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CRRC
Armenia

Armenia: Citizens' Perceptions on COVID-19

JULY 2020

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Executive summary

Commissioned by the World Bank, The Caucasus Research Resource Center (CRRC)-Armenia Foundation conducted a representative survey of citizens in Armenia to better understand their awareness, attitudes and perceptions about the coronavirus. The survey specifically focused on the beliefs and behavior of respondents during the pandemic, trust towards public institutions and sources of information, the government's response, future expectations regarding the pandemic, and how the respondents have been financially impacted by the virus. The results of the survey revealed that the public remains significantly concerned regarding the health and economic impacts of the virus. However, there is general approval for the government's response to the virus and the majority of respondents maintain trust in the Armenian healthcare system.

The survey was conducted June 21-29, 2020 and targeted the adult population of Armenia via phone (CATI) using a randomly-generated mobile number list. The final sample included 774 interviews, and post-stratification weight by settlement type, age and gender were introduced based on the latest data provided by the Statistical Committee of the Republic of Armenia.

The coronavirus is currently perceived as the most pressing issue facing the country (36%) followed by unemployment (33%). According to public perception surveys conducted in Armenia before the pandemic, such as The Caucasus Barometer, unemployment has normally been seen as the most critical issue in the country, yet the current public health concerns and widespread economic impacts of the coronavirus have likely contributed to it overtaking unemployment. About half (51%) of respondents believe it is primarily a healthcare crisis while 39% believe it is primarily an economic crisis. Notably, more women (56%) than men (47%) perceive it primarily as a healthcare crisis.

The pandemic has had a significant financial impact on citizens of Armenia. A little more than half (54%) of respondents stated that their financial situation has worsened due to the pandemic. About one third (35%) has either lost their job or received fewer work hours as a result of the virus, and this has impacted their ability to pay for basic needs. To make up for lost income, respondents spend less money on food (36%) and other necessities (43%). A little more than a quarter (28%) have needed to tap into family savings. Among those who do not support further restrictions if coronavirus cases continue to rise, about two thirds (66%) stated economic concerns as the reason. However, there still remains relative optimism about the future economic situation of the country. Thirty percent (30%) of respondents believe their economic situation would remain unchanged 12 months from now while 25% believe it would improve. One third (33%) believe their economic situation would be worse after one year.

Although nearly half of respondents (47%) believe that the virus has spread as a result of people not adhering to anti-pandemic rules, most take preventative measures to help avoid becoming infected by the virus. The vast majority (74%) wears masks and washes their hands more frequently. About half of respondents (57%) believe they are at low risk for catching the virus, and

the primary reason for believing they are at low risk is due to protecting themselves by following preventative measures. Furthermore, nearly half (46%) said their first action after exhibiting symptoms of the virus would be to visit a medical establishment.

Generally there is a significant amount of trust towards Armenian public institutions. The overwhelming majority of respondents maintain trust in the healthcare system (54% "Fully trust", 27% "Rather trust") and the Armenian health authorities (42% "Fully trust", 27% "Rather trust"). The police also maintain a high amount of public trust (43% "Fully trust", 29% "Rather trust"). However, while domestic institutions maintain a significant degree of public trust, international organizations received less with many more respondents unsure. Regarding sources of information, Armenian TV channels and their online presence were trusted the most while social media was trusted the least.

Armenian citizens largely believe they have a sufficient amount of knowledge about the source of the virus and how to protect themselves from it. Regarding desired information about the virus, about one third (34%) believe they need no further information, and one quarter (25%) would like to know about treatments.

Most respondents approve of the government measures undertaken to mitigate the impacts of the virus. Most believe that the government's support packages for citizens were either extremely sufficient (19%) or somewhat sufficient (34%). However, despite this majority approval for the government's support measures, most citizens have not benefitted from any government support with about two thirds (65%) stating that they have benefited from none of the government's support measures. Most expressed some degree of support for another lockdown if coronavirus cases continued to increase. Among desired government support measures, postponing loan payment obligations received the most responses (27%) followed by subsidizing utility providers for payments (24%).

The pandemic is currently continuing to impact the country contributing to a significant public health and economic crisis. By measuring and analyzing the public's perceptions, awareness, and attitudes towards the virus including its economic impacts and the government's response, this report aims to outline the most pressing areas of concern among Armenian citizens. It is expected that this report will be able to inform relevant institutions on how best to address the virus and formulate an effective response to mitigate its effects.

Introduction

In support of the Armenian government's response to protect the population amid the coronavirus outbreak, the World Bank (WB) contracted the Caucasus Research Resource Center-Armenia to conduct a representative survey of citizens in Armenia to better understand their awareness, attitudes and perceptions about the coronavirus, concerns within the context of COVID-19, such as its economic impact and risks of exposure, and support measures to citizens and actions by the government and other actors to alleviate the impact of the coronavirus.

The objective of gathering data was to support the WB's work and engagement related to the pandemic, to help ensure greater impact on the ground, and to evaluate how effectively support projects and programs are delivered, taking into consideration the added clarity and insights from citizens.

The survey was conducted June 21-29, 2020 among the adult population of Armenia via phone using a randomly-generated mobile number list approach. The final sample included 774 interviews and post-stratification weights by settlement type, age and gender were applied based on the latest data provided by the Statistical Committee of the Republic of Armenia.

The "Armenia: Citizens' Perceptions on COVID-19" report first presents the methodology of the conducted research, followed by five parts, addressing the demographic data of the respondents, beliefs, concerns and behavior within the context of the COVID-19 pandemic, trust towards relevant institutions, government actions, and actions in the immediate future.

In addition to the socio-economic and demographic characteristics of the respondents, Part 1 covers the demographic characteristics of the respondents, such as age, settlement type, gender and level of education.

Part 2 encompasses questions regarding whether the respondents lost their job or had reduced hours/income as a result of the pandemic, how respondents make up for lost income, and optimism towards economic prospects. The research shows that around thirty-five percent (35%) of respondents reported losing a job or having reduced hours of work due to the pandemic (Figure 2.4). Forty-three percent (43%) reported spending less on necessities and thirty-six percent (36%) on food (Figure 2.5). About a third of the respondents (30%) said they did not expect their family's economic situation to change in the next twelve months, twenty-four percent (24%) said it would be worse and twenty-one percent (21%) said their economic situation would improve (Figure 2.6).

Part 3 covers how urgent of a problem the respondents thought the coronavirus was for the country, reasons for its prevalence, their level of information about protecting themselves from the virus and individual measures they took to protect themselves, and the need for new information about the virus. The findings illustrate that the coronavirus pandemic was considered the most pressing issue the country faces today (36%) followed by lack of jobs/unemployment (33%) (Figure 3.1). Around half (51%) of the respondents thought the Coronavirus is primarily a healthcare crisis and thirty-nine percent (39%) said it is primarily an economic crisis (Figure 3.2). Close to half (47%)

of the respondents thought the main reason for the prevalence of the virus is because citizens do not adhere to anti-pandemic rules (Figure 3.3). About half of the respondents had a somewhat sufficient level of information about the cause of the virus (51%) and about protecting from it (53%) (Figure 3.4), and close to a third (34%) of the respondents said they needed no further information about it, while a quarter (25%) said they would like to know which treatments are effective, and nineteen percent (19%) would like to know what is the status of the vaccine or a cure (Figure 3.5).

Part 4 focuses in public behavior and health risks within the context of the pandemic and includes questions about the perceived risk of catching the virus, and actions the respondents would take if they were infected. Primarily, about a third of the respondents considered themselves at risk of catching the virus (13% "very high risk" and 21% "somewhat high risk") (Figure 4.2) from which forty-eight percent (48%) said the risk is high for everyone including themselves (Figure 4.4). More than half of the respondents thought they are at low risk of catching the virus (30% "somewhat low risk" and 27% "very low risk") (Figure 4.2), from which seventy-one percent (71%) said it was due to protecting themselves and following preventive measures (Figure 4.3).

Part 5 incorporates questions about trust/distrust towards public institutions, international organizations, private institutions, CSOs, media, and other sources of information. Among the most trusted public institutions were the healthcare system (81 %), the Police (71%) and Armenian health authorities (68%), with "fully trust" and "rather trust" responses aggregated (Figure 5.1). Close to half of the respondents trusted the World Health Organization (48%), the Banking system (50%), Employers (33%) and the Armenian Media (31%) to do what is right during the pandemic, with "fully trust" and "rather trust" responses aggregated (Figure 5.2 and 5.3).

Part 6 focuses on the Armenian government's support packages, their sufficiency, where the government should focus its efforts, which support packages the respondents and their families have benefited from, and what measures the respondents would like the government to undertake to soften the economic impact of the virus on the respondents' financial situation. Most of the respondents think that the Armenian government's support packages to citizens are sufficient (53%) (Figure 6.1). Forty-two percent (42%) would like the government to focus efforts on the healthcare system (Figure 6.2). the majority of the respondents (65%) said their family did not receive a government support package (Figure 6.3) and twenty-two percent (22%) said they did not need additional government measures in place to support them (Figure 6.5).

Part 7 covers questions about the immediate future, the respondents''support for another lockdown, and imposition of new restrictions if there is an upsurge in coronavirus cases. According to the respondents that believed restrictions such as prolonging the quarantine should not be imposed (39%, answers aggregated) (Figure 7.1), about sixty-six percent (66%) said economic considerations should prevail over health considerations (Figure 7.2).

Part 8 covers questions about actions the respondents will take if schools reopen in September. Forty-tree percent (43%) of the respondents found it likely (answers aggregated) that schools will reopen in September (Figure 8.1), and about a quarter (21%) of respondents said they would keep their child at home if schools reopen (Figure 8.2).

The report ends with a conclusion and recommendations on continuing monitoring the situation in Armenia, in terms of public perceptions of the virus and institutional responses in order to identify the public's most pressing areas of concern.

Methodology and fielding challenges

The fieldwork for the survey was conducted from June 21-29, 2020 among the adult population of Armenia. The interviews were conducted in Armenian via phone (CATI). A random-generated mobile number list based approach (Random Digit Dialing) was used to contact the potential respondents. The complete list of possible numbers from three mobile providers operating in Armenia was used to generate the random numbers (starting with the following codes: +374 041/ 043/ 055/ 077/ 091/ 093/ 094/ 095/ 096/ 098/ 099). The final sample included 774 interviews (margin of error within 3.5 percent). Post stratification weights by settlement type (capital/urban/rural), age and gender were applied based on the latest data provided by the Statistical Committee of the Republic of Armenia (as of January 2020). The distribution among the phone operators was done proportionate to their shares in the market. Below is the response rate by operators. The average length of the interviews was 17 minutes.

Table 1: Interview attempts

Operator	Total number of calls	Number of unsuccessful calls*	Refusal	Interrupted surveys	Agreement	Respondent reachout rate**	Response rate***
Viva Cell	3113	2157	454	34	468	31%	49%
Veon Armenia/ Beeline	3712	3172	322	10	208	15%	39%
Ucom Armenia	2780	2557	119	6	98	8%	44%
Total	**9605**	**7886**	**895**	**50**	**774**	**18%**	**45%**

Including the following instances: number can't be reached, number doesn't exist, number not responding.
* Percent of successful calls from the total number of call attempts.*
*** Percent of successful calls from the total number of successful call attempts.*

Table 2: Reasons for refusal

Reason for refusal	Number of cases	Percent
Refused to answer	655	73%
Other	108	12%
Respondent is not an adult	103	11%
Respondent can't respond due to illness	19	2%
Respondent doesn't speak the survey language	9	1%
Total	895	100%

The fieldwork personnel consisted of 14 individuals in total which were trained prior to the fieldwork. The enumerators were selected from CRRC-Armenia pool, all of which are experienced and have worked with CRRC-Armenia for several years. All enumerators had previous experience of conducting CATI within CRRC-Armenia. The questionnaire was pre-tested and adjusted based on the pre-test results.

The overall management and quality control of the fieldwork was exercised by the CRRC-Armenia Data Initiative team. The data was monitored on a daily basis and the interviewers were immediately informed of and instructed on issues arising throughout the collection process. The data quality assurance process involved monitoring audio recordings of the calls. Throughout this process around 10 percent of the respondents were checked.

Overall, the fieldwork went smoothly with no major issues. The main challenge was the difference in response rates by mobile service provider (eight percent reachout in the case of Ucom Armenia mobile users).

Part 1. Demographic characteristics of respondents

Close to thirty-six percent (36%) of the respondents were between the ages of 18-35, thirty-three percent (33%) are between the ages of 36-55, and around thirty-one percent (31%) are 56 years old or above.

Close to fifty-five percent (55%) of the respondents were female and forty-five percent (45%) were male. In terms of settlement type, close to twenty-seven percent (27%) of respondents came from urban areas, thirty-six percent (36%) from rural areas and thirty-seven percent (37%) from Yerevan.

1.1 Demographic characteristics (weighted)
n=774

Age

36% | 31% | 33%
18-35 | 56 + | 36-55

Settlement type

27% | 37% | 36%
Urban | Yerevan | Rural

Gender

55% | 45%
■ Male □ Female
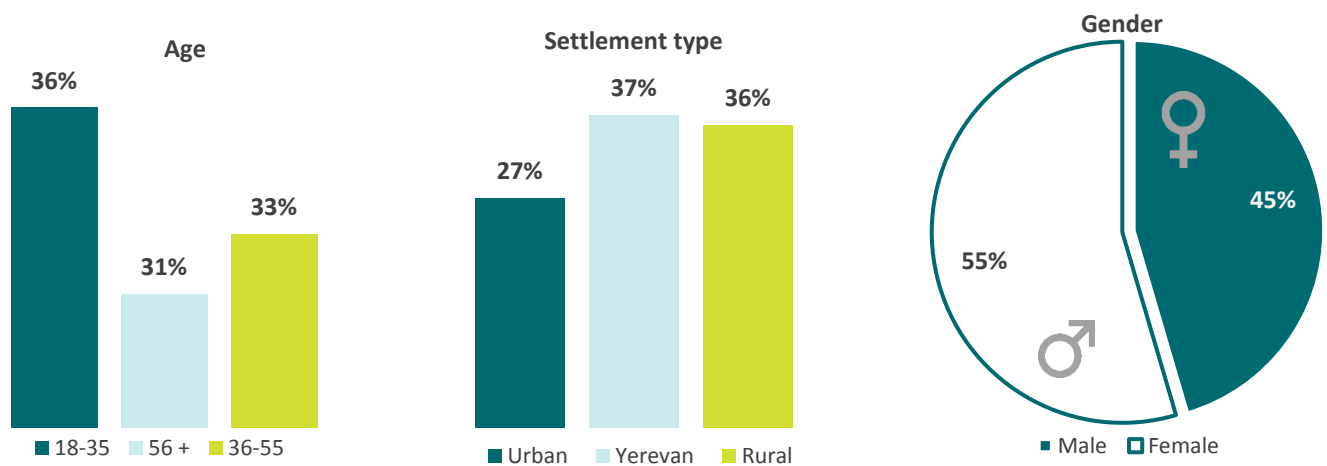
In terms of the level of education of respondents, close to a third (32%) had completed secondary education, thirty-one percent (31%) had completed higher education, and twenty-one percent (21%) had received secondary technical education. Close to six percent (6%) of respondents had received incomplete secondary education and close to five percent (5%) incomplete higher education. Approximately two percent (2%) of respondents had a post-graduate degree.

1.2 What is the highest level of education you received?
n=774

Level	Percentage
Incomplete secondary education	6%
Completed secondary education	32%
Secondary technical education	21%
Incomplete higher education	5%
Completed higher education	31%
Post-graduate degree	2%
Refuse to answer	3%
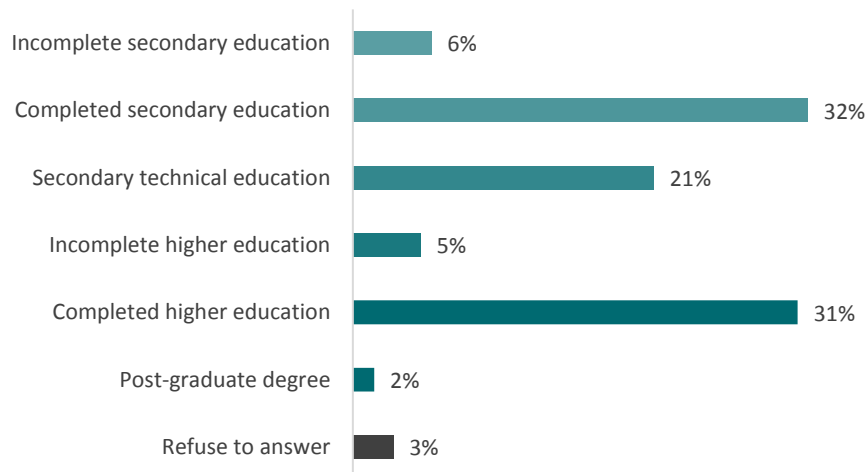
Part 2. Socio-economic characteristics of respondents

About a fifth of the respondents (21%) were employed in the private sector, eighteen percent (18%) in the public sector, and nineteen percent (19%) were self-employed, including seasonal work. Sixteen percent of the respondents (16%) were housewives that did not work, eleven percent (11%) were retirees that did not work, and close to ten percent (10%) were unemployed. Close to one percent (1%) of respondents were students that did not work.

2.1 Which of the following best describes your situation?
n=774

Category	Percentage
Employed in the private sector	21%
Employed in the public sector	18%
Self-employed, including seasonal work	19%
Retired and not working	11%
Student and not working	1%
Housewife and not working	16%
Unemployed	10%
Refuse to answer	3%
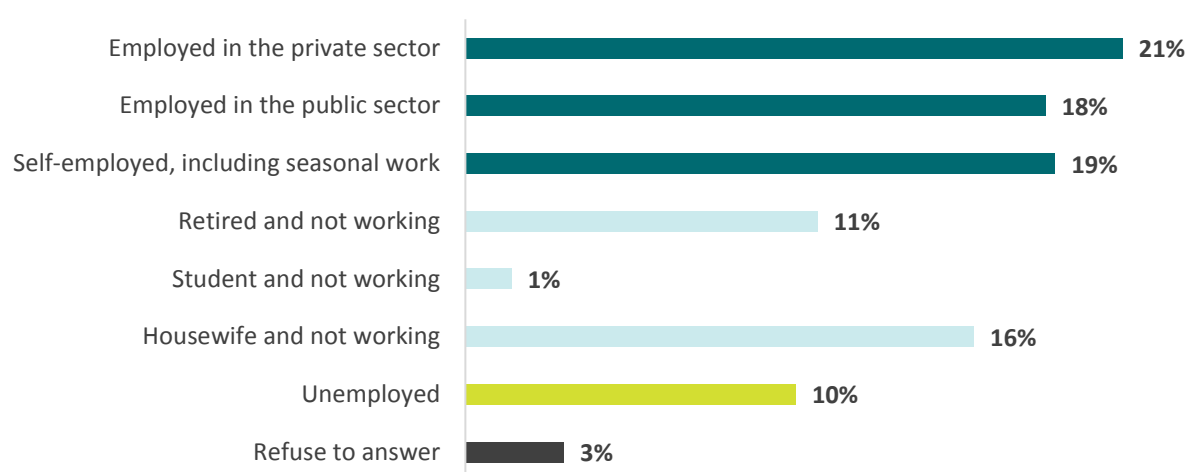
Almost eighteen percent (18%) of the respondents were employed in "Agriculture, Fishing, Mining", fourteen percent (14%) in "Education and/or science", twelve percent (12%) in "Wholesale and Retail Trade" ten percent (10%) in "Construction or utilities" and seven percent (7%) in "Manufacturing". Six percent (6%) worked in "Health" and close to five percent (5%) of respondents worked in "Information and Communication" and "Transportation and storage" each. Close to three percent (3%) of respondents worked in "Finance or real estate" and "Food Services" each. Less than one percent (1%) worked in "Accommodation". Around sixteen percent of respondents (16%) worked in "Other" sectors.

