9	10.1%	14	5.1%	43	9.2%	57	16.4%	38	16.1%	7	17.0%	11	11.8%
	Not corrupt at all	4	4.3%	29	10.3%	24	5.2%	27	7.8%	20	8.4%	5	12.3%	3	3.2%
	(DK)	59	67.5%	192	68.7%	296	63.1%	167	48.2%	85	36.3%	15	35.7%	57	63.9%
	(Refused)	2	2.0%	6	2.3%	4	.9%	1	.3%	0	.0%	0	.0%	3	3.5%
i) Public Services Regulatory Commission	Corrupt to a great extent	10	11.4%	24	8.7%	42	8.9%	51	14.6%	28	12.0%	4	8.8%	14	15.9%
	Corrupt to some extent	8	9.4%	17	6.0%	57	12.1%	47	13.5%	60	25.4%	10	25.2%	9	10.5%
	Corrupt to a very limited extent	6	7.3%	16	5.6%	50	10.6%	58	16.8%	45	19.2%	9	21.3%	9	10.1%
	Not corrupt at all	3	3.3%	21	7.7%	24	5.2%	24	6.8%	15	6.2%	6	14.5%	1	1.5%
	(DK)	58	66.6%	193	69.4%	293	62.5%	164	47.4%	87	37.1%	13	30.3%	51	57.3%
	(Refused)	2	2.0%	7	2.7%	4	.8%	3	.9%	0	.0%	0	.0%	4	4.7%

j) The Prosecution	Corrupt to a great extent	20	23.2%	92	33.2%	177	37.7%	153	44.1%	113	48.2%	20	47.6%	30	33.0%
	Corrupt to some extent	26	30.4%	43	15.4%	137	29.3%	108	31.2%	67	28.7%	10	24.8%	22	24.4%
	Corrupt to a very limited extent	10	11.2%	31	11.0%	41	8.7%	21	6.0%	21	9.1%	6	15.0%	3	3.3%
	Not corrupt at all	2	2.7%	16	5.7%	14	2.9%	13	3.8%	3	1.5%	1	3.3%	4	4.7%
	(DK)	27	30.5%	91	32.8%	93	19.9%	51	14.8%	30	12.6%	4	9.3%	29	32.3%
	(Refused)	2	2.0%	5	1.9%	6	1.4%	0	.0%	0	.0%	0	.0%	2	2.3%
k) Law enforcement institutions	Corrupt to a great extent	20	23.0%	88	31.5%	185	39.5%	158	45.7%	115	49.2%	19	46.0%	23	26.2%
	Corrupt to some extent	26	29.3%	55	19.6%	128	27.2%	108	31.1%	64	27.3%	10	24.5%	23	26.3%
	Corrupt to a very limited extent	6	7.4%	29	10.3%	43	9.2%	28	8.2%	23	9.7%	6	15.0%	7	8.3%
	Not corrupt at all	7	8.0%	16	5.7%	16	3.4%	9	2.6%	8	3.4%	1	3.3%	5	5.7%
	(DK)	26	30.3%	88	31.5%	92	19.6%	43	12.4%	24	10.4%	5	11.2%	28	31.3%
	(Refused)	2	2.0%	4	1.5%	5	1.2%	0	.0%	0	.0%	0	.0%	2	2.3%
l) The Ombudsman (Human Rights Defender)	Corrupt to a great extent	12	13.6%	24	8.5%	32	6.8%	32	9.2%	30	12.8%	4	10.6%	6	7.2%
	Corrupt to some extent	6	6.6%	18	6.4%	54	11.5%	52	15.1%	34	14.6%	5	12.0%	3	3.4%
	Corrupt to a very limited extent	4	4.5%	22	7.8%	60	12.7%	56	16.1%	40	17.2%	7	16.1%	11	12.6%
	Not corrupt at all	19	22.0%	50	18.0%	111	23.7%	88	25.5%	69	29.5%	11	27.7%	20	22.8%
	(DK)	44	50.5%	161	57.7%	208	44.4%	117	33.8%	60	25.8%	14	33.6%	43	48.5%
	(Refused)	2	2.8%	4	1.5%	4	.9%	1	.3%	0	.0%	0	.0%	5	5.5%
m) The Central Election Commission	Corrupt to a great extent	25	28.3%	71	25.4%	148	31.5%	146	42.0%	113	48.0%	21	50.6%	29	32.9%
	Corrupt to some extent	17	19.3%	53	19.1%	109	23.3%	91	26.2%	46	19.7%	4	8.9%	19	21.6%
	Corrupt to a very limited extent	3	3.8%	29	10.4%	40	8.4%	33	9.4%	30	12.9%	11	27.5%	3	3.2%
	Not corrupt at all	7	7.9%	28	10.0%	40	8.5%	19	5.5%	13	5.5%	1	1.7%	4	4.3%
	(DK)	32	37.3%	94	33.6%	130	27.7%	59	17.0%	32	13.6%	3	8.0%	30	33.8%
	(Refused)	3	3.5%	4	1.5%	3	.6%	0	.0%	1	.3%	1	3.3%	4	4.2%

Perceived levels of corruption in institutions x Marz

		Marz																					
		Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a) The office of the President	Corrupt to a great extent	14	21.8%	21	17.8%	21	16.8%	16	16.5%	22	15.1%	13	8.1%	24	17.8%	37	50.9%	1	1.8%	8	12.3%	109	20.2%
	Corrupt to some extent	12	18.5%	32	27.4%	20	15.9%	26	26.4%	28	19.8%	14	9.1%	14	9.9%	9	12.4%	1	4.3%	18	27.2%	155	28.8%
	Corrupt to a very limited extent	1	2.0%	10	8.6%	13	10.9%	7	6.9%	14	10.0%	14	8.7%	1	.8%	5	6.9%	2	5.4%	14	20.9%	94	17.5%
	Not corrupt at all	8	11.9%	15	12.8%	12	10.0%	7	7.4%	19	13.3%	20	12.7%	8	5.8%	8	10.8%	12	42.5%	6	9.4%	49	9.1%
	(DK)	30	45.8%	38	32.5%	55	44.5%	42	42.8%	60	41.7%	94	60.1%	85	62.5%	14	19.1%	13	46.0%	20	30.2%	121	22.5%
	(Refused)	0	.0%	1	1.0%	2	2.0%	0	.0%	0	.0%	2	1.4%	4	3.1%	0	.0%	0	.0%	0	.0%	11	2.0%
b) The office of the Prime Minister	Corrupt to a great extent	11	17.0%	26	21.9%	22	18.0%	18	18.4%	24	17.1%	7	4.3%	23	16.7%	37	50.9%	5	17.9%	9	12.9%	129	24.0%
	Corrupt to some extent	25	38.3%	31	26.8%	26	20.9%	23	23.5%	42	29.3%	22	14.0%	15	11.1%	15	20.8%	7	24.4%	20	30.5%	149	27.7%
	Corrupt to a very limited extent	4	6.4%	13	11.1%	15	11.8%	8	8.2%	11	7.5%	19	12.1%	3	2.0%	2	2.3%	2	7.1%	15	22.5%	101	18.9%
	Not corrupt at all	5	6.9%	9	7.4%	9	7.5%	6	5.6%	18	12.3%	17	10.7%	6	4.7%	5	6.9%	4	14.7%	5	7.4%	38	7.1%
	(DK)	21	31.3%	37	31.8%	48	38.5%	44	44.3%	48	33.8%	91	58.2%	84	61.9%	14	19.1%	10	35.9%	18	26.7%	114	21.1%
	(Refused)	0	.0%	1	1.0%	4	3.4%	0	.0%	0	.0%	1	.7%	5	3.7%	0	.0%	0	.0%	0	.0%	7	1.3%
c) The Ministries	Corrupt to a great extent	19	28.4%	31	26.6%	26	21.1%	21	21.1%	34	23.8%	12	8.0%	21	15.4%	39	52.8%	6	19.7%	9	13.2%	146	27.0%
	Corrupt to some extent	18	27.7%	36	31.0%	30	24.4%	29	29.4%	41	28.7%	29	18.4%	30	22.3%	19	26.1%	9	30.9%	26	39.5%	190	35.3%
	Corrupt to a very limited extent	3	5.3%	12	10.4%	17	13.7%	6	5.9%	13	9.0%	25	16.1%	3	2.5%	5	6.5%	4	13.9%	17	25.9%	97	18.0%
	Not corrupt at all	4	5.9%	5	4.7%	10	7.7%	3	3.5%	11	7.8%	13	8.3%	4	3.3%	1	1.6%	3	11.8%	3	4.1%	14	2.5%
	(DK)	22	32.8%	31	26.3%	37	29.8%	40	40.1%	44	30.7%	76	49.0%	76	55.7%	9	12.9%	7	23.7%	11	17.3%	83	15.5%
	(Refused)	0	.0%	1	1.0%	4	3.4%	0	.0%	0	.0%	1	.3%	1	.8%	0	.0%	0	.0%	0	.0%	9	1.6%

d) Regional Government Bodies (Marzpetarans)	Corrupt to a great extent	17	25.5%	24	20.3%	23	18.7%	17	17.7%	31	22.0%	7	4.7%	31	22.8%	42	57.6%	2	5.3%	9	13.0%	162	30.1%
	Corrupt to some extent	16	24.4%	36	31.4%	30	24.1%	24	24.7%	34	23.7%	34	21.6%	27	20.0%	14	19.5%	16	54.9%	14	21.2%	157	29.1%
	Corrupt to a very limited extent	4	5.4%	24	20.8%	25	20.1%	11	10.8%	19	13.0%	24	15.6%	6	4.1%	5	7.3%	3	9.1%	26	39.5%	106	19.6%
	Not corrupt at all	7	11.2%	5	4.6%	9	7.5%	5	5.3%	19	13.0%	22	14.4%	7	5.0%	0	.0%	3	9.9%	8	12.7%	20	3.7%
	(DK)	22	33.6%	25	21.8%	31	24.7%	41	41.6%	40	28.3%	68	43.4%	64	46.7%	11	15.6%	6	20.7%	9	13.5%	88	16.4%
	(Refused)	0	.0%	1	1.0%	6	4.9%	0	.0%	0	.0%	1	.3%	2	1.4%	0	.0%	0	.0%	0	.0%	6	1.1%
e) Yerevan City Hall	Corrupt to a great extent	10	14.7%	11	9.5%	18	14.5%	8	8.1%	15	10.2%	1	.9%	14	10.1%	30	40.8%	0	.0%	1	1.7%	163	30.3%
	Corrupt to some extent	7	10.3%	18	15.3%	18	14.6%	8	8.3%	12	8.7%	3	1.9%	9	6.3%	10	13.3%	2	7.3%	2	3.5%	159	29.5%
	Corrupt to a very limited extent	1	1.1%	14	11.8%	15	12.2%	2	2.1%	4	3.1%	1	.7%	0	.0%	3	3.8%	1	1.8%	6	9.1%	111	20.6%
	Not corrupt at all	3	4.5%	2	1.9%	9	7.2%	4	3.5%	9	6.0%	2	1.6%	3	2.2%	0	.0%	1	2.6%	2	2.6%	19	3.6%
	(DK)	46	69.5%	72	61.4%	60	48.2%	77	78.0%	103	72.0%	148	94.6%	109	80.0%	31	42.1%	26	88.4%	55	83.1%	82	15.3%
	(Refused)	0	.0%	0	.0%	4	3.4%	0	.0%	0	.0%	1	.3%	2	1.4%	0	.0%	0	.0%	0	.0%	4	.8%
f) Local self-government bodies (municipalities, neighboring and village communities)	Corrupt to a great extent	11	16.2%	21	18.3%	20	15.9%	10	10.5%	22	15.1%	9	5.8%	21	15.6%	44	60.6%	1	1.8%	4	6.4%	163	30.2%
	Corrupt to some extent	7	10.9%	35	29.7%	22	18.0%	25	25.2%	28	19.8%	21	13.7%	30	21.9%	17	23.5%	24	81.9%	3	4.7%	161	29.9%
	Corrupt to a very limited extent	14	21.1%	26	21.8%	32	25.9%	11	10.6%	24	16.7%	29	18.6%	24	17.3%	6	8.1%	3	11.2%	12	18.4%	115	21.3%
	Not corrupt at all	22	33.0%	16	13.9%	19	15.0%	19	19.3%	43	30.1%	45	28.6%	22	16.0%	0	.0%	0	.0%	39	58.4%	14	2.6%
	(DK)	12	18.8%	18	15.7%	24	19.4%	34	34.4%	26	18.3%	49	31.6%	38	27.8%	6	7.8%	1	5.1%	8	12.1%	82	15.3%
	(Refused)	0	.0%	1	.6%	7	5.9%	0	.0%	0	.0%	3	1.7%	2	1.4%	0	.0%	0	.0%	0	.0%	4	.8%
g) National Assembly	Corrupt to a great extent	14	21.7%	26	22.5%	23	18.9%	16	15.7%	19	13.5%	12	7.5%	28	20.3%	31	42.3%	0	.0%	11	16.4%	125	23.2%
	Corrupt to some extent	13	19.0%	35	30.1%	28	22.8%	24	24.2%	36	25.3%	19	12.4%	21	15.1%	10	14.2%	16	55.4%	36	54.6%	154	28.6%
	Corrupt to a very limited extent	3	4.6%	16	13.7%	17	13.7%	8	7.6%	23	16.0%	19	12.2%	4	2.6%	7	9.0%	4	13.9%	9	13.4%	112	20.8%

	Not corrupt at all	7	11.3%	4	3.1%	11	9.1%	7	7.3%	17	11.8%	17	11.1%	8	5.5%	3	3.8%	1	2.6%	1	1.5%	29	5.4%
	(DK)	29	43.4%	35	29.6%	40	32.1%	45	45.3%	48	33.4%	88	56.6%	75	55.1%	22	30.7%	8	28.1%	9	14.0%	114	21.1%
	(Refused)	0	.0%	1	1.0%	4	3.4%	0	.0%	0	.0%	1	.3%	2	1.4%	0	.0%	0	.0%	0	.0%	4	.8%
h) Civil Service Council	Corrupt to a great extent	5	7.9%	10	8.8%	13	10.4%	7	6.8%	10	7.0%	0	.3%	11	7.8%	8	10.5%	0	.0%	3	4.9%	98	18.1%
	Corrupt to some extent	4	6.5%	16	13.8%	12	9.6%	13	13.1%	17	11.8%	11	7.2%	11	7.7%	3	3.7%	0	.0%	2	2.5%	117	21.7%
	Corrupt to a very limited extent	2	3.8%	12	9.9%	12	9.5%	4	3.5%	14	9.8%	9	5.9%	2	1.8%	1	.8%	5	17.9%	7	9.9%	111	20.6%
	Not corrupt at all	6	9.4%	5	4.4%	11	9.0%	4	3.5%	20	13.9%	15	9.9%	2	1.3%	1	1.9%	0	.0%	6	8.7%	41	7.7%
	(DK)	48	72.4%	74	63.2%	70	56.2%	72	73.0%	82	57.4%	119	76.3%	108	79.1%	61	83.1%	24	82.1%	49	74.0%	165	30.7%
	(Refused)	0	.0%	0	.0%	7	5.4%	0	.0%	0	.0%	1	.3%	3	2.2%	0	.0%	0	.0%	0	.0%	7	1.2%
i) Public Services Regulatory Commission	Corrupt to a great extent	11	17.0%	9	7.7%	13	10.4%	8	7.6%	8	5.5%	1	.9%	9	6.3%	12	16.0%	0	.0%	3	4.9%	99	18.4%
	Corrupt to some extent	5	7.8%	21	18.0%	11	8.6%	8	7.8%	17	12.2%	7	4.2%	13	9.3%	3	3.5%	0	.0%	4	6.7%	120	22.2%
	Corrupt to a very limited extent	4	5.8%	16	13.4%	11	8.5%	5	5.4%	17	11.9%	10	6.1%	5	3.6%	1	1.6%	1	1.8%	3	4.4%	121	22.6%
	Not corrupt at all	10	15.2%	5	3.9%	11	9.0%	4	4.4%	18	12.5%	8	5.3%	3	1.9%	1	.8%	0	.0%	4	5.8%	31	5.7%
	(DK)	36	54.2%	65	55.5%	71	57.1%	73	73.7%	83	58.0%	130	83.1%	104	76.7%	57	78.1%	28	98.2%	52	78.2%	161	30.0%
	(Refused)	0	.0%	2	1.5%	8	6.3%	1	1.1%	0	.0%	1	.3%	3	2.2%	0	.0%	0	.0%	0	.0%	6	1.1%
j) The Prosecution	Corrupt to a great extent	34	52.7%	41	35.2%	37	29.8%	28	28.7%	56	39.1%	31	19.8%	40	29.5%	35	48.4%	1	1.8%	19	28.3%	282	52.4%
	Corrupt to some extent	9	13.4%	28	23.5%	35	28.4%	21	21.5%	39	27.6%	33	21.1%	34	25.1%	14	19.3%	20	67.4%	28	42.5%	154	28.6%
	Corrupt to a very limited extent	2	2.7%	13	11.0%	15	12.1%	3	2.8%	11	8.0%	17	10.8%	10	7.5%	7	9.1%	4	14.7%	11	16.6%	40	7.4%
	Not corrupt at all	2	3.7%	9	7.6%	8	6.2%	4	3.5%	8	5.5%	14	8.8%	1	.6%	0	.0%	0	.0%	1	1.5%	8	1.5%
	(DK)	18	27.4%	26	22.6%	25	20.0%	42	42.4%	28	19.8%	58	37.5%	49	35.9%	17	23.3%	5	16.1%	6	9.7%	50	9.3%
	(Refused)	0	.0%	0	.0%	4	3.4%	1	1.1%	0	.0%	3	2.0%	2	1.4%	0	.0%	0	.0%	1	1.5%	4	.8%

k) Law enforcement institutions	Corrupt to a great extent	36	54.9%	41	35.2%	41	32.8%	27	27.6%	53	37.1%	41	26.0%	40	29.2%	38	52.6%	1	4.3%	18	26.7%	274	50.8%
	Corrupt to some extent	8	12.7%	33	28.6%	31	25.1%	20	19.9%	38	26.9%	29	18.9%	33	24.0%	13	17.8%	22	74.8%	35	53.3%	150	27.9%
	Corrupt to a very limited extent	2	3.6%	13	10.9%	20	15.9%	5	5.5%	11	8.0%	17	10.8%	9	6.5%	5	7.0%	2	7.4%	10	14.6%	48	9.0%
	Not corrupt at all	2	3.7%	7	5.6%	9	7.3%	4	3.5%	8	5.8%	13	8.5%	5	3.6%	0	.0%	0	.0%	0	.0%	14	2.6%
	(DK)	17	25.1%	23	19.6%	19	15.5%	43	43.5%	32	22.1%	53	33.8%	48	35.3%	16	22.5%	4	13.5%	4	5.4%	48	8.9%
	(Refused)	0	.0%	0	.0%	4	3.4%	0	.0%	0	.0%	3	2.0%	2	1.4%	0	.0%	0	.0%	0	.0%	4	.8%
l) The Ombudsman (Human Rights Defender)	Corrupt to a great extent	9	13.5%	7	6.3%	16	13.1%	6	5.8%	10	7.0%	0	.0%	8	5.9%	8	10.4%	0	.0%	5	7.2%	72	13.3%
	Corrupt to some extent	4	6.2%	16	13.7%	9	7.1%	14	14.2%	18	12.3%	2	1.3%	6	4.4%	5	6.4%	1	2.6%	9	14.0%	89	16.6%
	Corrupt to a very limited extent	6	9.1%	9	7.8%	8	6.2%	5	4.7%	16	11.1%	7	4.5%	7	4.9%	2	3.1%	0	.0%	25	38.2%	115	21.4%
	Not corrupt at all	19	29.3%	25	21.1%	30	24.1%	16	16.7%	35	24.7%	45	28.6%	32	23.7%	12	15.9%	2	6.1%	13	19.4%	141	26.2%
	(DK)	28	41.8%	60	51.1%	55	44.1%	58	58.6%	63	44.0%	102	65.3%	82	60.3%	47	64.1%	26	91.3%	14	21.1%	113	21.1%
	(Refused)	0	.0%	0	.0%	7	5.4%	0	.0%	1	.9%	1	.3%	1	.8%	0	.0%	0	.0%	0	.0%	7	1.4%
m) The Central Election Commission	Corrupt to a great extent	26	38.8%	43	36.5%	31	25.1%	30	30.1%	50	34.7%	15	9.5%	52	38.6%	19	26.5%	1	4.7%	10	14.8%	275	51.1%
	Corrupt to some extent	9	13.8%	26	22.5%	29	23.4%	22	22.3%	27	18.7%	24	15.6%	20	14.8%	11	15.6%	21	72.0%	29	44.5%	120	22.3%
	Corrupt to a very limited extent	3	4.6%	18	15.1%	24	19.7%	2	1.7%	9	6.3%	21	13.5%	4	2.8%	10	13.8%	1	2.6%	11	16.2%	47	8.7%
	Not corrupt at all	8	11.7%	12	10.1%	8	6.5%	3	3.5%	19	13.5%	20	12.9%	7	5.3%	0	.0%	0	.0%	6	9.5%	27	5.0%
	(DK)	20	30.1%	17	14.2%	26	20.7%	42	42.5%	38	26.8%	75	48.1%	51	37.7%	32	44.0%	6	20.7%	10	15.1%	63	11.7%
	(Refused)	1	.9%	2	1.7%	6	4.7%	0	.0%	0	.0%	1	.3%	1	.8%	0	.0%	0	.0%	0	.0%	6	1.1%

Perceived levels of corruption in institutions and offices x Settlement

		Yerevan		Other Urban		Rural	
		Count	Column N %	Count	Column N %	Count	Column N %
a) The office of the President	Corrupt to a great extent	109	20.2%	102	20.3%	74	14.8%
	Corrupt to some extent	155	28.8%	73	14.5%	101	20.1%
	Corrupt to a very limited extent	94	17.5%	37	7.3%	44	8.8%
	Not corrupt at all	49	9.1%	55	10.8%	61	12.1%
	(DK)	121	22.5%	233	46.2%	218	43.3%
	(Refused)	11	2.0%	5	.9%	5	1.1%
b) The office of the Prime Minister	Corrupt to a great extent	129	24.0%	111	22.0%	71	14.1%
	Corrupt to some extent	149	27.7%	104	20.7%	123	24.3%
	Corrupt to a very limited extent	101	18.9%	37	7.3%	54	10.7%
	Not corrupt at all	38	7.1%	36	7.1%	47	9.4%
	(DK)	114	21.1%	213	42.3%	201	39.9%
	(Refused)	7	1.3%	4	.7%	8	1.5%
c) The Ministries	Corrupt to a great extent	146	27.0%	125	24.7%	93	18.4%
	Corrupt to some extent	190	35.3%	132	26.1%	136	27.0%
	Corrupt to a very limited extent	97	18.0%	44	8.6%	62	12.3%
	Not corrupt at all	14	2.5%	22	4.3%	36	7.2%
	(DK)	83	15.5%	183	36.2%	170	33.8%
	(Refused)	9	1.6%	1	.1%	6	1.3%
d) Regional Government Bodies (Marzpetarans)	Corrupt to a great extent	162	30.1%	117	23.1%	86	17.1%
	Corrupt to some extent	157	29.1%	137	27.0%	109	21.7%
	Corrupt to a very limited extent	106	19.6%	66	13.0%	80	16.0%
	Not corrupt at all	20	3.7%	31	6.1%	56	11.1%
	(DK)	88	16.4%	154	30.5%	163	32.4%
	(Refused)	6	1.1%	1	.2%	8	1.7%

e) Yerevan City Hall	Corrupt to a great extent	163	30.3%	60	11.9%	47	9.4%
	Corrupt to some extent	159	29.5%	47	9.4%	42	8.3%
	Corrupt to a very limited extent	111	20.6%	22	4.4%	24	4.8%
	Not corrupt at all	19	3.6%	13	2.5%	21	4.3%
	(DK)	82	15.3%	361	71.5%	364	72.2%
	(Refused)	4	.8%	1	.2%	5	1.1%
f) Local self-government bodies (municipalities, neighboring and village communities)	Corrupt to a great extent	163	30.2%	107	21.3%	56	11.0%
	Corrupt to some extent	161	29.9%	120	23.7%	93	18.5%
	Corrupt to a very limited extent	115	21.3%	95	18.8%	85	16.8%
	Not corrupt at all	14	2.6%	75	14.8%	149	29.5%
	(DK)	82	15.3%	105	20.8%	112	22.3%
	(Refused)	4	.8%	3	.6%	9	1.9%
g) National Assembly	Corrupt to a great extent	125	23.2%	106	21.0%	74	14.7%
	Corrupt to some extent	154	28.6%	126	24.9%	113	22.4%
	Corrupt to a very limited extent	112	20.8%	50	9.8%	59	11.7%
	Not corrupt at all	29	5.4%	35	7.0%	40	8.0%
	(DK)	114	21.1%	187	37.1%	211	41.9%
	(Refused)	4	.8%	1	.2%	6	1.3%
h) Civil Service Council	Corrupt to a great extent	98	18.1%	42	8.4%	25	4.9%
	Corrupt to some extent	117	21.7%	54	10.6%	35	6.9%
	Corrupt to a very limited extent	111	20.6%	37	7.4%	30	6.0%
	Not corrupt at all	41	7.7%	33	6.5%	37	7.4%
	(DK)	165	30.7%	336	66.6%	369	73.2%
	(Refused)	7	1.2%	2	.5%	8	1.5%
i) Public Services Regulatory Commission	Corrupt to a great extent	99	18.4%	41	8.2%	32	6.4%
	Corrupt to some extent	120	22.2%	51	10.2%	37	7.3%
	Corrupt to a very limited extent	121	22.6%	36	7.1%	36	7.1%

	Not corrupt at all	31	5.7%	34	6.7%	30	5.9%
	(DK)	161	30.0%	341	67.4%	358	71.0%
	(Refused)	6	1.1%	2	.5%	12	2.3%
j) The Prosecution	Corrupt to a great extent	282	52.4%	185	36.5%	138	27.4%
	Corrupt to some extent	154	28.6%	127	25.1%	134	26.7%
	Corrupt to a very limited extent	40	7.4%	36	7.1%	57	11.4%
	Not corrupt at all	8	1.5%	18	3.5%	28	5.6%
	(DK)	50	9.3%	136	26.9%	139	27.6%
	(Refused)	4	.8%	5	.9%	6	1.3%
k) Law enforcement institutions	Corrupt to a great extent	274	50.8%	189	37.4%	147	29.2%
	Corrupt to some extent	150	27.9%	128	25.2%	136	26.9%
	Corrupt to a very limited extent	48	9.0%	43	8.6%	51	10.1%
	Not corrupt at all	14	2.6%	18	3.5%	30	6.0%
	(DK)	48	8.9%	124	24.6%	134	26.6%
	(Refused)	4	.8%	4	.7%	5	1.1%
l) The Ombudsman (Human Rights Defender)	Corrupt to a great extent	72	13.3%	39	7.7%	30	5.9%
	Corrupt to some extent	89	16.6%	43	8.5%	40	8.0%
	Corrupt to a very limited extent	115	21.4%	44	8.8%	40	8.0%
	Not corrupt at all	141	26.2%	107	21.2%	122	24.2%
	(DK)	113	21.1%	270	53.6%	264	52.3%
	(Refused)	7	1.4%	2	.4%	8	1.5%
m) The Central Election Commission	Corrupt to a great extent	275	51.1%	158	31.3%	119	23.5%
	Corrupt to some extent	120	22.3%	107	21.2%	112	22.2%
	Corrupt to a very limited extent	47	8.7%	48	9.5%	54	10.7%
	Not corrupt at all	27	5.0%	38	7.4%	46	9.2%
	(DK)	63	11.7%	150	29.8%	167	33.0%
	(Refused)	6	1.1%	4	.7%	7	1.3%

Perceived levels of corruption in sectors and services x Gender and Age

		Gender				Age Groups											
		Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Q10A.a) How common or rare is corruption in Healthcare (policlinics, hospitals, etc.) ?	Very common	212	31.3%	271	31.2%	58	25.8%	83	27.8%	100	35.0%	102	34.1%	48	28.1%	93	34.4%
	S/w common	210	31.0%	252	29.0%	78	34.8%	101	33.6%	78	27.3%	91	30.6%	40	23.7%	74	27.5%
	S/w rare	136	20.0%	205	23.6%	46	20.4%	68	22.8%	68	23.9%	64	21.3%	43	25.4%	51	19.0%
	Very rare	74	10.9%	91	10.5%	29	12.8%	33	11.1%	22	7.5%	23	7.8%	29	17.3%	29	10.9%
	(DK)	46	6.8%	44	5.1%	12	5.5%	13	4.3%	17	5.9%	19	6.2%	9	5.1%	21	7.8%
	(Refused)	0	.0%	6	.7%	2	.7%	1	.5%	1	.4%	0	.0%	1	.4%	1	.4%
Q10A.b) Education (kindergartens, schools, universities, etc.)	Very common	208	30.7%	238	27.4%	75	33.6%	89	29.7%	98	34.4%	89	30.0%	46	27.1%	48	17.7%
	S/w common	181	26.7%	269	31.0%	88	39.4%	86	28.8%	73	25.6%	99	33.2%	30	17.9%	73	27.1%
	S/w rare	153	22.6%	179	20.6%	37	16.3%	66	22.1%	68	23.7%	59	19.7%	50	29.7%	52	19.5%
	Very rare	79	11.6%	83	9.5%	13	5.8%	39	13.1%	37	13.0%	29	9.8%	20	11.8%	23	8.6%
	(DK)	57	8.4%	96	11.1%	11	4.9%	18	5.9%	8	2.9%	22	7.3%	22	13.0%	72	26.8%
	(Refused)	0	.0%	4	.5%	0	.0%	1	.5%	1	.4%	0	.0%	1	.4%	1	.4%
Q10A.c) State Registrar (registration of private companies, NGOs, etc.)	Very common	91	13.4%	75	8.6%	19	8.3%	40	13.3%	30	10.5%	40	13.5%	19	11.0%	19	6.9%
	S/w common	112	16.6%	133	15.3%	42	18.7%	47	15.6%	48	16.8%	50	16.6%	29	17.3%	30	11.0%
	S/w rare	100	14.7%	114	13.1%	37	16.5%	48	16.1%	45	15.6%	42	14.2%	24	14.2%	18	6.6%
	Very rare	82	12.1%	87	10.1%	27	12.1%	28	9.3%	37	12.8%	37	12.5%	24	13.9%	17	6.3%
	(DK)	292	43.1%	449	51.7%	100	44.4%	134	44.7%	125	43.6%	127	42.6%	73	43.2%	183	68.1%
	(Refused)	1	.1%	11	1.2%	0	.0%	3	1.1%	2	.8%	2	.7%	1	.4%	3	1.2%