2.2 Which sector were you working in?
n=446

Sector	Percentage
(agriculture)	18%
(education)	14%
(retail)	12%
(construction)	10%
(manufacturing)	7%
(healthcare)	6%
(labour)	5%
(IT)	5%
(transport)	5%
(other)	16%
RA	3%
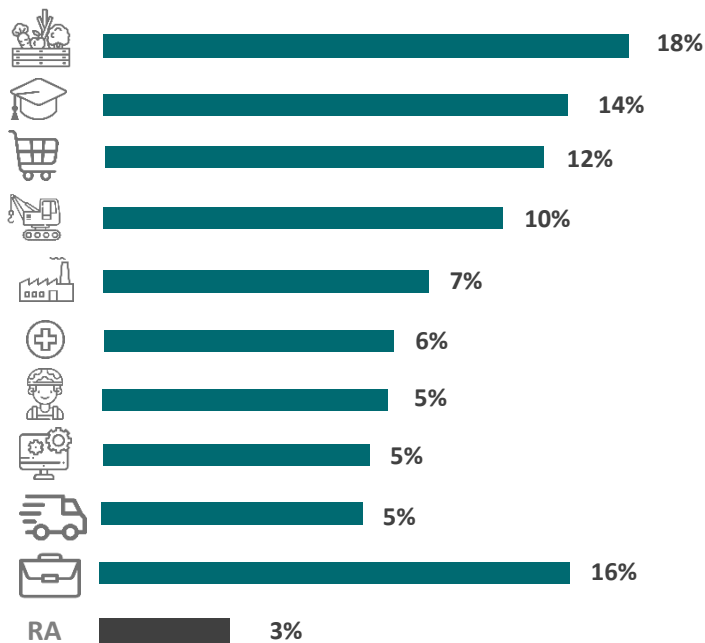
Close to a third of the respondents (31%) reported their households having a monthly income between 48.001-120.000 AMD (~98 – 245 USD), around seventeen percent (17%) had an income of 120.001-192.000 AMD (~245 – 394 USD), thirteen percent (13%) had an income between 24.001-48.000 AMD (~49 – 98 USD), and around twelve percent (12%) of the respondents had an income of 192.001-383.000 AMD (~394 – 784 USD). About seven percent (7%) of the respondents had a family income up to 24.000 AMD (~49 USD). Close to three percent of the respondents (3%) reported an income between 383.001-575.000 AMD (~784 – 1178 USD), and around five percent (5%) had an income over 575.001 AMD (~1178 USD). Responses were based on the income after taxes of all family members of the household for the previous month (mid-May to mid-June).

2.3 Taking into account the income of all family members of your household for the previous month, where does the household income fall after taxes?
n=774

Income range	Percentage
Up to 24.000 AMD	7%
24.001 - 48.000 AMD	13%
48.001 - 120.000 AMD	31%
120.001 - 192.000 AMD	17%
192.001 - 383.000 AMD	12%
383.001-575.000 AMD	3%
Over 575.001 AMD	5%
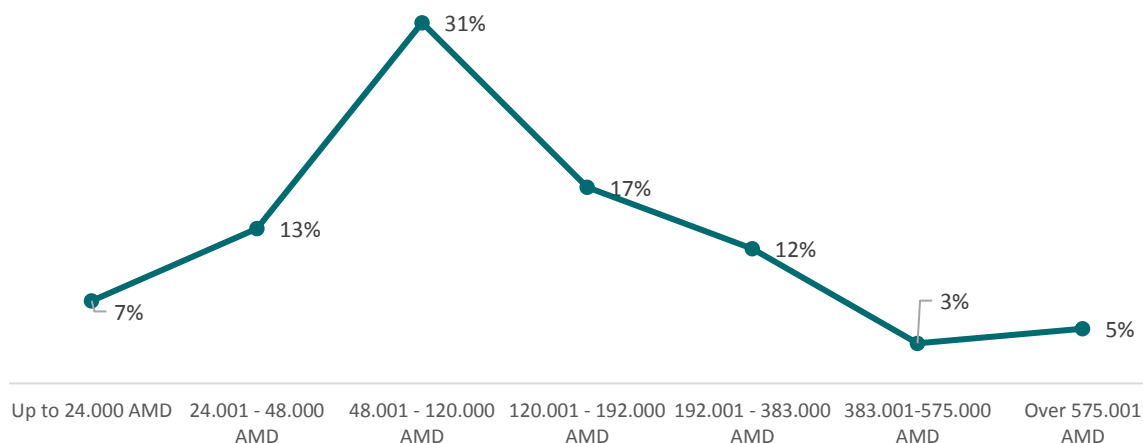
Close to thirty-five per cent (35%) of the respondents either lost their jobs or had a reduction in income due to the pandemic outbreak. However, the majority of respondents (63%) did not experience changes in this regard.

There is a significant difference between men and women in terms of losing a job or reducing income. About forty-five percent **(45%)** of male respondents mentioned they **had lost their job** or **had reduced hours of work**, while only twenty-seven percent **(27%)** of **women mentioned the same**[1].

2.4 Have you lost your job or had reduced hours or had reduced income as a result of the pandemic outbreak?

n=774

DK/RA

3%

NO

YES

35%

63%
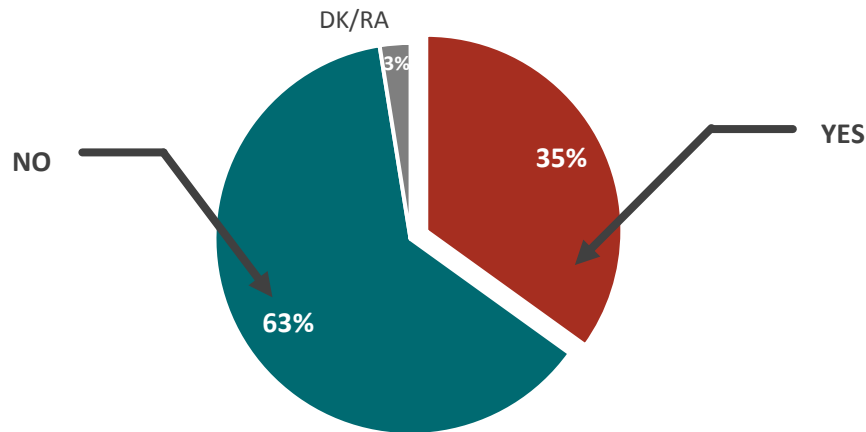
2.5 Which of the following best describes any way that you have been able to make up for lost income? (Choose all options that apply)

(Respondents choose from a list. Responses combined) *Percentage of respondents, n=270*

We spend less on other necessities	We spend less on food	I use the family savings	I find odd jobs around the community	My family provides me with financial support	Government support	Other support from humanitarian organizations /volunteers/ donors	Other	DK
43%	36%	28%	22%	9%	7%	4%	8%	2%

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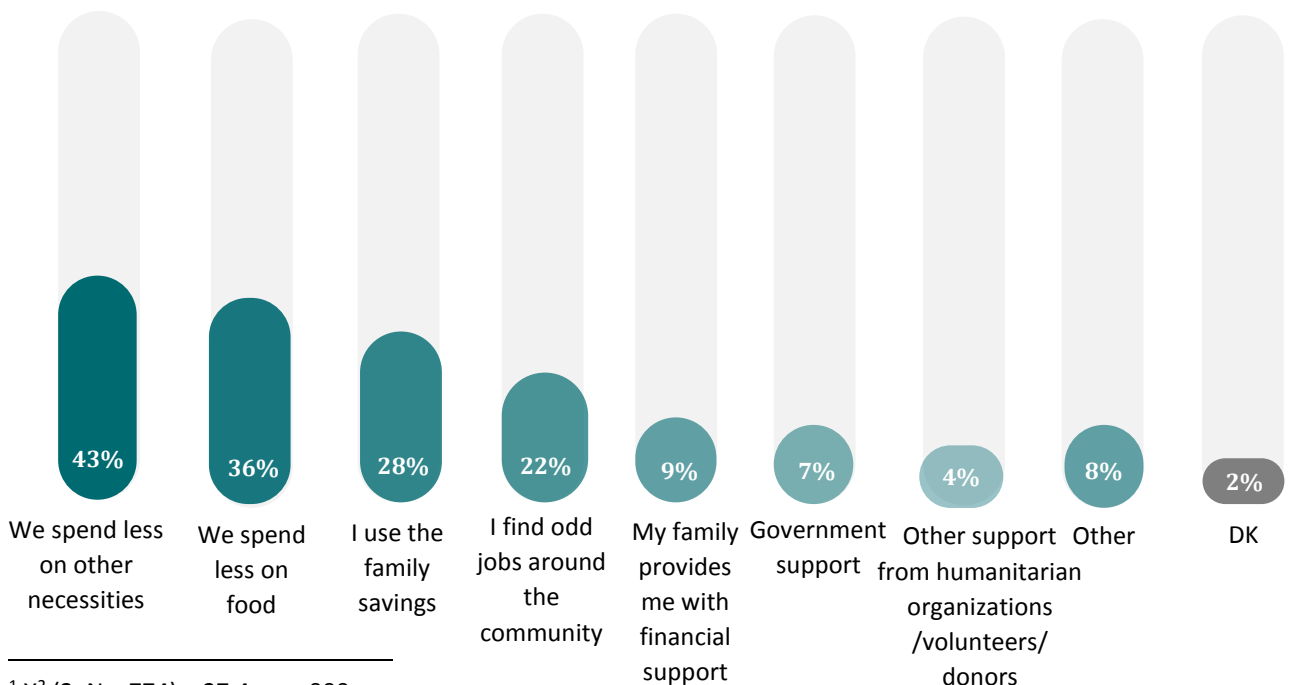
[1] X^2 (2, N = 774) = 27.4, p = .000

In order to make up for lost income, close to forty-three percent (43%) of the respondents said they spent less on necessities, thirty-six percent (36%) spent less on food and close to twenty-eight percent (28%) relied on family savings. Around nine percent (9%) of respondents relied on the financial support of a family and close to seven percent (7%) on government support. Close to four percent (4%) responded that they received support from humanitarian organizations/volunteers/donors in order to make up for lost income.

2.6 Do you think that in the next 12 months you and your family will be better off or worse off economically than today?
n=774
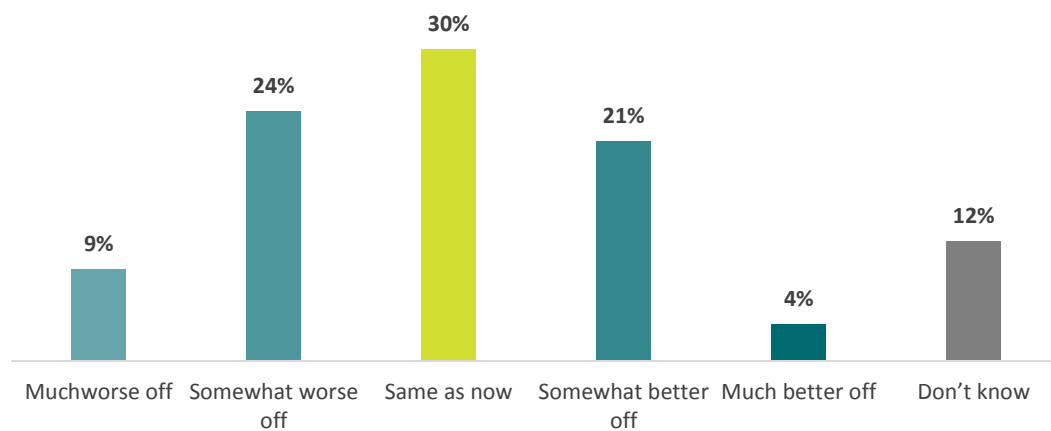
Close to a third of respondents (30%) believed that they and their family would be in the same economic position in 12 months as they were at the time of the interview. Twenty-four percent (24%) of respondents expected they would be worse off and close to twenty-one percent (21%) believed they would be somewhat better off. Close to nine percent thought that they would be much worse off economically in the coming 12 months (June 2020-June 2021).

Part 3. Beliefs and concerns within the context of the COVID-19 pandemic

"The coronavirus pandemic" was mentioned by thirty-six percent (36%) of respondents as being the most pressing issue the country faces, followed by "Lack of jobs/unemployment" (33%). Around nineteen percent (19%) of the respondents mentioned "Poverty and inequality" as the issue concerning them the most, and seventeen percent (17%) mentioned "Economic growth issues" and "Education system issues" each. Around fifteen percent (15%) mentioned "Healthcare system issues" as being the most pressing in the country. "Environmental issues/climate change" were mentioned by three percent (3%) of respondents. Four percent (4%) believed there were no pressing issues faced by the country currently.

3.1 When thinking about the most pressing issues that our country faces today, which are the ones that concern you the most? (Choose no more than TWO)
(Respondents choose from a list. Responses combined)
Percentage of respondents, n=774

Issue	Percentage
The Coronavirus pandemic	36%
Lack of jobs/unemployment	33%
Poverty and inequality	18%
Economic growth issues	17%
The education system issues	17%
The healthcare system issues	15%
The environmental issues/climate change	3%
Other	12%
None	4%
Don't know	1%
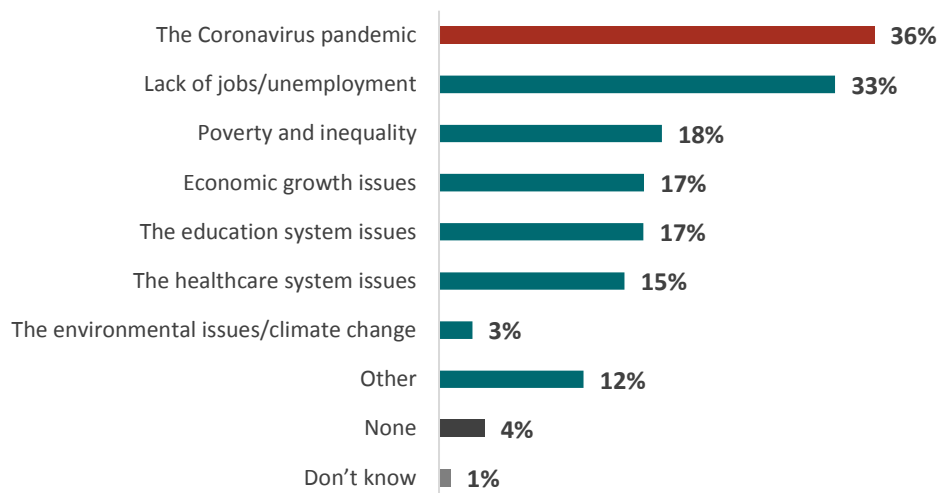
More than half of the respondents (51%) believed that the coronavirus is primarily a healthcare crisis, while thirty-nine percent (39%) responded that it is primarily an economic crisis. There is a significant difference in perceptions around this question between female and male respondents. Particularly, fifty-six percent **(56%)** of **female respondents believe this is primarily healthcare crisis**, while **only** forty-seven percent **(47%) of males believe the same**[1].

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[1] (X^2 (3, N = 774) = 7.9, p = .046)

3.2 Which one of the following statements best describes your view of coronavirus in Armenia?

n=774

■ Coronavirus is primarily now a healthcare crisis ■ Coronavirus is primarily now an economic crisis ■ Refuse to answer
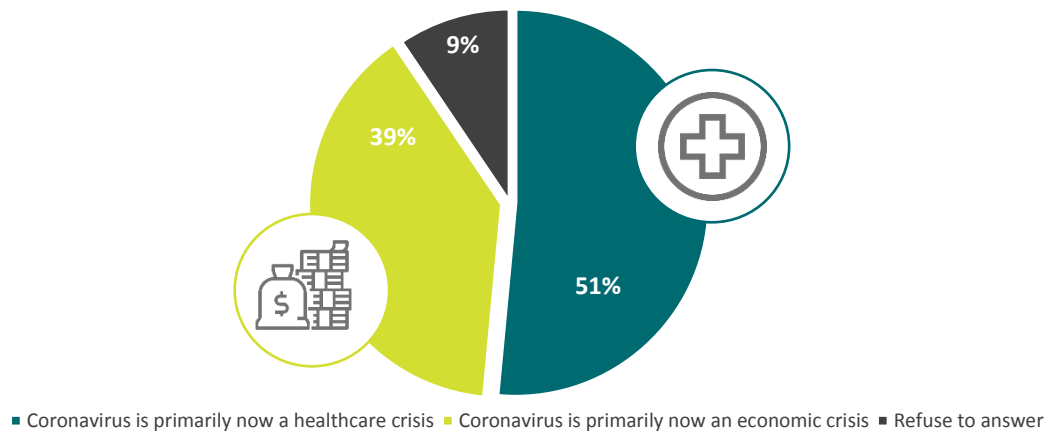
Close to forty-eight percent of respondents (47%) believed that the main reason for the prevalence of the virus was due to citizens not adhering to anti-pandemic rules, such as keeping a distance, wearing masks, gloves, etc. Around twelve percent (12%) found the main reason for the spread of the virus was low levels of hygiene, nine percent (9%) said it was due to "Political/economic competition by world powers", eight percent (8%) responded that "the existence of coronavirus is a natural phenomenon" and close to six percent (6%) believed "Foreigners have spread the virus". Around four percent (4%) said "the planet's environmental situation, for instance climate change" was the main reason for the prevalence of the virus.

3.3 In your opinion, what is the main reason for prevalence of the virus?

n=774
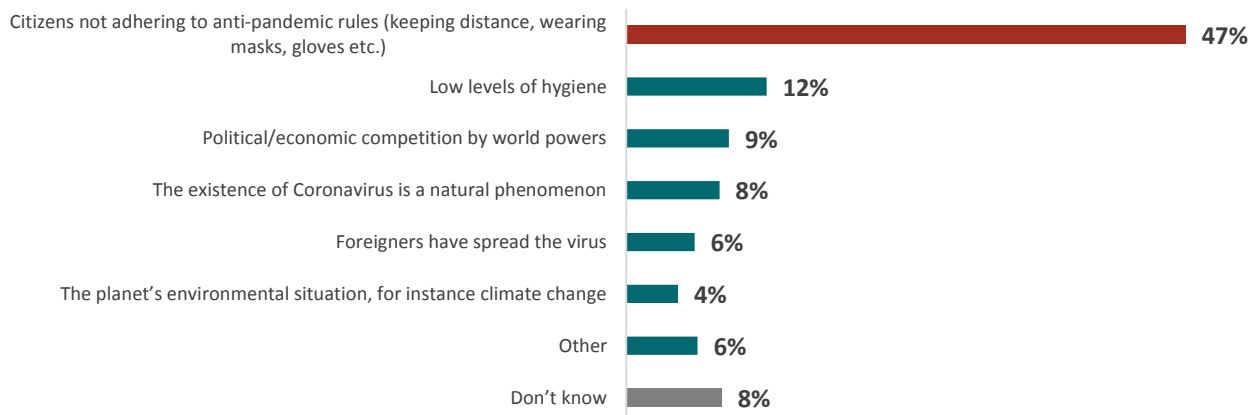
More than half of the respondents mentioned they had a "somewhat sufficient" level of information regarding the cause of the coronavirus (51%) and protection from it (53%). Around thirty-six percent (36%) said they had "very sufficient" information about protecting themselves from the coronavirus, while only twenty-four percent (24%) said the same about the cause of it. More respondents believed they had a "somewhat insufficient" level of information about the cause of the virus (13%) than about protection from it (5%). Only around eight percent (8%) of respondents

believed they had "a very insufficient" level of information about the cause of the coronavirus, and around three percent (3%) about protection from it.

3.4 How would you describe the level of information you have about the cause of coronavirus and how you can protect yourself from coronavirus?

n=774

■ Information about the cause of Coronavirus   ■ Information about protecting from Coronavirus
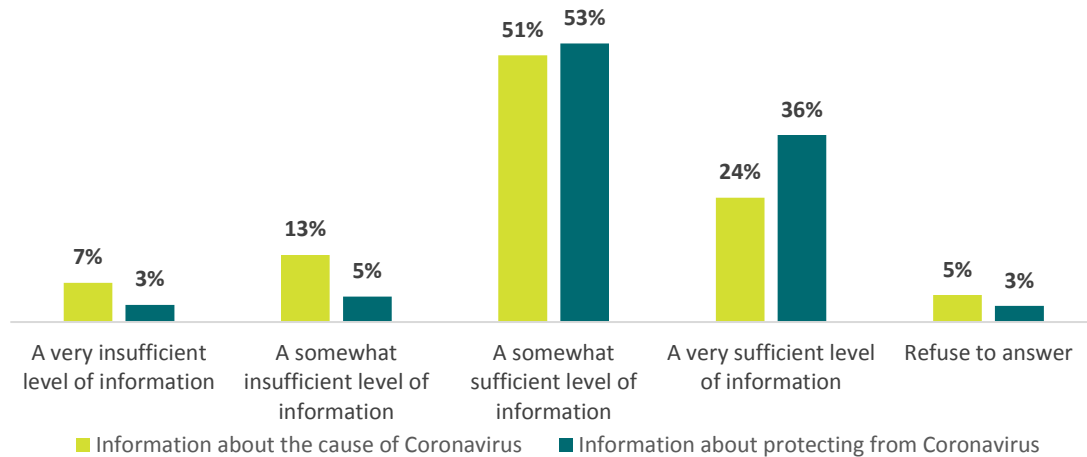
In terms of additional information about the coronavirus, close to a quarter of respondents (25%) mentioned information about "effective treatments", about nineteen percent (19%) said they would like more information about "the status of a vaccine or a cure", and fifteen percent (15%) about "where to go if one is sick". Under ten percent of respondents mentioned "the cost of treatment for citizens" (9%), "what the government is doing to help citizens" (7%), and "access to government support" (6%). About two percent (2%) responded they would like to know more about "tests, their costs and procedure of testing". Close to thirty-four percent (34%) of the respondents mentioned they required no further information.

3.5 What more would you like to know about coronavirus? (Choose no more than THREE)

(Respondents choose from a list. Responses combined)
Percentage of respondents, n=774
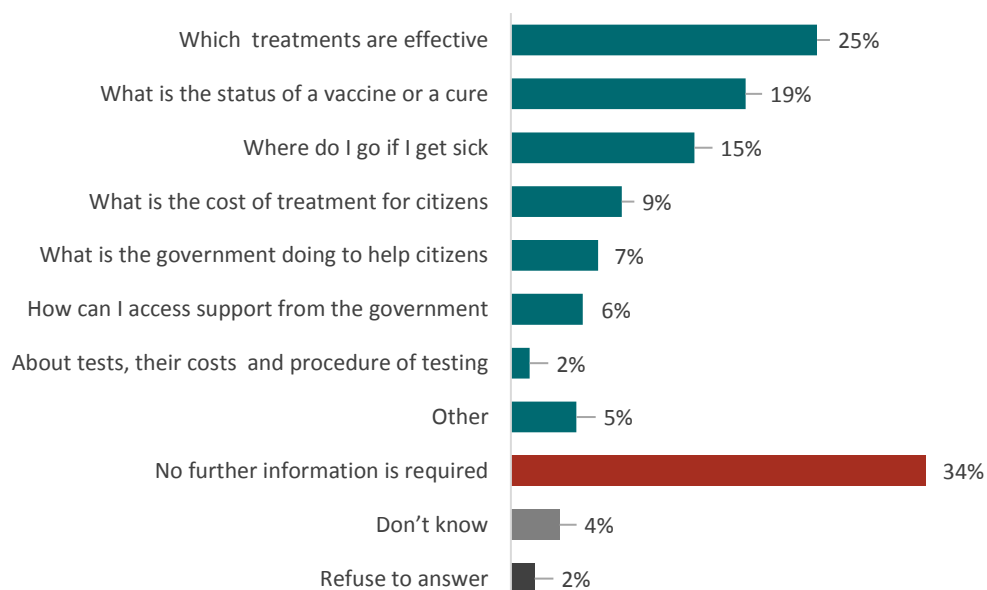
Part 4. Behavior and health risks within the context of the COVID-19 pandemic

"Wearing a mask" and "washing hands more frequently" were the most mentioned responses (74% each) in regards to measures being taken now in response to the coronavirus. About twenty-three percent (23%) of the respondents said "wearing gloves", twenty percent (20%) said "mostly staying home/not leaving home", and nineteen percent (19%) said "standing at least 1.5 meters away from people". Around eleven percent (11%) mentioned "staying away from large groups" as a measure against the coronavirus, five percent (5%) mentioned "using specific food considered healthy" and four percent (4%) said "keeping up with important daily news and official instructions from the Commandant/Government". Close to one percent said they were "avoiding touching their face" (1%) and were "working from home" (1%).

4.1 What measures, if any, are you consistently taking now in response to the coronavirus? (Choose no more than THREE)
(Respondents choose from a list. Responses combined)
Percentage of respondents, n=774
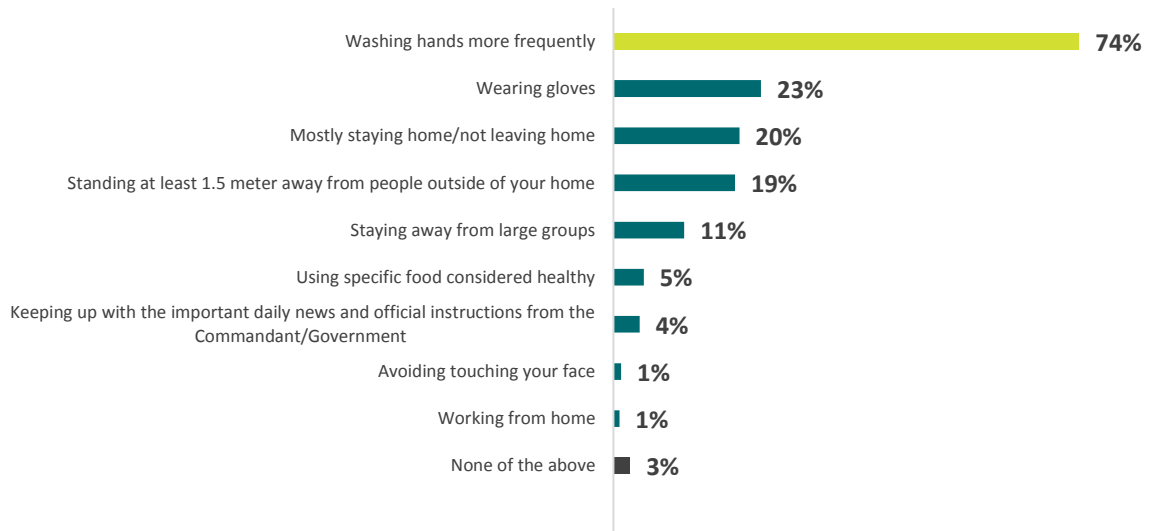
More than half of the respondents consider themselves at low risk of catching the coronavirus, while 21% believed they are at somewhat high risk and only 13% said they are at a very high risk.

The higher the level of education of the respondent, the higher is the perception that the respondent is at risk of becoming infected with the coronavirus. In particular, **only** twenty-four percent **(24%)** of **those that have completed secondary education consider they are under high risk**, while forty-four percent **(44%)** of **respondents with completed higher education perceive the risk to be very high**[1].

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[1] (X^2 (15, N = 774) = 103.7, p = .000)

4.2 To what extent do you consider yourself at risk of catching Coronavirus?
n=774
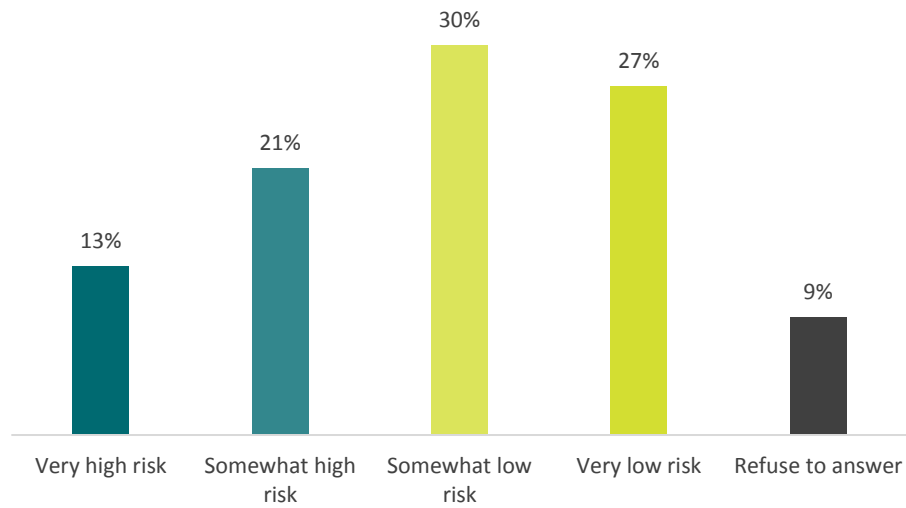
Answering the question why the respondents thought they are at a low risk, the overwhelming majority (71%) mentioned "I protect myself and follow preventive measures". Close to twenty percent (20%) said "I follow government regulations related to the pandemic", and fifteen percent (15%) said "I am very healthy". Close to four percent (4%) thought they are at low risk because of "My age", three percent (3%) mentioned "Where I live the virus is not widespread" and two percent (2%) mentioned "I eat specific food that prevents me from catching the virus". Three percent (3%) said "The virus is not dangerous" and four percent (4%) said "I don't believe in coronavirus".

4.3 Why do you think you are at a low risk? (Choose all options that apply)
(Respondents choose from a list. Responses combined)
Percentage of respondents, n=442
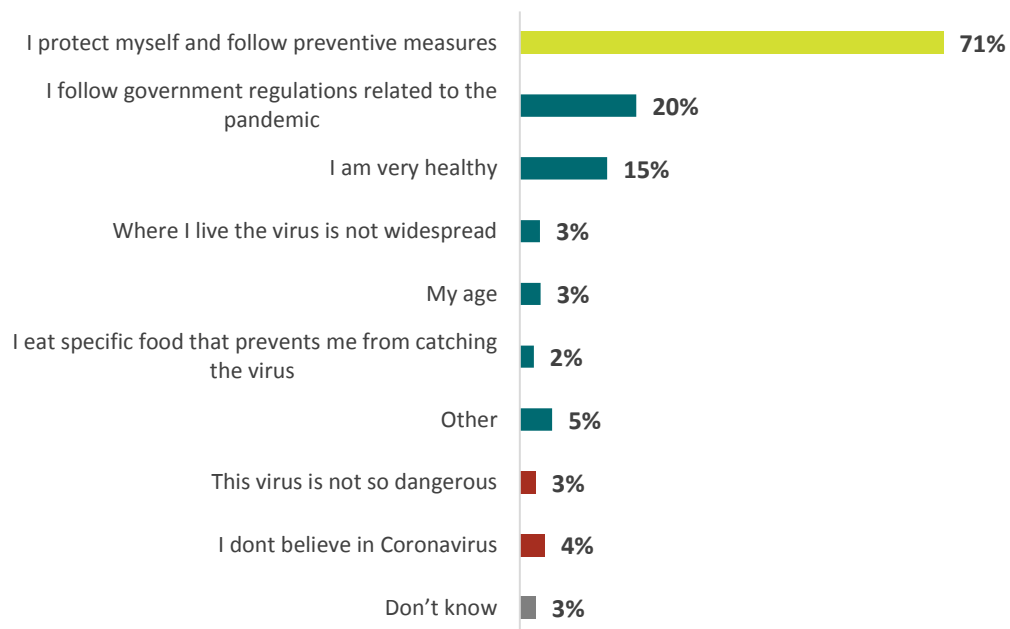
Forty-eight percent of the respondents (48%) believed they are at a high risk because "The risk is high for everyone including for myself". About eighteen percent (18%) said it is because "I must go to work" and thirteen percent (13%) said "I have come in contact with people who have contracted the coronavirus". About twelve percent (12%) mentioned "I am not healthy" for being at a high risk, ten percent (10%) mentioned "My family members leave the house and come in contact with other people" and six percent (6%) said "I go out/I have contact with many people". Five percent (5%) said "I am in a risk group", four percent (4%) mentioned "I live in very close quarters with many other people" and about two percent (2%) said "I use public transportation".

4.4 Why do you think you are at a high risk? (Choose all options that apply)
(Respondents choose from a list. Responses combined)
Percentage of respondents, n=260

The risk is high for everyone including for myself	48%
I must go to work	18%
I have come in contact with people who have contracted Coronavirus	13%
I am not healthy	12%
My family members leave the house and come in contact with other people	9%
I go out/I have come in contact with many people	6%
I am in a risk group	5%
I live in very close quarters with many other people	4%
I use public transportation	2%
Other	23%
Don't know	2%

About thirty percent (30%) of respondents considered themselves at "somewhat low risk" of getting very sick from the coronavirus, twenty-six percent (26%) said "Very low risk", fourteen percent (14%) "Somewhat high risk" and around ten percent (10%) considered the risk to be "Very high". Nineteen percent of the respondents refused to answer the question.

4.5 To what extent do you consider yourself at risk of getting very sick from coronavirus?
n=774

Very high risk	Somewhat high risk	Somewhat low risk	Very low risk	Don't know	Refuse to answer
10%	14%	30%	25%	1%	19%
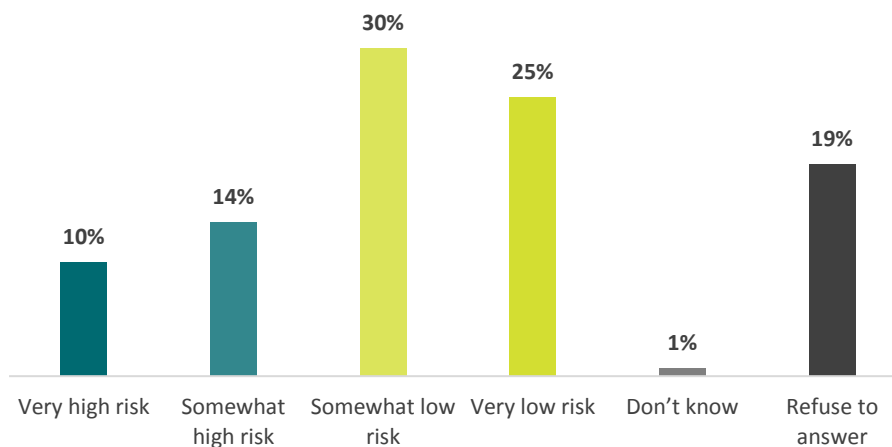
In the case of having symptoms of coronavirus forty-six percent (46%) of the respondents mentioned "I will visit a medical establishment" as a first action. About seventeen percent (17%) mentioned "I will call an ambulance" and fifteen percent (15%) mentioned "I will contact my doctor". Close to nine percent (9%) said "I will isolate myself and will wait to recover" as a first action in case of coronavirus symptoms, six percent (6%) said "I will self-medicate" and three percent (3%) mentioned "I will call the hotline". About one percent of the respondents said "I will go take a test" and "I will not do anything".