Q10A.d)Court Decisions Enforcement Office (office of the court)	Very common	154	22.7%	169	19.4%	46	20.7%	54	18.1%	61	21.3%	77	25.9%	33	19.4%	51	19.0%
	S/w common	115	16.9%	140	16.1%	49	21.7%	50	16.8%	53	18.6%	44	14.6%	29	16.9%	30	11.2%
	S/w rare	103	15.2%	111	12.8%	31	13.8%	53	17.5%	38	13.1%	47	15.8%	24	14.3%	22	8.1%
	Very rare	48	7.1%	53	6.1%	13	5.9%	18	6.0%	23	7.9%	24	7.9%	16	9.5%	8	2.9%
	(DK)	256	37.8%	390	44.9%	85	37.9%	121	40.3%	110	38.4%	107	35.8%	67	39.6%	157	58.3%
	(Refused)	2	.2%	6	.7%	0	.0%	4	1.3%	2	.8%	0	.0%	1	.4%	1	.4%
Q10A.e)Military (army)	Very common	117	17.2%	158	18.2%	47	20.9%	65	21.6%	47	16.3%	55	18.3%	27	16.2%	35	13.0%
	S/w common	183	27.0%	200	23.1%	71	31.5%	75	24.9%	71	24.9%	80	26.7%	29	17.4%	58	21.5%
	S/w rare	128	18.9%	154	17.7%	39	17.2%	50	16.6%	60	21.0%	54	18.2%	39	23.2%	40	14.7%
	Very rare	111	16.3%	140	16.2%	35	15.4%	50	16.7%	43	15.2%	55	18.3%	31	18.4%	37	13.8%
	(DK)	137	20.2%	212	24.4%	34	15.0%	59	19.8%	62	21.7%	55	18.6%	41	24.4%	97	36.2%
	(Refused)	2	.4%	4	.5%	0	.0%	1	.5%	3	.9%	0	.0%	1	.4%	2	.8%
Q10A.f)Electoral system/ processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)	Very common	299	44.1%	355	40.9%	99	44.4%	125	41.8%	127	44.4%	138	46.2%	69	40.8%	96	35.5%
	S/w common	149	21.9%	215	24.8%	62	27.8%	82	27.5%	66	23.2%	61	20.5%	37	21.7%	55	20.3%
	S/w rare	80	11.9%	76	8.8%	15	6.9%	31	10.2%	29	10.1%	36	11.9%	23	13.3%	23	8.7%
	Very rare	62	9.2%	66	7.6%	24	10.6%	24	8.1%	23	8.0%	21	7.1%	20	11.8%	16	6.0%
	(DK)	85	12.5%	149	17.2%	21	9.4%	36	12.1%	38	13.1%	42	14.1%	19	11.2%	78	29.1%
	(Refused)	3	.4%	8	.9%	2	.9%	1	.5%	3	1.1%	1	.2%	2	1.1%	1	.4%
Q10A.g)Customs authorities	Very common	245	36.2%	274	31.5%	97	43.5%	97	32.2%	102	35.6%	107	35.7%	49	29.1%	67	25.0%
	S/w common	142	20.9%	174	20.0%	49	21.8%	68	22.7%	58	20.3%	58	19.5%	31	18.7%	51	19.1%
	S/w rare	55	8.1%	67	7.7%	9	4.2%	32	10.7%	22	7.6%	27	8.9%	23	13.9%	9	3.2%
	Very rare	45	6.6%	49	5.7%	12	5.3%	24	8.1%	24	8.3%	19	6.3%	6	3.8%	9	3.3%
	(DK)	189	28.0%	299	34.4%	57	25.2%	76	25.5%	79	27.4%	87	29.2%	58	34.1%	132	49.0%
	(Refused)	1	.2%	6	.7%	0	.0%	2	.8%	2	.8%	1	.4%	1	.4%	1	.4%

Q10A.h)Tax service	Very common	258	38.1%	292	33.6%	102	45.5%	106	35.3%	101	35.1%	113	38.0%	50	29.9%	78	29.1%
	S/w common	144	21.2%	181	20.8%	47	20.9%	72	24.2%	60	20.8%	57	19.1%	36	21.6%	53	19.5%
	S/w rare	65	9.6%	74	8.6%	21	9.3%	31	10.3%	29	10.1%	31	10.5%	21	12.2%	7	2.5%
	Very rare	48	7.1%	50	5.7%	7	3.2%	29	9.7%	24	8.2%	22	7.4%	6	3.3%	10	3.7%
	(DK)	161	23.7%	267	30.8%	47	21.1%	60	20.1%	72	25.3%	74	24.6%	54	32.0%	120	44.7%
	(Refused)	2	.3%	4	.5%	0	.0%	1	.5%	1	.4%	1	.4%	2	1.1%	1	.4%
Q10A.i)Issuing licenses/ certificates/permits	Very common	100	14.7%	72	8.3%	30	13.5%	37	12.5%	33	11.6%	34	11.3%	19	11.0%	19	6.9%
	S/w common	101	14.8%	107	12.3%	30	13.3%	39	13.0%	41	14.4%	53	17.6%	22	12.9%	23	8.6%
	S/w rare	91	13.4%	113	13.0%	51	22.6%	43	14.2%	37	12.9%	36	11.9%	20	12.0%	18	6.5%
	Very rare	65	9.6%	62	7.1%	19	8.6%	25	8.5%	22	7.8%	25	8.3%	18	10.8%	17	6.2%
	(DK)	321	47.4%	509	58.6%	94	42.0%	154	51.4%	151	52.6%	152	50.8%	89	52.8%	191	70.8%
	(Refused)	0	.0%	7	.8%	0	.0%	1	.5%	2	.8%	0	.0%	1	.4%	3	1.0%
Q10A.j)Traffic police	Very common	271	39.9%	305	35.1%	75	33.6%	121	40.3%	107	37.4%	122	40.9%	55	32.5%	95	35.5%
	S/w common	165	24.3%	212	24.4%	69	30.9%	59	19.6%	74	25.8%	81	27.0%	45	26.4%	50	18.5%
	S/w rare	105	15.5%	95	11.0%	32	14.3%	55	18.4%	34	11.8%	29	9.8%	24	13.9%	27	9.9%
	Very rare	50	7.4%	54	6.2%	13	5.8%	24	8.1%	24	8.3%	17	5.8%	13	7.4%	13	4.9%
	(DK)	86	12.6%	197	22.7%	35	15.4%	37	12.5%	46	16.2%	49	16.5%	33	19.3%	83	30.7%
	(Refused)	2	.3%	5	.5%	0	.0%	3	1.1%	1	.4%	0	.0%	1	.4%	2	.6%
Q10A.k)Police (excluding traffic police)	Very common	290	42.7%	322	37.1%	80	35.8%	119	39.8%	114	39.7%	131	44.0%	61	35.9%	107	39.6%
	S/w common	167	24.6%	232	26.7%	79	35.4%	73	24.5%	74	26.0%	79	26.4%	43	25.2%	51	18.8%
	S/w rare	78	11.5%	94	10.8%	26	11.5%	38	12.6%	36	12.5%	25	8.2%	27	16.1%	21	7.8%
	Very rare	48	7.0%	49	5.6%	12	5.4%	21	7.0%	26	9.2%	13	4.5%	6	3.7%	17	6.4%
	(DK)	91	13.4%	167	19.2%	27	11.9%	42	13.9%	35	12.2%	50	16.9%	32	18.6%	72	26.8%
	(Refused)	5	.8%	5	.5%	0	.0%	7	2.2%	1	.4%	0	.0%	1	.4%	2	.6%

Q10A.l)Cadastre	Very common	146	21.5%	162	18.6%	41	18.5%	57	19.2%	62	21.7%	69	23.0%	31	18.1%	47	17.6%
	S/w common	141	20.8%	151	17.4%	58	25.7%	55	18.3%	53	18.6%	57	19.1%	29	17.2%	41	15.0%
	S/w rare	78	11.6%	112	12.9%	34	15.3%	38	12.8%	36	12.6%	35	11.7%	29	17.2%	17	6.5%
	Very rare	76	11.2%	96	11.1%	19	8.5%	43	14.3%	38	13.3%	33	11.0%	16	9.5%	23	8.5%
	(DK)	237	35.0%	340	39.1%	69	31.0%	105	35.0%	95	33.0%	105	35.3%	64	37.6%	139	51.8%
	(Refused)	0	.0%	8	.9%	2	1.0%	1	.5%	2	.8%	0	.0%	1	.4%	2	.6%
Q10A.m)Notary services	Very common	73	10.8%	92	10.6%	19	8.4%	32	10.6%	39	13.7%	38	12.7%	11	6.6%	27	9.9%
	S/w common	108	15.9%	134	15.5%	56	24.8%	41	13.6%	35	12.3%	52	17.4%	24	14.2%	35	12.9%
	S/w rare	119	17.6%	163	18.7%	47	20.9%	65	21.7%	53	18.6%	50	16.7%	39	22.8%	28	10.5%
	Very rare	146	21.6%	178	20.5%	44	19.5%	56	18.7%	74	25.8%	62	20.9%	42	25.0%	46	17.1%
	(DK)	232	34.2%	296	34.1%	58	26.1%	105	34.9%	84	29.3%	96	32.2%	52	30.9%	132	49.2%
	(Refused)	0	.0%	5	.6%	1	.3%	1	.5%	1	.4%	0	.0%	1	.4%	2	.6%
Q10A.n)Social security (pensions, welfare, etc.)	Very common	91	13.4%	125	14.4%	24	10.5%	39	13.2%	39	13.5%	40	13.4%	29	17.3%	45	16.8%
	S/w common	141	20.8%	175	20.2%	39	17.5%	66	21.9%	56	19.6%	75	25.3%	28	16.3%	52	19.5%
	S/w rare	146	21.5%	189	21.8%	62	27.8%	70	23.5%	65	22.8%	58	19.5%	33	19.4%	46	17.2%
	Very rare	156	22.9%	204	23.4%	51	22.8%	61	20.5%	65	22.6%	66	22.0%	45	26.8%	71	26.3%
	(DK)	144	21.3%	170	19.5%	47	21.1%	61	20.5%	61	21.1%	59	19.8%	33	19.7%	52	19.3%
	(Refused)	1	.1%	6	.7%	1	.3%	1	.5%	1	.4%	0	.0%	1	.4%	2	.9%
Q10A.o)Communication (phone, internet providers, etc.)	Very common	34	5.0%	19	2.2%	8	3.6%	16	5.2%	8	2.7%	8	2.6%	6	3.6%	8	2.9%
	S/w common	46	6.8%	36	4.2%	6	2.9%	20	6.7%	16	5.7%	18	5.9%	10	5.8%	12	4.5%
	S/w rare	100	14.8%	111	12.8%	29	12.7%	46	15.3%	44	15.3%	44	14.8%	20	12.1%	29	10.7%
	Very rare	311	45.9%	427	49.1%	112	49.9%	137	45.8%	138	48.4%	148	49.6%	88	51.7%	115	42.8%
	(DK)	186	27.5%	271	31.1%	69	30.8%	79	26.5%	79	27.6%	81	27.1%	45	26.4%	104	38.7%
	(Refused)	0	.0%	4	.5%	0	.0%	1	.5%	1	.4%	0	.0%	1	.4%	1	.4%

Q10A.p)Utilities (water, gas, electricity, etc.)	Very common	27	3.9%	23	2.6%	3	1.4%	10	3.2%	6	2.2%	14	4.6%	5	2.9%	12	4.5%
	S/w common	42	6.2%	41	4.7%	13	5.7%	20	6.7%	18	6.3%	19	6.2%	9	5.2%	5	1.9%
	S/w rare	108	15.9%	120	13.9%	36	15.9%	47	15.8%	44	15.4%	48	16.0%	19	11.3%	35	13.0%
	Very rare	345	50.9%	476	54.8%	121	53.9%	158	52.7%	157	54.8%	151	50.6%	97	57.4%	138	51.2%
	(DK)	156	23.0%	204	23.5%	52	23.1%	64	21.2%	60	21.0%	68	22.7%	39	22.8%	78	29.0%
	(Refused)	0	.0%	4	.5%	0	.0%	1	.5%	1	.4%	0	.0%	1	.4%	1	.4%
Q10A.q)Municipal services (garbage collection, issuing permits, etc.)	Very common	42	6.2%	44	5.0%	16	7.0%	21	7.0%	10	3.6%	18	6.1%	9	5.3%	12	4.4%
	S/w common	54	8.0%	71	8.2%	14	6.3%	30	9.9%	27	9.5%	33	10.9%	7	4.0%	15	5.6%
	S/w rare	61	9.0%	91	10.5%	35	15.7%	28	9.5%	29	10.0%	24	8.0%	14	8.5%	22	8.2%
	Very rare	325	48.0%	365	42.0%	99	44.0%	122	40.6%	137	47.7%	137	45.9%	89	52.3%	107	39.9%
	(DK)	195	28.7%	292	33.6%	61	27.0%	97	32.5%	82	28.5%	87	29.0%	50	29.6%	111	41.2%
	(Refused)	1	.1%	5	.6%	0	.0%	1	.5%	2	.8%	0	.0%	1	.4%	2	.7%
Q10A.r)Urban development (land use permits, construction, etc.)	Very common	157	23.2%	155	17.8%	49	22.1%	66	22.0%	60	21.0%	70	23.4%	31	18.4%	36	13.3%
	S/w common	116	17.0%	142	16.3%	47	21.1%	65	21.8%	43	15.1%	49	16.3%	19	11.0%	35	12.8%
	S/w rare	64	9.4%	91	10.5%	24	10.6%	25	8.5%	26	9.1%	29	9.8%	27	15.9%	24	8.8%
	Very rare	126	18.6%	125	14.3%	34	15.2%	47	15.5%	59	20.7%	45	15.2%	30	17.5%	36	13.4%
	(DK)	214	31.6%	349	40.1%	70	31.1%	94	31.5%	95	33.2%	104	34.9%	62	36.5%	138	51.4%
	(Refused)	1	.2%	7	.8%	0	.0%	2	.7%	3	1.0%	1	.4%	1	.7%	1	.4%
Q10A.s)Business sector	Very common	120	17.7%	127	14.6%	47	20.8%	47	15.5%	48	16.8%	57	19.2%	23	13.7%	25	9.2%
	S/w common	119	17.6%	136	15.7%	51	22.8%	47	15.7%	47	16.4%	47	15.8%	25	15.0%	37	13.9%
	S/w rare	79	11.7%	95	11.0%	26	11.8%	34	11.3%	37	12.8%	39	13.2%	20	12.1%	18	6.7%
	Very rare	111	16.4%	127	14.6%	28	12.7%	48	16.1%	54	18.8%	44	14.7%	29	17.1%	35	13.0%
	(DK)	243	35.9%	375	43.1%	71	31.9%	122	40.7%	97	34.0%	106	35.6%	70	41.0%	152	56.3%
	(Refused)	5	.7%	9	1.1%	0	.0%	2	.7%	3	1.2%	4	1.5%	2	1.1%	2	.9%

Q10A.t)Mass media (TV companies, newspapers, etc.)	Very common	72	10.6%	70	8.0%	20	8.9%	29	9.6%	30	10.6%	29	9.7%	17	9.8%	17	6.2%
	S/w common	111	16.3%	142	16.4%	56	25.0%	46	15.4%	54	18.9%	53	17.7%	17	10.2%	26	9.8%
	S/w rare	139	20.5%	136	15.6%	32	14.4%	65	21.8%	46	16.0%	68	22.8%	30	17.8%	33	12.2%
	Very rare	154	22.7%	215	24.8%	50	22.2%	71	23.7%	75	26.1%	60	20.1%	47	27.8%	66	24.7%
	(DK)	202	29.8%	299	34.4%	66	29.5%	87	29.1%	80	27.9%	88	29.4%	58	34.0%	122	45.5%
	(Refused)	1	.2%	7	.8%	0	.0%	1	.5%	1	.4%	1	.2%	1	.4%	4	1.6%
Q10A.u)Political parties	Very common	94	13.9%	108	12.4%	30	13.6%	38	12.6%	37	12.9%	53	17.8%	20	12.0%	24	8.8%
	S/w common	127	18.7%	156	18.0%	51	22.6%	59	19.7%	64	22.2%	55	18.3%	23	13.3%	33	12.1%
	S/w rare	97	14.4%	114	13.1%	41	18.4%	43	14.4%	33	11.5%	41	13.6%	29	17.4%	24	8.8%
	Very rare	115	16.9%	124	14.3%	33	14.6%	45	14.9%	53	18.6%	39	13.0%	38	22.5%	31	11.6%
	(DK)	245	36.1%	361	41.5%	69	30.8%	113	37.9%	98	34.4%	110	36.9%	58	34.3%	157	58.2%
	(Refused)	0	.0%	6	.7%	0	.0%	1	.5%	1	.4%	1	.3%	1	.4%	2	.6%
Q10A.v)NGOs	Very common	32	4.8%	27	3.2%	6	2.9%	12	4.0%	14	4.8%	15	5.1%	5	3.2%	7	2.6%
	S/w common	50	7.4%	56	6.5%	25	11.3%	26	8.7%	20	7.1%	22	7.5%	5	2.8%	7	2.7%
	S/w rare	74	11.0%	91	10.5%	43	19.4%	27	9.0%	28	9.6%	31	10.5%	23	13.6%	13	5.0%
	Very rare	174	25.6%	202	23.2%	52	23.4%	84	28.1%	76	26.5%	80	26.9%	41	24.5%	42	15.4%
	(DK)	344	50.7%	482	55.5%	96	43.0%	148	49.6%	146	50.9%	145	48.5%	94	55.6%	196	73.0%
	(Refused)	4	.6%	10	1.2%	0	.0%	2	.7%	3	1.0%	5	1.6%	1	.4%	4	1.4%
Q10A.w)Church	Very common	24	3.5%	24	2.8%	4	2.0%	9	3.2%	8	2.9%	9	3.2%	6	3.3%	11	4.0%
	S/w common	23	3.4%	39	4.5%	12	5.2%	15	5.1%	9	3.2%	15	5.0%	5	2.9%	6	2.1%
	S/w rare	40	5.9%	48	5.5%	9	4.2%	13	4.4%	22	7.7%	20	6.6%	12	7.1%	11	4.3%
	Very rare	319	47.0%	406	46.7%	124	55.2%	140	46.8%	133	46.6%	132	44.2%	80	47.4%	116	43.0%
	(DK)	258	38.1%	321	36.9%	74	33.1%	116	38.8%	102	35.6%	112	37.6%	60	35.6%	114	42.3%
	(Refused)	15	2.1%	31	3.6%	1	.3%	5	1.7%	11	4.0%	10	3.5%	6	3.6%	12	4.4%

Perceived levels of corruption in sectors and services x Education

		Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Q10A.a) How common or rare is corruption in Healthcare (policlinics, hospitals, etc.) ?	Very common	14	31.9%	30	22.2%	155	30.3%	115	31.4%	41	33.9%	128	34.8%	1	37.3%
	S/w common	12	26.8%	30	22.0%	166	32.3%	99	27.1%	46	37.9%	110	30.0%	0	.0%
	S/w rare	10	22.6%	33	24.9%	106	20.6%	83	22.7%	16	13.0%	91	24.9%	1	62.7%
	Very rare	5	12.6%	22	16.8%	55	10.8%	44	11.9%	13	11.0%	25	6.9%	0	.0%
	(DK)	3	6.1%	16	12.3%	30	5.8%	23	6.4%	5	4.2%	13	3.5%	0	.0%
	(Refused)	0	.0%	2	1.8%	1	.2%	2	.6%	0	.0%	0	.0%	0	.0%
Q10A.b) Education (kindergartens, schools, universities, etc.)	Very common	6	13.2%	19	13.9%	144	28.2%	109	29.9%	41	34.0%	125	34.2%	1	37.3%
	S/w common	16	36.2%	34	25.3%	140	27.3%	104	28.5%	37	30.7%	119	32.5%	0	.0%
	S/w rare	9	20.2%	25	18.6%	114	22.3%	78	21.3%	27	22.4%	78	21.3%	1	62.7%
	Very rare	3	7.1%	29	21.7%	46	8.9%	47	12.8%	8	6.7%	29	7.8%	0	.0%
	(DK)	10	23.3%	25	18.8%	68	13.2%	27	7.4%	8	6.2%	16	4.3%	0	.0%
	(Refused)	0	.0%	2	1.8%	1	.2%	1	.2%	0	.0%	0	.0%	0	.0%
Q10A.c) State Registrar (registration of private companies, NGOs, etc.)	Very common	4	9.5%	3	2.3%	54	10.5%	36	9.9%	15	12.5%	52	14.3%	1	37.3%
	S/w common	3	5.9%	14	10.8%	66	13.0%	56	15.4%	23	18.8%	83	22.5%	0	.0%
	S/w rare	3	6.0%	10	7.3%	56	10.9%	60	16.5%	28	23.3%	57	15.5%	0	.0%
	Very rare	7	15.5%	18	13.5%	51	10.0%	42	11.5%	16	13.4%	35	9.5%	0	.0%
	(DK)	26	60.8%	86	64.4%	280	54.7%	168	45.9%	39	31.9%	141	38.3%	1	62.7%
	(Refused)	1	2.4%	2	1.8%	5	.9%	3	.8%	0	.0%	0	.0%	0	.0%

Q10A.d)Court Decisions Enforcement Office (office of the court)	Very common	7	17.2%	17	12.5%	106	20.7%	79	21.5%	21	17.0%	93	25.3%	1	37.3%
	S/w common	5	12.1%	15	11.4%	82	15.9%	50	13.7%	26	21.3%	76	20.7%	0	.0%
	S/w rare	6	15.0%	16	12.2%	63	12.3%	47	12.7%	18	14.9%	64	17.4%	0	.0%
	Very rare	3	6.2%	5	3.9%	33	6.4%	34	9.3%	12	9.9%	14	3.9%	0	.0%
	(DK)	21	49.5%	78	58.2%	228	44.4%	155	42.3%	45	37.0%	119	32.3%	1	62.7%
	(Refused)	0	.0%	2	1.8%	2	.4%	2	.5%	0	.0%	2	.5%	0	.0%
Q10A.e)Military (army)	Very common	7	15.7%	18	13.3%	77	15.0%	67	18.2%	22	18.2%	85	23.0%	1	37.3%
	S/w common	10	22.4%	26	19.7%	126	24.5%	98	26.8%	34	27.7%	90	24.4%	0	.0%
	S/w rare	9	19.8%	14	10.3%	96	18.7%	71	19.4%	23	18.7%	69	18.9%	0	.0%
	Very rare	5	10.8%	26	19.3%	99	19.3%	59	16.0%	15	12.3%	48	13.0%	0	.0%
	(DK)	13	31.3%	48	35.7%	113	22.0%	71	19.3%	28	23.2%	75	20.3%	1	62.7%
	(Refused)	0	.0%	2	1.8%	2	.4%	1	.2%	0	.0%	1	.4%	0	.0%
Q10A.f)Electoral system/ processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)	Very common	15	35.2%	37	27.3%	200	38.9%	150	41.0%	58	47.5%	194	52.9%	1	37.3%
	S/w common	11	25.9%	29	21.9%	129	25.2%	86	23.4%	27	22.5%	81	22.0%	0	.0%
	S/w rare	5	12.2%	13	9.7%	48	9.4%	42	11.5%	8	6.3%	40	11.0%	0	.0%
	Very rare	2	4.6%	15	11.5%	43	8.4%	34	9.2%	12	9.6%	22	6.0%	0	.0%
	(DK)	10	22.1%	37	27.8%	91	17.7%	50	13.6%	17	14.1%	28	7.7%	1	62.7%
	(Refused)	0	.0%	2	1.8%	2	.4%	5	1.3%	0	.0%	1	.4%	0	.0%
Q10A.g)Customs authorities	Very common	7	15.6%	27	19.9%	164	32.0%	114	31.2%	51	42.1%	155	42.3%	1	37.3%
	S/w common	8	19.4%	18	13.8%	101	19.8%	76	20.7%	18	14.7%	94	25.7%	0	.0%
	S/w rare	2	3.9%	7	5.0%	36	7.0%	37	10.1%	7	6.1%	33	8.9%	0	.0%
	Very rare	4	10.4%	13	9.9%	32	6.2%	24	6.5%	4	3.6%	17	4.6%	0	.0%
	(DK)	22	50.7%	66	49.6%	177	34.6%	114	31.1%	41	33.5%	67	18.2%	1	62.7%
	(Refused)	0	.0%	2	1.8%	2	.4%	2	.5%	0	.0%	1	.3%	0	.0%

Q10A.h)Tax service	Very common	9	20.7%	28	20.8%	180	35.2%	125	34.1%	47	38.3%	161	43.8%	1	37.3%
	S/w common	10	22.9%	20	15.0%	103	20.0%	71	19.2%	21	17.2%	101	27.4%	0	.0%
	S/w rare	2	4.0%	7	5.3%	44	8.5%	42	11.5%	14	11.8%	30	8.3%	0	.0%
	Very rare	2	5.7%	12	9.2%	32	6.3%	29	8.0%	4	3.5%	17	4.6%	0	.0%
	(DK)	20	46.6%	64	47.9%	153	29.8%	97	26.6%	36	29.2%	57	15.6%	1	62.7%
	(Refused)	0	.0%	2	1.8%	1	.2%	2	.5%	0	.0%	1	.3%	0	.0%
Q10A.i)Issuing licenses/ certificates/permits	Very common	1	1.8%	6	4.5%	37	7.1%	38	10.5%	27	22.0%	63	17.1%	0	.0%
	S/w common	2	5.8%	10	7.2%	55	10.7%	61	16.7%	13	10.4%	66	18.0%	1	37.3%
	S/w rare	6	14.3%	6	4.1%	60	11.7%	47	12.8%	22	17.7%	63	17.3%	0	.0%
	Very rare	2	5.6%	14	10.6%	46	8.9%	31	8.5%	11	9.1%	22	6.1%	0	.0%
	(DK)	30	70.2%	96	71.7%	314	61.3%	187	51.0%	50	40.8%	152	41.5%	1	62.7%
	(Refused)	1	2.4%	2	1.8%	1	.2%	2	.6%	0	.0%	0	.0%	0	.0%
Q10A.j)Traffic police	Very common	10	22.7%	32	24.0%	199	38.7%	128	35.0%	45	36.9%	161	44.0%	1	37.3%
	S/w common	8	19.2%	28	21.1%	115	22.4%	100	27.4%	31	25.7%	94	25.6%	0	.0%
	S/w rare	5	11.9%	14	10.3%	59	11.5%	43	11.6%	15	12.6%	64	17.5%	0	.0%
	Very rare	4	9.5%	16	12.2%	44	8.5%	25	6.7%	5	3.8%	11	2.9%	0	.0%
	(DK)	16	36.7%	41	30.6%	95	18.6%	69	18.9%	25	20.9%	35	9.5%	1	62.7%
	(Refused)	0	.0%	2	1.8%	1	.2%	1	.3%	0	.0%	2	.5%	0	.0%
Q10A.k)Police (excluding traffic police)	Very common	13	29.3%	40	29.5%	201	39.3%	132	36.1%	49	40.6%	176	47.9%	1	37.3%
	S/w common	8	19.5%	24	18.0%	129	25.1%	97	26.4%	28	22.6%	113	30.8%	0	.0%
	S/w rare	6	13.3%	17	12.9%	61	11.8%	49	13.5%	11	8.9%	28	7.7%	0	.0%
	Very rare	4	9.8%	13	9.8%	34	6.6%	27	7.3%	9	7.2%	10	2.7%	0	.0%
	(DK)	12	28.1%	36	26.7%	87	17.0%	60	16.3%	25	20.7%	37	9.9%	1	62.7%
	(Refused)	0	.0%	4	3.1%	1	.2%	1	.3%	0	.0%	4	1.0%	0	.0%