4.6 In the case of having symptoms of coronavirus what would be your first action?

n=774

I will visit a medical establishment	46%
I will call an ambulance	17%
I will contact my doctor	15%
I will isolate myself and will wait to recover	8%
I will self-medicate	6%
I will call the hotline	3%
I will go take a test	1%
I will not do anything	1%
Don't know	1%
Refuse to answer	2%
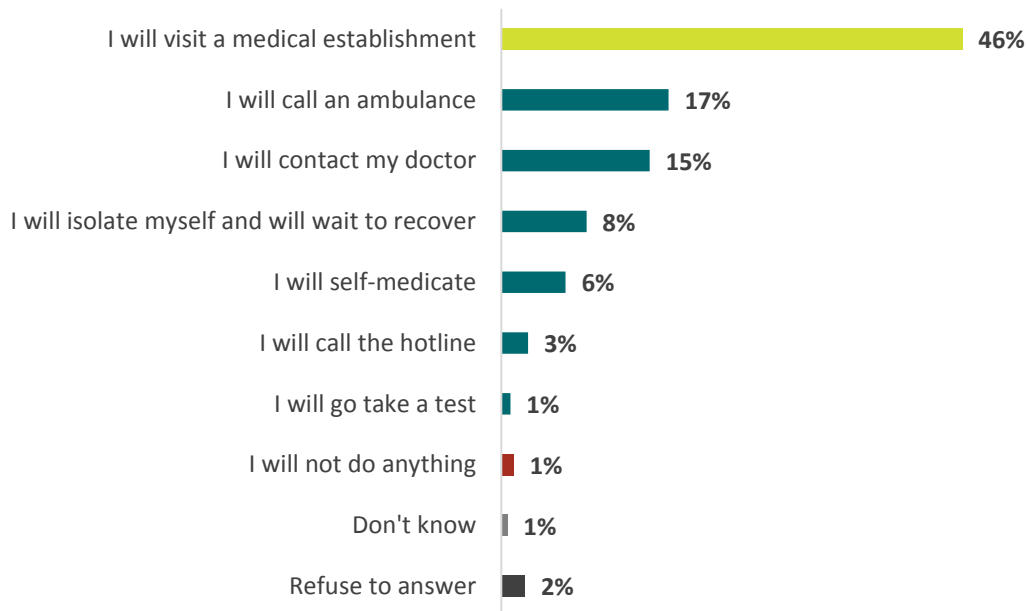
Part 5. Trust towards institutions and information sources

Among public institutions, "The healthcare system" had the most trust (54% "Fully trust", 27% "Rather trust") to do what is right during the pandemic, followed by "Police" (43% "Fully trust", 29% "Rather trust"), "Armenian health Authorities" (42% "Fully trust", 27% "Rather trust"), "Education system" (33% "Fully trust", 34% "Rather trust"), "The Commandant's office" (35% "Fully trust", 29% "Rather trust"), and lastly "Local government" (25% "Fully trust", 23% "Rather trust").

5.1 To what extent do you trust or distrust the following institutions to do what is right during the coronavirus pandemic? Public institutions

n=774

Legend: Do not trust at all | Rather not trust | Neither trust, nor distrust | Rather trust | Fully trust | Don't know | Refuse to answer
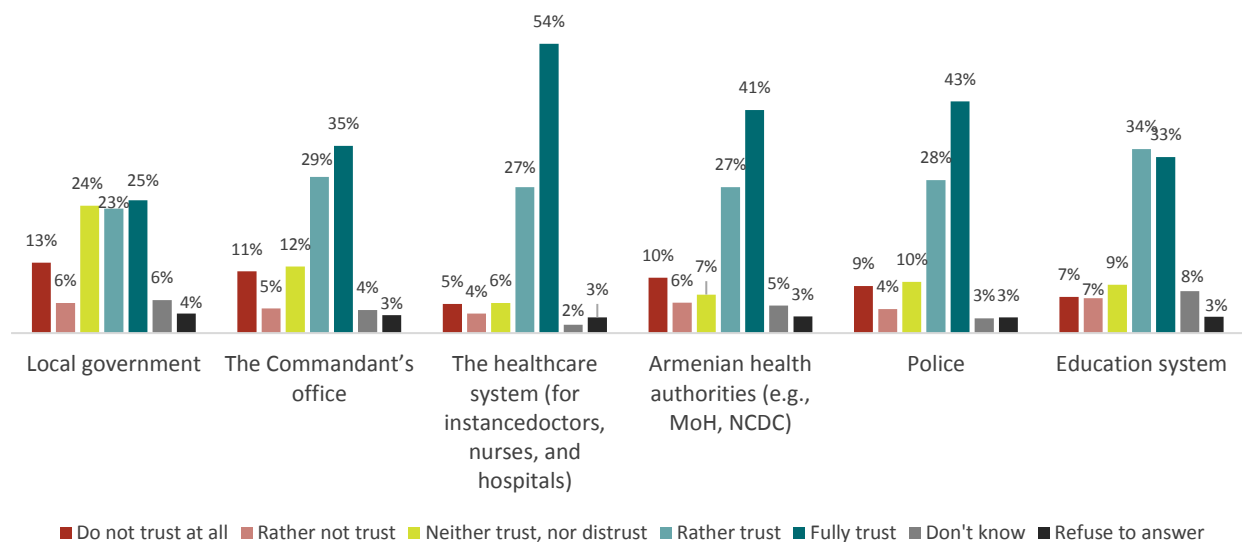
About a fifth of the respondents (25%) fully trusted, and twenty-three percent (23%) rather trusted the World Health Organization (WHO) to do what is right during the pandemic. About ten percent (10%) replied "Neither trust, nor distrust", close to eight percent (8%) said "Rather not trust" and eleven percent (11%) "Do not trust at all". Twenty percent of the respondents replied "Don't know" to trusting or distrusting the WHO to do the right thing during the pandemic. The response "Don't know" was much higher for international donors (e.g., Asian Development Bank, World Bank, United Nations) at about thirty-two percent (32%). About twelve percent (12%) responded "Fully trust", twenty-one percent (21%) said "Rather trust" and twelve percent (12%) said "Neither trust, nor distrust". Close to eight percent (8%) said they "Rather not trust" International donors to do the right thing during the pandemic, and twelve percent (12%) responded "Do not trust at all".

5.2 To what extent do you trust or distrust the following institutions to do what is right during the coronavirus pandemic? International organizations

n=774

Legend: Do not trust at all · Rather not trust · Neither trust, nor distrust · Rather trust · Fully trust · Don't know · Refuse to answer
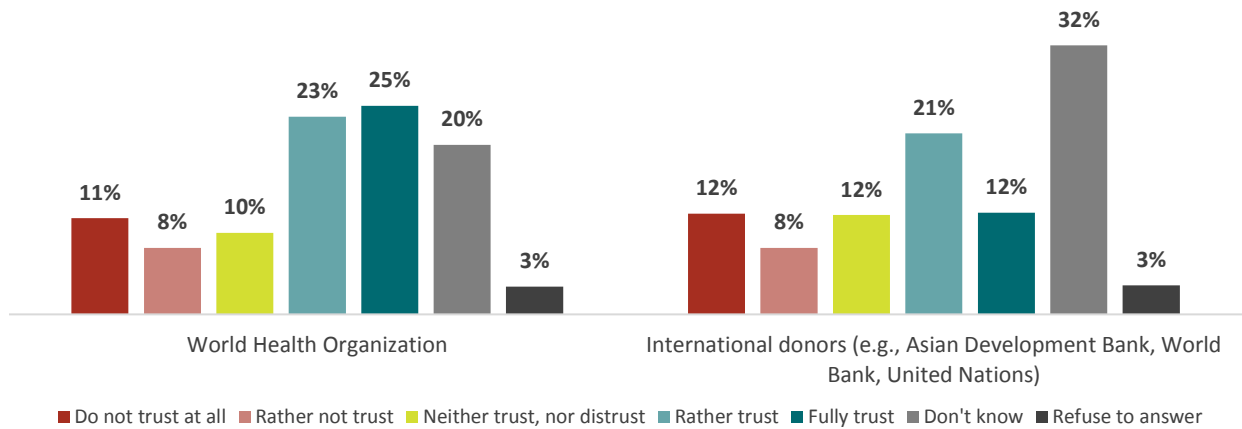
"The Banking system" had the most trust (21% "Fully trust", 29% "Rather trust") by respondents to do the right thing during the coronavirus pandemic, followed by "Employers" (14% "Fully trust", 29% "Rather trust"), "Armenian media" (13% "Fully trust", 28% "Rather trust") and "Civil Society Organizations" (26% "Fully trust", 14% "Rather trust"). Most distrusted was "Social Media" with around twenty-six percent of respondents saying "Do not trust at all" and nineteen percent (19%) saying "Rather not trust".

5.3 To what extent do you trust or distrust the following institutions to do what is right during the coronavirus pandemic? Private institutions, CSOs, Media

n=774

Legend: Do not trust at all · Rather not trust · Neither trust, nor distrust · Rather trust · Fully trust · Don't know · Refuse to answer
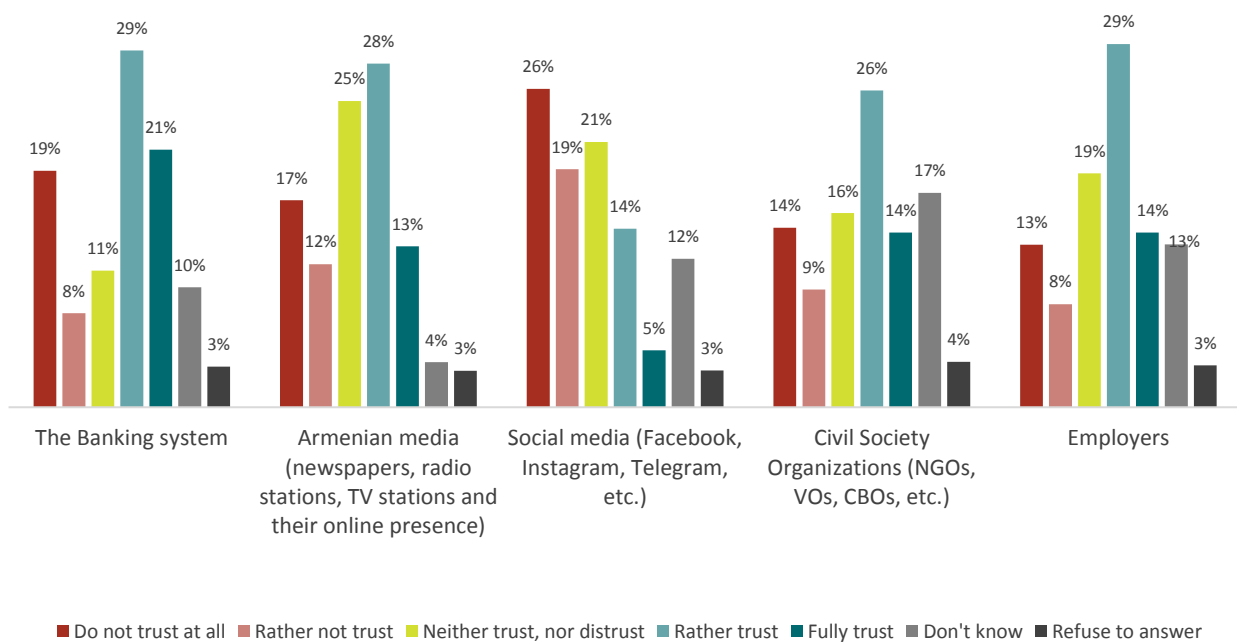
About thirty-seven percent (37%) of respondents mentioned "Armenian TV channels and online presence" as sources for information about coronavirus they trust the most, followed by "health authorities (including MoH, NCDC)" (23%) and "Other political authorities (including PM and Commandant's office)" (17%).

"Social media (Facebook, Instagram, Telegram, etc.)" was mentioned by twenty-seven percent (27%) of respondents as being trusted the least, followed by "Armenian TV channels and online presence" (14%), and "Friends and family members" (12%).

5.4 Which sources do you trust for information about coronavirus?
n=774

Source	trust the most	trust the least
Armenian TV channels and online presence	37%	14%
Health authorities (Including Ministry of Health, NCDC)	23%	1%
Other political authorities (Including PM and Commandant's office)	17%	2%
Social media (Facebook, Instagram, Telegram, etc.)	14%	27%
Armenian Online news outlets	6%	6%
International media (TV and online presence)	4%	1%
Friends or family members	4%	12%
Health care providers	4%	1%
Armenian Print media (newspapers/journals/periodicals) and online presence	2%	1%

■ trust the most   ■ trust the least

Part 6. Government actions in relation to the coronavirus

About nineteen percent (19%) of respondents believed that the Armenian government's support packages to citizens in response to the coronavirus were "Extremely sufficient", thirty-four percent (34%) believed they were "Somewhat sufficient", fifteen percent (15%) said "Somewhat insufficient" and fourteen percent (14%) said "Fully insufficient".

6.1 To what extent do you think that the Armenian government's packages to citizens in response to coronavirus are sufficient?

n=774
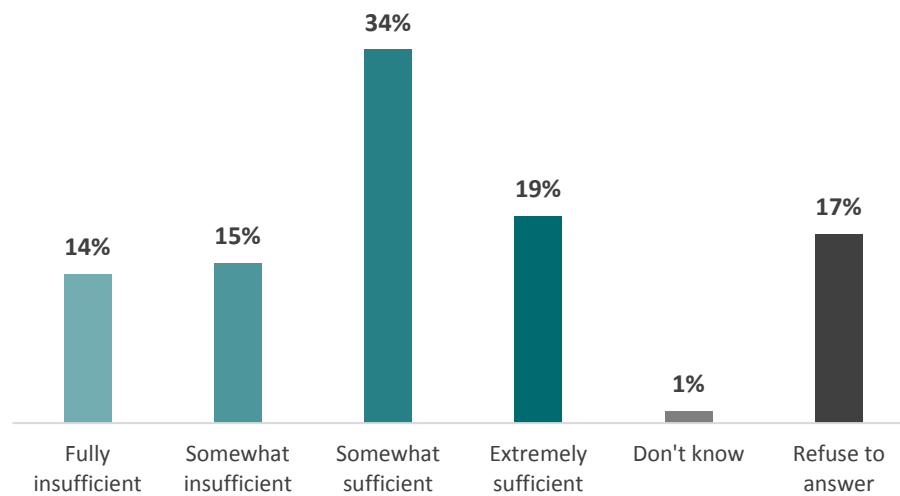
Forty-two percent (42%) of respondents said they would like to see the Armenian government focus most of its efforts on "The healthcare system" in response to the coronavirus. About twenty-two percent (22%) mentioned "Providing direct financial support", eighteen percent (18.2%) said "Poverty and inequality" should be under focus, and sixteen percent (16%) mentioned "Economic growth". "Jobs and employment" and "Strengthening the social safety net" received 13% and 12% each, and "Providing direct non-financial (food, healthcare supplies etc.) support" was mentioned by seven percent (7%) of respondents.

6.2 In which areas would you like to see the Armenian government focus most of its efforts related to the impact of coronavirus? (Choose no more than THREE)
(Respondents choose from a list. Responses combined)
Percentage of respondents, n=774

The healthcare system	42%
Providing direct financial support	22%
Poverty and inequality	18%
Economic growth	16%
The education system	16%
Jobs and employment	13%
Strengthening the social safety net	11%
Providing direct non-financial support	7%
Other	12%
Don't know	7%
Refuse to answer	1%
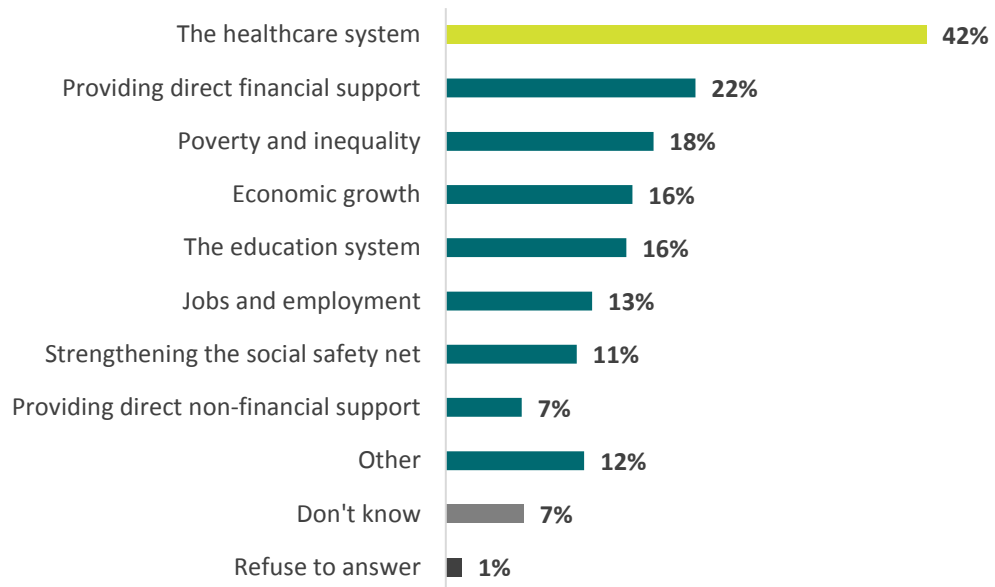
The overwhelming majority of respondents (65%) said that they and their family benefitted from none of the support measures undertaken by the Government to address the social impact of the coronavirus. About ten percent (10%) said they benefited from "Support to vulnerable families with children", and eight percent (8.3%) mentioned "Co-coverage of vulnerable citizens' utility costs". Under five percent (5%) of respondents mentioned "Support to citizens who lost their jobs", "Support to workers in industries which suffered the most" and "Support to families within the family benefit system" (4% each), "Business support packages" (3%), "Received food/hygiene supply packages" (2%), and under one percent (1%) mentioned "Support to pregnant women from vulnerable families", "Support to students with high achievement to cover their tuition fees" and "Support for agricultural activities".

6.3 Which of the support measures undertaken by the Government to address the social impact of Coronavirus have you or your family benefitted from? (Choose all options that apply)
(Respondents choose from a list. Responses combined)
Percentage of respondents, n=774

Measure	%
Support to vulnerable families with children	10%
Co-coverage of vulnerable citizens' utility costs	8%
Support to citizens who lost their jobs	5%
Support to workers in industries which suffered the most	4%
Support to families within the family benefit system	4%
Business support packages	3%
Received food/hygiene supply packages	2%
Support to pregnant women from vulnerable families	1%
Support to students with high achievement to cover their tuition fees	1%
None	65%
Don't know	1%
Refuse to answer	1%

More than half of the respondents (54%) mentioned that their personal financial situation was worsened due to the pandemic, while forty-four percent (44%) said it had not.

There is significant difference between age groups. Sixty-one percent **(61%)** of **respondents in the age group under 55 believed that their financial situation had worsened** compared to forty percent **(40%)** of **respondents in the 56+ group**[1].

6.4 Has your personal financial situation been worsened due to the pandemic?
n=774

2% / 44% / 54%

Yes   No   Refuse to answer
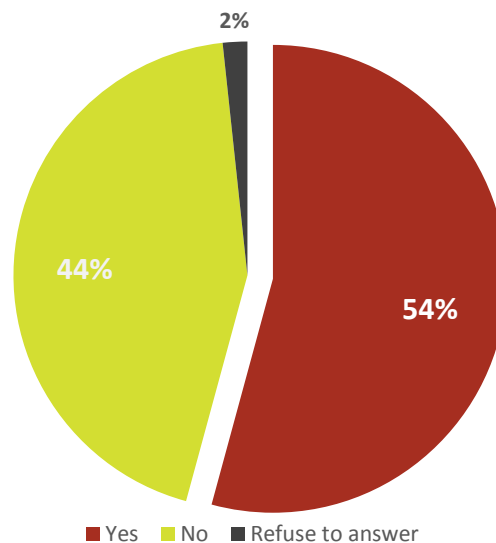
[1] (X^2 (4, N = 774) = 32.4, p = .000)

About twenty-seven percent (27%) of respondents mentioned they would like "To postpone loan payment obligations" as a measure to cushion the impact of the coronavirus on their financial situation, twenty-three percent (23%) mentioned "To subsidize utility providers for the payments during the quarantine" and fourteen percent (14%) mentioned "To cover basic salaries for the non-working period". About nine percent (9%) of respondents mentioned "To support my agricultural activity" as a support measure, eight percent (8%) said "To subsidize necessary food bills for the non-working period" and six percent (6%) mentioned "To support with healthcare provisions(masks, gloves, medicine etc.)" and "To subsidize housing bills for the non-working period" each.

6.5 What kind of measures/support would you personally like to have in place by the Government to cushion the impact on your financial situation? (Choose no more than TWO)
(Respondents choose from a list. Responses combined)
Percentage of respondents, n=420

Measure	Percentage
To postpone loan payment obligations	27%
To subsidize utility providers for the payments during the quarantine	24%
To cover basic salaries for the non-working period	14%
To support my agricultural activity	8%
To subsidize necessary food bills for the non-working period	8%
To support with healthcare provisions (masks, gloves etc.)	6%
To subsidize housing bills for the non-working period	6%
Financial support	5%
To support my business in critical times	4%
To postpone tuition obligations	3%
Other	6%
No need for additional measures	22%
Don't know	2%
Refuse to answer	1%

Part 7. COVID-19 pandemic and the immediate future

More than a third of the respondents (34%) would support another lockdown or restriction of mobility "to a very high degree" if the number of people infected with the coronavirus continues to rise significantly in Armenia. About a quarter of the respondents would support restrictions "to a very low degree", close to a fifth would support "to a somewhat high degree" and around thirteen percent (13%) would support restrictions "to a somewhat low degree".

7.1 To what extent would you support another lockdown or the imposition of strict mobility rules if the number of pandemic cases continues to rise significantly in Armenia?

n=774

Category	Percentage
To a very low degree	26%
To somewhat low degree	13%
To a somewhat high degree	20%
To a very high degree	34%
Don't know	2%
Refuse to answer	6%
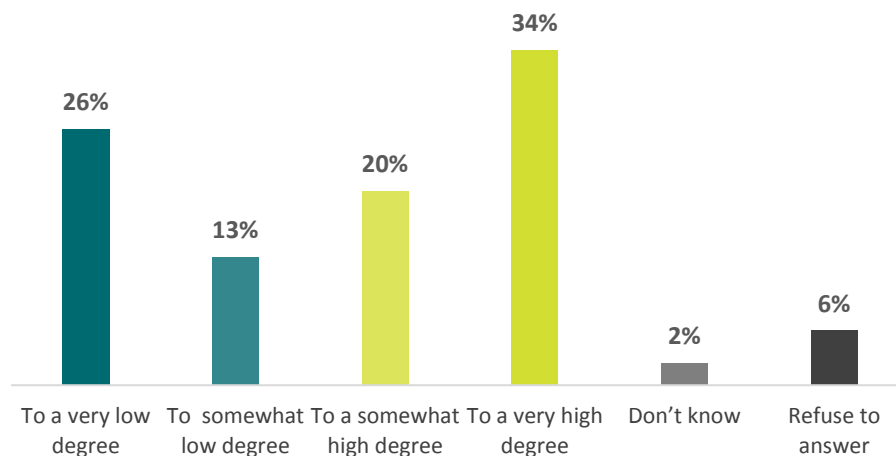
The overwhelming majority of respondents (66%) that said restrictions should not be imposed even with the increase of new coronavirus cases in Armenia and believed that economic considerations should prevail over health considerations. Close to eighteen percent (18%) said the situation would improve on its own, and around seven percent (7%) said the numbers are exaggerated. Around three percent (3%) believed imposing new restrictions was unnecessary as the numbers of coronavirus cases was not trustworthy.

7.2 Why you do not believe that restrictions should be imposed if there is a reported increase in coronavirus cases in Armenia?

n=300

Category	Percentage
Economic considerations should prevail over health considerations	66%
The situation will improve on its own	18%
The numbers are exaggerated	7%
The numbers are not trustworthy	3%
Don't know	6%
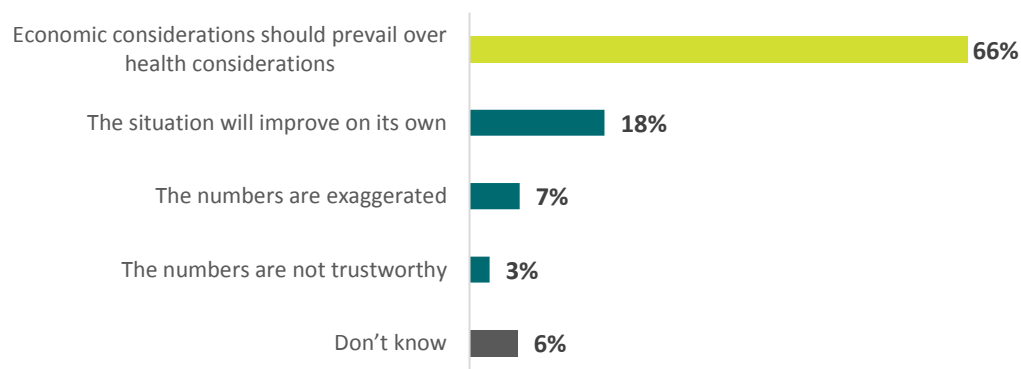
Part 8. Perceptions of school reopening

Close to 33% percent of respondents believed that it was "somewhat likely" that schools will reopen normally in September. Around 26% said they thought it would "somewhat unlikely" and 15% believed it would be "very unlikely". Only 11% believed that it was "very likely" schools would reopen normally in the fall.

There is significant difference between age groups. **Respondents in the age group 18-35 believed the most that schools would not reopen normally in September (51%),** while only thirty-six percent **(36%)** of **respondents in the 36+ age group believed the same**[1].

8.1 How likely do you believe it is that schools will reopen normally in September?

n=774
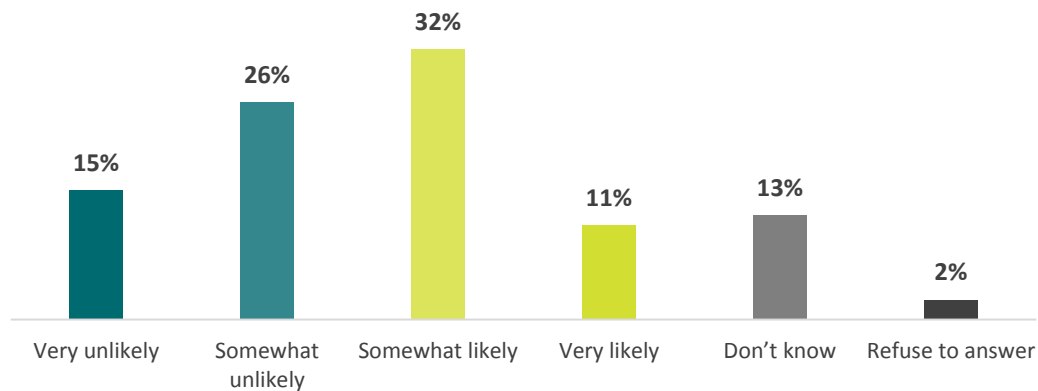
Slightly more than half of the respondents (51%) said they would "send their child/children to school if classes resume in the fall. About a fifth of the respondents (21%) said they would probably keep their child/children at home for online and home-schooling options. Close to seventeen (17%) said they would be most interested in an extended school year that allows for schools to close. Four percent (4%) said they would be most interested in sending their child/children to school a few days a week.

8.2 Which ONE of the following statements best represents your plans if school does resume in the fall?

n=343
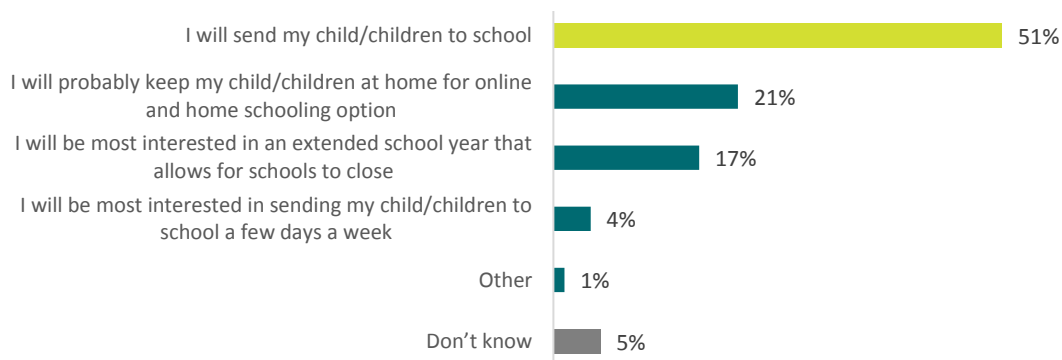
[1] (X2 (10, N = 773) = 35.3, p = .000)

Comparative analysis of other survey findings

The most relevant findings of two similar studies are compared with the current one. The "Assessing the level of awareness about the impact of the novel coronavirus in Armenia" online study was conducted by CRRC-Armenia between March 29 and April 8, 2020, containing questions relevant to the current research. The data was collected among residents of the Republic of Armenia and disseminated via Facebook ads[1]. In the comparative analysis below, it is important to account for the passage of time between the Facebook study and the current survey, which has impacted the level of awareness among citizens, their perceptions and behavior. Key subjects are underlined below:

First steps in case of having coronavirus symptoms: If exhibiting symptoms of the coronavirus, forty-one percent (41%) of the Facebook survey respondents mentioned they would call the hotline, followed by calling an ambulance (28%), and visiting a medical establishment (11%). In the current report, the first action taken by the respondents would be visiting a medical establishment (46%), calling an ambulance (17%), and contacting their doctor (15%).

Personal measures taken in response for the coronavirus: Ninety-five percent (95%) of the Facebook survey respondents mentioned they washed their hands more frequently (compared to 74% in the current study) and ninety-one percent (91%) mentioned they were staying away from large groups (compared to 11% in the current study) as responses they took to protect themselves from the virus. Sixty-six percent (66%) of the Facebook survey respondents said they wore a mask in response to the coronavirus, versus seventy-four percent (74%) of respondents in the current study.

Sources of information respondents rely on most about the coronavirus: Among Facebook users, the most trusted sources of information regarding the coronavirus were official sources (82%), Armenian TV channels (31%) and Armenian online news outlets (21%). In the current study, thirty-seven percent (37%) trusted Armenian TV channels and online presence, twenty-three percent (23%) trusted heath authorities and seventeen percent (17%) trusted other political authorities, such as the PM and Commandant's office.

Trust towards institutions: Among Facebook study respondents, the healthcare system had the most trust (54% "Fully trust", 20% "Rather trust"), comparable to the results of the current study (54% "Fully trust", 27% "Rather trust"). The Commandant's office had higher trust among Facebook respondents than in the current study (45% "Fully trust", 21% "Rather trust" versus 35% "Fully trust", 29% "Rather trust"). Trust towards the police was higher in the current study (43% "Fully trust", 28% "Rather trust") than among Facebook respondents (29% "Fully trust", 22% "Rather trust").

Attitudes towards the lockdown and state of emergency by the government: Respondents of the Facebook survey in March-April had an overwhelmingly positive attitude towards the entry into force of the state of emergency (78%) and supported the limitation of movement (67%). In addition,

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[1] The results cannot be extended to represent the whole population of Armenia or those residents of Armenia using accounts on Facebook. The report is based on the responses of 8427 participants.

sixty-one percent (61%) also mentioned they would fully agree with stricter limitations posed by the state of emergency to prevent the pandemic. In the current survey, only thirty-four percent (34%) of the respondents mentioned they would support another lockdown to a very high degree (20% mentioned "to a somewhat high degree") while twenty-six percent (26%) mentioned they would support it to a very low degree.

Government measures to cushion the financial impact of the virus: Compared to Facebook survey respondents (6%), twenty-two percent (22%) of the respondents of the current survey mentioned they needed no additional measures by the government to cushion the impact on their financial situation. In the Facebook survey, fifty percent (50%) of the respondents mentioned they would like the government "to cover basic salaries for the non-working period" (versus 14% in the current survey), and forty-five percent (45%) mentioned "to subsidize housing bills and necessary food for the non-working period" versus in the current survey where eight percent (8%) would like the government" to subsidize necessary food bills for the non-working period" and six percent (6%) "to subsidize housing bills for the non-working period".

The second research relevant to the current study is "Public Opinion Survey: Residents of Armenia" conducted Breavis for the International Republican Institute June 18 - 25, 2020. The data was collected through phone interviews, with respondents selected by random digit dialing (RDD) probability sampling of mobile phone numbers. The sample consisted of 1517 residents of Armenia older than 18.

In the research by Breavis, sixty-five percent (65%) of respondents mentioned their opinion of the police got better in light of the coronavirus, coronavirus, followed by an increase in positive opinions towards the Ministry of Health (64%). About forty-five percent (45%) of the respondents in the Breavis survey mentioned they were very satisfied and twenty-four percent (24%) somewhat satisfied with the Armenian government's social programs to mitigate the results of the Coronavirus pandemic. Half of the respondents (50%) to the Breavis survey believed the strict measures imposed by the government were justified to protect public health (32% somewhat justified). Almost all of the respondents in the Breavis research (97%) mentioned they wore a mask in response to the threat of the coronavirus, followed by avoiding public gatherings and close proximity to non-household members (90% each) and increased handwashing (84%)[1]. In total, thirty-two percent (32%) of the Breavis study respondents were very satisfied with the performance of Armenian mass media, twenty-nine percent (29%) were somewhat satisfied. More than half of the respondents (57%) fully trusted government officials[2] as a source of information on the coronavirus (23% somewhat trust). Thirty-five percent (35%) found the World Health Organization very trustworthy (24% somewhat trustworthy).

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[1] Multiple answers to the question were allowed.
[2] Formulated as "Government officials (Paretatun)"

Conclusion

This report was prepared for the World Bank in support of its efforts related to the pandemic in Armenia in order to better understand Armenian citizens 'awareness, attitudes, and perceptions about the coronavirus including its economic consequences and the impact of government measures aimed at alleviating its effects. The report highlights survey respondents 'beliefs, concerns, and behavior within the context of the COVID-19 pandemic, trust towards public institutions, perceptions of the government's response, and expectations regarding the future.

According to the results of the survey, the coronavirus is currently viewed as the most critical issue impacting the country today. In addition to creating a public health crisis, the pandemic has also had a significant economic impact on Armenian citizens. Over half of respondents (54%) stated that their economic situation has worsened since the start of the pandemic, and about one third (35%) stated that they have either lost a job or received less working hours as a result of the virus. This has led to respondents needing to make up for lost income by spending less on basic necessities including food.

Although the survey revealed the significant economic impact of the virus on the Armenian public, it also uncovered majority approval for the government's response to the pandemic as well as a significant trust towards public institutions including the healthcare system and police. However, despite majority approval for the government's support packages (53%), most respondents stated that they have not received any government benefit (65%). Thirty-seven percent (37%) listed Armenian TV channels as the most trusted as a source of information. Furthermore, most respondents (74%) have undertaken preventative measures, such as wearing masks and washing hands more frequently. Nearly half (47%) believe that the virus's spread was caused by those who do not follow such guidelines.

If exhibiting symptoms of the virus, forty-six percent (46%) of respondents stated they will visit a medical establishment. However, according to the National Center for Disease Control, the first action should be calling the medical establishment or hotline. Furthermore, many respondents (25%) expressed a desire to learn more about treatments for the virus. Information campaigns may be able to help communicate appropriate steps for the public regarding what to do when suspecting symptoms of the virus as well as current treatment options. Additionally, there is a ten percent (10%) difference in trust between the healthcare system and health authorities. It may be worth exploring in future research what causes this divergence and how it can be addressed.

As the pandemic continues to impact the health and economy of the country, it will be important to continue monitoring the public's perceptions of the virus and institutional responses in order to identify the public's most pressing areas of concern. Although currently there is relative optimism towards the future economic situation of the country 12 months from now, another surge in virus cases could change this and create new areas of concern for the public.