Q10A.l)Cadastre	Very common	5	10.8%	16	11.7%	102	19.8%	61	16.5%	29	23.5%	97	26.3%	0	.0%
	S/w common	9	20.9%	14	10.6%	86	16.8%	73	19.9%	27	22.1%	83	22.6%	0	.0%
	S/w rare	4	9.3%	12	8.8%	62	12.2%	42	11.4%	19	15.5%	51	13.9%	0	.0%
	Very rare	5	11.4%	13	9.4%	63	12.2%	50	13.7%	7	6.1%	34	9.3%	0	.0%
	(DK)	21	47.7%	77	57.7%	198	38.7%	139	37.9%	38	31.6%	102	27.8%	2	100.0%
	(Refused)	0	.0%	2	1.8%	2	.4%	2	.6%	2	1.3%	0	.0%	0	.0%
Q10A.m)Notary services	Very common	3	7.2%	6	4.4%	53	10.4%	37	10.1%	17	13.8%	49	13.3%	0	.0%
	S/w common	4	9.1%	13	9.8%	86	16.8%	53	14.5%	26	21.0%	60	16.5%	0	.0%
	S/w rare	7	15.8%	13	9.8%	83	16.1%	71	19.4%	24	20.0%	84	22.9%	0	.0%
	Very rare	8	18.0%	23	17.2%	108	21.1%	80	21.9%	25	20.6%	80	21.8%	0	.0%
	(DK)	21	49.8%	76	57.0%	181	35.2%	124	33.8%	30	24.6%	94	25.5%	2	100.0%
	(Refused)	0	.0%	2	1.8%	2	.4%	1	.3%	0	.0%	0	.0%	0	.0%
Q10A.n)Social security (pensions, welfare, etc.)	Very common	7	16.2%	14	10.4%	73	14.2%	59	16.2%	16	13.4%	47	12.7%	0	.0%
	S/w common	7	16.9%	34	25.6%	100	19.4%	67	18.2%	22	18.4%	86	23.4%	0	.0%
	S/w rare	12	27.8%	12	8.7%	105	20.4%	80	22.0%	33	27.0%	93	25.4%	0	.0%
	Very rare	11	25.9%	33	24.8%	125	24.4%	92	25.1%	18	14.6%	80	21.8%	0	.0%
	(DK)	6	13.2%	38	28.7%	108	21.1%	67	18.3%	32	26.6%	61	16.6%	2	100.0%
	(Refused)	0	.0%	2	1.8%	3	.5%	1	.2%	0	.0%	1	.2%	0	.0%
Q10A.o)Communication (phone, internet providers, etc.)	Very common	1	1.8%	3	2.2%	22	4.3%	11	3.0%	4	3.5%	13	3.4%	0	.0%
	S/w common	1	1.4%	4	2.9%	16	3.2%	23	6.3%	12	10.0%	26	7.2%	0	.0%
	S/w rare	6	15.0%	14	10.7%	63	12.3%	50	13.6%	14	11.8%	63	17.2%	1	37.3%
	Very rare	20	46.4%	59	44.0%	248	48.3%	182	49.8%	58	48.0%	171	46.5%	0	.0%
	(DK)	15	35.4%	52	38.5%	163	31.7%	100	27.2%	32	26.7%	94	25.7%	1	62.7%
	(Refused)	0	.0%	2	1.8%	1	.2%	1	.2%	0	.0%	0	.0%	0	.0%

Q10A.p)Utilities (water, gas, electricity, etc.)	Very common	2	4.1%	2	1.2%	15	2.9%	11	3.0%	5	3.8%	15	4.2%	0	.0%
	S/w common	0	.0%	2	1.6%	26	5.0%	20	5.3%	7	6.0%	29	7.8%	0	.0%
	S/w rare	7	16.3%	18	13.5%	66	12.9%	49	13.5%	22	18.1%	65	17.7%	1	37.3%
	Very rare	27	61.5%	62	46.5%	273	53.3%	205	55.9%	63	52.0%	191	52.1%	0	.0%
	(DK)	8	18.0%	47	35.4%	131	25.6%	81	22.1%	25	20.1%	67	18.2%	1	62.7%
	(Refused)	0	.0%	2	1.8%	1	.2%	1	.2%	0	.0%	0	.0%	0	.0%
Q10A.q)Municipal services (garbage collection, issuing permits, etc.)	Very common	1	1.8%	5	3.7%	25	4.8%	14	3.8%	9	7.5%	32	8.8%	0	.0%
	S/w common	1	2.4%	5	3.4%	34	6.6%	33	9.1%	9	7.2%	44	11.9%	0	.0%
	S/w rare	8	18.3%	5	3.6%	36	7.1%	34	9.2%	19	16.0%	50	13.5%	1	37.3%
	Very rare	18	40.8%	59	43.8%	231	45.1%	168	46.0%	49	40.2%	164	44.6%	1	62.7%
	(DK)	16	36.7%	58	43.0%	185	36.1%	115	31.4%	36	29.2%	78	21.2%	0	.0%
	(Refused)	0	.0%	3	2.5%	1	.2%	2	.5%	0	.0%	0	.0%	0	.0%
Q10A.r)Urban development (land use permits, construction, etc.)	Very common	3	8.0%	8	6.0%	73	14.3%	70	19.1%	32	25.9%	125	34.1%	1	37.3%
	S/w common	8	17.7%	12	8.7%	78	15.2%	61	16.7%	24	19.3%	76	20.7%	0	.0%
	S/w rare	4	8.5%	9	7.0%	46	9.0%	36	9.9%	17	13.8%	43	11.6%	0	.0%
	Very rare	10	23.0%	30	22.0%	104	20.3%	56	15.2%	15	12.5%	36	9.9%	0	.0%
	(DK)	18	42.8%	73	54.5%	209	40.8%	141	38.4%	35	28.4%	86	23.5%	1	62.7%
	(Refused)	0	.0%	2	1.8%	3	.5%	2	.6%	0	.0%	1	.3%	0	.0%
Q10A.s)Business sector	Very common	5	12.1%	6	4.6%	72	14.0%	56	15.3%	27	22.0%	81	22.1%	0	.0%
	S/w common	7	15.3%	13	9.5%	70	13.6%	69	18.9%	24	19.5%	73	19.9%	0	.0%
	S/w rare	3	6.9%	10	7.6%	53	10.3%	42	11.5%	17	14.0%	49	13.5%	0	.0%
	Very rare	6	14.6%	18	13.3%	96	18.8%	46	12.6%	12	10.2%	59	16.0%	1	37.3%
	(DK)	22	51.1%	84	62.3%	217	42.4%	150	40.9%	42	34.4%	102	27.9%	1	62.7%
	(Refused)	0	.0%	4	2.8%	5	1.0%	3	.8%	0	.0%	2	.7%	0	.0%

Q10A.t)Mass media (TV companies, newspapers, etc.)	Very common	3	6.8%	1	.8%	30	5.9%	36	9.9%	13	10.4%	58	15.8%	0	.0%
	S/w common	4	8.8%	6	4.7%	83	16.2%	51	14.0%	31	25.2%	78	21.1%	0	.0%
	S/w rare	6	12.8%	19	13.8%	93	18.2%	74	20.2%	15	12.6%	68	18.4%	0	.0%
	Very rare	15	34.2%	31	22.8%	134	26.2%	84	23.1%	31	25.2%	74	20.0%	1	37.3%
	(DK)	16	37.4%	73	54.3%	169	32.9%	119	32.6%	32	26.6%	91	24.7%	1	62.7%
	(Refused)	0	.0%	5	3.5%	3	.6%	1	.2%	0	.0%	0	.0%	0	.0%
Q10A.u)Political parties	Very common	4	8.4%	7	5.0%	66	12.9%	43	11.8%	20	16.8%	62	16.9%	0	.0%
	S/w common	6	14.1%	12	9.0%	101	19.7%	66	18.0%	24	19.6%	74	20.1%	0	.0%
	S/w rare	5	10.8%	10	7.2%	67	13.1%	58	15.9%	23	18.5%	49	13.4%	0	.0%
	Very rare	3	7.8%	21	15.7%	87	17.0%	48	13.0%	18	14.6%	61	16.7%	1	37.3%
	(DK)	25	58.9%	82	61.0%	190	37.1%	151	41.1%	37	30.4%	120	32.6%	1	62.7%
	(Refused)	0	.0%	3	2.2%	1	.2%	1	.2%	0	.0%	1	.2%	0	.0%
Q10A.v)NGOs	Very common	1	3.4%	2	1.4%	17	3.3%	15	4.2%	4	3.0%	21	5.6%	0	.0%
	S/w common	1	1.8%	1	1.0%	31	6.0%	24	6.6%	17	14.2%	32	8.7%	0	.0%
	S/w rare	2	3.6%	8	5.9%	41	8.1%	36	9.8%	17	14.3%	62	16.8%	0	.0%
	Very rare	8	17.6%	16	11.9%	133	25.9%	79	21.7%	35	28.9%	104	28.3%	1	37.3%
	(DK)	32	73.7%	102	76.0%	287	55.9%	209	57.1%	48	39.6%	147	40.0%	1	62.7%
	(Refused)	0	.0%	5	3.8%	4	.9%	2	.6%	0	.0%	2	.6%	0	.0%
Q10A.w)Church	Very common	2	5.7%	1	.6%	18	3.5%	9	2.5%	3	2.1%	15	4.0%	0	.0%
	S/w common	0	.0%	2	1.4%	14	2.8%	17	4.6%	5	4.0%	24	6.6%	0	.0%
	S/w rare	1	2.5%	4	2.7%	19	3.6%	23	6.4%	4	3.7%	37	10.0%	0	.0%
	Very rare	24	55.5%	51	38.1%	248	48.3%	172	46.8%	75	61.6%	154	42.0%	2	100.0%
	(DK)	15	34.9%	70	52.4%	195	38.0%	136	37.0%	32	26.4%	131	35.6%	0	.0%
	(Refused)	1	1.4%	7	4.9%	19	3.8%	10	2.7%	3	2.2%	7	1.8%	0	.0%

Perceived levels of corruption in sectors and services x Occupation

		Unemployed/ Housewife/ Student/Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Q10A.a) How common or rare is corruption in Healthcare (policlinics, hospitals, etc.) ?	Very common	300	30.8%	39	27.6%	59	33.5%	74	33.9%	9	39.4%	3	46.3%	1	7.1%
	S/w common	290	29.7%	41	29.2%	56	31.9%	64	29.3%	7	30.2%	2	31.9%	3	28.4%
	S/w rare	213	21.8%	37	26.1%	38	21.7%	46	20.8%	4	19.3%	0	.0%	3	30.0%
	Very rare	108	11.1%	14	10.3%	17	10.0%	22	10.0%	1	4.8%	1	21.8%	1	11.2%
	(DK)	59	6.0%	10	6.9%	5	2.8%	13	6.0%	1	6.4%	0	.0%	2	23.3%
	(Refused)	6	.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.b) Education (kindergartens, schools, universities, etc.)	Very common	249	25.5%	52	37.0%	57	32.8%	75	34.4%	7	31.8%	3	61.7%	2	16.8%
	S/w common	294	30.2%	32	22.9%	56	31.9%	55	25.0%	11	49.3%	1	16.4%	2	19.2%
	S/w rare	200	20.5%	34	24.5%	45	25.9%	49	22.2%	1	2.8%	1	12.5%	3	29.5%
	Very rare	102	10.5%	13	9.6%	15	8.8%	28	13.0%	2	9.6%	0	.0%	0	.0%
	(DK)	126	12.9%	8	6.0%	1	.7%	12	5.4%	1	6.4%	1	9.5%	4	34.5%
	(Refused)	4	.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.c) State Registrar (registration of private companies, NGOs, etc.)	Very common	86	8.8%	16	11.3%	30	17.2%	26	11.7%	6	26.8%	0	.0%	2	19.8%
	S/w common	142	14.6%	19	13.5%	29	16.8%	48	21.9%	4	19.4%	2	36.9%	1	7.1%
	S/w rare	119	12.2%	18	13.1%	36	20.8%	33	15.3%	5	22.4%	1	19.4%	1	11.0%
	Very rare	97	10.0%	26	18.6%	24	13.9%	19	8.5%	2	9.6%	1	12.5%	0	.0%
	(DK)	521	53.4%	61	43.5%	55	31.3%	93	42.3%	5	21.8%	2	31.2%	6	62.0%
	(Refused)	11	1.1%	0	.0%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%

Q10A.d)Court Decisions Enforcement Office (office of the court)	Very common	190	19.5%	34	24.4%	43	24.4%	47	21.4%	6	28.4%	2	38.1%	1	10.1%
	S/w common	158	16.2%	21	15.3%	30	17.2%	37	16.9%	3	15.9%	1	20.5%	4	36.6%
	S/w rare	117	12.0%	22	15.9%	37	21.3%	34	15.5%	4	16.9%	0	.0%	0	.0%
	Very rare	48	5.0%	18	12.9%	16	9.4%	15	6.6%	3	13.5%	1	12.5%	0	.0%
	(DK)	456	46.8%	44	31.6%	47	26.7%	86	39.5%	5	25.3%	2	28.9%	5	53.2%
	(Refused)	6	.6%	0	.0%	2	1.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.e)Military (army)	Very common	162	16.6%	30	21.1%	36	20.4%	37	16.8%	9	43.2%	1	21.8%	1	9.7%
	S/w common	237	24.3%	29	20.5%	52	29.6%	58	26.6%	1	4.9%	2	42.5%	5	45.7%
	S/w rare	167	17.1%	33	23.5%	28	15.9%	48	21.8%	5	23.4%	0	.0%	1	10.1%
	Very rare	165	16.9%	27	19.1%	28	16.2%	24	11.0%	5	22.1%	2	35.8%	0	.0%
	(DK)	240	24.6%	22	15.8%	31	18.0%	51	23.2%	1	6.4%	0	.0%	4	34.5%
	(Refused)	5	.5%	0	.0%	0	.0%	1	.7%	0	.0%	0	.0%	0	.0%
Q10A.f)Electoral system/ processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)	Very common	383	39.3%	68	48.8%	90	51.7%	98	44.8%	9	40.5%	1	16.4%	4	39.2%
	S/w common	239	24.5%	21	15.0%	45	25.5%	48	21.9%	6	29.2%	2	39.9%	3	26.3%
	S/w rare	92	9.4%	20	14.3%	16	8.9%	27	12.5%	0	.0%	1	9.5%	1	11.2%
	Very rare	80	8.2%	9	6.6%	9	5.1%	22	10.3%	7	30.3%	1	21.8%	0	.0%
	(DK)	176	18.0%	21	15.2%	13	7.5%	22	9.9%	0	.0%	0	.0%	2	23.3%
	(Refused)	6	.6%	0	.0%	2	1.2%	1	.6%	0	.0%	1	12.5%	0	.0%
Q10A.g)Customs authorities	Very common	302	31.0%	44	31.5%	77	43.9%	80	36.5%	10	44.5%	3	51.7%	3	30.8%
	S/w common	182	18.7%	26	18.8%	46	26.4%	54	24.9%	4	18.8%	0	.0%	3	26.3%
	S/w rare	69	7.1%	14	9.9%	16	9.1%	20	9.2%	1	2.8%	1	12.5%	1	8.3%
	Very rare	58	6.0%	14	9.9%	6	3.5%	11	5.2%	4	16.4%	1	16.4%	0	.0%
	(DK)	356	36.5%	41	29.0%	30	17.1%	53	24.2%	4	17.4%	1	19.4%	4	34.5%
	(Refused)	6	.7%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

Q10A.h)Tax service	Very common	323	33.2%	48	34.4%	78	44.8%	84	38.4%	9	42.0%	3	61.7%	4	38.0%
	S/w common	196	20.1%	20	14.3%	48	27.3%	56	25.7%	4	18.8%	0	.0%	1	8.8%
	S/w rare	81	8.3%	18	13.0%	17	9.5%	19	8.6%	2	11.5%	1	22.0%	1	8.3%
	Very rare	52	5.3%	19	13.7%	9	5.2%	13	5.8%	4	16.4%	1	16.4%	0	.0%
	(DK)	318	32.6%	33	23.8%	23	13.2%	47	21.5%	2	11.2%	0	.0%	5	44.9%
	(Refused)	5	.6%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.i)Issuing licenses/ certificates/permits	Very common	85	8.7%	25	17.9%	30	17.3%	25	11.6%	2	9.6%	3	58.6%	1	9.7%
	S/w common	111	11.4%	17	12.4%	28	15.8%	47	21.3%	2	11.5%	0	.0%	2	21.2%
	S/w rare	119	12.2%	16	11.1%	27	15.3%	37	16.7%	5	24.7%	0	.0%	1	7.1%
	Very rare	73	7.5%	12	8.8%	19	11.2%	17	7.7%	5	21.7%	0	.0%	0	.0%
	(DK)	581	59.5%	70	49.8%	71	40.4%	93	42.6%	7	32.5%	2	41.4%	6	62.0%
	(Refused)	7	.7%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.j)Traffic police	Very common	342	35.0%	53	38.0%	88	50.2%	77	35.1%	10	46.4%	3	61.7%	3	27.8%
	S/w common	238	24.4%	33	23.5%	40	22.9%	61	27.7%	4	16.7%	0	.0%	2	18.9%
	S/w rare	118	12.1%	17	12.1%	33	18.8%	26	12.0%	4	20.7%	1	12.5%	1	8.3%
	Very rare	65	6.6%	16	11.5%	8	4.6%	10	4.3%	3	16.1%	1	25.8%	1	10.4%
	(DK)	209	21.4%	21	15.0%	6	3.5%	44	20.0%	0	.0%	0	.0%	4	34.5%
	(Refused)	5	.5%	0	.0%	0	.0%	2	.9%	0	.0%	0	.0%	0	.0%
Q10A.k)Police (excluding traffic police)	Very common	366	37.5%	51	36.3%	87	49.6%	93	42.5%	10	46.4%	2	42.3%	3	27.8%
	S/w common	242	24.8%	39	27.8%	50	28.9%	58	26.5%	5	23.1%	2	28.9%	3	29.3%
	S/w rare	119	12.2%	16	11.2%	16	8.9%	18	8.3%	2	8.1%	1	12.5%	1	8.3%
	Very rare	60	6.1%	16	11.3%	9	4.9%	8	3.7%	3	16.1%	1	16.4%	0	.0%
	(DK)	182	18.7%	19	13.3%	12	6.7%	40	18.2%	1	6.2%	0	.0%	4	34.5%
	(Refused)	6	.7%	0	.0%	2	1.0%	2	.9%	0	.0%	0	.0%	0	.0%

Q10A.l)Cadastre	Very common	175	17.9%	37	26.7%	37	21.2%	49	22.4%	6	28.2%	2	36.9%	1	9.7%
	S/w common	181	18.5%	26	18.8%	30	17.2%	46	20.9%	4	16.7%	1	21.8%	5	44.8%
	S/w rare	107	11.0%	17	12.5%	30	16.9%	30	13.9%	2	11.3%	2	41.4%	1	11.0%
	Very rare	100	10.2%	23	16.2%	25	14.1%	22	10.0%	2	11.2%	0	.0%	0	.0%
	(DK)	405	41.5%	36	25.9%	53	30.5%	72	32.8%	7	32.6%	0	.0%	4	34.5%
	(Refused)	8	.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.m)Notary services	Very common	98	10.1%	21	15.2%	14	8.1%	27	12.2%	4	17.7%	0	.0%	1	9.7%
	S/w common	151	15.5%	18	13.1%	26	15.0%	38	17.6%	3	13.9%	1	20.5%	4	36.4%
	S/w rare	168	17.3%	22	15.5%	39	22.4%	46	20.9%	3	13.3%	2	38.1%	2	19.4%
	Very rare	181	18.5%	40	28.2%	53	30.6%	41	18.8%	8	37.3%	1	22.0%	0	.0%
	(DK)	372	38.1%	39	27.9%	42	24.0%	67	30.4%	4	17.9%	1	19.4%	4	34.5%
	(Refused)	5	.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.n)Social security (pensions, welfare, etc.)	Very common	146	15.0%	21	14.7%	17	9.9%	29	13.4%	1	4.4%	0	.0%	2	18.0%
	S/w common	197	20.2%	23	16.3%	42	23.9%	49	22.3%	3	13.5%	1	20.5%	2	15.9%
	S/w rare	194	19.9%	36	26.0%	42	24.0%	54	24.7%	6	28.8%	1	16.4%	1	10.1%
	Very rare	221	22.6%	29	20.8%	47	26.7%	50	23.1%	8	35.7%	2	43.7%	2	22.2%
	(DK)	211	21.6%	31	22.2%	27	15.5%	36	16.5%	4	17.7%	1	19.4%	3	33.7%
	(Refused)	6	.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.o)Communication (phone, internet providers, etc.)	Very common	28	2.9%	12	8.3%	5	2.7%	7	3.0%	1	4.4%	0	.0%	1	9.7%
	S/w common	43	4.4%	12	8.4%	8	4.5%	19	8.6%	0	.0%	1	20.5%	0	.0%
	S/w rare	125	12.9%	21	15.2%	27	15.5%	30	13.9%	6	25.8%	0	.0%	2	17.3%
	Very rare	454	46.5%	65	46.3%	100	57.3%	101	46.2%	12	53.4%	4	70.0%	3	29.8%
	(DK)	321	32.9%	31	21.8%	35	19.9%	62	28.3%	4	16.4%	1	9.5%	4	43.3%
	(Refused)	4	.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

Q10A.p)Utilities (water, gas, electricity, etc.)	Very common	30	3.1%	8	5.7%	2	1.3%	7	3.3%	1	4.4%	0	.0%	1	9.7%
	S/w common	39	4.0%	9	6.5%	11	6.3%	23	10.3%	0	.0%	1	20.5%	0	.0%
	S/w rare	135	13.8%	26	18.5%	30	17.1%	30	13.8%	5	23.3%	1	21.8%	2	17.3%
	Very rare	515	52.8%	69	49.2%	100	57.1%	115	52.6%	16	72.3%	3	57.7%	3	29.8%
	(DK)	252	25.8%	28	20.1%	32	18.2%	44	19.9%	0	.0%	0	.0%	4	43.3%
	(Refused)	4	.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.q)Municipal services (garbage collection, issuing permits, etc.)	Very common	51	5.2%	5	3.6%	12	7.0%	13	6.0%	4	18.1%	0	.0%	1	9.7%
	S/w common	58	5.9%	11	8.0%	29	16.6%	24	11.1%	1	5.2%	2	33.0%	0	.0%
	S/w rare	80	8.2%	12	8.7%	23	12.9%	33	15.2%	3	14.8%	0	.0%	2	17.3%
	Very rare	437	44.7%	62	44.5%	78	44.7%	95	43.3%	12	55.4%	3	57.5%	3	29.8%
	(DK)	345	35.3%	49	35.2%	33	18.8%	53	24.4%	1	6.4%	1	9.5%	4	43.3%
	(Refused)	6	.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.r)Urban development (land use permits, construction, etc.)	Very common	161	16.5%	30	21.6%	54	30.7%	58	26.5%	7	30.9%	2	36.9%	1	9.7%
	S/w common	161	16.5%	17	12.4%	33	18.6%	40	18.2%	5	24.4%	1	12.5%	1	8.3%
	S/w rare	90	9.2%	12	8.6%	17	9.8%	30	13.6%	3	13.7%	1	9.5%	2	21.2%
	Very rare	154	15.8%	33	23.5%	31	17.6%	28	12.7%	2	11.1%	1	21.8%	2	18.3%
	(DK)	403	41.3%	46	33.0%	41	23.2%	63	29.0%	4	20.0%	1	19.4%	4	42.5%
	(Refused)	7	.7%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Q10A.s)Business sector	Very common	139	14.2%	30	21.4%	27	15.7%	41	18.7%	5	22.2%	1	21.8%	4	35.7%
	S/w common	162	16.6%	18	12.9%	30	17.1%	38	17.5%	4	17.8%	2	31.9%	1	11.0%
	S/w rare	90	9.3%	19	13.6%	37	21.1%	25	11.6%	2	8.5%	1	20.5%	0	.0%
	Very rare	139	14.3%	23	16.7%	31	17.9%	37	16.9%	6	27.7%	1	25.8%	0	.0%
	(DK)	436	44.6%	46	32.8%	49	28.2%	77	35.0%	5	23.7%	0	.0%	5	53.2%
	(Refused)	10	1.0%	4	2.6%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%

Q10A.t)Mass media (TV companies, newspapers, etc.)	Very common	73	7.5%	16	11.2%	17	9.5%	29	13.1%	5	24.5%	2	36.9%	0	.0%
	S/w common	150	15.4%	25	18.1%	25	14.4%	46	20.9%	2	10.2%	0	.0%	4	37.3%
	S/w rare	153	15.7%	32	23.1%	41	23.3%	41	18.9%	5	21.4%	2	31.9%	1	10.1%
	Very rare	236	24.2%	29	20.7%	50	28.5%	46	21.2%	6	26.6%	1	21.8%	1	8.3%
	(DK)	356	36.5%	38	26.8%	43	24.4%	56	25.5%	4	17.3%	1	9.5%	5	44.2%
	(Refused)	8	.8%	0	.0%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%
Q10A.u)Political parties	Very common	113	11.6%	24	16.9%	24	14.0%	38	17.5%	2	9.6%	0	.0%	1	8.3%
	S/w common	178	18.3%	29	20.5%	32	18.2%	34	15.3%	5	25.2%	1	20.5%	4	39.0%
	S/w rare	122	12.5%	21	15.1%	26	14.7%	37	16.9%	4	17.1%	0	.0%	2	18.2%
	Very rare	139	14.2%	30	21.4%	30	17.1%	30	13.8%	7	31.9%	2	31.2%	1	11.2%
	(DK)	419	42.9%	37	26.1%	63	36.0%	80	36.5%	3	16.1%	2	31.9%	2	23.3%
	(Refused)	5	.5%	0	.0%	0	.0%	0	.0%	0	.0%	1	16.4%	0	.0%
Q10A.v)NGOs	Very common	33	3.4%	7	5.3%	6	3.5%	11	4.9%	2	9.6%	0	.0%	0	.0%
	S/w common	58	5.9%	13	9.1%	16	9.2%	18	8.0%	0	.0%	0	.0%	2	19.8%
	S/w rare	104	10.6%	12	8.8%	18	10.3%	27	12.1%	3	15.0%	0	.0%	2	18.2%
	Very rare	220	22.5%	42	30.2%	43	24.5%	56	25.7%	10	45.6%	2	42.3%	2	19.5%
	(DK)	551	56.5%	64	45.3%	92	52.5%	107	48.7%	6	29.7%	2	41.4%	4	42.5%
	(Refused)	10	1.0%	2	1.3%	0	.0%	1	.6%	0	.0%	1	16.4%	0	.0%
Q10A.w)Church	Very common	27	2.7%	5	3.6%	7	4.1%	6	2.8%	3	12.9%	0	.0%	0	.0%
	S/w common	37	3.8%	2	1.6%	5	2.9%	16	7.4%	1	5.2%	1	12.5%	0	.0%
	S/w rare	44	4.5%	11	7.8%	18	10.1%	13	6.1%	0	.0%	2	42.3%	0	.0%
	Very rare	461	47.3%	68	48.6%	77	44.2%	100	45.5%	12	55.4%	1	25.8%	5	51.1%
	(DK)	374	38.4%	54	38.4%	60	34.2%	79	36.1%	6	26.5%	1	19.4%	5	48.9%
	(Refused)	33	3.4%	0	.0%	8	4.6%	5	2.1%	0	.0%	0	.0%	0	.0%

Perceived levels of corruption in sectors and services x Income

		Income ranges in AMD													
		Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Q10A.a) How common or rare is corruption in Healthcare (policlinics, hospitals, etc.) ?	Very common	35	40.2%	89	32.0%	151	32.2%	93	26.7%	78	33.4%	11	26.4%	26	29.2%
	S/w common	22	25.3%	72	25.8%	124	26.4%	124	35.9%	86	36.7%	5	13.0%	28	31.7%
	S/w rare	8	9.3%	61	22.0%	113	24.0%	82	23.6%	46	19.5%	18	44.2%	12	13.7%
	Very rare	12	14.1%	31	11.2%	57	12.1%	31	9.0%	19	8.3%	7	16.4%	8	8.6%
	(DK)	8	9.7%	22	7.8%	24	5.2%	17	4.9%	5	2.1%	0	.0%	14	15.3%
	(Refused)	1	1.3%	3	1.2%	0	.0%	0	.0%	0	.0%	0	.0%	1	1.5%
Q10A.b) Education (kindergartens, schools, universities, etc.)	Very common	16	18.6%	61	22.0%	140	29.9%	111	31.9%	90	38.5%	8	20.4%	18	20.6%
	S/w common	19	22.1%	68	24.4%	133	28.4%	128	36.9%	70	30.0%	12	28.9%	20	22.2%
	S/w rare	25	29.0%	62	22.2%	90	19.2%	64	18.6%	48	20.5%	16	37.9%	27	30.0%
	Very rare	7	8.4%	37	13.5%	60	12.8%	25	7.1%	18	7.5%	5	12.9%	9	10.4%
	(DK)	18	20.6%	48	17.2%	46	9.8%	19	5.5%	8	3.5%	0	.0%	14	15.4%
	(Refused)	1	1.3%	2	.6%	0	.0%	0	.0%	0	.0%	0	.0%	1	1.5%
Q10A.c) State Registrar (registration of private companies, NGOs, etc.)	Very common	7	8.0%	22	8.0%	42	9.0%	42	12.1%	39	16.4%	6	13.7%	8	8.6%
	S/w common	15	17.7%	25	9.0%	66	14.0%	66	19.0%	58	24.9%	3	6.9%	12	13.2%
	S/w rare	9	10.1%	27	9.8%	51	10.8%	65	18.8%	40	16.8%	11	26.3%	12	12.9%
	Very rare	6	6.7%	32	11.6%	58	12.4%	33	9.5%	24	10.1%	12	28.4%	5	5.2%
	(DK)	49	56.1%	169	60.6%	252	53.6%	137	39.5%	74	31.5%	10	24.7%	51	57.4%
	(Refused)	1	1.3%	3	.9%	1	.2%	4	1.1%	1	.3%	0	.0%	2	2.7%

Q10A.d)Court Decisions Enforcement Office (office of the court)	Very common	15	16.9%	51	18.2%	98	20.9%	88	25.4%	49	20.9%	6	15.2%	16	18.1%
	S/w common	10	10.9%	29	10.4%	65	14.0%	75	21.7%	49	20.7%	12	30.1%	14	15.7%
	S/w rare	12	13.3%	28	10.2%	57	12.2%	46	13.3%	50	21.3%	12	29.4%	9	9.7%
	Very rare	2	2.8%	14	5.2%	30	6.4%	25	7.1%	24	10.1%	2	4.3%	4	4.6%
	(DK)	48	54.8%	154	55.4%	217	46.3%	113	32.6%	63	27.0%	9	21.1%	42	47.4%
	(Refused)	1	1.3%	2	.6%	1	.2%	0	.0%	0	.0%	0	.0%	4	4.6%
Q10A.e)Military (army)	Very common	20	23.5%	42	15.1%	73	15.5%	64	18.6%	51	21.9%	10	23.3%	14	16.2%
	S/w common	13	14.6%	50	17.9%	131	27.9%	106	30.6%	60	25.7%	5	12.0%	19	21.1%
	S/w rare	12	13.2%	48	17.1%	80	17.0%	62	17.9%	59	25.1%	13	30.2%	9	9.8%
	Very rare	11	13.1%	48	17.3%	86	18.3%	53	15.3%	31	13.3%	7	17.4%	14	15.4%
	(DK)	30	34.2%	89	31.9%	99	21.0%	61	17.6%	31	13.3%	7	17.2%	32	35.9%
	(Refused)	1	1.3%	2	.6%	1	.2%	0	.0%	1	.6%	0	.0%	1	1.5%
Q10A.f)Electoral system/ processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)	Very common	32	36.5%	90	32.2%	185	39.4%	163	47.0%	131	56.0%	21	50.8%	32	36.1%
	S/w common	19	22.3%	61	21.7%	113	24.2%	91	26.2%	44	18.6%	13	30.7%	23	25.9%
	S/w rare	6	6.9%	35	12.5%	49	10.4%	39	11.2%	25	10.5%	2	5.5%	1	1.2%
	Very rare	9	10.1%	36	12.8%	39	8.4%	18	5.2%	17	7.3%	3	6.3%	6	7.1%
	(DK)	20	22.9%	55	19.9%	81	17.3%	36	10.3%	15	6.6%	1	3.3%	25	28.1%
	(Refused)	1	1.3%	2	.9%	1	.3%	0	.0%	2	1.0%	1	3.3%	1	1.5%
Q10A.g)Customs authorities	Very common	29	33.7%	73	26.1%	158	33.8%	126	36.2%	97	41.2%	16	38.0%	21	23.4%
	S/w common	8	9.3%	41	14.8%	95	20.3%	90	25.8%	58	24.6%	13	31.7%	11	12.5%
	S/w rare	6	6.4%	12	4.3%	32	6.7%	32	9.2%	25	10.7%	8	19.4%	7	8.2%
	Very rare	6	6.8%	17	6.0%	32	6.9%	23	6.6%	12	5.0%	0	.0%	5	5.3%
	(DK)	37	42.6%	133	47.8%	151	32.3%	76	21.8%	43	18.5%	5	10.9%	43	47.9%
	(Refused)	1	1.3%	3	1.0%	0	.0%	1	.3%	0	.0%	0	.0%	2	2.7%

Q10A.h)Tax service	Very common	30	34.0%	82	29.6%	167	35.7%	135	38.9%	96	40.8%	17	41.4%	23	26.0%
	S/w common	9	9.8%	42	15.1%	98	20.8%	91	26.3%	59	25.1%	12	28.5%	15	16.2%
	S/w rare	6	6.8%	19	6.7%	34	7.2%	35	10.0%	30	12.8%	8	19.1%	8	9.3%
	Very rare	7	7.5%	18	6.5%	32	6.9%	21	6.1%	16	6.7%	1	1.9%	3	3.2%
	(DK)	35	40.6%	115	41.1%	137	29.3%	65	18.7%	33	14.0%	4	9.1%	39	43.7%
	(Refused)	1	1.3%	3	1.0%	0	.0%	0	.0%	1	.5%	0	.0%	1	1.5%
Q10A.i)Issuing licenses/ certificates/permits	Very common	8	8.9%	15	5.5%	48	10.2%	44	12.6%	39	16.6%	8	20.3%	10	11.0%
	S/w common	7	8.4%	21	7.4%	50	10.6%	71	20.4%	47	19.8%	7	16.3%	6	6.2%
	S/w rare	14	16.5%	28	10.2%	56	12.0%	47	13.6%	40	16.9%	8	19.7%	10	11.1%
	Very rare	5	5.2%	25	9.0%	37	8.0%	31	8.9%	22	9.4%	3	6.9%	4	4.6%
	(DK)	52	59.7%	187	67.0%	278	59.2%	154	44.3%	87	37.2%	15	36.8%	58	64.4%
	(Refused)	1	1.3%	2	.8%	0	.0%	1	.3%	0	.0%	0	.0%	2	2.7%
Q10A.j)Traffic police	Very common	24	28.1%	89	31.9%	175	37.4%	135	38.8%	104	44.3%	18	44.2%	30	33.7%
	S/w common	18	20.6%	59	21.2%	111	23.6%	106	30.6%	56	23.7%	9	22.6%	19	21.0%
	S/w rare	8	9.6%	27	9.6%	53	11.4%	52	15.1%	44	18.8%	7	17.5%	8	9.2%
	Very rare	6	7.1%	24	8.5%	34	7.3%	23	6.6%	14	5.9%	1	1.7%	3	3.1%
	(DK)	29	33.3%	78	28.1%	95	20.3%	29	8.4%	17	7.4%	6	14.0%	28	31.4%
	(Refused)	1	1.3%	2	.8%	0	.0%	2	.5%	0	.0%	0	.0%	1	1.5%
Q10A.k)Police (excluding traffic police)	Very common	30	35.0%	90	32.3%	186	39.6%	148	42.6%	109	46.4%	19	45.6%	30	33.9%
	S/w common	13	15.1%	66	23.6%	119	25.3%	104	29.9%	66	28.0%	11	27.4%	21	23.1%
	S/w rare	12	13.2%	26	9.4%	55	11.7%	40	11.5%	29	12.5%	4	10.2%	6	6.7%
	Very rare	5	5.6%	26	9.3%	27	5.8%	19	5.6%	16	6.7%	0	.0%	3	3.4%
	(DK)	26	29.8%	69	24.6%	80	17.1%	34	9.9%	15	6.3%	7	16.8%	26	29.5%
	(Refused)	1	1.3%	2	.8%	2	.4%	2	.5%	0	.0%	0	.0%	3	3.4%

Q10A.l)Cadastre	Very common	17	19.4%	49	17.7%	86	18.3%	78	22.6%	56	23.6%	7	17.6%	15	16.4%
	S/w common	16	18.9%	33	12.0%	85	18.1%	76	21.9%	56	23.9%	12	28.9%	13	14.8%
	S/w rare	2	2.6%	24	8.8%	55	11.6%	46	13.2%	44	18.9%	5	11.4%	14	15.8%
	Very rare	5	6.1%	31	11.2%	58	12.4%	40	11.5%	22	9.4%	11	26.7%	5	5.0%
	(DK)	44	50.8%	137	49.0%	186	39.6%	107	30.9%	57	24.1%	6	15.5%	41	45.3%
	(Refused)	2	2.2%	4	1.3%	0	.0%	0	.0%	0	.0%	0	.0%	2	2.7%
Q10A.m)Notary services	Very common	13	15.3%	34	12.3%	55	11.7%	31	8.9%	22	9.5%	5	11.1%	5	5.6%
	S/w common	12	14.1%	34	12.3%	78	16.7%	68	19.5%	38	16.1%	5	10.9%	8	8.6%
	S/w rare	18	20.6%	31	11.2%	71	15.1%	78	22.4%	60	25.4%	7	16.5%	18	20.2%
	Very rare	7	7.9%	51	18.2%	88	18.8%	73	21.1%	71	30.4%	17	41.7%	17	18.6%
	(DK)	36	40.8%	125	45.0%	177	37.7%	97	28.1%	44	18.6%	8	19.8%	41	45.5%
	(Refused)	1	1.3%	3	1.1%	0	.0%	0	.0%	0	.0%	0	.0%	1	1.5%
Q10A.n)Social security (pensions, welfare, etc.)	Very common	20	22.9%	40	14.4%	68	14.4%	42	12.2%	24	10.3%	6	14.7%	16	17.9%
	S/w common	13	14.7%	51	18.1%	101	21.5%	83	23.9%	50	21.3%	9	21.2%	11	12.0%
	S/w rare	12	14.3%	57	20.5%	92	19.7%	82	23.6%	67	28.4%	9	22.4%	15	16.8%
	Very rare	15	17.4%	57	20.5%	128	27.2%	75	21.6%	56	23.7%	11	27.4%	17	19.4%
	(DK)	26	29.3%	70	25.3%	80	17.1%	65	18.7%	38	16.3%	6	14.3%	29	32.3%
	(Refused)	1	1.3%	3	1.1%	1	.1%	0	.0%	0	.0%	0	.0%	1	1.5%
Q10A.o)Communication (phone, internet providers, etc.)	Very common	4	4.7%	11	4.0%	10	2.2%	9	2.7%	13	5.7%	2	4.0%	3	3.6%
	S/w common	3	3.8%	7	2.5%	26	5.6%	27	7.8%	18	7.7%	1	1.7%	0	.0%
	S/w rare	10	11.2%	23	8.2%	59	12.5%	52	14.9%	47	20.2%	8	18.8%	14	15.3%
	Very rare	26	30.3%	125	44.9%	246	52.4%	166	47.9%	114	48.5%	26	61.6%	36	39.8%
	(DK)	42	48.6%	111	39.7%	128	27.2%	93	26.7%	42	18.0%	6	13.9%	36	39.8%
	(Refused)	1	1.3%	2	.6%	0	.0%	0	.0%	0	.0%	0	.0%	1	1.5%

Q10A.p)Utilities (water, gas, electricity, etc.)	Very common	2	2.8%	13	4.8%	9	1.8%	7	2.0%	13	5.6%	2	5.6%	3	3.0%
	S/w common	6	6.6%	5	2.0%	23	4.8%	30	8.6%	14	5.9%	2	4.7%	4	4.4%
	S/w rare	10	11.1%	27	9.6%	66	14.0%	59	17.0%	42	17.9%	7	17.4%	18	20.4%
	Very rare	30	35.0%	139	49.8%	276	58.9%	188	54.1%	132	56.0%	25	60.1%	32	35.9%
	(DK)	38	43.2%	93	33.3%	96	20.5%	63	18.3%	34	14.6%	5	12.2%	31	34.8%
	(Refused)	1	1.3%	2	.6%	0	.0%	0	.0%	0	.0%	0	.0%	1	1.5%
Q10A.q)Municipal services (garbage collection, issuing permits, etc.)	Very common	6	6.4%	7	2.5%	16	3.4%	17	5.0%	29	12.5%	4	9.7%	7	7.5%
	S/w common	3	3.1%	10	3.8%	21	4.5%	37	10.5%	37	16.0%	6	14.1%	11	12.5%
	S/w rare	3	4.0%	22	7.7%	40	8.6%	41	12.0%	36	15.3%	5	11.2%	5	5.9%
	Very rare	31	35.8%	118	42.4%	241	51.3%	164	47.3%	88	37.6%	20	49.4%	27	30.5%
	(DK)	43	49.4%	120	43.0%	150	32.0%	87	25.2%	44	18.6%	6	15.5%	37	40.9%
	(Refused)	1	1.3%	2	.6%	1	.2%	0	.0%	0	.0%	0	.0%	2	2.7%
Q10A.r)Urban development (land use permits, construction, etc.)	Very common	10	11.5%	36	12.9%	68	14.5%	91	26.3%	78	33.2%	11	27.5%	18	19.9%
	S/w common	10	11.4%	27	9.6%	74	15.8%	74	21.3%	46	19.7%	8	20.4%	18	20.2%
	S/w rare	4	5.0%	25	8.9%	46	9.8%	28	8.2%	41	17.6%	7	15.8%	4	4.3%
	Very rare	13	15.0%	52	18.6%	101	21.5%	50	14.4%	20	8.7%	6	15.3%	8	9.2%
	(DK)	48	55.7%	137	49.1%	178	38.1%	103	29.6%	49	20.9%	9	21.0%	39	43.7%
	(Refused)	1	1.3%	3	1.0%	1	.3%	1	.2%	0	.0%	0	.0%	2	2.7%
Q10A.s)Business sector	Very common	9	10.8%	37	13.4%	64	13.7%	68	19.7%	54	22.8%	7	17.2%	7	7.7%
	S/w common	13	14.6%	34	12.2%	80	17.1%	67	19.5%	38	16.1%	11	27.6%	12	13.2%
	S/w rare	6	7.0%	20	7.2%	58	12.4%	44	12.6%	30	12.9%	8	18.4%	9	10.0%
	Very rare	9	10.2%	41	14.7%	71	15.2%	50	14.4%	49	20.7%	7	18.1%	11	12.2%
	(DK)	49	56.0%	143	51.5%	193	41.2%	114	32.7%	63	26.7%	8	18.8%	48	54.2%
	(Refused)	1	1.3%	3	1.0%	2	.4%	4	1.1%	2	.8%	0	.0%	2	2.7%

Q10A.t)Mass media (TV companies, newspapers, etc.)	Very common	3	2.9%	22	8.1%	33	7.0%	37	10.7%	34	14.6%	6	15.0%	6	6.6%
	S/w common	12	13.6%	36	12.9%	66	14.2%	74	21.2%	47	20.0%	8	19.9%	10	10.7%
	S/w rare	9	10.5%	37	13.4%	85	18.2%	63	18.1%	55	23.4%	13	30.5%	13	14.2%
	Very rare	21	24.7%	67	24.2%	127	27.0%	72	20.7%	56	23.9%	7	16.9%	19	20.8%
	(DK)	40	45.8%	114	40.8%	156	33.2%	102	29.3%	42	17.8%	7	17.7%	41	46.2%
	(Refused)	2	2.5%	2	.6%	2	.5%	0	.0%	1	.3%	0	.0%	1	1.5%
Q10A.u)Political parties	Very common	9	10.3%	27	9.5%	50	10.6%	48	13.8%	50	21.2%	8	19.9%	12	12.9%
	S/w common	13	14.8%	43	15.5%	91	19.5%	83	23.9%	35	14.9%	6	13.6%	12	13.6%
	S/w rare	11	12.1%	37	13.2%	61	13.1%	53	15.3%	36	15.5%	7	16.5%	6	7.1%
	Very rare	7	8.6%	44	16.0%	76	16.2%	40	11.5%	51	21.9%	6	13.8%	14	15.6%
	(DK)	46	52.4%	126	45.2%	191	40.7%	122	35.3%	62	26.5%	15	36.2%	44	49.2%
	(Refused)	2	1.9%	2	.6%	0	.0%	1	.3%	0	.0%	0	.0%	1	1.5%
Q10A.v)NGOs	Very common	3	3.0%	10	3.5%	17	3.6%	12	3.5%	11	4.6%	5	11.5%	3	3.6%
	S/w common	3	3.2%	12	4.2%	21	4.4%	35	10.2%	26	10.9%	3	7.0%	7	8.3%
	S/w rare	5	5.5%	19	6.7%	45	9.5%	52	15.0%	32	13.4%	8	19.7%	6	6.8%
	Very rare	20	23.1%	71	25.5%	117	24.9%	76	22.0%	64	27.4%	10	24.6%	17	19.0%
	(DK)	55	63.3%	166	59.5%	267	56.8%	169	48.6%	101	42.9%	15	35.8%	54	60.7%
	(Refused)	2	1.9%	2	.6%	4	.9%	3	.8%	2	.9%	1	1.5%	1	1.5%
Q10A.w)Church	Very common	4	4.1%	9	3.1%	10	2.1%	8	2.2%	12	5.2%	2	3.8%	4	5.0%
	S/w common	5	5.2%	3	1.0%	15	3.3%	12	3.5%	22	9.5%	2	6.0%	3	2.8%
	S/w rare	2	2.8%	13	4.5%	21	4.6%	28	8.0%	14	5.9%	4	9.4%	6	6.7%
	Very rare	24	27.4%	133	47.7%	239	50.9%	171	49.3%	101	43.2%	24	57.9%	33	37.2%
	(DK)	50	57.2%	114	40.8%	172	36.7%	123	35.6%	70	30.0%	9	21.4%	41	45.6%
	(Refused)	3	3.3%	8	2.9%	12	2.6%	5	1.5%	14	6.2%	1	1.5%	2	2.7%

Perceived levels of corruption in sectors and services
x Marz

		Marz																					
		Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Q10A.a) How common or rare is corruption in Healthcare (policlinics, hospitals, etc.) ?	Very common	13	19.9%	41	35.1%	45	36.3%	31	31.7%	44	30.9%	34	21.8%	47	34.7%	45	61.5%	8	26.4%	30	45.2%	145	26.9%
	S/w common	22	34.0%	37	31.5%	27	21.9%	20	20.4%	28	19.7%	31	19.9%	23	16.6%	14	19.4%	10	35.3%	25	38.5%	224	41.6%
	S/w rare	16	24.9%	21	17.7%	33	26.9%	13	12.8%	39	27.0%	36	23.3%	37	26.9%	7	9.3%	10	35.7%	9	14.1%	119	22.2%
	Very rare	9	13.4%	15	13.2%	14	11.6%	17	17.4%	21	14.5%	35	22.1%	13	9.2%	3	4.1%	0	.0%	1	1.4%	38	7.0%
	(DK)	5	7.8%	3	2.6%	4	3.4%	18	17.8%	11	7.8%	19	11.9%	16	11.8%	4	5.6%	1	2.6%	1	.9%	9	1.7%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	1.0%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.b) Education (kindergartens, schools, universities, etc.)	Very common	21	32.1%	36	30.7%	31	24.8%	18	18.3%	46	32.2%	31	19.8%	31	22.6%	36	49.2%	6	21.2%	15	23.1%	175	32.5%
	S/w common	13	19.1%	27	23.3%	33	26.5%	18	18.6%	32	22.1%	46	29.2%	19	13.6%	16	21.8%	21	71.9%	36	54.3%	191	35.5%
	S/w rare	12	18.0%	33	28.1%	32	26.2%	15	14.9%	28	19.3%	28	18.0%	50	36.6%	11	14.9%	1	4.4%	12	17.6%	111	20.6%
	Very rare	14	21.8%	12	10.1%	17	14.0%	20	19.7%	25	17.5%	23	15.0%	14	10.1%	3	4.5%	0	.0%	3	4.0%	30	5.6%
	(DK)	6	9.0%	9	7.9%	10	8.5%	28	28.5%	13	8.9%	28	18.0%	22	16.3%	7	9.5%	1	2.6%	1	.9%	28	5.2%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.c) State Registrar (registration of private companies, NGOs, etc.)	Very common	5	7.1%	15	12.7%	13	10.4%	11	11.3%	12	8.7%	7	4.7%	12	9.1%	2	2.9%	0	.0%	4	6.1%	84	15.6%
	S/w common	5	7.0%	13	10.7%	16	13.0%	9	9.4%	20	14.2%	7	4.5%	8	5.8%	0	.6%	0	.0%	19	28.6%	148	27.6%
	S/w rare	12	17.8%	11	9.3%	11	8.7%	5	5.3%	14	9.7%	19	12.2%	7	4.9%	2	2.2%	4	12.5%	13	19.1%	118	21.9%
	Very rare	12	18.6%	18	15.3%	20	15.8%	5	5.0%	29	20.5%	23	14.5%	11	8.0%	2	3.2%	1	1.8%	4	6.3%	44	8.3%
	(DK)	33	49.6%	61	52.0%	63	50.7%	68	69.0%	67	46.9%	99	63.4%	95	70.1%	66	91.1%	25	85.7%	26	39.9%	138	25.6%
	(Refused)	0	.0%	0	.0%	2	1.4%	0	.0%	0	.0%	1	.7%	3	2.0%	0	.0%	0	.0%	0	.0%	6	1.1%
Q10A.d)Court Decisions Enforcement Office (office of the court)	Very common	21	31.4%	22	18.6%	29	23.7%	12	12.5%	38	26.6%	8	5.4%	20	14.5%	11	15.6%	3	8.7%	1	1.4%	158	29.3%
	S/w common	5	8.0%	18	15.2%	17	13.5%	8	7.8%	30	20.9%	21	13.5%	7	5.4%	2	2.8%	5	18.5%	8	11.4%	134	24.8%
	S/w rare	11	16.0%	19	16.0%	15	12.0%	10	10.1%	11	7.9%	17	11.1%	3	2.4%	6	8.1%	5	18.3%	15	22.2%	102	19.0%
	Very rare	6	9.7%	10	8.6%	13	10.9%	4	4.2%	14	9.8%	14	8.8%	3	2.2%	1	1.6%	0	.0%	8	12.4%	27	5.0%
	(DK)	23	34.8%	49	41.6%	46	37.2%	65	65.4%	50	34.9%	95	61.2%	101	74.6%	52	71.8%	16	54.6%	35	52.7%	114	21.2%
	(Refused)	0	.0%	0	.0%	3	2.8%	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%

Q10A.e)Military (army)	Very common	10	15.3%	17	14.6%	21	16.7%	23	23.0%	30	21.0%	6	4.0%	22	16.0%	3	4.5%	1	3.0%	15	22.1%	128	23.8%
	S/w common	10	15.4%	27	23.2%	15	12.3%	14	14.6%	29	20.4%	39	25.0%	21	15.8%	6	8.3%	19	65.3%	31	47.0%	171	31.7%
	S/w rare	13	19.7%	28	23.7%	32	25.5%	10	9.6%	23	16.2%	24	15.5%	19	14.3%	8	11.5%	1	4.4%	11	17.1%	112	20.8%
	Very rare	20	29.8%	25	21.5%	35	28.1%	18	18.2%	35	24.7%	23	14.8%	29	21.6%	8	11.0%	3	9.5%	8	12.1%	47	8.7%
	(DK)	13	19.8%	20	16.9%	21	17.3%	34	34.5%	25	17.7%	62	39.6%	42	30.7%	47	64.7%	5	17.9%	1	1.7%	78	14.5%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.9%	2	1.6%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.f)Electoral system/ processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)	Very common	26	39.0%	53	44.9%	52	41.9%	32	32.5%	61	42.8%	25	16.0%	72	52.9%	14	19.0%	5	16.4%	14	20.7%	301	56.0%
	S/w common	10	15.4%	27	22.8%	26	20.8%	18	18.7%	27	18.8%	34	22.0%	25	18.4%	18	25.1%	19	64.2%	30	45.2%	130	24.1%
	S/w rare	9	12.9%	15	13.0%	22	17.4%	6	5.7%	15	10.7%	25	16.3%	8	6.1%	8	10.9%	2	7.4%	10	15.7%	36	6.7%
	Very rare	11	16.7%	12	10.2%	16	13.2%	7	7.5%	17	11.7%	30	19.0%	4	2.7%	1	1.5%	0	.0%	5	7.9%	25	4.6%
	(DK)	11	15.9%	9	8.0%	8	6.2%	35	35.6%	23	16.0%	40	25.9%	26	19.1%	32	43.5%	4	12.1%	7	10.4%	40	7.4%
	(Refused)	0	.0%	1	1.0%	1	.6%	0	.0%	0	.0%	1	.9%	1	.8%	0	.0%	0	.0%	0	.0%	6	1.1%
Q10A.g)Customs authorities	Very common	18	27.2%	27	23.6%	22	18.1%	12	11.6%	40	27.7%	40	25.7%	45	33.2%	10	13.0%	2	6.1%	38	58.0%	265	49.3%
	S/w common	8	11.5%	21	17.7%	21	17.0%	14	14.2%	25	17.5%	26	16.9%	10	7.7%	14	19.8%	14	49.3%	20	30.8%	142	26.4%
	S/w rare	4	5.4%	13	10.9%	12	9.6%	3	2.9%	9	6.4%	10	6.6%	5	3.8%	9	12.4%	2	6.5%	4	5.6%	51	9.5%
	Very rare	7	10.0%	9	7.8%	15	12.1%	4	4.5%	21	14.8%	17	11.0%	3	2.4%	2	2.9%	0	.0%	1	1.4%	15	2.7%
	(DK)	30	46.0%	45	39.0%	53	42.5%	66	66.7%	48	33.6%	61	39.2%	71	52.1%	38	51.8%	11	38.1%	3	4.2%	62	11.5%
	(Refused)	0	.0%	1	1.0%	1	.8%	0	.0%	0	.0%	1	.7%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.h)Tax service	Very common	21	31.4%	28	24.0%	26	21.4%	17	16.7%	44	31.1%	44	28.1%	43	31.3%	16	22.4%	2	6.1%	38	58.1%	271	50.4%
	S/w common	7	11.3%	22	19.3%	22	17.6%	12	12.2%	30	21.2%	30	19.4%	12	9.0%	15	20.6%	15	51.9%	22	33.4%	136	25.3%
	S/w rare	3	5.3%	16	13.7%	14	11.5%	5	4.6%	13	9.1%	13	8.5%	7	5.3%	6	7.7%	4	13.4%	2	3.0%	56	10.4%
	Very rare	9	13.4%	11	9.5%	14	11.3%	6	6.4%	20	13.9%	17	10.9%	3	1.9%	1	1.6%	0	.0%	1	1.4%	16	2.9%
	(DK)	25	38.6%	37	31.4%	47	38.2%	59	60.0%	35	24.7%	52	33.1%	70	51.6%	35	47.7%	8	28.6%	3	4.2%	56	10.4%
	(Refused)	0	.0%	2	2.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%

Q10A.i)Issuing licenses/ certificates/permits	Very common	11	15.9%	6	5.4%	8	6.7%	9	9.0%	24	16.9%	9	6.1%	16	12.0%	1	1.9%	0	.0%	1	1.2%	85	15.9%
	S/w common	8	11.4%	19	16.0%	12	10.0%	15	14.9%	19	13.4%	8	5.1%	8	5.6%	1	1.5%	5	18.7%	7	10.5%	106	19.7%
	S/w rare	7	10.5%	20	17.0%	14	11.4%	6	6.0%	10	7.0%	11	7.1%	3	2.4%	2	2.9%	0	.0%	23	34.5%	108	20.0%
	Very rare	11	17.1%	9	7.6%	15	11.7%	2	2.5%	18	12.4%	12	7.4%	4	2.6%	2	2.8%	0	.0%	2	3.5%	52	9.7%
	(DK)	30	45.1%	63	53.9%	74	59.4%	67	67.6%	72	50.3%	115	74.0%	104	76.5%	66	90.8%	24	81.3%	33	50.3%	183	33.9%
	(Refused)	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.3%	1	.8%	0	.0%	0	.0%	0	.0%	4	.8%
Q10A.j)Traffic police	Very common	23	34.8%	39	33.7%	46	37.3%	16	16.3%	32	22.4%	33	21.4%	36	26.1%	45	61.5%	7	22.6%	35	53.6%	263	48.9%
	S/w common	16	23.5%	21	17.7%	24	19.5%	16	15.8%	40	27.8%	34	21.8%	21	15.2%	14	19.4%	22	75.6%	20	30.6%	150	27.9%
	S/w rare	8	11.7%	23	19.5%	12	9.7%	11	11.2%	26	18.3%	23	14.7%	19	14.0%	0	.6%	0	.0%	3	3.8%	76	14.1%
	Very rare	10	15.3%	12	10.6%	13	10.3%	12	11.9%	19	13.1%	15	9.9%	11	8.4%	0	.0%	0	.0%	1	1.4%	11	2.0%
	(DK)	10	14.7%	22	18.5%	29	23.2%	44	44.9%	26	18.4%	48	30.7%	48	35.4%	13	18.4%	1	1.8%	7	10.7%	35	6.5%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	1.5%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.k)Police (excluding traffic police)	Very common	27	41.3%	40	33.8%	51	41.4%	25	25.6%	39	27.2%	31	19.6%	39	29.0%	45	61.8%	4	15.3%	39	58.5%	271	50.4%
	S/w common	16	23.5%	24	20.4%	21	16.9%	18	18.1%	37	26.2%	45	29.1%	21	15.7%	17	23.3%	22	77.0%	17	25.9%	160	29.8%
	S/w rare	6	8.8%	15	12.6%	15	12.1%	8	7.6%	25	17.6%	23	14.8%	16	12.1%	2	2.2%	1	2.6%	8	12.0%	54	10.0%
	Very rare	11	16.0%	16	13.7%	12	10.0%	9	9.5%	16	11.2%	10	6.1%	11	8.1%	0	.6%	0	.0%	1	1.4%	10	1.9%
	(DK)	7	10.3%	23	19.5%	21	16.8%	39	39.2%	26	17.8%	45	28.9%	46	34.2%	9	12.0%	1	5.1%	1	2.2%	39	7.3%
	(Refused)	0	.0%	0	.0%	3	2.7%	0	.0%	0	.0%	2	1.5%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.l)Cadastre	Very common	11	16.1%	26	22.5%	27	22.1%	9	9.2%	15	10.4%	13	8.2%	30	22.4%	2	2.1%	1	1.8%	32	48.9%	142	26.4%
	S/w common	6	8.6%	12	10.6%	16	12.8%	13	12.7%	26	17.9%	24	15.6%	13	9.9%	2	2.9%	1	2.6%	24	36.2%	155	28.9%
	S/w rare	10	15.6%	22	18.4%	15	11.8%	2	1.8%	16	11.0%	18	11.2%	5	3.8%	1	.8%	1	4.3%	2	3.2%	100	18.5%
	Very rare	17	26.3%	21	18.2%	16	13.1%	13	13.6%	25	17.5%	15	9.7%	9	6.5%	6	8.1%	3	11.7%	4	6.3%	41	7.6%
	(DK)	22	33.4%	35	30.3%	48	38.8%	62	62.7%	62	43.3%	86	54.9%	75	55.4%	63	86.2%	23	79.6%	4	5.5%	97	18.0%
	(Refused)	0	.0%	0	.0%	2	1.4%	0	.0%	0	.0%	0	.3%	3	2.0%	0	.0%	0	.0%	0	.0%	3	.6%