Annex 1. Frequency tables

1.1 Do you think that in the next 12 months you and your family will be better off or worse off economically than today?		
	Frequency	**Percent**
Much worse off	69	8.9%
Somewhat worse off	188	24.3%
Same as now	234	30.3%
Somewhat better off	165	21.4%
Much better off	27	3.5%
Don't know	90	11.6%
Total	**774**	**100.0%**

1.2 When thinking about the most pressing issues that our country faces today, which are the ones that concern you the most?			
	Frequency	**Percent**	**Percent of cases**
The education system issues	131	10.8%	16.9%
The healthcare system issues	119	9.8%	15.4%
Economic growth issues	132	10.9%	17.0%
The Coronavirus pandemic	279	23.1%	36.1%
Poverty and inequality	143	11.8%	18.5%
Lack of jobs/unemployment	254	21.0%	32.8%
The environmental issues/climate change	21	1.8%	2.8%
Other	93	7.7%	12.0%
None	29	2.4%	3.8%
Don't know	8	.6%	1.0%
Refuse to answer	1	.1%	.1%
Total	**1210**	**100.0%**	**156.4%**

2.1 In your opinion, what is the main reason for prevalence of the virus?		
	Frequency	Percent
The planet's environmental situation, for instance climate change	34	4.4%
Political/economic competition by world powers	67	8.7%
The existence of Coronavirus is a natural phenomenon	61	7.9%
Low levels of hygiene	92	11.9%
Foreigners have spread the virus	45	5.8%
Citizens not adhering to anti-pandemic rules (keeping distance, wearing masks, gloves etc.)	366	47.3%
Other	47	6.0%
Don't know	62	8.1%
Total	**774**	**100.0%**

2.2 Which one of the following statements best describes your view of Coronavirus in Armenia?		
	Frequency	Percent
Coronavirus is primarily now a healthcare crisis	398	51.4%
Coronavirus is primarily now an economic crisis	302	39.0%
Refuse to answer	73	9.5%
Total	**774**	**100.0%**

2.3 If you had to choose, to what extent do you consider yourself at risk of catching Coronavirus? Do you believe that you are at a…		
	Frequency	Percent
Very high risk	101	13.1%
Somewhat high risk	159	20.6%
Somewhat low risk	233	30.1%
Very low risk	209	26.9%
Don't know	2	.2%
Refuse to answer	70	9.1%
Total	**774**	**100.0%**

2.4 Why do you think you are at a low risk?			
	Frequency	**Percent**	**Percent of cases**
I am very healthy	65	11.3%	14.7%
My age	15	2.7%	3.5%
Where I live the virus is not widespread	15	1.9%	3.3%
I don't believe in Coronavirus	19	2.4%	4.2%
I protect myself and follow preventive measures	314	54.8%	71.1%
I follow government regulations related to the pandemic	86	15.1%	19.6%
This virus is not so dangerous	12	1.5	2.6%
I eat specific food that prevents me from catching the virus	10	1.8%	2.3%
Other	59	10.4%	13.5%
Don't know	12	2.1%	2.7%
Total	**572**	**100.0%**	**129.7%**

2.5 Why do you think you are at a high risk?			
	Frequency	**Percent**	**Percent of cases**
I am not healthy	30	9.0%	11.6%
I have come in contact with people who have contracted Coronavirus	33	9.7%	12.5%
I live in very close quarters with many other people	10	2.9%	3.8%
I must go to work	46	13.7%	17.7%
I use public transportation	6	1.8%	2.3%
My family members leave the house and come in contact with other people	25	7.3%	9.5%
The risk is high for everyone including for myself	124	36.7%	47.4%
I go out/I have come in contact with many people	17	2.2%	6.4%
I am in a risk group	13	1.7%	5.1%
Other	59	17.4%	22.5%
Don't know	5	1.5%	1.9%
Total	**337**	**100.0%**	**129.3%**

2.6 To what extent do you consider yourself at risk of getting very sick from Coronavirus? Do you believe that you are at a...		
	Frequency	Percent
Very high risk	81	10.4%
Somewhat high risk	109	14.0%
Somewhat low risk	232	30.0%
Very low risk	197	25.5%
Don't know	6	.7%
Refuse to answer	150	19.3%
Total	**774**	**100.0%**

3.1 What measures, if any, are you consistently taking now in response to the coronavirus?			
	Frequency	Percent	Percent of cases
Washing hands more frequently	570	31.2%	73.6%
Avoiding touching your face	10	.5%	1.2%
Stocking up on extra food	1	.1%	.1%
Stocking up on extra cleaning supplies	2	.1%	.3%
Standing at least 1.5 meter away from people outside of your home	149	8.1%	19.2%
Staying away from large groups	87	4.7%	11.2%
Wearing a mask	572	31.3%	73.9%
Wearing gloves	181	9.9%	23.3%
Working from home	7	.4%	1.0%
Mostly staying home/not leaving home	154	8.4%	19.9%
Using specific food considered healthy	37	2.0%	4.8%
Keeping up with the important daily news and official instructions from the Commandant/Government	32	1.8%	4.1%
None of the above	21	1.1%	2.7%
Refuse to answer	4	.2%	.5%
Total	**1826**	**100.0%**	**235.9%**

3.2 In the case of having symptoms of Coronavirus what would be your first action?		
	Frequency	**Percent**
I will visit a medical establishment	355	45.9%
I will call an ambulance	129	16.7%
I will contact my doctor	114	14.8%
I will isolate myself and will wait to recover	66	8.5%
I will self-medicate	50	6.4%
I will call the hotline	21	2.7%
I will go take a test	7	.9%
I will not do anything	10	1.2%
Don't know	5	.6%
Refuse to answer	18	2.4%
Total	**774**	**100.0%**

4.1 To what extent do you think that the Armenian government's packages to citizens in response to Coronavirus are sufficient? Do you think they are…		
	Frequency	**Percent**
Fully insufficient	106	13.6%
Somewhat insufficient	114	14.7%
Somewhat sufficient	265	34.3%
Extremely sufficient	147	19.0%
Don't know	8	1.1%
Refuse to answer	134	17.3%
Total	**774**	**100.0%**

4.1.1 Which of the support measures undertaken by the Government to address the social impact of Coronavirus have you or your family benefitted from?			
	Frequency	**Percent**	**Percent of cases**
Business support packages	20	2.5%	2.6%
Support to vulnerable families with children	81	10.1%	10.4%
Support to citizens who lost their jobs	35	4.4%	4.5%
Support to pregnant women from vulnerable families	4	.5%	.6%
Support to workers in industries which suffered the most	31	3.9%	4.1%
Co-coverage of vulnerable citizens' utility costs	64	8.0%	8.3%
Support to families within the family benefit system	29	3.6%	3.7%
Support to students with high achievement to cover their tuition fees	4	.5%	.5%
Support for agricultural activities	2	.2%	.3%
Received food/hygiene supply packages	18	2.2%	2.3%
None	503	62.7%	65.0%
Don't know	4	.5%	.5%
Refuse to answer	7	.8%	.9%
Total	**802**	**100.0%**	**103.7%**

4.2 In which areas would you like to see the Armenian government focus most of its efforts related to the impact of Coronavirus?			
	Frequency	**Percent**	**Percent of cases**
The education system	122	9.6%	15.8%
The healthcare system	325	25.4%	42.0%
Economic growth	126	9.9%	16.3%
Poverty and inequality	141	11.0%	18.2%
Jobs and employment	99	7.7%	12.8%
Strengthening the social safety net	89	6.9%	11.5%
Providing direct financial support	169	13.2%	21.8%
Providing direct non-financial (food, healthcare supplies etc.) support	51	4.0%	6.7%
Other	94	7.3%	12.1%
Don't know	53	4.1%	6.8%
Refuse to answer	11	.9%	1.4%
Total	**1280**	**100.0%**	**165.4%**

4.3 Has your personal financial situation been worsened due to the pandemic?		
	Frequency	**Percent**
Yes	420	54.2%
No	341	44.1%
Refuse to answer	13	1.7%
Total	**774**	**100.0%**

4.4 What kind of measures/support would you personally like to have in place by the Government to cushion the impact on your financial situation?			
	Frequency	**Percent**	**Percent of cases**
To cover basic salaries for the non-working period	58	10.3%	13.9%
To subsidize housing bills for the non-working period	23	4.1%	5.6%
To subsidize necessary food bills for the non-working period	33	5.7%	7.8%
To subsidize utility providers for the payments during the quarantine	99	17.5%	23.7%
To support my business in critical times	18	3.1%	4.3%
To support my agricultural activity	36	6.3%	8.5%
To support with healthcare provisions (masks, gloves, medicine etc.)	24	4.3%	5.8%
To postpone loan payment obligations	114	20.2%	27.3%
To postpone tuition obligations	12	2.1%	2.9%
No need for additional measures	91	16.0%	21.6%
Other	48	8.5%	11.5%
Don't know	6	1.1%	1.5%
Refuse to answer	4	.8%	1.0%
Total	**568**	**100.0%**	**135.3%**

5.1 How would you describe the level of information you have about the cause of Coronavirus?		
	Frequency	Percent
A very insufficient level of information	58	7.5%
A somewhat insufficient level of information	99	12.8%
A somewhat sufficient level of information	394	50.9%
A very sufficient level of information	183	23.7%
Refuse to answer	40	5.1%
Total	**774**	**100.0%**

5.2 How would you describe the level of information you have about how you can protect yourself from Coronavirus?		
	Frequency	Percent
A very insufficient level of information	25	3.3%
A somewhat insufficient level of information	38	4.9%
A somewhat sufficient level of information	411	53.1%
A very sufficient level of information	276	35.7%
Refuse to answer	24	3.1%
Total	**774**	**100.0%**

5.3 What more would you like to know about Coronavirus?			
	Frequency	Percent	Percent of cases
Which treatments are effective	196	19.6%	25.4%
What is the status of a vaccine or a cure	150	15.0%	19.4%
What is the cost of treatment for citizens	71	7.1%	9.2%
What is the government doing to help citizens	56	5.6%	7.2%
How can I access support from the government	46	4.6%	5.9%
Where do I go if I get sick	118	11.7%	15.2%
Other	54	5.4%	7.0%
No further information is required	266	26.5%	34.4%
Don't know	31	3.1%	4.0%
Refuse to answer	15	1.5%	2.0%
Total	**1003**	**100.0%**	**129.8%**

5.4 Which sources do you trust the most for information about Coronavirus?			
	Frequency	**Percent**	**Percent of cases**
Armenian TV channels and online presence	289	28.2%	37.4%
Armenian Print media (newspapers/journals/periodicals) and online presence	19	1.9%	2.5%
Armenian Radio and online presence	4	.4%	.5%
Armenian Online news outlets	46	4.5%	6.0%
Social media (Facebook, Instagram, Telegram, etc.)	109	10.6%	14.1%
Health authorities (Including Ministry of Health, NCDC)	176	17.2%	22.8%
Other political authorities (Including PM and Commandant's office)	132	12.8%	17.0%
Local government authorities	3	.3%	.4%
Russian media (TV and online presence)	8	.8%	1.0%
International media (TV and online presence)	30	2.9%	3.8%
Friends or family members	28	2.7%	3.6%
Health care providers	27	2.6%	3.5%
Your employer and colleagues	1	.1%	.1%
No one	99	9.6%	12.8%
Have not seen or heard any information about coronavirus	1	.1%	.1%
Don't know	37	3.6%	4.8%
Refuse to answer	16	1.6%	2.1%
Total	**1026**	**100.0%**	**132.6%**

5.5 Which sources do you trust the least for information about Coronavirus?			
	Frequency	Percent	Percent of cases
Armenian TV channels and online presence	108	12.7%	13.9%
Armenian Print media (newspapers/journals/periodicals) and online presence	8	.9%	1.0%
Armenian Radio and online presence	11	1.3%	1.5%
Armenian Online news outlets	47	5.5%	6.1%
Social media (Facebook, Instagram, Telegram, etc.)	207	24.4%	26.8%
Health authorities (Including Ministry of Health, NCDC)	10	1.2%	1.3%
Other political authorities (Including PM and Commandant's office)	12	1.4%	1.5%
Local government authorities	2	.3%	.3%
Russian media (TV and online presence)	4	.5%	.5%
International media (TV and online presence)	9	1.1%	1.2%
Friends or family members	89	10.5%	11.6%
Health care providers	6	.7%	.8%
Your employer and colleagues	1	.1%	.1%
No one	152	17.9%	19.6%
Have not seen or heard any information about coronavirus	3	.4%	.4%
Don't know	162	19.0%	20.9%
Refuse to answer	18	2.1%	2.3%
Total	**850**	**100.0%**	**109.9%**

6.1 To what extent would you support another lockdown or the imposition of strict mobility rules if the number of pandemic cases continues to rise significantly in Armenia?		
	Frequency	Percent
To a very low degree	200	25.9%
To somewhat low degree	100	12.9%
To a somewhat high degree	152	19.6%
To a very high degree	262	33.9%
Don't know	17	2.2%
Refuse to answer	43	5.5%
Total	**774**	**100.0%**

6.2 Why you do not believe that restrictions should be imposed if there is a reported increase in Coronavirus cases in Armenia?		
	Frequency	**Percent**
The situation will improve on its own	54	17.9%
The numbers are not trustworthy	8	2.7%
The numbers are exaggerated	20	6.6%
Economic considerations should prevail over health considerations	198	66.0%
Refuse to answer	1	.4%
Don't know	19	6.4%
Total	**300**	**100.0%**

6.3 How likely do you believe it is that schools will reopen normally in September? Do you believe it is…		
	Frequency	**Percent**
Very unlikely	120	15.5%
Somewhat unlikely	201	25.9%
Somewhat likely	250	32.3%
Very likely	87	11.3%
Don't know	97	12.5%
Refuse to answer	18	2.4%
Total	**774**	**100.0%**

6.4 Are you a parent of school age child/ren?		
	Frequency	**Percent**
Yes	343	44.3%
No	412	53.2%
Refuse to answer	19	2.5%
Total	**774**	**100.0%**

6.5 Which ONE of the following statements best represents your plans if school does resume in the fall?		
	Frequency	**Percent**
I will probably keep my child/children at home for online and home schooling option	120	15.5%
I will send my child/children to school	201	25.9%
I will be most interested in sending my child/children to school a few days a week	250	32.3%
I will be most interested in an extended school year that allows for schools to close	87	11.3%
None of the above	97	12.5%
Other	18	2.4%
Don't know	18	5.4%
Total	**774**	**100.0%**

7.1 To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic?							
	Do not trust at all	Rather not trust	Neither trust, nor distrust	Rather trust	Fully trust	Don't know	Refuse to answer
Local government	13.1%	5.6%	23.7%	23.2%	24.7%	6.1%	3.6%
The Commandant's office	11.5%	4.6%	12.4%	29.1%	34.8%	4.3%	3.4%
The healthcare system (for instance doctors, nurses, and hospitals)	5.4%	3.6%	5.6%	27.1%	53.8%	1.5%	2.9%
Armenian health authorities (e.g., MoH, NCDC)	10.3%	5.6%	7.2%	27.2%	41.5%	5.1%	3.1%
Police	8.8%	4.5%	9.5%	28.5%	43.1%	2.8%	2.9%
Education system	6.7%	6.5%	9.0%	34.2%	32.7%	7.8%	3.1%
The Banking system	19.0%	7.6%	11.0%	28.7%	20.7%	9.6%	3.3%
Armenian media (newspapers, radio stations, TV stations and their online presence)	16.7%	11.5%	24.6%	27.7%	13.0%	3.6%	2.9%
Social media (Facebook, Instagram, Telegram, etc.)	25.6%	19.1%	21.4%	14.4%	4.6%	12.0%	3.0%
Civil Society Organizations (NGOs, VOs, CBOs, etc.)	14.4%	9.5%	15.6%	25.5%	14.1%	17.2%	3.6%
Employers	13.1%	8.3%	18.8%	29.2%	14.1%	13.1%	3.4%
World Health Organization	11.3%	7.8%	9.6%	23.3%	24.6%	20.0%	3.3%
International donors (e.g., Asian Development Bank, World Bank, United Nations)	11.9%	7.9%	11.7%	21.4%	12.0%	31.7%	3.4%

8.1 Have you lost your job or had reduced hours or had reduced income as a result of the pandemic outbreak?		
	Frequency	**Percent**
Yes	270	34.9%
No	484	62.5%
DK/RA	20	2.5%
Total	**774**	**100.0%**

8.2 Which of the following best describes any way that you have been able to make up for lost income?			
	Frequency	**Percent**	**Percent of cases**
I find odd jobs around the community	58	13.7%	21.6%
I use the family savings	75	17.5%	27.7%
We spend less on food	98	23.0%	36.3%
We spend less on other necessities	117	27.4%	43.3%
Government support	18	4.1%	6.5%
Other support from humanitarian organizations/volunteers/donators	9	2.2%	3.5%
My family provides me with financial support	24	5.5%	8.7%
Other	22	5.1%	8.0%
Don't know	7	1.5%	2.4%
Total	**427**	**100.0%**	**158.1%**

8.3 Gender		
	Frequency	**Percent**
Male	352	45.5%
Female	422	54.5%
Total	**774**	**100.0%**

8.4 Age		
	Frequency	**Percent**
18-35	278	35.9%
36-55	254	32.8%
56 +	242	31.3%
Total	**774**	**100.0%**

8.5 Region		
	Frequency	**Percent**
Aragatsotn	30	3.9%
Ararat	72	9.3%
Armavir	63	8.2%
Gegharkunik	66	8.5%
Lori	55	7.1%
Kotayk	73	9.4%
Shirak	55	7.0%
Syunik	26	3.3%
Vayots Dzor	11	1.4%
Tavush	37	4.8%
Yerevan	286	37.0%
Total	**774**	**100.0%**

8.6 Settlement type		
	Frequency	**Percent**
Urban	210	27.2%
Rural	277	35.8%
Yerevan	286	37.0%
Total	**774**	**100.0%**

8.7 What is the highest level of education you received?		
	Frequency	**Percent**
Primary education (either complete or incomplete)	3	.4%
Incomplete secondary education	43	5.6%
Completed secondary education	249	32.2%
Secondary technical education	165	21.3%
Incomplete higher education	37	4.8%
Completed higher education (BA, MA, or Specialist degree).	243	31.4%
Post-graduate degree	12	1.5%
Refuse to answer	22	2.9%
Total	**774**	**100.0%**

8.8 Which of the following best describes your situation? Please think about the activity or situation which is primary for you?		
	Frequency	**Percent**
Employed in the private sector	160	20.7%
Employed in the public sector	142	18.3%
Self-employed, including seasonal work	144	18.6%
Retired and not working	86	11.1%
Student and not working	11	1.5%
Housewife and not working	124	16.0%
Unemployed	81	10.4%
Disabled and unable to work	2	.3%
Refuse to answer	24	3.1%
Total	**774**	**100.0%**

8.9 In which sector were you working in?		
	Frequency	**Percent**
Agriculture, Fishing, Mining	78	17.5%
Manufacturing	31	7.0%
Construction or utilities	45	10.0%
Wholesale and Retail Trade	53	12.0%
Transportation and storage	20	4.5%
Accommodation	3	.6%
Food services	14	3.0%
Information and communication	20	4.6%
Financial activities or real state	14	3.1%
Education (and/or science)	62	13.9%
Health	25	5.5%
Other	69	15.6%
Refuse to answer	13	2.9%
Total	**446**	**100.0%**

8.10 Taking into account the income of all family members of your household for the previous month, where does the household income fall after taxes?		
	Frequency	**Percent**
Up to 24.000 AMD	55	7.1%
24.001 - 48.000 AMD	103	13.3%
48.001 - 120.000 AMD	241	31.1%
120.001 - 192.000 AMD	131	16.9%
192.001 - 383.000 AMD	90	11.6%
383.001-575.000 AMD	27	3.5%
575.001-969.000 AMD	6	.7%
Over 969.001 AMD	4	.5%
Don't know	56	7.2%
Refuse to answer	62	8.1%
Total	**446**	**100.0%**

8.11 Taking into account the income of all family members of your household for the previous month, where does the household income fall after taxes?		
	Frequency	**Percent**
Very poor	21	2.8%
Poor	73	9.5%
Neither poor, nor rich	635	82.1%
Wealthy	11	1.4%
Very wealthy	3	.4%
Refuse to answer	30	3.9%
Total	**446**	**100.0%**

Annex 2. Disaggregated data by main indicators

Disaggregated data tables by gender

Significantly different between male and female
* Correlation is significant at the 0.05 level   ** Correlation is significant at the 0.01 level

Do you think that in the next 12 months you and your family will be better off or worse off economically than today?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Much worse off	42	12.0%	27	6.3%
Somewhat worse off	78	22.2%	110	26.0%
Same as now	91	25.8%	144	34.0%
Somewhat better off	78	22.2%	87	20.7%
Much better off	18	5.2%	9	2.2%
Don't know	45	12.7%	45	10.8%
Total	**352**	**100.0%**	**422**	**100.0%**

In your opinion, what is the main reason for prevalence of the virus?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
The planet's environmental situation, for instance climate change	13	3.6%	21	5.0%
Political/economic competition by world powers	38	10.7%	29	7.0%
The existence of Coronavirus is a natural phenomenon	26	7.5%	35	8.2%
Low levels of hygiene	30	8.5%	62	14.6%
Foreigners have spread the virus	22	6.4%	22	5.3%
Citizens not adhering to anti-pandemic rules (keeping distance, wearing masks, gloves etc.)	157	44.7%	209	49.5%
Other	29	8.2%	18	4.3%
Don't know	37	10.4%	26	6.1%
Total	**352**	**100.0%**	**422**	**100.0%**

When thinking about the most pressing issues that our country faces today, which are the ones that concern you the most?				
		Gender		
		Male	Female	Total
The education system issues	Count	31	100	131
	% of Total	2.6%	8.3%	10.8%
The healthcare system issues	Count	41	78	119
	% of Total	3.4%	6.4%	9.8%
Economic growth issues	Count	62	69	132
	% of Total	5.1%	5.7%	10.9%
The Coronavirus pandemic	Count	114	165	279
	% of Total	9.5%	13.6%	23.1%
Poverty and inequality	Count	60	83	143
	% of Total	5.0%	6.9%	11.8%
Lack of jobs/unemployment	Count	108	146	254
	% of Total	8.9%	12.1%	21.0%
The environmental issues/climate change	Count	14	7	21
	% of Total	1.2%	.6%	1.8%
Other	Count	56	37	93
	% of Total	4.6%	3.1%	7.7%
None	Count	20	9	29
	% of Total	1.7%	.7%	2.4%
Don't know	Count	5	2	8
	% of Total	.4%	.2%	.6%
Refuse to answer	Count	1	0	1
	% of Total	.1%	0.0%	.1%
Total	Count	**513**	**697**	**1210**
	% of Total	**42.4%**	**57.6%**	**100.0%**

Which one of the following statements best describes your view of Coronavirus in Armenia?*				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Coronavirus is primarily now a healthcare crisis	164	46.5%	235	55.5%
Coronavirus is primarily now an economic crisis	148	42.0%	154	36.5%
Don't know	0	0.0%	1	.2%
Refuse to answer	40	11.5%	33	7.7%
Total	**352**	**100.0%**	**422**	**100.0%**

If you had to choose, to what extent do you consider yourself at risk of catching Coronavirus?*				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Very high risk	49	13.8%	53	12.5%
Somewhat high risk	60	17.1%	99	23.5%
Somewhat low risk	92	26.1%	141	33.5%
Very low risk	117	33.2%	92	21.7%
Don't know	1	.2%	1	.2%
Refuse to answer	34	9.6%	36	8.6%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you consider yourself at risk of getting very sick from Coronavirus?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Very high risk	28	7.9%	53	12.5%
Somewhat high risk	39	11.0%	70	16.5%
Somewhat low risk	101	28.7%	131	31.0%
Very low risk	109	30.9%	88	20.9%
Don't know	3	.8%	3	.6%
Refuse to answer	72	20.6%	77	18.3%
Total	**352**	**100.0%**	**422**	**100.0%**

Why do you think you are at a low risk?				
		Gender		
		Male	Female	Total
I am very healthy	Count	38	26	65
	% of Total	6.7%	4.6%	11.3%
My age	Count	7	9	15
	% of Total	1.2%	1.5%	2.7%
I believe in God	Count	1	2	3
	% of Total	.2%	.3%	.5%
I am a good person	Count	4	2	6
	% of Total	.7%	.4%	1.1%
I protect myself and follow preventive measures	Count	137	177	314
	% of Total	23.9%	30.9%	54.8%
I follow government regulations related to the pandemic	Count	36	50	86
	% of Total	6.3%	8.8%	15.1%
Because there is already a vaccine and/or cure	Count	1	0	1
	% of Total	.2%	0.0%	.2%
I eat specific food that prevents me from catching the virus	Count	5	5	10
	% of Total	.9%	.9%	1.8%
Other	Count	31	28	59
	% of Total	5.5%	4.9%	10.4%
Don't know	Count	5	7	12
	% of Total	.8%	1.2%	2.1%
Total	Count	**265**	**306**	**572**
	% of Total	**46.4%**	**53.6%**	**100.0%**

Why do you think you are at a high risk?				
		Gender		
		Male	Female	Total
I am not healthy	Count	7	23	30
	% of Total	2.0%	6.9%	9.0%
I have come in contact with people who have contracted Coronavirus	Count	16	17	33
	% of Total	4.8%	4.9%	9.7%
I live in very close quarters with many other people	Count	4	6	10
	% of Total	1.2%	1.7%	2.9%
I must go to work	Count	25	21	46
	% of Total	7.3%	6.3%	13.7%
I use public transportation	Count	0	6	6
	% of Total	0.0%	1.8%	1.8%
My family members leave the house and come in contact with other people	Count	8	16	25
	% of Total	2.5%	4.8%	7.3%
The risk is high for everyone including for myself	Count	57	66	124
	% of Total	17.1%	19.6%	36.7%
Other	Count	25	33	59
	% of Total	7.5%	9.9%	17.4%
Don't know	Count	1	4	5
	% of Total	.2%	1.3%	1.5%
Total	Count	**143**	**193**	**337**
	% of Total	**42.6%**	**57.4%**	**100.0%**

What measures, if any, are you consistently taking now in response to the coronavirus?				
		Gender		
		Male	Female	Total
Washing hands more frequently	Count	254	316	570
	% of Total	13.9%	17.3%	31.2%
Avoiding touching your face	Count	3	6	10
	% of Total	.2%	.3%	.5%
Stocking up on extra food	Count	1	0	1
	% of Total	.1%	0.0%	.1%
Stocking up on extra cleaning supplies	Count	1	1	2
	% of Total	.1%	.1%	.1%
Standing at least 1.5 meter away from people outside of your home	Count	66	83	149
	% of Total	3.6%	4.5%	8.1%
Staying away from large groups	Count	37	49	87
	% of Total	2.0%	2.7%	4.7%
Wearing a mask	Count	249	323	572
	% of Total	13.7%	17.7%	31.3%
Wearing gloves	Count	65	116	181
	% of Total	3.6%	6.3%	9.9%
Working from home	Count	1	6	7
	% of Total	.1%	.4%	.4%
Mostly staying home/not leaving home	Count	49	105	154
	% of Total	2.7%	5.7%	8.4%
Using specific food considered healthy	Count	8	29	37
	% of Total	.4%	1.6%	2.0%
Keeping up with the important daily news and official instructions from the Commandant/Government	Count	17	15	32
	% of Total	.9%	.8%	1.8%
None of the above	Count	15	5	21
	% of Total	.8%	.3%	1.1%
Refuse to answer	Count	3	1	4
	% of Total	.2%	.0%	.2%
Total	Count	**770**	**1056**	**1826**
	% of Total	**42.2%**	**57.8%**	**100.0%**

In the case of having symptoms of Coronavirus what would be your first action?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
I will call the hotline	12	3.5%	8	1.9%
I will call an ambulance	57	16.3%	72	16.9%
I will visit a medical establishment	149	42.5%	206	48.7%
I will contact my doctor	44	12.5%	70	16.6%
I will self-medicate	20	5.7%	29	6.9%
I will isolate myself and will wait to recover	40	11.5%	25	6.0%
I will not do anything	8	2.2%	2	.4%
I will go take a test	4	1.0%	3	.8%
Don't know	4	1.1%	1	.2%
Refuse to answer	12	3.5%	6	1.4%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you think that the Armenian government's packages to citizens in response to Coronavirus are sufficient?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Fully insufficient	53	15.0%	53	12.5%
Somewhat insufficient	43	12.3%	71	16.7%
Somewhat sufficient	112	31.9%	153	36.3%
Extremely sufficient	76	21.5%	71	16.9%
Don't know	4	1.2%	4	1.0%
Refuse to answer	64	18.1%	70	16.7%
Total	**352**	**100.0%**	**422**	**100.0%**

Has your personal financial situation been worsened due to the pandemic?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Yes	202	57.5%	217	51.5%
No	145	41.1%	197	46.6%
Refuse to answer	5	1.4%	8	1.9%
Total	**352**	**100.0%**	**422**	**100.0%**

Which of the support measures undertaken by the Government to address the social impact of Coronavirus have you or your family benefitted from?				
		Gender		
		Male	Female	Total
Business support packages	Count	13	7	20
	% of Total	1.6%	.9%	2.5%
Support to vulnerable families with children	Count	34	47	81
	% of Total	4.2%	5.9%	10.1%
Support to citizens who lost their jobs	Count	18	18	35
	% of Total	2.2%	2.2%	4.4%
Support to pregnant women from vulnerable families	Count	3	1	4
	% of Total	.4%	.2%	.5%
Support to workers in industries which suffered the most	Count	18	13	31
	% of Total	2.2%	1.7%	3.9%
Co-coverage of vulnerable citizens' utility costs	Count	27	37	64
	% of Total	3.3%	4.6%	8.0%
Support to families within the family benefit system	Count	10	19	29
	% of Total	1.2%	2.4%	3.6%
Support to students with high achievement to cover their tuition fees	Count	2	2	4
	% of Total	.2%	.3%	.5%
Support for agricultural activities	Count	2	0	2
	% of Total	.2%	0.0%	.2%
Received food/hygiene supply packages	Count	7	11	18
	% of Total	.9%	1.4%	2.2%
None	Count	224	279	503
	% of Total	27.9%	34.8%	62.7%
Don't know	Count	4	0	4
	% of Total	.5%	0.0%	.5%
Refuse to answer	Count	4	3	7
	% of Total	.5%	.4%	.8%
Total	Count	**363**	**439**	**802**
	% of Total	**45.3%**	**54.7%**	**100.0%**

In which areas would you like to see the Armenian government focus most of its efforts related to the impact of Coronavirus?				
		Gender		
		Male	Female	Total
The education system	Count	38	84	122
	% of Total	3.0%	6.6%	9.6%
The healthcare system*	Count	130	195	325
	% of Total	10.2%	15.3%	25.4%
Economic growth	Count	54	72	126
	% of Total	4.2%	5.6%	9.9%
Poverty and inequality	Count	57	84	141
	% of Total	4.4%	6.5%	11.0%
Jobs and employment	Count	43	56	99
	% of Total	3.3%	4.4%	7.7%
Strengthening the social safety net	Count	35	54	89
	% of Total	2.7%	4.2%	6.9%
Providing direct financial support	Count	59	110	169
	% of Total	4.6%	8.6%	13.2%
Providing direct non-financial (food, healthcare supplies etc.) support	Count	20	32	51
	% of Total	1.6%	2.5%	4.0%
Other	Count	65	29	94
	% of Total	5.1%	2.2%	7.3%
Don't know	Count	31	22	53
	% of Total	2.4%	1.7%	4.1%
Refuse to answer	Count	6	5	11
	% of Total	.5%	.4%	.9%
Total	Count	**538**	**742**	**1280**
	% of Total	**42.0%**	**58.0%**	**100.0%**

What kind of measures/support would you personally like to have in place by the Government to cushion the impact on your financial situation?				
		Gender		
		Male	Female	Total
To cover basic salaries for the non-working period	Count	21	37	58
	% of Total	3.7%	6.6%	10.3%
To subsidize housing bills for the non-working period	Count	9	14	23
	% of Total	1.6%	2.5%	4.1%
To subsidize necessary food bills for the non-working period	Count	9	24	33
	% of Total	1.6%	4.2%	5.7%
To subsidize utility providers for the payments during the quarantine	Count	35	65	99
	% of Total	6.1%	11.4%	17.5%
To support my business in critical times	Count	13	5	18
	% of Total	2.2%	.9%	3.1%
To support my agricultural activity	Count	20	16	36
	% of Total	3.5%	2.7%	6.3%
To support with healthcare provisions (masks, gloves, medicine etc.)	Count	7	17	24
	% of Total	1.3%	3.0%	4.3%
To postpone loan payment obligations	Count	41	74	114
	% of Total	7.2%	13.0%	20.2%
To postpone tuition obligations	Count	5	7	12
	% of Total	.9%	1.3%	2.1%
No need for additional measures	Count	58	33	91
	% of Total	10.2%	5.7%	16.0%
Other	Count	22	26	48
	% of Total	3.8%	4.6%	8.5%
Don't know	Count	3	3	6
	% of Total	.5%	.6%	1.1%
Refuse to answer	Count	3	1	4
	% of Total	.5%	.2%	.8%
Total	Count	245	323	568
	% of Total	43.2%	56.8%	100.0%

How would you describe the level of information you have about the cause of Coronavirus?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
A very insufficient level of information	35	10.0%	23	5.4%
A somewhat insufficient level of information	49	14.0%	50	11.8%
A somewhat sufficient level of information	159	45.1%	235	55.7%
A very sufficient level of information	87	24.8%	96	22.8%
Refuse to answer	22	6.1%	18	4.3%
Total	**352**	**100.0%**	**422**	**100.0%**

How would you describe the level of information you have about how you can protect yourself from Coronavirus?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
A very insufficient level of information	12	3.5%	13	3.1%
A somewhat insufficient level of information	24	6.7%	14	3.3%
A somewhat sufficient level of information	170	48.5%	241	57.0%
A very sufficient level of information	134	38.2%	142	33.6%
Refuse to answer	11	3.1%	13	3.0%
Total	**352**	**100.0%**	**422**	**100.0%**

What more would you like to know about Coronavirus?				
		Gender		
		Male	Female	Total
Which treatments are effective*	Count	63	133	196
	% of Total	6.3%	13.2%	19.6%
What is the status of a vaccine or a cure	Count	55	95	150
	% of Total	5.5%	9.5%	15.0%
What is the cost of treatment for citizens	Count	22	49	71
	% of Total	2.2%	4.9%	7.1%
What is the government doing to help citizens	Count	23	33	56
	% of Total	2.3%	3.3%	5.6%
How can I access support from the government	Count	12	34	46
	% of Total	1.2%	3.4%	4.6%
Where do I go if I get sick	Count	41	76	118
	% of Total	4.1%	7.6%	11.7%
Other	Count	23	31	54
	% of Total	2.3%	3.1%	5.4%
No further information is required	Count	152	114	266
	% of Total	15.1%	11.4%	26.5%
Don't know	Count	15	17	31
	% of Total	1.4%	1.7%	3.1%
Refuse to answer	Count	6	9	15
	% of Total	.6%	.9%	1.5%
Total	Count	**412**	**591**	**1003**
	% of Total	**41.1%**	**58.9%**	**100.0%**

Which sources do you trust the most for information about Coronavirus?				
		Gender		
		Male	Female	Total
Armenian TV channels and online presence	Count	117	172	289
	% of Total	11.4%	16.8%	28.2%
Armenian Print media (newspapers/journals/periodicals) and online presence	Count	13	6	19
	% of Total	1.3%	.6%	1.9%
Armenian Radio and online presence	Count	2	2	4
	% of Total	.2%	.2%	.4%
Armenian Online news outlets	Count	19	27	46
	% of Total	1.9%	2.6%	4.5%
Social media (Facebook, Instagram, Telegram, etc.)	Count	40	69	109
	% of Total	3.9%	6.7%	10.6%
Health authorities (Including Ministry of Health, NCDC)	Count	66	110	176
	% of Total	6.5%	10.7%	17.2%
Other political authorities(Including PM and Commandant's office)	Count	70	62	132
	% of Total	6.8%	6.0%	12.8%
Local government authorities	Count	3	0	3
	% of Total	.3%	0.0%	.3%
Russian media (TV and online presence)	Count	3	5	8
	% of Total	.3%	.5%	.8%
International media (TV and online presence)	Count	14	16	30
	% of Total	1.4%	1.5%	2.9%
Friends or family members	Count	15	13	28
	% of Total	1.5%	1.2%	2.7%
Health care providers	Count	9	18	27
	% of Total	.9%	1.8%	2.6%
Your employer and colleagues	Count	1	0	1
	% of Total	.1%	0.0%	.1%
No one	Count	61	38	99
	% of Total	5.9%	3.7%	9.6%
Have not seen or heard any information about coronavirus	Count	1	0	1
	% of Total	.1%	0.0%	.1%
Don't know	Count	19	18	37
	% of Total	1.9%	1.7%	3.6%
Refuse to answer	Count	8	8	16
	% of Total	.8%	.8%	1.6%
Total	Count	**462**	**564**	**1026**
	% of Total	**45.0%**	**55.0%**	**100.0%**

Which sources do you trust the least for information about Coronavirus?				
		Gender		
		Male	Female	Total
Armenian TV channels and online presence	Count	50	57	108
	% of Total	5.9%	6.7%	12.7%
Armenian Print media (newspapers/journals/periodicals) and online presence	Count	5	3	8
	% of Total	.6%	.3%	.9%
Armenian Radio and online presence	Count	10	2	11
	% of Total	1.1%	.2%	1.3%
Armenian Online news outlets	Count	23	24	47
	% of Total	2.7%	2.9%	5.5%
Social media (Facebook, Instagram, Telegram, etc.)	Count	85	122	207
	% of Total	10.0%	14.4%	24.4%
Health authorities (Including Ministry of Health, NCDC)	Count	6	4	10
	% of Total	.7%	.4%	1.2%
Other political authorities(Including PM and Commandant's office)	Count	7	5	12
	% of Total	.8%	.6%	1.4%
Local government authorities	Count	1	1	2
	% of Total	.1%	.1%	.3%
Russian media (TV and online presence)	Count	2	2	4
	% of Total	.2%	.3%	.5%
International media (TV and online presence)	Count	6	3	9
	% of Total	.7%	.3%	1.1%
Friends or family members	Count	31	59	89
	% of Total	3.6%	6.9%	10.5%
Health care providers	Count	4	2	6
	% of Total	.5%	.2%	.7%
Your employer and colleagues	Count	0	1	1
	% of Total	0.0%	.1%	.1%
No one	Count	78	74	152
	% of Total	9.1%	8.7%	17.9%
Have not seen or heard any information about coronavirus	Count	3	0	3
	% of Total	.4%	0.0%	.4%
Don't know	Count	72	90	162
	% of Total	8.4%	10.6%	19.0%
Refuse to answer	Count	9	8	18
	% of Total	1.1%	1.0%	2.1%
Total	Count	**392**	**458**	**850**
	% of Total	**46.1%**	**53.9%**	**100.0%**

To what extent would you support another lockdown or the imposition of strict mobility rules if the number of pandemic cases continues to rise significantly in Armenia?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
To a very low degree	99	28.2%	101	24.0%
To a somewhat low degree	39	11.1%	61	14.4%
To a somewhat high degree	67	18.9%	85	20.1%
To a very high degree	119	33.8%	143	33.9%
Don't know	8	2.3%	9	2.2%
Refuse to answer	20	5.7%	23	5.4%
Total	**352**	**100.0%**	**422**	**100.0%**

Why you do not believe that restrictions should be imposed if there is a reported increase in Coronavirus cases in Armenia?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
The situation will improve on its own	23	16.5%	31	19.1%
The numbers are not trustworthy	3	2.5%	4	2.8%
The numbers are exaggerated	11	7.8%	9	5.6%
Economic considerations should prevail over health considerations	93	67.6%	105	64.7%
Refuse to answer	1	.8%	0	0.0%
Don't know	7	4.7%	13	7.8%
Total	**352**	**100.0%**	**422**	**100.0%**