Q10A.m)Notary services	Very common	7	10.4%	16	13.7%	19	15.5%	14	14.4%	18	12.8%	9	6.1%	20	14.8%	5	7.5%	0	.0%	21	32.1%	34	6.4%
	S/w common	3	5.2%	16	13.3%	14	11.4%	19	18.7%	22	15.7%	21	13.2%	16	12.1%	5	6.7%	1	5.1%	26	39.6%	98	18.3%
	S/w rare	10	15.9%	17	14.9%	21	17.3%	8	8.1%	21	14.3%	19	12.4%	9	6.6%	5	6.9%	3	11.7%	12	18.4%	155	28.9%
	Very rare	21	31.6%	27	23.1%	22	17.6%	10	10.2%	36	25.1%	32	20.7%	13	9.9%	2	3.2%	1	4.3%	1	2.2%	158	29.3%
	(DK)	24	37.0%	41	34.9%	47	37.6%	48	48.5%	46	32.0%	74	47.3%	76	55.7%	55	75.8%	23	78.8%	5	7.7%	89	16.6%
	(Refused)	0	.0%	0	.0%	1	.6%	0	.0%	0	.0%	0	.3%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.n)Social security (pensions, welfare, etc.)	Very common	12	18.0%	14	12.2%	21	16.7%	17	16.7%	18	12.9%	10	6.4%	40	29.2%	8	10.9%	2	6.6%	1	2.2%	73	13.6%
	S/w common	8	11.7%	24	20.6%	20	15.7%	20	19.7%	23	16.3%	24	15.5%	34	25.1%	12	16.5%	23	79.2%	11	17.1%	118	21.9%
	S/w rare	9	14.0%	28	24.1%	27	21.6%	5	5.2%	22	15.3%	35	22.4%	23	16.8%	7	9.1%	3	11.7%	27	40.5%	149	27.7%
	Very rare	25	38.0%	21	17.7%	27	21.9%	17	17.6%	58	40.8%	41	26.2%	15	11.3%	3	4.5%	0	.0%	22	33.2%	129	24.0%
	(DK)	12	18.1%	29	24.9%	28	23.0%	40	40.7%	21	14.7%	46	29.5%	23	16.8%	43	59.1%	1	2.6%	5	7.0%	66	12.2%
	(Refused)	0	.0%	1	.5%	1	1.2%	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.o)Communication (phone, internet providers, etc.)	Very common	4	6.7%	3	2.6%	6	5.0%	5	4.9%	3	2.4%	4	2.5%	1	.9%	0	.6%	0	.0%	3	4.7%	23	4.2%
	S/w common	3	5.2%	3	2.7%	2	1.5%	3	3.1%	1	.8%	8	5.2%	4	2.8%	2	3.0%	0	.0%	2	3.7%	53	9.9%
	S/w rare	4	6.2%	18	15.7%	26	20.7%	2	2.5%	4	2.7%	13	8.0%	8	6.0%	1	.8%	0	.0%	14	21.0%	122	22.7%
	Very rare	42	63.2%	53	45.2%	62	50.3%	28	28.0%	120	84.0%	51	33.0%	60	44.2%	8	11.3%	10	34.0%	46	69.7%	258	47.9%
	(DK)	12	18.7%	39	33.7%	28	22.5%	61	61.5%	14	10.1%	80	51.2%	62	45.2%	61	84.2%	19	66.0%	1	.9%	79	14.8%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.p)Utilities (water, gas, electricity, etc.)	Very common	3	5.0%	4	3.3%	9	7.4%	4	3.9%	3	2.0%	3	1.7%	3	2.0%	1	1.3%	0	.0%	0	.0%	20	3.7%
	S/w common	3	4.6%	4	3.7%	4	2.9%	5	4.7%	2	1.4%	9	5.5%	2	1.3%	0	.0%	1	2.6%	0	.0%	55	10.2%
	S/w rare	6	9.4%	21	18.0%	25	19.8%	2	1.8%	7	4.9%	13	8.3%	8	5.5%	2	2.9%	1	4.3%	14	20.6%	131	24.3%
	Very rare	47	72.0%	56	47.8%	65	52.7%	31	31.5%	126	87.8%	61	39.1%	84	62.1%	12	16.2%	19	64.8%	52	78.5%	268	49.8%
	(DK)	6	9.1%	32	27.1%	21	17.2%	57	58.0%	6	4.0%	71	45.5%	38	28.2%	58	79.6%	8	28.3%	1	.9%	61	11.4%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%

Q10A.q)Municipal services (garbage collection, issuing permits, etc.)	Very common	2	2.7%	4	3.5%	8	6.5%	5	5.5%	2	1.3%	2	1.0%	2	1.1%	4	5.1%	0	.0%	0	.0%	58	10.8%
	S/w common	1	1.1%	4	3.2%	1	.6%	3	3.1%	3	1.8%	2	1.4%	1	1.1%	1	.8%	1	4.3%	0	.0%	109	20.3%
	S/w rare	2	2.8%	15	13.1%	9	7.6%	1	.9%	2	1.3%	8	5.2%	2	1.6%	0	.6%	0	.0%	8	11.7%	105	19.5%
	Very rare	44	66.2%	38	32.6%	59	47.4%	27	27.2%	109	76.3%	53	34.0%	92	67.8%	10	14.3%	18	62.2%	42	64.2%	197	36.7%
	(DK)	18	27.2%	56	47.6%	45	36.3%	63	63.3%	28	19.3%	91	58.4%	38	27.6%	58	79.1%	10	33.4%	16	24.1%	66	12.2%
	(Refused)	0	.0%	0	.0%	2	1.6%	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.r)Urban development (land use permits, construction, etc.)	Very common	14	21.4%	13	10.9%	12	10.1%	7	6.9%	34	23.7%	6	3.8%	27	19.8%	6	8.3%	5	17.9%	5	7.7%	183	34.0%
	S/w common	12	18.2%	19	16.5%	5	4.2%	13	13.4%	21	14.7%	17	10.6%	17	12.7%	1	2.1%	2	6.9%	26	39.9%	123	22.9%
	S/w rare	3	5.0%	9	8.1%	17	13.8%	4	4.0%	6	4.3%	17	11.1%	2	1.7%	0	.0%	0	.0%	16	24.0%	79	14.8%
	Very rare	19	28.2%	27	23.1%	29	23.4%	13	13.5%	32	22.1%	21	13.2%	15	10.7%	10	13.4%	12	42.5%	7	10.1%	67	12.5%
	(DK)	18	27.1%	47	39.9%	58	47.1%	62	62.2%	50	35.2%	95	60.9%	74	54.2%	56	76.3%	9	32.7%	12	18.2%	82	15.3%
	(Refused)	0	.0%	2	1.5%	2	1.4%	0	.0%	0	.0%	1	.3%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.s)Business sector	Very common	14	21.4%	28	24.2%	28	22.8%	15	14.8%	29	20.4%	5	3.2%	11	7.9%	3	3.7%	0	.0%	14	20.7%	100	18.6%
	S/w common	7	11.2%	16	13.7%	9	7.5%	12	11.8%	29	20.5%	17	10.8%	13	9.4%	0	.6%	6	19.7%	37	56.3%	109	20.2%
	S/w rare	4	5.8%	11	9.8%	15	12.3%	2	2.0%	8	5.7%	12	7.6%	5	4.0%	4	5.6%	10	35.7%	5	8.1%	97	18.0%
	Very rare	20	30.1%	10	8.3%	15	12.1%	15	15.3%	32	22.7%	24	15.2%	8	6.2%	7	10.2%	4	12.2%	5	8.1%	98	18.2%
	(DK)	21	31.5%	49	41.5%	53	42.5%	56	56.2%	43	29.9%	99	63.2%	97	71.1%	58	79.9%	9	32.5%	4	6.8%	130	24.2%
	(Refused)	0	.0%	3	2.5%	4	2.9%	0	.0%	1	.9%	0	.0%	2	1.4%	0	.0%	0	.0%	0	.0%	4	.8%
Q10A.t)Mass media (TV companies, newspapers, etc.)	Very common	10	15.6%	7	6.2%	12	9.3%	10	10.0%	9	6.6%	3	1.7%	8	5.5%	5	7.3%	0	.0%	3	4.0%	75	13.9%
	S/w common	15	23.0%	26	22.3%	16	13.3%	14	13.9%	24	17.1%	15	9.8%	15	11.0%	6	7.7%	1	1.8%	16	23.6%	105	19.5%
	S/w rare	7	10.7%	26	22.1%	23	18.4%	6	6.5%	19	13.2%	10	6.2%	22	16.0%	13	18.1%	1	3.5%	26	39.5%	122	22.7%
	Very rare	14	21.8%	22	19.0%	31	25.4%	14	14.5%	49	34.3%	40	25.8%	34	25.3%	12	16.8%	4	14.9%	14	21.2%	132	24.6%
	(DK)	19	29.0%	35	30.3%	42	33.6%	55	55.2%	40	28.0%	88	56.5%	54	39.8%	37	50.2%	23	79.8%	8	11.7%	100	18.6%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	1	.9%	0	.0%	3	2.3%	0	.0%	0	.0%	0	.0%	4	.7%

Q10A.u)Political parties	Very common	7	10.6%	25	21.1%	20	16.3%	14	14.0%	11	8.0%	2	1.5%	22	16.0%	7	9.3%	0	.0%	12	18.9%	82	15.2%
	S/w common	13	19.4%	23	19.6%	20	15.8%	19	19.6%	25	17.8%	15	9.3%	18	13.2%	8	10.9%	1	1.8%	34	51.9%	108	20.0%
	S/w rare	7	10.0%	19	16.1%	20	16.2%	7	7.0%	23	15.8%	17	10.8%	5	3.9%	9	12.3%	1	1.8%	11	16.1%	94	17.5%
	Very rare	17	25.7%	8	6.8%	17	13.5%	3	3.4%	30	21.2%	36	22.9%	14	10.5%	8	11.4%	2	6.1%	5	7.1%	99	18.3%
	(DK)	23	34.3%	43	36.4%	47	38.3%	55	56.0%	52	36.6%	86	55.1%	75	55.5%	41	56.2%	26	90.4%	4	6.0%	153	28.4%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	1	.6%	0	.3%	1	.8%	0	.0%	0	.0%	0	.0%	3	.6%
Q10A.v)NGOs	Very common	2	2.8%	3	2.7%	13	10.2%	4	3.8%	4	3.1%	2	1.3%	4	2.6%	4	6.0%	0	.0%	0	.0%	24	4.5%
	S/w common	7	11.3%	17	14.6%	6	4.6%	5	4.9%	7	4.6%	6	3.5%	2	1.7%	1	1.9%	1	1.8%	0	.0%	55	10.1%
	S/w rare	5	7.4%	12	10.1%	14	11.5%	5	5.3%	12	8.3%	4	2.8%	2	1.6%	5	6.5%	0	.0%	3	4.2%	104	19.3%
	Very rare	20	30.1%	24	20.8%	28	22.5%	14	14.6%	52	36.2%	33	20.9%	27	19.5%	8	11.3%	0	.0%	36	54.6%	134	24.9%
	(DK)	32	48.4%	61	51.8%	60	48.4%	71	71.4%	66	46.3%	110	70.4%	100	73.8%	54	74.3%	28	98.2%	27	41.2%	216	40.2%
	(Refused)	0	.0%	0	.0%	3	2.8%	0	.0%	2	1.5%	2	1.0%	1	.8%	0	.0%	0	.0%	0	.0%	6	1.1%
Q10A.w)Church	Very common	1	1.5%	4	3.1%	2	1.7%	2	1.5%	3	1.9%	2	1.0%	3	2.0%	0	.6%	0	.0%	0	.0%	32	6.0%
	S/w common	2	2.4%	2	1.6%	0	.0%	1	1.1%	3	2.3%	3	2.2%	1	.6%	0	.0%	0	.0%	0	.0%	50	9.3%
	S/w rare	7	11.3%	7	5.7%	3	2.2%	0	.0%	5	3.8%	3	2.0%	6	4.1%	0	.0%	0	.0%	0	.0%	57	10.6%
	Very rare	43	64.5%	65	55.1%	60	48.1%	34	34.2%	109	76.3%	50	32.0%	69	50.4%	6	8.0%	0	.0%	46	69.7%	245	45.5%
	(DK)	13	20.3%	39	33.4%	48	38.9%	63	63.2%	22	15.7%	97	62.2%	57	42.0%	67	91.4%	29	100.0%	20	30.3%	123	22.9%
	(Refused)	0	.0%	1	1.1%	11	9.1%	0	.0%	0	.0%	1	.7%	1	.8%	0	.0%	0	.0%	0	.0%	31	5.8%

Perceived levels of corruption in sectors and services x Settlement

		Yerevan		Other Urban		Rural	
		Count	Column N %	Count	Column N %	Count	Column N %
Q10A.a) How common or rare is corruption in Healthcare (policlinics, hospitals, etc.) ?	Very common	145	26.9%	167	33.1%	171	34.0%
	S/w common	224	41.6%	99	19.7%	139	27.5%
	S/w rare	119	22.2%	118	23.3%	103	20.5%
	Very rare	38	7.0%	77	15.2%	51	10.1%
	(DK)	9	1.7%	42	8.4%	39	7.7%
	(Refused)	3	.6%	2	.3%	1	.2%
Q10A.b) Education (kindergartens, schools, universities, etc.)	Very common	175	32.5%	141	27.9%	130	25.8%
	S/w common	191	35.5%	142	28.1%	118	23.4%
	S/w rare	111	20.6%	97	19.2%	124	24.7%
	Very rare	30	5.6%	62	12.4%	69	13.7%
	(DK)	28	5.2%	63	12.6%	62	12.2%
	(Refused)	3	.6%	0	.0%	1	.2%
Q10A.c) State Registrar (registration of private companies, NGOs, etc.)	Very common	84	15.6%	47	9.2%	35	7.0%
	S/w common	148	27.6%	50	9.9%	47	9.3%
	S/w rare	118	21.9%	46	9.1%	50	10.0%
	Very rare	44	8.3%	60	11.8%	65	12.9%
	(DK)	138	25.6%	300	59.5%	303	60.2%
	(Refused)	6	1.1%	3	.5%	3	.6%
Q10A.d)Court Decisions Enforcement Office (office of the court)	Very common	158	29.3%	92	18.2%	73	14.5%
	S/w common	134	24.8%	67	13.3%	54	10.6%
	S/w rare	102	19.0%	50	10.0%	61	12.2%
	Very rare	27	5.0%	32	6.3%	42	8.4%
	(DK)	114	21.2%	262	51.9%	270	53.7%
	(Refused)	3	.6%	2	.3%	3	.6%
Q10A.e)Military (army)	Very common	128	23.8%	80	15.9%	68	13.4%
	S/w common	171	31.7%	111	21.9%	102	20.3%
	S/w rare	112	20.8%	79	15.7%	90	17.9%
	Very rare	47	8.7%	91	18.1%	113	22.4%
	(DK)	78	14.5%	141	28.0%	130	25.7%
	(Refused)	3	.6%	2	.5%	1	.2%

Q10A.f)Electoral system/ processes (Electoral commissions, voter lists, ballot counting, party and individual candidates, pre-election campaigns, etc...)	Very common	301	56.0%	196	38.9%	156	31.0%
	S/w common	130	24.1%	115	22.7%	119	23.6%
	S/w rare	36	6.7%	61	12.1%	59	11.8%
	Very rare	25	4.6%	46	9.2%	57	11.3%
	(DK)	40	7.4%	83	16.5%	111	22.0%
	(Refused)	6	1.1%	3	.5%	2	.4%
Q10A.g)Customs authorities	Very common	265	49.3%	136	27.0%	117	23.3%
	S/w common	142	26.4%	87	17.2%	87	17.4%
	S/w rare	51	9.5%	43	8.5%	27	5.4%
	Very rare	15	2.7%	39	7.7%	41	8.1%
	(DK)	62	11.5%	199	39.4%	227	45.1%
	(Refused)	3	.6%	1	.2%	3	.7%
Q10A.h)Tax service	Very common	271	50.4%	161	31.9%	118	23.4%
	S/w common	136	25.3%	96	19.0%	93	18.5%
	S/w rare	56	10.4%	50	9.9%	33	6.6%
	Very rare	16	2.9%	37	7.4%	45	8.9%
	(DK)	56	10.4%	159	31.6%	213	42.2%
	(Refused)	3	.6%	1	.2%	2	.5%
Q10A.i)Issuing licenses/ certificates/permits	Very common	85	15.9%	53	10.6%	33	6.5%
	S/w common	106	19.7%	49	9.7%	52	10.4%
	S/w rare	108	20.0%	50	9.8%	46	9.2%
	Very rare	52	9.7%	33	6.6%	41	8.2%
	(DK)	183	33.9%	320	63.3%	328	65.1%
	(Refused)	4	.8%	0	.0%	3	.5%
Q10A.j)Traffic police	Very common	263	48.9%	174	34.4%	139	27.5%
	S/w common	150	27.9%	106	21.0%	121	23.9%
	S/w rare	76	14.1%	60	11.8%	65	12.9%
	Very rare	11	2.0%	47	9.3%	46	9.2%
	(DK)	35	6.5%	116	23.0%	131	26.1%
	(Refused)	3	.6%	2	.4%	2	.3%

Q10A.k)Police (excluding traffic police)	Very common	271	50.4%	190	37.6%	151	29.9%
	S/w common	160	29.8%	118	23.4%	121	24.0%
	S/w rare	54	10.0%	55	10.8%	63	12.6%
	Very rare	10	1.9%	35	7.0%	51	10.1%
	(DK)	39	7.3%	103	20.5%	115	22.8%
	(Refused)	3	.6%	4	.7%	3	.7%
Q10A.l)Cadastre	Very common	142	26.4%	93	18.4%	73	14.5%
	S/w common	155	28.9%	70	13.8%	67	13.3%
	S/w rare	100	18.5%	39	7.8%	51	10.1%
	Very rare	41	7.6%	58	11.4%	73	14.5%
	(DK)	97	18.0%	245	48.6%	235	46.6%
	(Refused)	3	.6%	0	.0%	5	1.0%
Q10A.m)Notary services	Very common	34	6.4%	67	13.3%	64	12.7%
	S/w common	98	18.3%	88	17.4%	56	11.1%
	S/w rare	155	28.9%	56	11.1%	71	14.0%
	Very rare	158	29.3%	73	14.5%	93	18.5%
	(DK)	89	16.6%	221	43.7%	218	43.2%
	(Refused)	3	.6%	0	.0%	2	.5%
Q10A.n)Social security (pensions, welfare, etc.)	Very common	73	13.6%	77	15.3%	65	13.0%
	S/w common	118	21.9%	106	20.9%	93	18.4%
	S/w rare	149	27.7%	80	15.8%	106	21.0%
	Very rare	129	24.0%	115	22.7%	115	22.8%
	(DK)	66	12.2%	126	24.9%	123	24.4%
	(Refused)	3	.6%	1	.3%	2	.4%
Q10A.o)Communication (phone, internet providers, etc.)	Very common	23	4.2%	15	2.9%	16	3.2%
	S/w common	53	9.9%	13	2.6%	16	3.2%
	S/w rare	122	22.7%	45	9.0%	44	8.8%
	Very rare	258	47.9%	238	47.2%	242	48.0%
	(DK)	79	14.8%	193	38.3%	184	36.5%
	(Refused)	3	.6%	0	.0%	1	.2%

Q10A.p)Utilities (water, gas, electricity, etc.)	Very common	20	3.7%	19	3.7%	11	2.1%
	S/w common	55	10.2%	11	2.1%	18	3.6%
	S/w rare	131	24.3%	44	8.7%	54	10.7%
	Very rare	268	49.8%	286	56.7%	267	53.0%
	(DK)	61	11.4%	145	28.7%	153	30.4%
	(Refused)	3	.6%	0	.0%	1	.2%
Q10A.q)Municipal services (garbage collection, issuing permits, etc.)	Very common	58	10.8%	17	3.3%	11	2.3%
	S/w common	109	20.3%	8	1.5%	9	1.7%
	S/w rare	105	19.5%	28	5.6%	20	3.9%
	Very rare	197	36.7%	275	54.5%	218	43.2%
	(DK)	66	12.2%	177	35.1%	244	48.3%
	(Refused)	3	.6%	0	.0%	3	.6%
Q10A.r)Urban development (land use permits, construction, etc.)	Very common	183	34.0%	86	17.1%	43	8.5%
	S/w common	123	22.9%	67	13.3%	68	13.4%
	S/w rare	79	14.8%	35	6.9%	41	8.0%
	Very rare	67	12.5%	73	14.4%	111	21.9%
	(DK)	82	15.3%	243	48.2%	238	47.1%
	(Refused)	3	.6%	1	.1%	5	.9%
Q10A.s)Business sector	Very common	100	18.6%	82	16.1%	65	12.9%
	S/w common	109	20.2%	83	16.4%	64	12.6%
	S/w rare	97	18.0%	29	5.7%	49	9.7%
	Very rare	98	18.2%	63	12.4%	78	15.4%
	(DK)	130	24.2%	246	48.6%	242	48.1%
	(Refused)	4	.8%	3	.6%	7	1.3%
Q10A.t)Mass media (TV companies, newspapers, etc.)	Very common	75	13.9%	37	7.3%	29	5.8%
	S/w common	105	19.5%	78	15.4%	70	13.9%
	S/w rare	122	22.7%	79	15.6%	74	14.7%
	Very rare	132	24.6%	119	23.5%	118	23.5%
	(DK)	100	18.6%	190	37.5%	211	41.9%
	(Refused)	4	.7%	3	.7%	1	.2%

Q10A.u)Political parties	Very common	82	15.2%	64	12.7%	56	11.2%
	S/w common	108	20.0%	88	17.5%	87	17.3%
	S/w rare	94	17.5%	53	10.6%	64	12.7%
	Very rare	99	18.3%	67	13.3%	73	14.4%
	(DK)	153	28.4%	230	45.6%	223	44.2%
	(Refused)	3	.6%	1	.3%	1	.2%
Q10A.v)NGOs	Very common	24	4.5%	22	4.3%	14	2.7%
	S/w common	55	10.1%	24	4.8%	27	5.4%
	S/w rare	104	19.3%	31	6.1%	31	6.2%
	Very rare	134	24.9%	113	22.4%	128	25.5%
	(DK)	216	40.2%	311	61.6%	298	59.2%
	(Refused)	6	1.1%	4	.7%	5	.9%
Q10A.w)Church	Very common	32	6.0%	8	1.6%	8	1.5%
	S/w common	50	9.3%	8	1.5%	4	.8%
	S/w rare	57	10.6%	10	2.0%	21	4.1%
	Very rare	245	45.5%	239	47.4%	241	47.8%
	(DK)	123	22.9%	231	45.7%	225	44.6%
	(Refused)	31	5.8%	9	1.7%	6	1.2%

Does this action represent an act of corruption or not x Gender and Age

		Gender				Age Groups											
		Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Giving cash to a police officer to avoid revoking your driving license' action represents corruption or if it does not represent corruption according to your understanding	Yes	596	87.9%	765	88.0%	197	87.7%	257	85.8%	256	89.3%	266	89.2%	156	92.3%	229	85.1%
	No	62	9.2%	74	8.5%	25	10.9%	31	10.4%	26	9.2%	26	8.7%	8	4.5%	20	7.6%
	(DK)	19	2.8%	27	3.1%	3	1.4%	11	3.8%	3	1.1%	6	2.1%	5	3.2%	17	6.2%
	(Refused)	1	.1%	3	.4%	0	.0%	0	.0%	1	.4%	0	.0%	0	.0%	3	1.1%
b.Giving a gift to a doctor to grant you special care of you	Yes	332	49.0%	416	47.8%	106	47.4%	148	49.6%	147	51.4%	137	45.8%	85	50.1%	124	46.2%
	No	330	48.7%	433	49.9%	117	52.3%	147	48.9%	133	46.4%	154	51.5%	82	48.3%	131	48.8%
	(DK)	15	2.2%	19	2.2%	1	.3%	4	1.5%	5	1.8%	8	2.7%	3	1.6%	13	4.7%
	(Refused)	1	.1%	1	.1%	0	.0%	0	.0%	1	.4%	0	.0%	0	.0%	1	.3%
c.A public official helping a relative get accepted into a university	Yes	403	59.4%	523	60.1%	133	59.2%	186	62.0%	172	60.1%	188	63.0%	97	57.1%	150	55.8%
	No	232	34.2%	291	33.5%	82	36.7%	95	31.7%	96	33.5%	97	32.5%	67	39.5%	86	31.9%
	(DK)	40	6.0%	52	6.0%	9	4.1%	16	5.2%	17	6.0%	13	4.5%	6	3.4%	31	11.6%
	(Refused)	3	.5%	3	.3%	0	.0%	3	1.1%	1	.4%	0	.0%	0	.0%	2	.7%
d.Picking flowers or fruit from a neighbor's garden without permission	Yes	38	5.5%	57	6.5%	14	6.1%	23	7.8%	25	8.8%	14	4.7%	7	4.0%	11	4.2%
	No	621	91.5%	785	90.4%	206	91.8%	268	89.3%	257	89.7%	277	92.9%	158	93.5%	240	89.3%
	(DK)	17	2.5%	25	2.9%	3	1.4%	9	2.9%	3	1.1%	7	2.4%	4	2.5%	16	5.8%
	(Refused)	3	.4%	2	.3%	2	.8%	0	.0%	1	.4%	0	.0%	0	.0%	2	.7%
e.Using connections to exempt someone close to you from military service	Yes	445	65.7%	574	66.0%	149	66.3%	189	63.1%	203	70.8%	201	67.3%	114	67.1%	165	61.1%
	No	191	28.2%	224	25.7%	68	30.5%	95	31.7%	66	23.2%	83	27.8%	40	23.4%	63	23.3%
	(DK)	41	6.0%	68	7.8%	7	3.3%	15	4.9%	16	5.7%	15	4.9%	16	9.2%	40	14.9%
	(Refused)	1	.1%	4	.4%	0	.0%	1	.2%	1	.4%	0	.0%	1	.4%	2	.7%

f.Paying a judge to achieve favorable treatment	Yes	645	95.1%	820	94.4%	215	95.7%	285	95.0%	273	95.2%	289	96.7%	160	94.5%	244	90.7%
	No	13	2.0%	28	3.2%	5	2.2%	8	2.6%	7	2.6%	8	2.6%	6	3.3%	7	2.7%
	(DK)	18	2.7%	18	2.1%	5	2.0%	7	2.4%	4	1.4%	2	.7%	4	2.2%	15	5.5%
	(Refused)	2	.3%	3	.4%	0	.0%	0	.0%	2	.8%	0	.0%	0	.0%	3	1.1%
g.A student or a student's parent giving a professor a gift on the day of exams	Yes	478	70.5%	612	70.5%	173	77.2%	208	69.5%	210	73.4%	205	68.8%	121	71.7%	172	63.9%
	No	169	25.0%	220	25.3%	47	20.8%	84	28.0%	63	22.1%	82	27.6%	39	23.0%	74	27.6%
	(DK)	30	4.4%	35	4.0%	4	2.0%	7	2.5%	12	4.1%	11	3.6%	9	5.2%	21	7.8%
	(Refused)	1	.1%	2	.3%	0	.0%	0	.0%	1	.4%	0	.0%	0	.0%	2	.7%
h.Making small unofficial payments for delivery of pensions	Yes	384	56.7%	442	50.9%	124	55.2%	170	56.9%	166	57.9%	161	54.0%	76	45.0%	129	48.0%
	No	251	37.1%	367	42.2%	85	38.0%	114	37.9%	103	36.1%	122	41.0%	83	49.1%	110	41.0%
	(DK)	41	6.1%	57	6.5%	15	6.8%	16	5.2%	16	5.5%	15	5.0%	9	5.6%	27	10.0%
	(Refused)	1	.1%	4	.4%	0	.0%	0	.0%	1	.4%	0	.0%	1	.4%	3	1.0%
i.A public official recommending a relative for a position in a ministry	Yes	352	52.0%	418	48.1%	108	48.2%	151	50.5%	154	53.6%	159	53.4%	78	46.1%	120	44.7%
	No	258	38.0%	367	42.2%	98	43.6%	115	38.4%	112	39.2%	119	39.7%	76	44.6%	106	39.2%
	(DK)	63	9.2%	81	9.3%	16	7.2%	31	10.5%	19	6.8%	19	6.3%	16	9.3%	41	15.4%
	(Refused)	5	.8%	3	.4%	2	1.0%	2	.6%	1	.4%	2	.5%	0	.0%	2	.7%
j.Using an office car by a government employee for private purposes	Yes	268	39.5%	307	35.3%	84	37.4%	98	32.8%	104	36.2%	121	40.5%	72	42.6%	96	35.8%
	No	335	49.4%	449	51.7%	116	51.6%	171	57.0%	148	51.6%	153	51.1%	79	46.4%	119	44.2%
	(DK)	72	10.6%	110	12.6%	23	10.1%	30	10.2%	34	11.8%	24	8.1%	19	11.0%	52	19.3%
	(Refused)	3	.4%	3	.4%	2	1.0%	0	.0%	1	.4%	1	.3%	0	.0%	2	.7%
k.Abuse of official position for private business purposes	Yes	495	73.1%	577	66.4%	163	72.8%	209	69.6%	198	69.2%	218	73.1%	123	72.6%	162	60.2%
	No	122	18.0%	198	22.8%	38	16.9%	67	22.2%	65	22.6%	61	20.4%	32	18.6%	59	21.9%
	(DK)	57	8.4%	91	10.5%	21	9.4%	24	8.2%	22	7.8%	19	6.5%	15	8.8%	46	17.2%
	(Refused)	3	.4%	2	.3%	2	1.0%	0	.0%	1	.4%	0	.0%	0	.0%	2	.7%

Does this action represent an act of corruption or not x Education

		Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Giving cash to a police officer to avoid revoking your driving license' action represents corruption or if it does not represent corruption according to your understanding	Yes	35	81.2%	108	80.5%	446	87.1%	336	91.7%	105	86.4%	328	89.4%	2	100.0%
	No	3	7.8%	15	10.9%	47	9.2%	19	5.2%	16	12.8%	36	9.8%	0	.0%
	(DK)	5	11.0%	10	7.5%	18	3.5%	10	2.6%	1	.9%	3	.8%	0	.0%
	(Refused)	0	.0%	1	1.0%	1	.2%	2	.5%	0	.0%	0	.0%	0	.0%
b.Giving a gift to a doctor to grant you special care of you	Yes	21	49.2%	55	41.2%	246	48.0%	178	48.5%	63	52.2%	183	49.9%	1	37.3%
	No	20	46.1%	73	54.5%	252	49.1%	185	50.6%	55	45.3%	178	48.5%	0	.0%
	(DK)	2	4.7%	5	3.6%	14	2.7%	3	.9%	3	2.5%	6	1.6%	1	62.7%
	(Refused)	0	.0%	1	.6%	1	.2%	0	.0%	0	.0%	0	.0%	0	.0%
c.A public official helping a relative get accepted into a university	Yes	21	48.2%	73	54.7%	290	56.5%	223	60.8%	74	60.7%	244	66.5%	1	37.3%
	No	17	38.5%	48	35.6%	185	36.1%	123	33.6%	40	32.6%	111	30.3%	0	.0%
	(DK)	6	13.4%	12	9.1%	34	6.7%	20	5.4%	8	6.7%	11	3.0%	1	62.7%
	(Refused)	0	.0%	1	.6%	4	.7%	1	.3%	0	.0%	1	.2%	0	.0%
d.Picking flowers or fruit from a neighbor's garden without permission	Yes	3	7.6%	7	5.0%	34	6.6%	23	6.4%	7	5.9%	20	5.4%	0	.0%
	No	39	90.2%	119	88.8%	460	89.7%	336	91.8%	109	89.7%	341	92.9%	2	100.0%
	(DK)	1	2.2%	7	5.6%	18	3.5%	6	1.5%	4	3.1%	7	1.8%	0	.0%
	(Refused)	0	.0%	1	.6%	1	.2%	1	.3%	2	1.4%	0	.0%	0	.0%
e.Using connections to exempt someone close to you from military service	Yes	27	62.6%	80	59.4%	320	62.4%	262	71.4%	84	68.8%	247	67.2%	1	37.3%
	No	11	26.0%	37	27.5%	153	29.8%	77	20.9%	33	27.1%	104	28.4%	0	.0%
	(DK)	5	11.4%	17	12.6%	38	7.5%	27	7.4%	5	4.0%	16	4.2%	1	62.7%
	(Refused)	0	.0%	1	.6%	2	.3%	1	.3%	0	.0%	1	.2%	0	.0%

f.Paying a judge to achieve favorable treatment	Yes	37	86.8%	124	92.8%	479	93.5%	350	95.4%	114	93.7%	358	97.6%	2	100.0%
	No	2	4.5%	4	2.8%	16	3.1%	9	2.5%	5	4.2%	5	1.4%	0	.0%
	(DK)	4	8.7%	5	3.9%	16	3.2%	7	1.8%	1	1.2%	3	.7%	0	.0%
	(Refused)	0	.0%	1	.6%	1	.2%	1	.3%	1	.9%	1	.3%	0	.0%
g.A student or a student's parent giving a professor a gift on the day of exams	Yes	26	61.4%	84	62.3%	358	69.8%	262	71.5%	88	72.5%	271	73.7%	2	100.0%
	No	14	32.4%	39	29.4%	126	24.6%	93	25.3%	28	23.1%	89	24.1%	0	.0%
	(DK)	3	6.2%	10	7.6%	28	5.4%	10	2.8%	5	4.5%	8	2.2%	0	.0%
	(Refused)	0	.0%	1	.6%	1	.2%	1	.3%	0	.0%	0	.0%	0	.0%
h.Making small unofficial payments for delivery of pensions	Yes	16	36.8%	66	49.0%	261	50.9%	202	55.0%	66	54.5%	215	58.7%	1	37.3%
	No	21	48.7%	56	41.7%	214	41.8%	143	39.0%	49	40.4%	135	36.7%	0	.0%
	(DK)	6	14.5%	12	8.6%	35	6.8%	21	5.7%	6	5.0%	17	4.6%	1	62.7%
	(Refused)	0	.0%	1	.6%	2	.5%	1	.3%	0	.0%	0	.0%	0	.0%
i.A public official recommending a relative for a position in a ministry	Yes	13	31.3%	60	44.8%	255	49.6%	194	53.0%	61	49.8%	187	50.9%	1	37.3%
	No	23	54.1%	42	31.1%	204	39.7%	143	39.1%	54	44.0%	159	43.4%	0	.0%
	(DK)	6	14.6%	31	22.8%	51	10.0%	27	7.4%	7	6.1%	19	5.3%	1	62.7%
	(Refused)	0	.0%	2	1.3%	3	.6%	2	.5%	0	.0%	2	.5%	0	.0%
j.Using an office car by a government employee for private purposes	Yes	7	15.9%	42	31.3%	192	37.5%	140	38.1%	50	40.7%	144	39.3%	1	37.3%
	No	25	58.7%	59	44.3%	253	49.4%	186	50.9%	60	49.5%	199	54.3%	0	.0%
	(DK)	11	25.4%	31	23.1%	64	12.5%	39	10.7%	12	9.8%	24	6.4%	1	62.7%
	(Refused)	0	.0%	2	1.3%	3	.6%	1	.3%	0	.0%	0	.0%	0	.0%
k.Abuse of official position for private business purposes	Yes	18	42.8%	75	55.7%	351	68.5%	265	72.3%	83	68.2%	280	76.3%	1	37.3%
	No	14	33.2%	30	22.4%	109	21.3%	75	20.6%	24	20.0%	67	18.3%	0	.0%
	(DK)	10	24.0%	29	21.3%	49	9.6%	25	6.9%	14	11.8%	20	5.5%	1	62.7%
	(Refused)	0	.0%	1	.6%	3	.6%	1	.3%	0	.0%	0	.0%	0	.0%

Does this action represent an act of corruption or not x Occupation

		Unemployed/ Housewife/ Student/Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Giving cash to a police officer to avoid revoking your driving license' action represents corruption or if it does not represent corruption according to your understanding	Yes	858	87.9%	114	81.4%	164	93.7%	193	88.3%	19	86.1%	6	100.0%	8	76.7%
	No	80	8.2%	21	15.0%	9	5.1%	21	9.6%	3	13.9%	0	.0%	2	23.3%
	(DK)	34	3.5%	5	3.6%	2	1.2%	5	2.1%	0	.0%	0	.0%	0	.0%
	(Refused)	4	.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
b.Giving a gift to a doctor to grant you special care of you	Yes	466	47.7%	59	41.8%	101	57.9%	107	49.0%	8	35.8%	2	42.5%	5	46.3%
	No	486	49.8%	77	54.8%	71	40.7%	107	49.0%	14	64.2%	3	57.5%	6	53.7%
	(DK)	22	2.3%	5	3.4%	2	1.4%	4	2.0%	0	.0%	0	.0%	0	.0%
	(Refused)	2	.2%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
c.A public official helping a relative get accepted into a university	Yes	574	58.9%	82	58.3%	114	65.4%	132	60.5%	15	70.1%	6	100.0%	2	18.2%
	No	333	34.1%	46	32.6%	53	30.2%	77	35.2%	6	29.9%	0	.0%	8	81.8%
	(DK)	65	6.7%	10	7.3%	8	4.4%	9	4.3%	0	.0%	0	.0%	0	.0%
	(Refused)	4	.4%	2	1.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
d.Picking flowers or fruit from a neighbor's garden without permission	Yes	60	6.1%	17	12.4%	5	3.0%	10	4.3%	1	4.9%	1	19.4%	0	.0%
	No	882	90.4%	119	84.8%	165	94.5%	205	93.4%	21	95.1%	4	80.6%	10	100.0%
	(DK)	29	3.0%	4	2.8%	4	2.5%	5	2.2%	0	.0%	0	.0%	0	.0%
	(Refused)	5	.5%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
e.Using connections to exempt someone close to you from military service	Yes	639	65.5%	96	68.4%	113	64.9%	147	67.0%	15	67.4%	5	87.5%	5	48.1%
	No	254	26.0%	35	24.8%	57	32.4%	59	26.8%	7	32.6%	1	12.5%	3	33.0%
	(DK)	79	8.1%	10	6.8%	5	2.7%	14	6.2%	0	.0%	0	.0%	2	18.9%
	(Refused)	4	.5%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

f.Paying a judge to achieve favorable treatment	Yes	918	94.1%	129	92.1%	171	97.8%	212	96.8%	22	100.0%	6	100.0%	8	76.7%
	No	25	2.5%	7	5.1%	3	1.6%	4	1.7%	0	.0%	0	.0%	2	23.3%
	(DK)	29	3.0%	3	2.0%	1	.5%	3	1.6%	0	.0%	0	.0%	0	.0%
	(Refused)	4	.4%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
g.A student or a student's parent giving a professor a gift on the day of exams	Yes	699	71.6%	93	66.0%	115	66.0%	160	72.9%	14	65.7%	4	67.0%	6	57.9%
	No	237	24.2%	33	23.5%	53	30.3%	53	24.3%	7	34.3%	2	33.0%	4	42.1%
	(DK)	37	3.8%	15	10.5%	7	3.7%	6	2.8%	0	.0%	0	.0%	0	.0%
	(Refused)	3	.3%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
h.Making small unofficial payments for delivery of pensions	Yes	503	51.5%	80	57.3%	103	58.9%	119	54.2%	14	62.9%	3	58.6%	5	46.9%
	No	405	41.5%	44	31.4%	62	35.8%	91	41.5%	8	37.1%	2	41.4%	5	53.1%
	(DK)	63	6.5%	16	11.4%	9	5.3%	9	4.3%	0	.0%	0	.0%	0	.0%
	(Refused)	4	.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
i.A public official recommending a relative for a position in a ministry	Yes	489	50.1%	63	44.9%	94	54.0%	114	52.1%	5	24.4%	3	56.3%	2	19.4%
	No	381	39.0%	55	39.5%	70	40.2%	91	41.6%	16	75.6%	2	43.7%	8	80.6%
	(DK)	100	10.2%	22	15.6%	8	4.8%	13	6.0%	0	.0%	0	.0%	0	.0%
	(Refused)	6	.6%	0	.0%	2	1.0%	1	.3%	0	.0%	0	.0%	0	.0%
j.Using an office car by a government employee for private purposes	Yes	345	35.4%	52	36.8%	68	38.7%	100	45.8%	6	26.8%	3	57.5%	1	11.0%
	No	497	50.9%	65	46.4%	96	54.7%	102	46.8%	14	64.6%	2	33.0%	8	78.8%
	(DK)	127	13.0%	24	16.8%	11	6.5%	16	7.4%	2	8.7%	1	9.5%	1	10.1%
	(Refused)	6	.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
k.Abuse of official position for private business purposes	Yes	652	66.8%	110	78.4%	119	68.0%	167	76.3%	16	75.1%	5	87.5%	4	35.3%
	No	199	20.4%	24	17.2%	47	26.8%	40	18.4%	5	24.9%	1	12.5%	4	43.4%
	(DK)	120	12.3%	6	4.4%	9	5.2%	12	5.3%	0	.0%	0	.0%	2	21.3%
	(Refused)	5	.5%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

Does this action represent an act of corruption or not
x Income

		Income Ranges													
		Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Giving cash to a police officer to avoid revoking your driving license' action represents corruption or if it does not represent corruption according to your understanding	Yes	71	81.9%	231	82.8%	422	90.0%	318	91.8%	204	86.8%	35	84.4%	80	88.9%
	No	13	15.0%	27	9.6%	34	7.3%	24	7.0%	28	12.1%	6	14.0%	4	3.9%
	(DK)	2	1.8%	19	6.9%	12	2.5%	4	1.2%	3	1.1%	1	1.7%	6	7.1%
	(Refused)	1	1.3%	2	.8%	1	.2%	0	.0%	0	.0%	0	.0%	0	.0%
b.Giving a gift to a doctor to grant you special care of you	Yes	42	47.8%	138	49.5%	234	49.8%	154	44.4%	116	49.4%	17	40.7%	48	53.7%
	No	42	48.6%	129	46.3%	227	48.5%	187	54.1%	117	50.0%	24	57.7%	36	40.3%
	(DK)	2	2.4%	12	4.2%	7	1.6%	5	1.5%	1	.6%	1	1.7%	5	5.9%
	(Refused)	1	1.3%	0	.0%	1	.2%	0	.0%	0	.0%	0	.0%	0	.0%
c.A public official helping a relative get accepted into a university	Yes	42	48.3%	157	56.2%	272	58.0%	217	62.7%	153	65.0%	28	68.6%	56	63.1%
	No	37	42.7%	98	35.2%	167	35.6%	108	31.1%	79	33.6%	12	29.6%	22	25.0%
	(DK)	7	7.7%	23	8.3%	29	6.1%	19	5.5%	3	1.4%	1	1.8%	11	11.9%
	(Refused)	1	1.3%	1	.4%	2	.3%	2	.7%	0	.0%	0	.0%	0	.0%
d.Picking flowers or fruit from a neighbor's garden without permission	Yes	5	5.5%	17	6.3%	30	6.4%	27	7.7%	14	5.8%	0	.0%	2	1.8%
	No	77	88.4%	248	89.2%	429	91.4%	314	90.7%	218	93.1%	38	92.0%	81	90.4%
	(DK)	4	4.9%	12	4.2%	9	2.0%	6	1.6%	3	1.2%	2	4.0%	7	7.8%
	(Refused)	1	1.3%	1	.4%	1	.2%	0	.0%	0	.0%	2	4.1%	0	.0%
e.Using connections to exempt someone close to you from military service	Yes	49	55.9%	187	67.2%	306	65.2%	247	71.2%	146	62.4%	25	60.5%	59	66.1%
	No	23	26.6%	65	23.4%	130	27.7%	84	24.3%	81	34.4%	14	32.8%	18	20.3%
	(DK)	14	16.2%	25	8.8%	32	6.8%	16	4.5%	8	3.2%	3	6.7%	12	13.6%
	(Refused)	1	1.3%	2	.6%	2	.3%	0	.0%	0	.0%	0	.0%	0	.0%

f.Paying a judge to achieve favorable treatment	Yes	79	90.9%	250	89.6%	448	95.5%	338	97.4%	227	96.7%	41	98.3%	83	92.6%
	No	5	5.4%	15	5.2%	11	2.3%	5	1.5%	4	1.6%	1	1.7%	1	1.0%
	(DK)	2	2.4%	12	4.4%	9	2.0%	4	1.1%	3	1.2%	0	.0%	6	6.4%
	(Refused)	1	1.3%	2	.7%	1	.2%	0	.0%	1	.5%	0	.0%	0	.0%
g.A student or a student's parent giving a professor a gift on the day of exams	Yes	53	60.6%	199	71.5%	327	69.8%	263	75.8%	159	67.6%	29	70.7%	61	67.7%
	No	25	28.9%	60	21.5%	127	27.0%	72	20.7%	74	31.6%	9	21.5%	22	25.0%
	(DK)	8	9.1%	19	6.7%	14	3.0%	12	3.5%	2	.7%	3	7.8%	7	7.3%
	(Refused)	1	1.3%	1	.4%	1	.2%	0	.0%	0	.0%	0	.0%	0	.0%
h.Making small unofficial payments for delivery of pensions	Yes	37	42.0%	148	53.3%	244	51.9%	190	54.9%	136	57.8%	26	61.7%	47	52.0%
	No	35	40.3%	108	38.6%	191	40.7%	140	40.5%	95	40.5%	13	31.7%	36	40.4%
	(DK)	14	16.4%	20	7.3%	34	7.2%	16	4.6%	4	1.7%	3	6.6%	7	7.6%
	(Refused)	1	1.3%	2	.9%	1	.2%	0	.0%	0	.0%	0	.0%	0	.0%
i.A public official recommending a relative for a position in a ministry	Yes	43	49.9%	136	48.7%	227	48.3%	187	53.9%	105	44.7%	18	44.1%	55	61.4%
	No	29	32.8%	102	36.5%	193	41.2%	135	39.0%	121	51.5%	22	52.6%	24	26.3%
	(DK)	14	16.0%	38	13.7%	48	10.1%	24	6.9%	9	3.8%	1	3.3%	9	10.4%
	(Refused)	1	1.3%	3	1.1%	2	.4%	1	.2%	0	.0%	0	.0%	2	1.9%
j.Using an office car by a government employee for private purposes	Yes	26	29.9%	102	36.7%	179	38.2%	157	45.2%	76	32.3%	12	29.9%	23	25.7%
	No	41	47.3%	129	46.2%	237	50.4%	155	44.8%	147	62.6%	27	64.9%	48	53.9%
	(DK)	19	21.5%	44	15.9%	52	11.0%	35	10.0%	12	5.1%	2	5.2%	18	20.4%
	(Refused)	1	1.3%	3	1.1%	2	.4%	0	.0%	0	.0%	0	.0%	0	.0%
k.Abuse of official position for private business purposes	Yes	48	55.2%	182	65.2%	331	70.6%	272	78.6%	158	67.1%	26	63.7%	56	62.4%
	No	20	22.8%	49	17.7%	102	21.8%	54	15.5%	66	28.2%	12	29.7%	17	18.8%
	(DK)	18	20.7%	44	15.9%	35	7.4%	21	6.0%	11	4.7%	3	6.6%	17	18.8%
	(Refused)	1	1.3%	3	1.1%	1	.2%	0	.0%	0	.0%	0	.0%	0	.0%

Does this action represent an act of corruption or not x Marz

		Marz																					
		Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Giving cash to a police officer to avoid revoking your driving license' action represents corruption or if it does not represent corruption according to your understanding	Yes	60	90.6%	104	89.1%	119	96.0%	77	77.7%	125	87.2%	117	75.1%	105	77.6%	66	89.8%	28	98.2%	65	99.1%	494	91.8%
	No	4	6.2%	11	9.3%	3	2.2%	17	17.2%	13	9.1%	29	18.6%	15	10.9%	6	7.9%	1	1.8%	1	.9%	38	7.0%
	(DK)	2	3.2%	2	1.6%	2	1.3%	5	5.1%	5	3.7%	9	5.5%	15	10.7%	2	2.2%	0	.0%	0	.0%	5	1.0%
	(Refused)	0	.0%	0	.0%	1	.6%	0	.0%	0	.0%	1	.9%	1	.8%	0	.0%	0	.0%	0	.0%	1	.2%
b.Giving a gift to a doctor to grant you special care of you	Yes	42	63.0%	63	53.6%	59	47.3%	49	49.7%	53	36.8%	54	34.3%	59	43.2%	55	75.3%	8	27.3%	16	24.5%	292	54.2%
	No	22	32.8%	52	44.8%	58	46.8%	45	45.1%	89	62.5%	100	64.0%	67	49.4%	16	22.4%	20	70.1%	50	75.5%	244	45.3%
	(DK)	3	4.2%	2	1.6%	7	5.9%	5	5.2%	1	.6%	2	1.2%	9	6.6%	2	2.2%	1	2.6%	0	.0%	3	.5%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%
c.A public official helping a relative get accepted into a university	Yes	50	75.3%	69	59.1%	58	46.4%	62	63.1%	85	59.4%	79	50.5%	58	42.5%	61	83.5%	15	53.4%	26	38.9%	363	67.4%
	No	15	22.7%	37	31.7%	49	39.5%	30	30.0%	54	37.8%	61	39.3%	56	41.0%	10	13.5%	10	33.5%	37	56.5%	165	30.6%
	(DK)	1	2.0%	8	7.1%	17	13.5%	7	6.9%	4	2.8%	15	9.6%	21	15.7%	2	3.0%	4	13.1%	3	4.7%	10	1.8%
	(Refused)	0	.0%	2	2.1%	1	.6%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	1	.2%
d.Picking flowers or fruit from a neighbor's garden without permission	Yes	4	5.6%	14	12.0%	9	7.1%	14	14.3%	8	5.9%	5	3.3%	4	3.0%	11	14.4%	0	.0%	0	.0%	25	4.7%
	No	62	94.4%	97	82.8%	107	86.2%	80	80.8%	124	86.8%	148	95.1%	124	91.0%	60	81.8%	27	93.1%	66	100.0%	511	94.9%
	(DK)	0	.0%	6	5.2%	7	5.4%	5	4.9%	10	7.2%	2	1.0%	7	5.2%	3	3.8%	2	6.9%	0	.0%	1	.2%
	(Refused)	0	.0%	0	.0%	2	1.4%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	1	.2%
e.Using connections to exempt someone close to you from military service	Yes	46	69.1%	74	63.6%	63	51.2%	68	68.7%	100	69.7%	86	55.4%	98	72.1%	57	78.4%	20	69.3%	43	64.9%	363	67.5%
	No	13	20.1%	35	29.7%	37	30.1%	20	20.4%	35	24.4%	56	35.6%	18	13.0%	14	19.4%	6	19.4%	22	33.4%	159	29.6%
	(DK)	7	10.9%	7	6.1%	23	18.2%	11	10.9%	8	5.9%	13	8.4%	19	14.0%	2	2.2%	3	11.3%	1	1.7%	14	2.7%
	(Refused)	0	.0%	1	.5%	1	.6%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	1	.2%
f.Paying a judge to achieve favorable treatment	Yes	65	98.9%	111	94.8%	117	94.3%	87	87.6%	137	95.9%	138	88.3%	124	91.4%	70	96.2%	28	98.2%	65	99.1%	522	97.0%
	No	1	1.1%	4	3.7%	3	2.1%	5	5.5%	4	2.8%	7	4.4%	4	3.0%	1	1.5%	0	.0%	1	.9%	11	2.0%
	(DK)	0	.0%	2	1.5%	3	2.6%	7	6.9%	2	1.3%	10	6.7%	6	4.7%	2	2.2%	1	1.8%	0	.0%	3	.6%
	(Refused)	0	.0%	0	.0%	1	.9%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	2	.4%
g.A student or a student's parent giving a professor a gift on the day of exams	Yes	58	88.5%	87	74.4%	82	66.3%	72	73.1%	111	77.4%	123	79.1%	85	62.5%	58	79.3%	13	46.4%	27	40.5%	373	69.4%
	No	7	10.6%	20	17.5%	32	25.9%	20	20.2%	27	19.0%	28	17.8%	36	26.5%	13	18.4%	11	38.7%	39	59.5%	155	28.7%
	(DK)	1	.9%	10	8.1%	10	7.8%	7	6.7%	5	3.6%	4	2.5%	14	10.1%	2	2.2%	4	14.9%	0	.0%	9	1.7%
	(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	1	.2%

h.Making small unofficial payments for delivery of pensions	Yes	34	51.2%	78	66.4%	77	62.3%	68	68.4%	82	57.1%	51	32.7%	58	42.9%	51	69.8%	13	44.2%	21	31.4%	295	54.8%
	No	26	39.7%	32	27.4%	29	23.7%	24	24.7%	54	37.4%	94	60.1%	54	39.5%	20	27.9%	12	41.5%	45	68.6%	228	42.3%
	(DK)	6	9.1%	7	5.7%	17	13.5%	7	6.9%	8	5.5%	11	6.7%	23	16.8%	2	2.2%	4	14.3%	0	.0%	15	2.7%
	(Refused)	0	.0%	1	.5%	1	.6%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	1	.2%
i.A public official recommending a relative for a position in a ministry	Yes	32	48.0%	50	42.9%	46	37.1%	60	60.4%	79	54.9%	58	37.1%	75	54.8%	58	78.9%	13	44.2%	26	39.1%	276	51.3%
	No	22	33.9%	48	41.4%	58	46.9%	33	33.4%	57	39.6%	71	45.4%	35	25.8%	14	18.8%	9	31.0%	39	58.9%	239	44.4%
	(DK)	10	14.9%	18	15.7%	17	13.9%	6	6.2%	8	5.5%	27	17.0%	25	18.1%	2	2.2%	7	24.8%	1	2.0%	22	4.2%
	(Refused)	2	3.2%	0	.0%	3	2.1%	0	.0%	0	.0%	1	.5%	2	1.4%	0	.0%	0	.0%	0	.0%	1	.2%
j.Using an office car by a government employee for private purposes	Yes	20	31.0%	43	36.3%	37	29.9%	51	51.6%	58	40.4%	36	23.3%	37	27.5%	56	76.6%	0	.0%	28	43.0%	208	38.7%
	No	33	49.4%	57	49.0%	61	49.5%	40	40.4%	72	50.6%	90	57.6%	57	42.0%	15	21.1%	22	77.0%	36	54.1%	300	55.7%
	(DK)	11	16.4%	17	14.6%	25	19.9%	8	8.0%	13	8.9%	29	18.5%	40	29.7%	2	2.2%	7	23.0%	2	2.9%	29	5.4%
	(Refused)	2	3.2%	0	.0%	1	.7%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	1	.2%
k.Abuse of official position for private business purposes	Yes	50	75.8%	95	81.2%	85	68.7%	71	71.5%	104	72.7%	88	56.6%	89	65.3%	66	90.6%	19	65.7%	45	68.5%	361	67.0%
	No	7	10.1%	16	13.5%	22	17.5%	19	19.3%	36	24.9%	39	24.8%	14	10.2%	5	7.2%	3	11.3%	18	27.4%	142	26.5%
	(DK)	7	10.9%	6	5.3%	17	13.8%	9	9.2%	4	2.5%	28	18.1%	32	23.7%	2	2.2%	7	23.0%	3	4.1%	34	6.3%
	(Refused)	2	3.2%	0	.0%	0	.0%	0	.0%	0	.0%	1	.5%	1	.8%	0	.0%	0	.0%	0	.0%	1	.2%

Does this action represent an act of corruption or not x Settlement

		Yerevan		Other Urban		Rural	
		Count	Column N %	Count	Column N %	Count	Column N %
a.Giving cash to a police officer to avoid revoking your driving license' action represents corruption or if it does not represent corruption according to your understanding	Yes	494	91.8%	423	83.8%	444	88.0%
	No	38	7.0%	56	11.2%	42	8.3%
	(DK)	5	1.0%	23	4.6%	17	3.5%
	(Refused)	1	.2%	2	.4%	1	.2%
b.Giving a gift to a doctor to grant you special care of you	Yes	292	54.2%	237	47.0%	219	43.4%
	No	244	45.3%	253	50.1%	267	52.9%
	(DK)	3	.5%	14	2.7%	17	3.4%
	(Refused)	0	.0%	1	.2%	1	.2%

c.A public official helping a relative get accepted into a university	Yes	363	67.4%	290	57.5%	272	54.0%
	No	165	30.6%	167	33.0%	192	38.0%
	(DK)	10	1.8%	47	9.3%	36	7.1%
	(Refused)	1	.2%	1	.2%	4	.9%
d.Picking flowers or fruit from a neighbor's garden without permission	Yes	25	4.7%	35	7.0%	34	6.7%
	No	511	94.9%	445	88.2%	450	89.2%
	(DK)	1	.2%	22	4.4%	19	3.8%
	(Refused)	1	.2%	3	.5%	1	.2%
e.Using connections to exempt someone close to you from military service	Yes	363	67.5%	329	65.2%	326	64.8%
	No	159	29.6%	129	25.6%	126	25.0%
	(DK)	14	2.7%	45	8.9%	50	9.8%
	(Refused)	1	.2%	1	.3%	2	.4%
f.Paying a judge to achieve favorable treatment	Yes	522	97.0%	470	93.0%	474	93.9%
	No	11	2.0%	13	2.7%	16	3.3%
	(DK)	3	.6%	20	3.9%	13	2.6%
	(Refused)	2	.4%	2	.4%	1	.2%
g.A student or a student's parent giving a professor a gift on the day of exams	Yes	373	69.4%	389	77.0%	328	65.1%
	No	155	28.7%	93	18.4%	142	28.1%
	(DK)	9	1.7%	22	4.4%	33	6.5%
	(Refused)	1	.2%	1	.2%	1	.2%
h.Making small unofficial payments for delivery of pensions	Yes	295	54.8%	281	55.7%	250	49.7%
	No	228	42.3%	185	36.6%	206	40.9%
	(DK)	15	2.7%	37	7.3%	47	9.2%
	(Refused)	1	.2%	2	.4%	1	.2%

i.A public official recommending a relative for a position in a ministry	Yes	276	51.3%	257	50.9%	238	47.2%
	No	239	44.4%	192	38.0%	194	38.5%
	(DK)	22	4.2%	53	10.4%	68	13.5%
	(Refused)	1	.2%	3	.6%	4	.8%
j.Using an office car by a government employee for private purposes	Yes	208	38.7%	198	39.3%	169	33.5%
	No	300	55.7%	234	46.4%	250	49.6%
	(DK)	29	5.4%	71	14.1%	81	16.1%
	(Refused)	1	.2%	1	.2%	4	.8%
k.Abuse of official position for private business purposes	Yes	361	67.0%	360	71.3%	352	69.9%
	No	142	26.5%	88	17.4%	90	17.9%
	(DK)	34	6.3%	56	11.1%	58	11.6%
	(Refused)	1	.2%	1	.2%	3	.7%

Main motives behind corrupt practices x Gender and Age

	Gender				Age Groups											
	Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
There is no other way to get things done	403	59.4%	535	61.6%	131	58.3%	177	59.2%	172	60.0%	196	65.5%	109	64.1%	154	57.3%
To avoid punishment/ sanctions	142	21.0%	172	19.8%	51	22.7%	54	18.1%	55	19.2%	71	23.8%	33	19.5%	50	18.7%
To avoid higher official payments	128	18.9%	177	20.3%	46	20.3%	61	20.5%	61	21.2%	65	21.8%	37	21.9%	35	12.9%
To speed up the processes/procedures	321	47.3%	395	45.5%	100	44.6%	154	51.4%	129	44.9%	143	47.8%	76	44.8%	115	42.8%
To be treated (served) appropriately	80	11.8%	123	14.2%	31	14.0%	43	14.4%	43	15.1%	36	11.9%	21	12.2%	29	10.9%
To get preferential treatment/privileges	77	11.4%	124	14.3%	20	8.9%	45	14.9%	39	13.7%	42	14.2%	22	13.1%	33	12.3%
To have alternative source of income	98	14.5%	91	10.5%	42	18.7%	32	10.6%	38	13.2%	38	12.7%	17	9.9%	24	8.8%

The practice of obligatory "payments" to supervisors	32	4.7%	49	5.6%	14	6.1%	17	5.8%	15	5.3%	12	4.0%	12	6.9%	11	4.0%
Other	1	.2%	7	.9%	1	.3%	0	.0%	2	.8%	4	1.2%	0	.0%	2	.8%
Poor socioeconomic conditions	2	.3%	2	.2%	3	1.1%	0	.0%	0	.0%	0	.0%	1	.5%	0	.0%
Lack of knowledge on legislation/laws	1	.2%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.7%	0	.0%
Lawlessness/anarchy	2	.3%	0	.0%	0	.0%	0	.0%	0	.0%	1	.5%	0	.0%	1	.3%
(Don't know)	36	5.2%	50	5.7%	13	5.9%	8	2.8%	14	4.8%	14	4.6%	8	5.0%	27	10.1%
(Refused)	2	.2%	2	.2%	1	.3%	0	.0%	0	.0%	1	.3%	1	.4%	1	.3%

Main motives behind corrupt practices x Education

	Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
There is no other way to get things done	23	54.3%	79	59.2%	323	62.9%	220	60.1%	65	53.7%	225	61.3%	2	100.0%
To avoid punishment/ sanctions	5	12.2%	21	15.4%	92	18.0%	71	19.3%	30	24.5%	96	26.0%	0	.0%
To avoid higher official payments	4	9.4%	17	12.8%	94	18.3%	81	22.1%	26	21.2%	83	22.5%	0	.0%
To speed up the processes/procedures	20	46.1%	58	43.6%	221	43.2%	168	45.7%	53	43.3%	196	53.2%	1	37.3%
To be treated (served) appropriately	6	14.7%	17	12.8%	64	12.5%	45	12.2%	16	13.1%	55	15.0%	0	.0%
To get preferential treatment/privileges	2	5.1%	31	23.0%	55	10.8%	46	12.6%	17	13.8%	50	13.7%	0	.0%
To have alternative source of income	2	3.9%	18	13.2%	56	10.9%	47	12.7%	16	12.7%	52	14.1%	1	37.3%
The practice of obligatory "payments" to supervisors	2	3.8%	4	2.9%	26	5.2%	18	5.0%	1	1.1%	29	7.9%	0	.0%
Other	0	.0%	0	.0%	1	.2%	4	1.2%	0	.0%	3	.9%	0	.0%
Poor socioeconomic conditions	0	.0%	0	.0%	1	.2%	0	.0%	0	.0%	3	.7%	0	.0%

Lack of knowledge on legislation/laws	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.3%	0	.0%
Lawlessness/anarchy	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	.6%	0	.0%
(Don't know)	6	14.9%	11	8.0%	32	6.2%	20	5.4%	12	9.9%	4	1.2%	0	.0%
(Refused)	0	.0%	1	.6%	0	.0%	1	.2%	1	.6%	1	.2%	0	.0%

Main motives behind corrupt practices x Occupation

	Unemployed/ Housewife/Student/ Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
There is no other way to get things done	580	59.4%	92	65.8%	105	60.0%	139	63.3%	14	66.0%	3	45.2%	6	56.8%
To avoid punishment/ sanctions	181	18.6%	21	15.1%	50	28.4%	52	23.8%	6	29.7%	2	31.9%	2	15.9%
To avoid higher official payments	164	16.8%	28	19.6%	53	30.2%	48	21.7%	9	41.9%	2	43.7%	1	9.7%
To speed up the processes/procedures	437	44.8%	77	54.7%	83	47.4%	97	44.3%	11	48.6%	4	67.0%	8	76.7%
To be treated (served) appropriately	139	14.2%	14	10.1%	21	12.0%	25	11.6%	2	8.1%	1	21.8%	1	11.2%
To get preferential treatment/privileges	118	12.1%	16	11.5%	33	18.8%	30	13.6%	2	11.2%	1	12.5%	1	10.1%
To have alternative source of income	112	11.5%	21	14.8%	19	10.7%	31	14.3%	4	18.3%	1	20.5%	2	17.1%
The practice of obligatory "payments" to supervisors	48	4.9%	5	3.4%	11	6.3%	14	6.6%	3	12.5%	0	.0%	0	.0%
Other	4	.4%	1	.6%	2	1.0%	3	1.2%	0	.0%	0	.0%	0	.0%
Poor socioeconomic conditions	2	.2%	0	.0%	1	.4%	1	.4%	0	.0%	0	.0%	0	.0%
Lack of knowledge on legislation/laws	0	.0%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Lawlessness/anarchy	1	.1%	0	.0%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
(Don't know)	60	6.2%	5	3.6%	6	3.4%	11	5.2%	0	.0%	0	.0%	2	23.3%
(Refused)	3	.3%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

Main motives behind corrupt practices x Income

	Income Ranges													
	Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
There is no other way to get things done	61	70.2%	166	59.6%	264	56.3%	233	67.1%	141	60.3%	26	62.4%	47	52.4%
To avoid punishment/ sanctions	14	16.6%	28	10.2%	83	17.7%	85	24.7%	71	30.3%	10	25.3%	21	23.4%
To avoid higher official payments	5	6.1%	41	14.8%	73	15.6%	76	22.0%	75	32.1%	9	21.8%	24	27.0%
To speed up the processes/procedures	33	38.0%	122	43.9%	208	44.3%	180	51.9%	122	52.0%	21	49.7%	30	34.0%
To be treated (served) appropriately	3	3.7%	39	13.8%	70	15.0%	50	14.4%	29	12.4%	5	13.0%	7	7.8%
To get preferential treatment/privileges	6	6.8%	25	8.9%	70	14.9%	49	14.2%	39	16.6%	2	5.3%	10	11.4%
To have alternative source of income	12	13.7%	31	11.2%	56	12.0%	33	9.6%	35	15.0%	6	15.3%	15	17.1%
The practice of obligatory “payments” to supervisors	0	.0%	19	6.7%	22	4.7%	16	4.5%	14	6.0%	4	10.4%	6	6.7%
Other	0	.0%	0	.0%	4	.8%	2	.6%	3	1.2%	0	.0%	0	.0%
Poor socioeconomic conditions	0	.0%	0	.0%	1	.2%	0	.0%	1	.3%	2	4.4%	0	.0%
Lack of knowledge on legislation/laws	0	.0%	0	.0%	0	.0%	0	.0%	1	.5%	0	.0%	0	.0%
Lawlessness/anarchy	0	.0%	0	.0%	0	.0%	1	.3%	0	.0%	0	.0%	1	1.5%
(Don't know)	12	13.9%	25	8.9%	26	5.5%	8	2.4%	0	.0%	1	1.7%	13	14.9%
(Refused)	0	.0%	1	.3%	2	.5%	0	.0%	0	.0%	0	.0%	0	.0%

Main motives behind corrupt practices x Marz

	Marz																					
	Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
There is no other way to get things done	49	74.3%	83	71.0%	89	71.5%	52	52.3%	72	50.2%	78	50.3%	88	64.9%	43	58.8%	26	90.1%	51	78.0%	306	56.9%
To avoid punishment/ sanctions	11	17.1%	28	24.1%	27	21.8%	4	3.6%	15	10.5%	27	17.6%	6	4.7%	14	18.7%	4	15.5%	12	18.5%	165	30.6%
To avoid higher official payments	15	22.7%	21	18.3%	23	18.5%	8	8.2%	14	10.1%	32	20.5%	4	2.6%	16	21.4%	2	7.3%	11	17.0%	158	29.4%
To speed up the processes/procedures	22	34.0%	64	54.8%	60	48.6%	29	29.7%	95	66.1%	78	49.7%	41	30.3%	38	51.8%	17	60.2%	25	37.8%	246	45.8%
To be treated (served) appropriately	11	16.4%	14	12.3%	9	7.6%	9	8.7%	19	13.2%	22	14.2%	6	4.7%	9	12.3%	6	21.2%	21	32.4%	76	14.1%
To get preferential treatment/privileges	5	7.2%	10	9.0%	23	18.8%	5	5.0%	29	20.5%	14	9.3%	1	.8%	14	19.2%	7	24.0%	6	8.7%	86	16.0%
To have alternative source of income	6	8.7%	8	6.5%	10	8.0%	9	8.7%	2	1.6%	30	19.4%	29	21.5%	2	2.4%	8	28.9%	11	16.0%	75	14.0%
The practice of obligatory “payments” to supervisors	4	5.5%	1	.6%	1	.8%	0	.0%	11	7.4%	20	12.8%	2	1.4%	0	.0%	1	1.8%	5	7.3%	37	7.0%
Other	2	3.0%	1	.6%	1	.8%	0	.0%	2	1.5%	0	.0%	0	.0%	1	.8%	0	.0%	0	.0%	2	.4%
Poor socioeconomic conditions	1	1.1%	1	.7%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	.3%
Lack of knowledge on legislation/laws	0	.0%	1	1.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Lawlessness/anarchy	0	.0%	0	.0%	1	.7%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.3%
(Don’t know)	0	.0%	1	1.1%	3	2.6%	13	13.1%	7	4.6%	32	20.5%	25	18.0%	0	.6%	0	.0%	0	.0%	4	.7%
(Refused)	0	.0%	1	.7%	0	.0%	0	.0%	0	.0%	1	.5%	1	1.1%	0	.0%	0	.0%	0	.0%	0	.0%

Main motives behind corrupt practices x Settlement

	Yerevan		Other Urban		Rural	
	Count	Column N %	Count	Column N %	Count	Column N %
There is no other way to get things done	306	56.9%	309	61.2%	323	64.1%
To avoid punishment/ sanctions	165	30.6%	81	16.0%	68	13.6%
To avoid higher official payments	158	29.4%	83	16.4%	64	12.6%
To speed up the processes/procedures	246	45.8%	250	49.5%	220	43.6%
To be treated (served) appropriately	76	14.1%	72	14.3%	55	10.9%
To get preferential treatment/privileges	86	16.0%	53	10.4%	63	12.4%
To have alternative source of income	75	14.0%	68	13.5%	46	9.1%
The practice of obligatory “payments” to supervisors	37	7.0%	36	7.2%	7	1.3%
Other	2	.4%	4	.7%	3	.5%
Poor socioeconomic conditions	2	.3%	1	.2%	1	.1%
Lack of knowledge on legislation/laws	0	.0%	0	.0%	1	.2%
Lawlessness/anarchy	1	.3%	1	.2%	0	.0%
(Don’t know)	4	.7%	29	5.8%	52	10.3%
(Refused)	0	.0%	2	.3%	2	.3%

If asked to pay a bribe would you give it x Gender and Age

	Gender				Age Groups											
	Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
I would give it	385	56.7%	430	49.4%	121	54.1%	176	58.7%	163	56.9%	176	59.1%	79	46.4%	99	36.9%
I would not give it	260	38.4%	365	42.0%	98	43.6%	110	36.9%	103	35.9%	101	33.9%	75	44.3%	139	51.5%
Other, specify	1	.2%	4	.5%	0	.0%	0	.0%	0	.0%	4	1.4%	1	.6%	0	.0%
It depends for what purpose	3	.4%	4	.4%	0	.0%	1	.4%	3	1.1%	0	.0%	0	.0%	2	.9%
If there is no other way to solve my issue, then I would giv	2	.2%	4	.4%	1	.6%	0	.0%	2	.6%	1	.2%	1	.4%	1	.3%
(Don't know)	24	3.6%	56	6.4%	4	1.8%	10	3.4%	15	5.3%	15	5.2%	13	7.9%	22	8.1%
(Refused)	3	.5%	7	.8%	0	.0%	2	.6%	1	.2%	1	.3%	1	.4%	6	2.3%

If asked to pay a bribe would you give it x Education

	Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would give it	19	43.0%	57	42.4%	275	53.5%	194	53.0%	60	49.2%	210	57.3%	0	.0%
I would not give it	21	48.5%	68	50.6%	202	39.4%	145	39.5%	56	45.7%	133	36.3%	2	100.0%
Other, specify	0	.0%	0	.0%	4	.9%	1	.2%	0	.0%	0	.0%	0	.0%
It depends for what purpose	0	.0%	1	.8%	1	.2%	2	.5%	1	1.2%	1	.4%	0	.0%
If there is no other way to solve my issue, then I would giv	1	1.9%	0	.0%	0	.0%	2	.5%	1	1.1%	1	.4%	0	.0%
(Don't know)	3	6.6%	8	6.2%	26	5.2%	23	6.2%	2	1.8%	17	4.6%	0	.0%
(Refused)	0	.0%	0	.0%	4	.9%	0	.1%	1	.9%	4	1.1%	0	.0%

If asked to pay a bribe would you give it x Occupation

	Unemployed/ Housewife/Student/ Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would give it	496	50.9%	82	58.6%	106	60.5%	112	51.0%	13	59.8%	4	68.1%	2	17.3%
I would not give it	417	42.7%	46	32.8%	59	33.6%	89	40.8%	8	35.4%	1	12.5%	7	63.6%
Other, specify	3	.3%	1	.8%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%
It depends for what purpose	4	.4%	1	1.0%	0	.0%	1	.6%	0	.0%	0	.0%	0	.0%
If there is no other way to solve my issue, then I would giv	2	.2%	1	.5%	1	.8%	1	.5%	0	.0%	0	.0%	0	.0%
(Don't know)	46	4.7%	9	6.2%	7	3.8%	14	6.4%	1	4.8%	1	19.4%	2	19.2%
(Refused)	7	.7%	0	.0%	2	1.4%	1	.3%	0	.0%	0	.0%	0	.0%

If asked to pay a bribe would you give it x Income

	Income Ranges													
	Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would give it	29	33.8%	128	45.8%	256	54.7%	189	54.6%	135	57.7%	30	72.0%	46	51.6%
I would not give it	55	63.1%	131	47.1%	175	37.2%	129	37.3%	88	37.4%	10	23.1%	38	42.7%
Other, specify	1	1.2%	0	.0%	1	.3%	1	.2%	2	.8%	0	.0%	0	.0%
It depends for what purpose	0	.0%	1	.5%	3	.7%	2	.5%	1	.3%	0	.0%	0	.0%
If there is no other way to solve my issue, then I would giv	0	.0%	1	.5%	3	.7%	0	.0%	0	.0%	1	1.7%	0	.0%
(Don't know)	2	1.8%	15	5.3%	28	5.9%	23	6.5%	7	2.9%	1	3.3%	5	5.7%
(Refused)	0	.0%	2	.9%	3	.6%	3	.8%	2	1.0%	0	.0%	0	.0%

If asked to pay a bribe would you give it x Marz

	Marz																					
	Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would give it	43	65.8%	52	44.5%	67	54.4%	49	49.5%	80	56.1%	61	39.1%	55	40.4%	28	38.9%	20	70.3%	47	70.5%	311	57.8%
I would not give it	15	22.6%	57	49.0%	50	40.2%	45	45.4%	53	37.2%	78	49.7%	74	54.4%	37	50.7%	8	26.0%	18	27.7%	191	35.5%
Other, specify	0	.0%	3	2.3%	0	.0%	1	1.1%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.2%
It depends for what purpose	0	.0%	0	.0%	0	.0%	1	.8%	0	.0%	3	1.6%	2	1.3%	1	.8%	1	1.8%	0	.0%	1	.1%
If there is no other way to solve my issue, then I would giv	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	1.2%	1	.5%	0	.0%	0	.0%	0	.0%	3	.5%
(Don't know)	8	11.6%	5	4.2%	7	5.4%	3	3.2%	10	6.7%	12	7.7%	4	2.8%	7	9.6%	1	1.8%	1	1.7%	23	4.3%
(Refused)	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.6%	1	.6%	0	.0%	0	.0%	0	.0%	8	1.5%

If asked to pay a bribe would you give it x Settlement

	Yerevan		Other Urban		Rural	
	Count	Column N %	Count	Column N %	Count	Column N %
I would give it	311	57.8%	262	51.8%	242	48.0%
I would not give it	191	35.5%	204	40.4%	231	45.8%
Other, specify	1	.2%	3	.5%	1	.2%
It depends for what purpose	1	.1%	4	.7%	3	.5%
If there is no other way to solve my issue, then I would giv	3	.5%	2	.4%	1	.2%
(Don't know)	23	4.3%	30	6.0%	26	5.2%
(Refused)	8	1.5%	1	.2%	1	.2%

If offered to take a bribe would you take x Age and Gender

	Gender				Age Groups											
	Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would take it	169	24.9%	162	18.7%	28	12.6%	69	23.0%	68	23.8%	71	23.7%	34	20.2%	60	22.5%
I would not take it	471	69.4%	638	73.4%	188	83.8%	207	69.2%	199	69.5%	206	68.9%	125	73.7%	184	68.3%
Other	2	.2%	4	.5%	0	.0%	4	1.2%	0	.0%	1	.2%	0	.0%	2	.6%
It depends who gives it, for what, how and how much	1	.1%	9	1.1%	0	.0%	2	.7%	3	1.0%	0	.0%	2	1.2%	3	1.2%
(Don't know)	28	4.1%	45	5.2%	7	3.0%	16	5.2%	15	5.3%	17	5.7%	6	3.3%	13	4.8%
(Refused)	8	1.2%	10	1.2%	1	.6%	2	.6%	1	.4%	4	1.4%	3	1.7%	7	2.6%

If offered to take a bribe would you take x Education

	Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would take it	9	19.9%	40	29.6%	122	23.8%	73	20.0%	19	15.5%	68	18.6%	0	.0%
I would not take it	30	69.8%	86	63.9%	353	68.9%	267	72.8%	92	75.9%	279	75.9%	2	100.0%
Other	1	1.4%	0	.0%	2	.3%	2	.5%	0	.0%	2	.6%	0	.0%
It depends who gives it, for what, how and how much	1	1.8%	2	1.1%	3	.5%	3	.9%	0	.0%	2	.6%	0	.0%
(Don't know)	3	7.1%	7	5.3%	28	5.4%	16	4.5%	7	5.9%	11	3.1%	0	.0%
(Refused)	0	.0%	0	.0%	5	1.1%	5	1.4%	3	2.6%	5	1.3%	0	.0%

If offered to take a bribe would you take x Occupation

	Unemployed/ Housewife/Student/ Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would take it	213	21.8%	32	22.5%	43	24.9%	36	16.7%	4	18.1%	1	19.4%	2	17.3%
I would not take it	703	72.0%	94	67.1%	110	63.0%	172	78.6%	18	81.9%	4	80.6%	7	71.5%
Other	5	.5%	0	.0%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%
It depends who gives it, for what, how and how much	8	.8%	1	.4%	1	.7%	1	.3%	0	.0%	0	.0%	0	.0%
(Don't know)	37	3.8%	14	10.0%	15	8.5%	6	2.6%	0	.0%	0	.0%	1	11.2%
(Refused)	10	1.0%	0	.0%	5	2.9%	4	1.6%	0	.0%	0	.0%	0	.0%

If offered to take a bribe would you take x Income

	Income Ranges													
	Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would take it	11	12.3%	54	19.5%	104	22.2%	86	25.0%	46	19.5%	12	28.6%	18	19.7%
I would not take it	73	84.4%	205	73.6%	323	68.9%	238	68.6%	177	75.3%	28	68.4%	64	71.5%
Other	0	.0%	2	.9%	1	.3%	1	.3%	1	.4%	0	.0%	0	.0%
It depends who gives it, for what, how and how much	1	1.2%	3	.9%	3	.7%	1	.3%	1	.3%	1	1.2%	1	1.2%
(Don't know)	2	2.0%	10	3.7%	31	6.6%	14	4.1%	8	3.3%	1	1.7%	7	7.7%
(Refused)	0	.0%	4	1.3%	6	1.3%	6	1.7%	3	1.3%	0	.0%	0	.0%

If offered to take a bribe would you take x Marz

	Marz																					
	Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
I would take it	13	19.6%	25	21.6%	32	25.9%	13	13.5%	36	25.3%	14	9.0%	35	26.1%	9	11.9%	10	35.3%	18	27.2%	125	23.2%
I would not take it	48	73.0%	80	68.4%	83	66.7%	80	81.2%	99	69.1%	118	76.0%	98	71.9%	62	84.3%	16	54.3%	48	72.8%	377	70.1%
Other	0	.0%	1	.5%	0	.0%	1	1.0%	0	.0%	3	1.7%	0	.0%	0	.0%	0	.0%	0	.0%	2	.3%
It depends who gives it, for what, how and how much	0	.0%	0	.0%	0	.0%	3	2.8%	0	.0%	3	1.7%	1	.8%	1	1.6%	1	1.8%	0	.0%	2	.4%
(Don't know)	5	7.4%	10	8.4%	8	6.8%	2	1.6%	8	5.6%	16	10.0%	1	.6%	2	2.2%	3	8.7%	0	.0%	19	3.6%
(Refused)	0	.0%	1	1.1%	1	.6%	0	.0%	0	.0%	3	1.7%	1	.6%	0	.0%	0	.0%	0	.0%	13	2.4%

If offered to take a bribe would you take x Settlement

	Yerevan		Other Urban		Rural	
	Count	Column N %	Count	Column N %	Count	Column N %
I would take it	125	23.2%	116	22.9%	90	17.9%
I would not take it	377	70.1%	351	69.5%	381	75.6%
Other	2	.3%	2	.3%	2	.5%
It depends who gives it, for what, how and how much	2	.4%	5	1.0%	3	.6%
(Don't know)	19	3.6%	29	5.7%	25	4.9%
(Refused)	13	2.4%	3	.6%	2	.5%

What can you personally do to reduce corruption in Armenia x Age and Gender

	Gender				Age Groups											
	Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Abstain from paying bribes for public services	240	35.4%	295	34.0%	90	40.0%	119	39.7%	92	32.2%	97	32.6%	71	41.8%	67	24.8%
Refuse to make favors to officials or to their relatives	103	15.1%	126	14.5%	31	14.0%	57	18.9%	36	12.7%	45	15.0%	28	16.5%	31	11.6%
Report corrupt behavior of public officials to NGO ACC	17	2.5%	15	1.7%	6	2.5%	10	3.3%	7	2.5%	4	1.4%	2	1.1%	3	1.1%
Report corrupt officials behavior to competent authorities	23	3.5%	24	2.7%	6	2.6%	11	3.5%	10	3.6%	7	2.2%	5	3.2%	9	3.3%
File a lawsuit against the corrupt official	9	1.4%	18	2.1%	4	1.8%	9	3.2%	6	2.0%	3	1.1%	2	1.2%	3	1.0%
Participate in awareness campaigns against corruption	17	2.5%	11	1.2%	2	.8%	5	1.5%	8	2.6%	5	1.8%	6	3.7%	2	.7%
Participate and supporting an AC educational campaign	11	1.7%	24	2.8%	9	3.9%	8	2.6%	10	3.6%	4	1.4%	1	.7%	3	1.1%
There is nothing I can do	339	50.0%	445	51.2%	102	45.6%	140	46.7%	143	50.0%	158	52.9%	84	49.3%	158	58.6%
other	20	3.0%	16	1.8%	6	2.7%	7	2.4%	8	2.8%	10	3.4%	3	1.7%	2	.8%
Not to be involved in bribery/corruption acts	0	.0%	6	.7%	0	.0%	3	1.1%	1	.3%	1	.5%	0	.0%	0	.0%
Tell others not to be involved in bribery/ corruption acts	2	.3%	3	.4%	0	.0%	0	.0%	1	.2%	2	.6%	1	.6%	2	.8%
I would punish those who take/give bribes	3	.4%	2	.2%	1	.6%	0	.0%	2	.8%	0	.0%	1	.8%	0	.0%
I would advocate for creating jobs, increasing salaries	2	.2%	2	.2%	2	1.1%	1	.5%	0	.0%	0	.0%	0	.0%	0	.0%
(Don't know)	35	5.1%	58	6.6%	9	4.2%	15	5.1%	23	8.0%	16	5.3%	6	3.6%	23	8.5%
(Refused)	1	.2%	3	.3%	0	.0%	0	.0%	1	.3%	2	.6%	0	.0%	1	.4%

What can you personally do to reduce corruption in Armenia x Education

	Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Abstain from paying bribes for public services	5	12.7%	30	22.4%	148	28.8%	126	34.4%	53	43.6%	173	47.2%	0	.0%
Refuse to make favors to officials or to their relatives	5	10.6%	13	9.9%	65	12.7%	49	13.3%	20	16.4%	77	20.9%	0	.0%
Report corrupt behavior of public officials to NGO ACC	1	2.4%	0	.0%	7	1.3%	9	2.5%	6	4.7%	9	2.5%	0	.0%
Report corrupt officials behavior to competent authorities	0	.0%	3	2.6%	15	2.9%	9	2.3%	5	3.8%	16	4.3%	0	.0%
File a lawsuit against the corrupt official	0	.0%	0	.0%	7	1.3%	4	1.2%	3	2.3%	14	3.7%	0	.0%
Participate in awareness campaigns against corruption	0	.0%	1	.8%	3	.6%	8	2.2%	2	1.5%	13	3.5%	1	37.3%
Participate and supporting an AC educational campaign	0	.0%	0	.0%	7	1.4%	8	2.1%	3	2.6%	16	4.4%	1	37.3%
There is nothing I can do	32	73.7%	82	60.8%	286	55.9%	191	52.2%	54	44.7%	139	37.8%	0	.0%
other	0	.0%	1	.5%	6	1.2%	6	1.5%	4	3.0%	20	5.5%	0	.0%
Not to be involved in bribery/corruption acts	0	.0%	0	.0%	2	.3%	0	.0%	0	.0%	4	1.1%	0	.0%
Tell others not to be involved in bribery/ corruption acts	0	.0%	1	.5%	1	.2%	1	.2%	0	.0%	2	.6%	1	62.7%
I would punish those who take/give bribes	0	.0%	0	.0%	2	.4%	0	.0%	0	.0%	3	.7%	0	.0%
I would advocate for creating jobs, increasing salaries	0	.0%	0	.0%	1	.1%	1	.2%	2	1.4%	1	.2%	0	.0%
(Don't know)	3	8.1%	18	13.1%	42	8.1%	19	5.1%	6	5.2%	4	1.2%	0	.0%
(Refused)	0	.0%	0	.0%	1	.2%	1	.2%	0	.0%	2	.5%	0	.0%

What can you personally do to reduce corruption in Armenia x Occupation

	Unemployed/ Housewife/Student/ Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Abstain from paying bribes for public services	306	31.4%	46	32.6%	78	44.7%	90	41.1%	8	35.8%	4	71.1%	4	39.3%
Refuse to make favors to officials or to their relatives	130	13.3%	16	11.6%	32	18.4%	45	20.6%	3	14.5%	2	34.3%	0	.0%
Report corrupt behavior of public officials to NGO ACC	19	1.9%	4	2.5%	4	2.3%	5	2.5%	0	.0%	0	.0%	0	.0%
Report corrupt officials behavior to competent authorities	31	3.2%	4	2.9%	4	2.4%	8	3.5%	0	.0%	0	.0%	0	.0%
File a lawsuit against the corrupt official	12	1.2%	2	1.8%	6	3.3%	7	3.4%	0	.0%	0	.0%	0	.0%
Participate in awareness campaigns against corruption	12	1.2%	3	2.1%	5	2.8%	6	2.8%	2	8.5%	0	.0%	0	.0%
Participate and supporting an AC educational campaign	18	1.9%	1	1.0%	0	.0%	11	4.9%	4	19.6%	0	.0%	1	7.1%
There is nothing I can do	538	55.1%	70	49.9%	77	44.3%	84	38.2%	8	38.2%	2	28.9%	5	52.4%
other	14	1.4%	8	5.8%	4	2.2%	9	4.2%	1	6.4%	0	.0%	0	.0%
Not to be involved in bribery/corruption acts	6	.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
Tell others not to be involved in bribery/ corruption acts	3	.3%	0	.0%	0	.0%	3	1.3%	0	.0%	0	.0%	0	.0%
I would punish those who take/give bribes	2	.2%	2	1.6%	0	.0%	1	.3%	0	.0%	0	.0%	0	.0%
I would advocate for creating jobs, increasing salaries	2	.2%	1	.5%	1	.4%	0	.0%	0	.0%	0	.0%	0	.0%
(Don't know)	61	6.3%	8	6.1%	5	3.0%	16	7.5%	0	.0%	0	.0%	1	8.3%
(Refused)	4	.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

What can you personally do to reduce corruption in Armenia x Income

	Income Ranges													
	Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Abstain from paying bribes for public services	10	11.4%	73	26.2%	138	29.5%	146	42.1%	121	51.7%	20	47.1%	27	30.7%
Refuse to make favors to officials or to their relatives	6	7.3%	26	9.2%	71	15.1%	62	17.8%	45	19.2%	9	22.6%	9	10.0%
Report corrupt behavior of public officials to NGO ACC	0	.0%	7	2.6%	10	2.1%	3	1.0%	8	3.6%	0	.0%	3	2.9%
Report corrupt officials behavior to competent authorities	2	2.3%	14	5.0%	14	2.9%	7	2.1%	5	2.3%	0	.0%	5	5.7%
File a lawsuit against the corrupt official	1	1.2%	8	2.8%	10	2.1%	7	1.9%	2	.7%	0	.0%	1	.7%
Participate in awareness campaigns against corruption	1	1.0%	3	1.0%	9	2.0%	5	1.3%	10	4.3%	0	.0%	0	.0%
Participate and supporting an AC educational campaign	2	1.7%	4	1.5%	9	2.0%	15	4.2%	6	2.5%	0	.0%	0	.0%
There is nothing I can do	55	62.9%	167	60.0%	244	52.1%	159	46.0%	92	39.2%	19	46.6%	48	53.2%
other	1	1.2%	2	.9%	7	1.6%	13	3.7%	7	3.0%	2	4.7%	3	3.8%
Not to be involved in bribery/corruption acts	0	.0%	0	.0%	1	.2%	5	1.5%	0	.0%	0	.0%	0	.0%
Tell others not to be involved in bribery/ corruption acts	0	.0%	3	1.0%	1	.2%	1	.3%	1	.4%	0	.0%	0	.0%
I would punish those who take/give bribes	0	.0%	0	.0%	2	.5%	0	.0%	3	1.2%	0	.0%	0	.0%
I would advocate for creating jobs, increasing salaries	0	.0%	0	.0%	1	.3%	0	.0%	1	.3%	2	4.1%	0	.0%
(Don't know)	16	18.6%	18	6.4%	37	8.0%	6	1.7%	4	1.6%	1	3.2%	10	11.1%
(Refused)	1	1.0%	1	.4%	1	.2%	1	.3%	0	.0%	0	.0%	0	.0%

What can you personally do to reduce corruption in Armenia x Marz

	Marz																					
	Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Abstain from paying bribes for public services	13	19.6%	52	44.7%	37	30.2%	11	10.7%	52	36.4%	45	28.7%	17	12.7%	24	32.7%	15	50.2%	33	49.7%	237	44.0%
Refuse to make favors to officials or to their relatives	2	3.3%	28	24.1%	17	13.6%	6	5.9%	17	12.0%	27	17.3%	3	2.3%	16	21.6%	5	18.6%	6	9.8%	100	18.7%
Report corrupt behavior of public officials to NGO ACC	3	4.3%	0	.0%	3	2.2%	1	1.1%	3	2.3%	1	.7%	2	1.4%	4	5.6%	0	.0%	0	.0%	15	2.7%
Report corrupt officials behavior to competent authorities	7	10.6%	0	.0%	5	4.4%	7	6.7%	3	1.8%	2	1.2%	1	.6%	2	2.3%	1	1.8%	0	.0%	21	3.9%
File a lawsuit against the corrupt official	0	.0%	3	2.6%	1	.8%	0	.0%	0	.0%	0	.0%	0	.0%	1	1.6%	0	.0%	0	.0%	22	4.1%
Participate in awareness campaigns against corruption	2	2.6%	4	3.6%	2	1.5%	0	.0%	1	.5%	5	3.1%	1	.6%	0	.0%	0	.0%	0	.0%	14	2.5%
Participate and supporting an AC educational campaign	1	1.7%	1	.9%	2	1.9%	2	2.1%	2	1.3%	13	8.4%	0	.0%	0	.0%	0	.0%	0	.0%	14	2.6%
There is nothing I can do	36	54.4%	55	46.8%	81	65.1%	72	73.2%	74	51.8%	90	57.8%	80	58.7%	37	51.2%	12	41.1%	9	14.3%	238	44.2%
other	1	1.7%	1	1.1%	1	.7%	1	.9%	2	1.3%	5	3.3%	1	.7%	0	.0%	0	.0%	0	.0%	24	4.5%
Not to be involved in bribery/corruption acts	0	.0%	2	2.0%	0	.0%	1	1.0%	0	.0%	1	.7%	0	.0%	0	.0%	1	2.6%	0	.0%	1	.1%
Tell others not to be involved in bribery/ corruption acts	1	1.5%	1	1.2%	0	.0%	0	.0%	0	.0%	0	.0%	2	1.5%	0	.0%	0	.0%	0	.0%	1	.2%
I would punish those who take/give bribes	3	4.4%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	.4%
I would advocate for creating jobs, increasing salaries	1	2.1%	0	.0%	2	1.4%	0	.0%	1	.5%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%
(Don't know)	3	3.9%	7	5.9%	3	2.5%	4	3.8%	4	3.0%	12	7.8%	32	23.8%	2	3.0%	1	1.8%	20	29.6%	5	.9%
(Refused)	0	.0%	1	.7%	0	.0%	1	1.0%	1	.6%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.2%

What can you personally do to reduce corruption in Armenia x Settlement

	MainRegions					
	Yerevan		Other Urban		Rural	
	Count	Column N %	Count	Column N %	Count	Column N %
Abstain from paying bribes for public services	237	44.0%	159	31.4%	140	27.8%
Refuse to make favors to officials or to their relatives	100	18.7%	75	14.8%	53	10.5%
Report corrupt behavior of public officials to NGO ACC	15	2.7%	12	2.5%	5	.9%
Report corrupt officials behavior to competent authorities	21	3.9%	17	3.3%	10	1.9%
File a lawsuit against the corrupt official	22	4.1%	5	.9%	1	.1%
Participate in awareness campaigns against corruption	14	2.5%	5	1.0%	9	1.8%
Participate and supporting an AC educational campaign	14	2.6%	11	2.3%	10	2.0%
There is nothing I can do	238	44.2%	274	54.3%	273	54.1%
other	24	4.5%	6	1.3%	6	1.1%
Not to be involved in bribery/corruption acts	1	.1%	2	.4%	3	.6%
Tell others not to be involved in bribery/ corruption acts	1	.2%	3	.5%	2	.4%
I would punish those who take/give bribes	2	.4%	0	.0%	3	.6%
I would advocate for creating jobs, increasing salaries	0	.0%	2	.5%	1	.3%
(Don't know)	5	.9%	31	6.1%	57	11.2%
(Refused)	1	.2%	1	.2%	2	.4%

Which of these do you consider a reason for not reporting corruption x Age and Gender

		D1.Gender				D2Modified Age Groups											
		Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Those who report corruption will be subject to retribution/retaliation	Yes	325	48.0%	405	46.6%	100	44.6%	126	42.1%	143	49.8%	147	49.3%	88	51.9%	127	47.1%
	No	258	38.0%	353	40.6%	104	46.3%	138	46.1%	110	38.4%	110	36.9%	59	34.9%	90	33.5%
	(DK)	92	13.6%	105	12.0%	20	9.1%	34	11.4%	31	10.7%	40	13.4%	22	13.1%	49	18.4%
	(Refused)	3	.4%	6	.7%	0	.0%	1	.5%	3	1.1%	1	.5%	0	.0%	3	1.1%
b.No actions will be taken even if corruption is reported.	Yes	424	62.5%	568	65.3%	145	64.8%	202	67.5%	164	57.3%	193	64.5%	107	63.4%	180	66.9%
	No	163	24.1%	173	19.9%	53	23.5%	66	21.9%	76	26.7%	65	21.7%	41	24.4%	35	13.2%
	(DK)	85	12.5%	120	13.8%	23	10.3%	28	9.5%	40	14.0%	40	13.5%	21	12.2%	52	19.4%
	(Refused)	6	.9%	8	.9%	3	1.4%	3	1.1%	6	2.1%	1	.2%	0	.0%	1	.5%
c.It is not worth reporting corruption if I am not personally hurt by it.	Yes	258	38.0%	330	37.9%	102	45.7%	124	41.5%	84	29.5%	124	41.7%	59	34.8%	93	34.4%
	No	336	49.6%	423	48.7%	104	46.6%	145	48.4%	158	55.0%	135	45.3%	93	54.7%	125	46.3%
	(DK)	76	11.2%	108	12.5%	17	7.8%	27	9.0%	38	13.2%	38	12.7%	17	9.9%	47	17.5%
	(Refused)	9	1.3%	8	.9%	0	.0%	3	1.1%	7	2.3%	1	.2%	1	.6%	5	1.8%
d.Most people who commit corruption only do so because of economic hardship.	Yes	237	35.0%	284	32.7%	108	48.2%	98	32.6%	91	31.6%	90	30.3%	63	37.2%	72	26.7%
	No	351	51.7%	425	48.9%	89	39.8%	166	55.4%	149	52.2%	158	52.9%	88	51.9%	125	46.4%
	(DK)	85	12.5%	155	17.8%	27	12.0%	35	11.8%	40	14.1%	50	16.6%	19	11.0%	69	25.6%
	(Refused)	5	.8%	5	.6%	0	.0%	1	.2%	6	2.1%	1	.2%	0	.0%	4	1.3%
e.Our society does not reward those who report corruption.	Yes	454	67.0%	557	64.1%	159	71.1%	210	70.1%	182	63.5%	196	65.8%	110	65.0%	154	57.1%
	No	134	19.8%	173	19.9%	47	21.2%	51	16.9%	57	19.9%	62	20.7%	40	23.8%	50	18.6%
	(DK)	85	12.5%	132	15.2%	17	7.7%	38	12.8%	41	14.5%	39	13.2%	18	10.8%	63	23.2%
	(Refused)	5	.7%	6	.7%	0	.0%	1	.2%	6	2.1%	1	.4%	1	.4%	3	1.1%

Which of these do you consider a reason for not reporting corruption x Education

		Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Those who report corruption will be subject to retribution/retaliation	Yes	22	49.9%	56	41.5%	233	45.4%	181	49.3%	51	42.0%	188	51.2%	1	37.3%
	No	12	27.5%	48	35.9%	215	41.9%	135	36.9%	57	46.5%	143	38.9%	1	62.7%
	(DK)	8	19.5%	29	21.4%	62	12.2%	49	13.4%	14	11.5%	34	9.3%	0	.0%
	(Refused)	1	3.1%	2	1.2%	3	.5%	1	.4%	0	.0%	2	.6%	0	.0%
b.No actions will be taken even if corruption is reported.	Yes	30	69.9%	77	57.3%	323	63.0%	237	64.6%	83	67.9%	241	65.5%	2	100.0%
	No	3	6.9%	28	20.7%	115	22.4%	76	20.7%	24	19.8%	91	24.8%	0	.0%
	(DK)	9	21.6%	28	21.2%	71	13.8%	52	14.3%	15	12.4%	29	7.9%	0	.0%
	(Refused)	1	1.6%	1	.8%	4	.8%	2	.4%	0	.0%	7	1.8%	0	.0%
c.It is not worth reporting corruption if I am not personally hurt by it.	Yes	21	48.5%	51	38.3%	195	38.0%	144	39.4%	47	38.9%	128	34.8%	1	37.3%
	No	13	31.0%	50	37.4%	251	48.9%	169	46.2%	63	51.7%	212	57.7%	1	62.7%
	(DK)	8	18.8%	31	22.9%	61	11.8%	50	13.7%	12	9.5%	23	6.2%	0	.0%
	(Refused)	1	1.6%	2	1.4%	6	1.3%	3	.7%	0	.0%	5	1.3%	0	.0%
d.Most people who commit corruption only do so because of economic hardship.	Yes	12	28.2%	39	29.3%	149	29.0%	120	32.9%	52	42.5%	148	40.4%	1	37.3%
	No	18	42.1%	58	43.5%	269	52.4%	186	50.7%	56	46.2%	188	51.3%	0	.0%
	(DK)	11	26.6%	34	25.7%	90	17.6%	60	16.3%	14	11.2%	29	7.9%	1	62.7%
	(Refused)	1	3.0%	2	1.6%	5	1.0%	1	.2%	0	.0%	1	.4%	0	.0%
e.Our society does not reward those who report corruption.	Yes	28	64.0%	75	55.8%	322	62.7%	229	62.5%	78	64.0%	279	76.1%	1	37.3%
	No	7	15.2%	25	18.4%	112	21.8%	73	20.0%	32	26.1%	59	16.1%	0	.0%
	(DK)	8	17.7%	33	24.6%	74	14.4%	62	17.0%	12	9.9%	27	7.4%	1	62.7%
	(Refused)	1	3.1%	2	1.2%	5	1.0%	2	.5%	0	.0%	1	.4%	0	.0%

Which of these do you consider a reason for not reporting corruption x Occupation

		Unemployed/ Housewife/ Student/Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Those who report corruption will be subject to retribution/retaliation	Yes	442	45.3%	84	60.0%	77	43.9%	108	49.2%	14	62.8%	4	78.0%	2	19.8%
	No	389	39.9%	40	28.6%	83	47.4%	85	38.9%	8	37.2%	1	22.0%	4	38.4%
	(DK)	138	14.2%	16	11.4%	14	8.2%	24	10.9%	0	.0%	0	.0%	4	41.8%
	(Refused)	6	.6%	0	.0%	1	.5%	2	1.0%	0	.0%	0	.0%	0	.0%
b.No actions will be taken even if corruption is reported.	Yes	638	65.4%	98	70.1%	92	52.7%	141	64.5%	14	66.0%	3	57.7%	5	47.0%
	No	182	18.7%	27	19.4%	61	34.8%	55	25.2%	7	34.0%	2	42.3%	1	11.2%
	(DK)	146	14.9%	15	10.5%	21	12.0%	19	8.8%	0	.0%	0	.0%	4	41.8%
	(Refused)	10	1.0%	0	.0%	1	.5%	3	1.4%	0	.0%	0	.0%	0	.0%
c.It is not worth reporting corruption if I am not personally hurt by it.	Yes	386	39.5%	49	34.6%	63	36.3%	76	34.6%	7	31.3%	3	47.6%	4	38.8%
	No	458	47.0%	71	50.8%	88	50.4%	122	55.5%	15	68.7%	3	52.4%	3	29.5%
	(DK)	123	12.6%	19	13.8%	21	11.8%	18	8.1%	0	.0%	0	.0%	3	31.7%
	(Refused)	9	.9%	1	.8%	3	1.5%	4	1.7%	0	.0%	0	.0%	0	.0%
d.Most people who commit corruption only do so because of economic hardship.	Yes	336	34.5%	47	33.7%	57	32.6%	70	32.1%	6	29.7%	3	46.3%	2	16.8%
	No	465	47.7%	70	49.9%	96	54.9%	124	56.8%	12	57.7%	3	53.7%	4	41.4%
	(DK)	168	17.2%	23	16.4%	22	12.5%	20	9.2%	3	12.6%	0	.0%	4	41.8%
	(Refused)	6	.7%	0	.0%	0	.0%	4	1.9%	0	.0%	0	.0%	0	.0%
e.Our society does not reward those who report corruption.	Yes	624	64.0%	91	65.2%	117	66.7%	154	70.2%	16	74.4%	4	80.6%	5	47.0%
	No	196	20.1%	22	15.6%	42	24.0%	41	18.7%	4	17.9%	1	19.4%	1	11.2%
	(DK)	148	15.2%	27	19.2%	16	9.3%	21	9.6%	1	2.8%	0	.0%	4	41.8%
	(Refused)	7	.7%	0	.0%	0	.0%	3	1.4%	1	4.9%	0	.0%	0	.0%

Which of these do you consider a reason for not reporting corruption x Income

		Income Ranges													
		Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Those who report corruption will be subject to retribution/retaliation	Yes	33	37.9%	127	45.5%	231	49.2%	174	50.2%	103	43.7%	21	50.7%	42	46.8%
	No	37	42.6%	105	37.7%	177	37.6%	145	41.8%	112	47.7%	16	39.6%	19	21.5%
	(DK)	16	18.2%	43	15.4%	60	12.9%	27	7.8%	19	8.0%	4	9.7%	28	31.1%
	(Refused)	1	1.3%	4	1.4%	1	.3%	1	.2%	1	.6%	0	.0%	1	.7%
b.No actions will be taken even if corruption is reported.	Yes	51	58.4%	179	64.4%	318	67.7%	243	70.2%	133	56.4%	25	59.1%	43	48.5%
	No	9	10.8%	48	17.3%	94	20.0%	74	21.4%	84	35.9%	10	23.8%	16	18.4%
	(DK)	26	29.5%	45	16.3%	54	11.5%	29	8.4%	16	7.0%	7	17.1%	27	30.4%
	(Refused)	1	1.3%	6	2.0%	4	.8%	0	.0%	1	.6%	0	.0%	2	2.7%
c.It is not worth reporting corruption if I am not personally hurt by it.	Yes	29	32.8%	105	37.8%	197	42.0%	136	39.3%	83	35.5%	15	36.6%	22	24.1%
	No	42	48.6%	126	45.3%	209	44.5%	187	53.9%	138	58.7%	22	51.9%	36	40.6%
	(DK)	15	17.3%	43	15.5%	58	12.3%	22	6.4%	12	5.0%	5	11.5%	29	32.8%
	(Refused)	1	1.3%	4	1.5%	5	1.2%	1	.4%	2	.8%	0	.0%	2	2.5%
d.Most people who commit corruption only do so because of economic hardship.	Yes	23	26.4%	83	29.7%	171	36.5%	135	39.0%	76	32.4%	12	29.5%	21	23.2%
	No	42	48.1%	132	47.3%	224	47.8%	177	51.0%	138	58.6%	23	55.7%	40	45.0%
	(DK)	21	24.2%	60	21.7%	71	15.1%	34	9.7%	20	8.3%	6	14.8%	28	31.2%
	(Refused)	1	1.3%	4	1.3%	3	.6%	1	.3%	1	.6%	0	.0%	1	.7%

e.Our society does not reward those who report corruption.	Yes	52	59.7%	171	61.5%	302	64.3%	247	71.3%	165	70.3%	31	74.3%	43	48.5%
	No	13	14.5%	50	18.0%	95	20.4%	69	19.8%	57	24.3%	6	14.2%	18	19.8%
	(DK)	21	24.5%	53	19.2%	69	14.6%	30	8.7%	11	4.8%	5	11.5%	28	31.1%
	(Refused)	1	1.3%	4	1.3%	3	.7%	1	.3%	1	.6%	0	.0%	1	.7%

Which of these do you consider a reason for not reporting corruption x Marz

		Marz																					
		Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
		Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
a.Those who report corruption will be subject to retribution/retaliation	Yes	41	62.6%	75	64.5%	75	60.3%	32	32.7%	84	59.0%	56	35.6%	33	24.0%	58	79.4%	1	5.1%	7	10.9%	267	49.7%
	No	21	31.1%	32	27.7%	31	24.8%	52	52.4%	50	34.9%	61	38.8%	69	50.4%	10	13.5%	24	81.3%	45	68.6%	218	40.4%
	(DK)	4	6.3%	8	6.7%	18	14.4%	15	14.8%	9	6.1%	38	24.7%	34	24.8%	4	5.0%	3	11.8%	13	19.3%	52	9.6%
	(Refused)	0	.0%	1	1.1%	1	.6%	0	.0%	0	.0%	1	.9%	1	.8%	1	2.1%	1	1.8%	1	1.2%	2	.3%
b.No actions will be taken even if corruption is reported.	Yes	50	75.3%	102	87.0%	86	69.4%	56	56.6%	103	71.9%	87	56.0%	86	63.0%	66	90.1%	22	74.4%	15	22.2%	320	59.5%
	No	10	15.0%	9	7.4%	22	18.1%	25	25.7%	37	26.1%	35	22.6%	13	9.8%	2	2.9%	5	18.3%	21	31.5%	156	29.0%
	(DK)	6	9.7%	6	5.0%	15	12.0%	18	17.7%	3	2.0%	31	20.1%	36	26.4%	2	2.7%	2	5.5%	26	40.0%	60	11.2%
	(Refused)	0	.0%	1	.6%	1	.6%	0	.0%	0	.0%	2	1.3%	1	.8%	3	4.3%	1	1.8%	4	6.4%	2	.3%
c.It is not worth reporting corruption if I am not personally hurt by it.	Yes	26	40.0%	44	37.2%	60	48.8%	38	38.3%	68	47.4%	49	31.3%	20	14.7%	35	47.4%	10	34.4%	60	91.5%	177	32.9%
	No	27	40.2%	65	55.3%	51	41.1%	48	48.9%	59	41.6%	69	44.2%	84	62.0%	28	38.8%	16	54.3%	5	7.6%	307	57.1%
	(DK)	13	19.8%	7	6.4%	10	8.2%	13	12.8%	16	11.1%	31	20.0%	31	22.5%	7	9.5%	3	9.5%	1	.9%	53	9.8%
	(Refused)	0	.0%	1	1.1%	2	1.9%	0	.0%	0	.0%	7	4.5%	1	.8%	3	4.3%	1	1.8%	0	.0%	1	.1%
d.Most people who commit corruption only do so because of economic hardship.	Yes	12	18.0%	36	30.7%	39	31.6%	33	33.8%	39	27.5%	81	52.2%	25	18.1%	39	52.8%	24	83.2%	17	25.3%	176	32.7%
	No	34	50.9%	66	56.8%	62	49.9%	49	49.3%	80	55.9%	45	28.8%	76	55.8%	28	38.8%	3	9.9%	25	37.9%	308	57.2%
	(DK)	21	31.1%	13	11.5%	20	16.5%	17	16.9%	24	16.6%	28	17.7%	34	25.3%	4	5.3%	1	5.1%	24	36.8%	53	9.9%
	(Refused)	0	.0%	1	1.1%	3	2.1%	0	.0%	0	.0%	2	1.3%	1	.8%	2	3.0%	1	1.8%	0	.0%	1	.2%
e.Our society does not reward those who report corruption.	Yes	30	46.0%	83	71.3%	88	71.0%	41	41.6%	73	51.1%	90	57.8%	71	52.2%	55	74.7%	21	73.7%	63	95.4%	395	73.4%
	No	12	18.7%	20	16.9%	14	11.1%	38	38.6%	46	32.0%	34	21.8%	30	22.4%	13	17.9%	3	9.5%	2	2.9%	95	17.7%
	(DK)	23	35.3%	12	10.2%	21	17.3%	19	18.8%	24	16.9%	29	18.7%	33	24.6%	3	4.4%	4	15.0%	1	1.7%	47	8.7%
	(Refused)	0	.0%	2	1.6%	1	.6%	1	1.1%	0	.0%	3	1.6%	1	.8%	2	3.0%	1	1.8%	0	.0%	1	.2%

Which of these do you consider a reason for not reporting corruption x Settlement

		MainRegions					
		Yerevan		Other Urban		Rural	
		Count	Column N %	Count	Column N %	Count	Column N %
a.Those who report corruption will be subject to retribution/retaliation	Yes	267	49.7%	232	45.9%	231	45.9%
	No	218	40.4%	203	40.2%	190	37.7%
	(DK)	52	9.6%	67	13.3%	78	15.5%
	(Refused)	2	.3%	3	.6%	5	.9%
b.No actions will be taken even if corruption is reported.	Yes	320	59.5%	335	66.4%	336	66.7%
	No	156	29.0%	88	17.4%	92	18.3%
	(DK)	60	11.2%	73	14.5%	72	14.2%
	(Refused)	2	.3%	8	1.7%	4	.8%
c.It is not worth reporting corruption if I am not personally hurt by it.	Yes	177	32.9%	210	41.6%	200	39.7%
	No	307	57.1%	236	46.7%	217	43.0%
	(DK)	53	9.8%	50	9.9%	81	16.1%
	(Refused)	1	.1%	9	1.8%	6	1.3%
d.Most people who commit corruption only do so because of economic hardship.	Yes	176	32.7%	199	39.4%	146	29.0%
	No	308	57.2%	226	44.8%	241	47.8%
	(DK)	53	9.9%	73	14.5%	113	22.5%
	(Refused)	1	.2%	6	1.2%	4	.7%
e.Our society does not reward those who report corruption.	Yes	395	73.4%	318	62.9%	298	59.2%
	No	95	17.7%	109	21.7%	103	20.4%
	(DK)	47	8.7%	72	14.3%	98	19.5%
	(Refused)	1	.2%	5	1.1%	5	.9%

How effective is the government's fight against corruption x Age and Gender

	Gender				Age Groups											
	Male		Female		18-24		25-34		35-44		45-54		55-64		65+	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very effective	25	3.7%	36	4.2%	8	3.4%	13	4.3%	14	5.0%	10	3.2%	6	3.6%	11	4.2%
Somewhat effective	263	38.7%	304	35.0%	83	37.3%	110	36.6%	105	36.6%	119	39.8%	78	45.8%	73	27.0%
Somewhat ineffective	155	22.8%	246	28.3%	71	31.8%	87	29.1%	80	27.8%	86	28.7%	33	19.2%	44	16.5%
Very ineffective	106	15.7%	100	11.6%	30	13.6%	31	10.3%	36	12.6%	39	13.0%	27	15.7%	44	16.4%
(Don't know)	128	18.8%	182	20.9%	31	14.0%	59	19.7%	52	18.1%	46	15.4%	27	15.7%	95	35.1%
(Refused)	1	.2%	0	.1%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	2	.7%

How effective is the government's fight against corruption x Education

	Primary education or less		Incomplete secondary		Completed secondary		Secondary technical		Incomplete higher education		Completed higher education or post-grad		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very effective	1	2.1%	3	2.5%	21	4.0%	18	4.9%	5	3.8%	14	3.9%	0	.0%
Somewhat effective	18	40.9%	42	31.6%	170	33.2%	144	39.2%	52	42.6%	141	38.4%	0	.0%
Somewhat ineffective	8	18.1%	24	18.0%	136	26.6%	97	26.5%	33	27.2%	102	27.8%	0	.0%
Very ineffective	6	14.4%	11	8.5%	69	13.5%	43	11.6%	15	12.0%	62	16.9%	1	37.3%
(Don't know)	11	24.5%	53	39.3%	115	22.4%	64	17.6%	18	14.4%	48	13.1%	1	62.7%
(Refused)	0	.0%	0	.0%	1	.2%	1	.2%	0	.0%	0	.0%	0	.0%

How effective is the government's fight against corruption x Occupation

	Unemployed/ Housewife/Student/ Retired		Self-employed or small family business		Employed by big or middle private company		Employed by state comopany		Employed by int'l foreign company or foreign or local NGO		Other		DK/NR	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very effective	35	3.6%	6	4.2%	4	2.3%	10	4.5%	2	11.2%	0	.0%	4	40.1%
Somewhat effective	329	33.7%	56	40.0%	70	40.1%	99	45.2%	7	30.8%	2	38.1%	4	41.4%
Somewhat ineffective	261	26.7%	31	22.0%	44	25.4%	55	25.0%	7	30.2%	2	41.4%	1	10.1%
Very ineffective	130	13.4%	25	17.8%	17	9.6%	28	12.7%	5	21.5%	1	20.5%	1	8.3%
(Don't know)	218	22.4%	22	16.0%	39	22.5%	27	12.6%	1	6.4%	0	.0%	0	.0%
(Refused)	2	.2%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

How effective is the government's fight against corruption x Income

	Income Ranges													
	Up to 15,000 AMD		15,001 - 30,000 AMD		30,001 - 75,000 AMD		75,001 - 120,000 AMD		120,001 - 240,000 AMD		240,001 AMD and more		DK/Refused	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very effective	1	1.6%	7	2.4%	26	5.6%	13	3.7%	9	3.9%	1	2.5%	4	4.4%
Somewhat effective	32	37.1%	85	30.5%	169	36.0%	145	41.7%	101	42.9%	18	42.8%	18	19.7%
Somewhat ineffective	19	21.3%	73	26.2%	113	24.1%	85	24.5%	76	32.3%	11	27.0%	24	26.7%
Very ineffective	10	11.5%	39	14.1%	63	13.5%	52	14.9%	28	11.8%	6	15.0%	9	9.7%
(Don't know)	25	28.5%	74	26.5%	97	20.6%	52	15.1%	21	8.9%	5	12.8%	35	39.6%
(Refused)	0	.0%	1	.2%	1	.2%	0	.0%	0	.2%	0	.0%	0	.0%

How effective is the government's fight against corruption x Marz

	Marz																					
	Aragatsotn		Ararat		Armavir		Gegharquniq		Kotayq		Lory		Shirak		Syuniq		Vayots Dzor		Tavush		Yerevan	
	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %	Count	Column N %
Very effective	2	3.8%	1	1.2%	17	13.7%	7	7.2%	7	5.0%	6	3.5%	5	3.4%	0	.0%	4	12.5%	1	1.5%	12	2.2%
Somewhat effective	22	32.9%	48	41.1%	54	43.2%	46	46.3%	78	54.7%	45	29.0%	32	23.5%	9	12.1%	13	45.3%	29	44.3%	191	35.5%
Somewhat ineffective	21	31.9%	36	30.5%	23	18.8%	21	20.8%	35	24.7%	50	32.1%	16	12.1%	11	15.2%	4	12.2%	18	27.4%	165	30.8%
Very ineffective	11	16.5%	21	18.1%	8	6.4%	8	7.6%	15	10.5%	21	13.4%	26	19.3%	4	5.4%	1	1.8%	4	5.7%	89	16.5%
(Don't know)	9	14.0%	11	9.0%	22	18.0%	18	18.1%	7	5.1%	33	21.1%	57	41.8%	49	67.4%	8	28.2%	14	21.0%	81	15.0%
(Refused)	1	1.0%	0	.0%	0	.0%	0	.0%	0	.0%	1	.9%	0	.0%	0	.0%	0	.0%	0	.0%	0	.0%

How effective is the government's fight against corruption x Settlement

	MainRegions					
	Yerevan		Other Urban		Rural	
	Count	Column N %	Count	Column N %	Count	Column N %
Very effective	12	2.2%	26	5.1%	24	4.8%
Somewhat effective	191	35.5%	180	35.7%	195	38.7%
Somewhat ineffective	165	30.8%	122	24.1%	113	22.5%
Very ineffective	89	16.5%	66	13.1%	52	10.2%
(Don't know)	81	15.0%	110	21.7%	119	23.5%
(Refused)	0	.0%	1	.2%	1	.2%