How likely do you believe it is that schools will reopen normally in September?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Very unlikely	61	17.4%	59	13.9%
Somewhat unlikely	89	25.3%	112	26.4%
Somewhat likely	94	26.8%	156	36.9%
Very likely	47	13.3%	41	9.6%
Refuse to answer	9	2.6%	9	2.2%
Don't know	51	14.5%	46	10.9%
Total	**352**	**100.0%**	**422**	**100.0%**

Which ONE of the following statements best represents your plans if school does resume in the fall?				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
I will probably keep my child/children at home for online and home schooling option	42	27.4%	30	15.9%
I will send my child/children to school	65	42.0%	111	58.7%
I will be most interested in sending my child/children to school a few days a week	6	4.2%	8	4.3%
I will be most interested in an extended school year that allows for schools to close	23	14.9%	34	18.0%
None of the above	0	0.0%	1	.5%
Other	3	1.9%	1	.7%
Refuse to answer	0	0.0%	0	0.0%
Don't know	15	9.6%	4	1.9%
Total	**154**	**100.0%**	**189**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Local government				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	58	16.3%	44	10.4%
Rather not trust	21	5.9%	22	5.3%
Neither trust, nor distrust	72	20.6%	111	26.3%
Rather trust	70	19.9%	109	25.9%
Fully trust	99	28.2%	92	21.8%
Refuse to answer	14	4.1%	13	3.2%
Don't know	17	5.0%	30	7.1%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The Commandant's office				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	52	14.7%	37	8.8%
Rather not trust	16	4.6%	19	4.6%
Neither trust, nor distrust	30	8.6%	66	15.6%
Rather trust	97	27.6%	128	30.3%
Fully trust	126	35.9%	143	33.9%
Refuse to answer	13	3.6%	13	3.2%
Don't know	18	5.1%	15	3.7%
Total	352	100.0%	422	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The healthcare system (for instance doctors, nurses, and hospitals)				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	27	7.8%	15	3.4%
Rather not trust	16	4.5%	12	2.9%
Neither trust, nor distrust	17	4.9%	26	6.1%
Rather trust	78	22.3%	132	31.2%
Fully trust	193	54.8%	223	52.9%
Refuse to answer	10	2.9%	13	3.0%
Don't know	10	2.8%	2	.4%
Total	352	100.0%	422	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Armenian health authorities (e.g., MoH, NCDC)				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	46	13.2%	33	7.9%
Rather not trust	24	6.9%	19	4.5%
Neither trust, nor distrust	28	7.8%	28	6.6%
Rather trust	82	23.2%	129	30.5%
Fully trust	143	40.7%	178	42.1%
Refuse to answer	11	3.2%	13	3.0%
Don't know	17	4.9%	23	5.3%
Total	352	100.0%	422	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? World Health Organization				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	51	14.4%	37	8.8%
Rather not trust	27	7.7%	34	8.0%
Neither trust, nor distrust	31	9.0%	43	10.2%
Rather trust	80	22.7%	101	23.8%
Fully trust	77	21.8%	114	27.0%
Refuse to answer	11	3.2%	14	3.3%
Don't know	75	21.3%	80	18.9%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Police				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	46	13.0%	22	5.2%
Rather not trust	10	2.8%	25	5.9%
Neither trust, nor distrust	33	9.4%	41	9.6%
Rather trust	88	25.0%	132	31.4%
Fully trust	157	44.7%	176	41.7%
Refuse to answer	10	2.9%	13	3.0%
Don't know	8	2.2%	14	3.3%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Education system				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	36	10.1%	16	3.9%
Rather not trust	17	5.0%	33	7.8%
Neither trust, nor distrust	31	8.9%	38	9.1%
Rather trust	122	34.6%	143	33.9%
Fully trust	110	31.3%	143	33.9%
Refuse to answer	11	3.1%	13	3.0%
Don't know	24	6.9%	36	8.6%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The Banking system**				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	90	25.4%	58	13.7%
Rather not trust	28	7.9%	31	7.3%
Neither trust, nor distrust	40	11.5%	45	10.6%
Rather trust	77	21.9%	145	34.4%
Fully trust	70	19.9%	91	21.5%
Refuse to answer	12	3.4%	13	3.1%
Don't know	35	9.9%	40	9.4%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Armenian media (newspapers, radio stations, TV stations and their online presence)**				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	72	20.4%	57	13.6%
Rather not trust	43	12.2%	46	11.0%
Neither trust, nor distrust	83	23.5%	108	25.6%
Rather trust	85	24.3%	129	30.5%
Fully trust	44	12.6%	56	13.3%
Refuse to answer	10	2.9%	13	3.0%
Don't know	14	4.1%	14	3.2%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Social media (Facebook, Instagram, Telegram, etc.)**				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	119	33.7%	80	18.9%
Rather not trust	56	15.8%	93	21.9%
Neither trust, nor distrust	63	18.0%	102	24.1%
Rather trust	47	13.4%	64	15.2%
Fully trust	19	5.4%	17	3.9%
Refuse to answer	11	3.2%	12	2.8%
Don't know	37	10.6%	55	13.1%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? (e.g., Asian Development Bank, World Bank, United Nations)				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	63	17.8%	29	7.0%
Rather not trust	21	5.9%	40	9.5%
Neither trust, nor distrust	36	10.3%	54	12.9%
Rather trust	69	19.6%	96	22.8%
Fully trust	41	11.6%	52	12.4%
Refuse to answer	13	3.8%	13	3.1%
Don't know	109	30.9%	137	32.4%
Total	**352**	**100.0%**	**422**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Civil Society Organizations (NGOs, VOs, CBOs, etc.)				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	61	17.4%	51	12.0%
Rather not trust	32	9.0%	42	9.9%
Neither trust, nor distrust	47	13.4%	74	17.4%
Rather trust	93	26.4%	105	24.8%
Fully trust	49	13.8%	60	14.3%
Refuse to answer	14	4.0%	14	3.3%
Don't know	56	16.0%	77	18.3%
Total	352	100.0%	422	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Employers				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Do not trust at all	49	13.8%	53	12.5%
Rather not trust	28	7.9%	36	8.6%
Neither trust, nor distrust	58	16.5%	88	20.8%
Rather trust	102	28.9%	124	29.5%
Fully trust	61	17.3%	48	11.3%
Refuse to answer	13	3.8%	13	3.0%
Don't know	41	11.7%	61	14.3%
Total	352	100.0%	422	100.0%

Have you lost your job or had reduced hours or had reduced income as a result of the pandemic outbreak?**				
	Gender			
	Male		Female	
	Count	Percent	Count	Percent
Yes	157	44.7%	113	26.8%
No	186	53.0%	298	70.5%
DK/RA	8	2.3%	12	2.7%
Total	352	100.0%	422	100.0%

Which of the following best describes any way that you have been able to make up for lost income?		Gender		
		Male	**Female**	**Total**
I find odd jobs around the community*	Count	46	13	58
	% of Total	10.7%	3.0%	13.7%
I use the family savings	Count	42	33	75
	% of Total	9.7%	7.8%	17.5%
We spend less on food	Count	49	50	98
	% of Total	11.4%	11.6%	23.0%
We spend less on other necessities	Count	63	55	117
	% of Total	14.6%	12.8%	27.4%
Government support	Count	13	5	18
	% of Total	2.9%	1.2%	4.1%
Other support from humanitarian organizations/volunteers/donors	Count	8	2	9
	% of Total	1.8%	.4%	2.2%
My family provides me with financial support	Count	12	11	24
	% of Total	2.8%	2.7%	5.5%
Other	Count	18	3	22
	% of Total	4.3%	.7%	5.1%
Don't know	Count	2	4	7
	% of Total	.5%	1.0%	1.5%
Total	Count	**251**	**176**	**427**
	% of Total	**58.8%**	**41.2%**	**100.0%**

Disaggregated data tables by age

Significantly different between age groups (18 – 35, 35 – 55, 56+)
* Correlation is significant at the 0.05 level   ** Correlation is significant at the 0.01 level

Do you think that in the next 12 months you and your family will be better off or worse off economically than today?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Much worse off	31	11.2%	19	7.5%	19	7.8%
Somewhat worse off	73	26.1%	59	23.1%	57	23.4%
Same as now	80	28.7%	76	30.0%	78	32.3%
Somewhat better off	61	21.9%	56	22.2%	48	19.9%
Much better off	11	3.8%	8	3.1%	9	3.7%
Don't know	23	8.2%	36	14.1%	31	12.9%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

In your opinion, what is the main reason for prevalence of the virus?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
The planet's environmental situation, for instance climate change	13	4.5%	7	2.7%	14	6.0%
Political/economic competition by world powers	30	10.8%	22	8.6%	16	6.4%
The existence of Coronavirus is a natural phenomenon	24	8.7%	19	7.6%	18	7.4%
Low levels of hygiene	37	13.1%	30	11.8%	25	10.5%
Foreigners have spread the virus	12	4.2%	18	6.9%	16	6.5%
Citizens not adhering to anti-pandemic rules (keeping distance, wearing masks, gloves etc.)	125	45.0%	123	48.6%	117	48.5%
Other	18	6.5%	17	6.8%	11	4.7%
Don't know	20	7.2%	18	7.0%	25	10.2%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

When thinking about the most pressing issues that our country faces today, which are the ones that concern you the most?					
		Age			
		18-35	36-55	56+	Total
The education system issues	Count	64	30	37	131
	% of Total	5.3%	2.5%	3.1%	10.8%
The healthcare system issues	Count	38	43	38	119
	% of Total	3.1%	3.6%	3.1%	9.8%
Economic growth issues	Count	54	48	30	132
	% of Total	4.5%	4.0%	2.4%	10.9%
The Coronavirus pandemic	Count	108	94	77	279
	% of Total	8.9%	7.8%	6.4%	23.1%
Poverty and inequality	Count	60	43	41	143
	% of Total	4.9%	3.5%	3.4%	11.8%
Lack of jobs/unemployment	Count	87	93	75	254
	% of Total	7.2%	7.6%	6.2%	21.0%
The environmental issues/climate change	Count	9	4	8	21
	% of Total	.8%	.4%	.6%	1.8%
Other	Count	15	40	37	93
	% of Total	1.3%	3.3%	3.1%	7.7%
None	Count	10	9	11	29
	% of Total	.8%	.7%	.9%	2.4%
Don't know	Count	1	2	4	8
	% of Total	.1%	.1%	.4%	.6%
Refuse to answer	Count	1	0	0	1
	% of Total	.1%	0.0%	0.0%	.1%
Total	Count	**447**	**406**	**358**	**1210**
	% of Total	**36.9%**	**33.5%**	**29.6%**	**100.0%**

Which one of the following statements best describes your view of Coronavirus in Armenia?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Coronavirus is primarily now a healthcare crisis	135	48.6%	121	47.5%	142	58.7%
Coronavirus is primarily now an economic crisis	131	47.2%	101	40.0%	69	28.6%
Don't know	1	.3%	0	0.0%	0	0.0%
Refuse to answer	11	3.9%	32	12.5%	31	12.6%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

If you had to choose, to what extent do you consider yourself at risk of catching Coronavirus?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Very high risk	31	11.0%	35	13.8%	36	14.7%
Somewhat high risk	55	19.6%	56	22.1%	49	20.1%
Somewhat low risk	92	33.1%	72	28.3%	69	28.6%
Very low risk	88	31.7%	55	21.7%	65	27.0%
Don't know	1	.3%	1	.3%	0	0.0%
Refuse to answer	12	4.2%	35	13.7%	24	9.7%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

To what extent do you consider yourself at risk of getting very sick from Coronavirus?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Very high risk	12	4.3%	27	10.6%	42	17.3%
Somewhat high risk	22	7.8%	37	14.7%	50	20.5%
Somewhat low risk	102	36.6%	77	30.5%	53	21.8%
Very low risk	104	37.6%	51	20.0%	42	17.3%
Don't know	1	.3%	4	1.5%	1	.5%
Refuse to answer	37	13.5%	58	22.7%	55	22.6%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

Why do you think you are at a low risk?					
		Age			
		18-35	36-55	56+	Total
I am very healthy	Count	33	19	12	65
	% of Total	5.9%	3.3%	2.1%	11.3%
My age	Count	11	3	1	15
	% of Total	2.0%	.5%	.2%	2.7%
I believe in God	Count	0	1	2	3
	% of Total	0.0%	.1%	.4%	.5%
I am a good person	Count	0	3	3	6
	% of Total	0.0%	.5%	.6%	1.1%
I protect myself and follow preventive measures	Count	125	85	103	314
	% of Total	21.9%	15.0%	18.0%	54.8%
I follow government regulations related to the pandemic	Count	42	19	25	86
	% of Total	7.3%	3.4%	4.5%	15.1%
Because there is already a vaccine and/or cure	Count	0	0	1	1
	% of Total	0.0%	0.0%	.2%	.2%
I eat specific food that prevents me from catching the virus	Count	3	4	3	10
	% of Total	.5%	.7%	.6%	1.8%
Other	Count	23	23	13	59
	% of Total	4.1%	4.0%	2.3%	10.4%
Don't know	Count	4	2	7	12
	% of Total	.6%	.3%	1.1%	2.1%
Total	Count	**242**	**159**	**171**	**572**
	% of Total	**42.3%**	**27.8%**	**29.9%**	**100.0%**

Why do you think you are at a high risk?					
		Age			
		18-35	36-55	56+	Total
I am not healthy	Count	3	8	20	30
	% of Total	.8%	2.3%	5.9%	9.0%
I have come in contact with people who have contracted Coronavirus	Count	10	14	9	33
	% of Total	2.9%	4.1%	2.6%	9.7%
I live in very close quarters with many other people	Count	0	4	6	10
	% of Total	0.0%	1.3%	1.7%	2.9%
I must go to work	Count	24	13	9	46
	% of Total	7.1%	3.9%	2.7%	13.7%
I use public transportation	Count	4	1	1	6
	% of Total	1.2%	.3%	.3%	1.8%
My family members leave the house and come in contact with other people	Count	3	13	9	25
	% of Total	.8%	3.8%	2.7%	7.3%
The risk is high for everyone including for myself	Count	44	46	33	124
	% of Total	13.1%	13.7%	9.9%	36.7%
Other	Count	19	21	19	59
	% of Total	5.6%	6.3%	5.6%	17.4%
Don't know	Count	2	1	2	5
	% of Total	.6%	.3%	.6%	1.5%
Total	Count	**108**	**120**	**108**	**337**
	% of Total	**32.1%**	**35.8%**	**32.1%**	**100.0%**

What measures, if any, are you consistently taking now in response to the coronavirus?					
		Age			
		18-35	36-55	56+	Total
Washing hands more frequently	Count	210	194	166	570
	% of Total	11.5%	10.6%	9.1%	31.2%
Avoiding touching your face	Count	6	2	1	10
	% of Total	.3%	.1%	.1%	.5%
Stocking up on extra food	Count	0	0	1	1
	% of Total	0.0%	0.0%	.1%	.1%
Stocking up on extra cleaning supplies	Count	0	0	2	2
	% of Total	0.0%	0.0%	.1%	.1%
Standing at least 1.5 meter away from people outside of your home	Count	59	51	39	149
	% of Total	3.2%	2.8%	2.1%	8.1%
Staying away from large groups	Count	31	23	33	87
	% of Total	1.7%	1.3%	1.8%	4.7%
Wearing a mask	Count	213	197	162	572
	% of Total	11.7%	10.8%	8.9%	31.3%
Wearing gloves	Count	74	63	44	181
	% of Total	4.0%	3.5%	2.4%	9.9%
Working from home	Count	1	4	2	7
	% of Total	.1%	.2%	.1%	.4%
Mostly staying home/not leaving home	Count	48	38	68	154
	% of Total	2.6%	2.1%	3.7%	8.4%
Using specific food considered healthy	Count	13	8	15	37
	% of Total	.7%	.5%	.8%	2.0%
Keeping up with the important daily news and official instructions from the Commandant/Government	Count	11	8	13	32
	% of Total	.6%	.4%	.7%	1.8%
None of the above	Count	9	5	7	21
	% of Total	.5%	.3%	.4%	1.1%
Refuse to answer	Count	1	2	1	4
	% of Total	.0%	.1%	.1%	.2%
Total	Count	**677**	**595**	**554**	**1826**
	% of Total	**37.1%**	**32.6%**	**30.3%**	**100.0%**

In the case of having symptoms of Coronavirus what would be your first action?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
I will call the hotline	11	3.8%	7	2.6%	3	1.4%
I will call an ambulance	42	15.1%	40	15.9%	47	19.2%
I will visit a medical establishment	139	50.2%	120	47.2%	96	39.6%
I will contact my doctor	34	12.3%	36	14.3%	44	18.1%
I will self-medicate	6	2.3%	17	6.9%	26	10.7%
I will isolate myself and will wait to recover	31	11.2%	20	7.9%	14	6.0%
I will not do anything	3	1.2%	2	.8%	4	1.8%
I will go take a test	4	1.5%	3	1.2%	0	0.0%
Don't know	2	.7%	3	1.1%	0	0.0%
Refuse to answer	5	1.7%	6	2.3%	8	3.2%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

To what extent do you think that the Armenian government's packages to citizens in response to Coronavirus are sufficient? **						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Fully insufficient	34	12.1%	39	15.4%	33	13.6%
Somewhat insufficient	57	20.4%	29	11.6%	28	11.4%
Somewhat sufficient	113	40.7%	82	32.4%	70	29.0%
Extremely sufficient	47	16.8%	49	19.1%	52	21.3%
Don't know	3	1.0%	2	.7%	3	1.4%
Refuse to answer	25	9.0%	53	20.8%	56	23.2%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

Which of the support measures undertaken by the Government to address the social impact of Coronavirus have you or your family benefitted from?		Age			
		18-35	36-55	56+	Total
Business support packages	Count	6	6	8	20
	% of Total	.8%	.8%	1.0%	2.5%
Support to vulnerable families with children	Count	34	35	12	81
	% of Total	4.3%	4.3%	1.5%	10.1%
Support to citizens who lost their jobs	Count	18	8	9	35
	% of Total	2.3%	1.0%	1.1%	4.4%
Support to pregnant women from vulnerable families	Count	3	2	0	4
	% of Total	.3%	.2%	0.0%	.5%
Support to workers in industries which suffered the most	Count	13	9	9	31
	% of Total	1.7%	1.1%	1.1%	3.9%
Co-coverage of vulnerable citizens' utility costs	Count	14	23	28	64
	% of Total	1.7%	2.8%	3.4%	8.0%
Support to families within the family benefit system	Count	13	12	4	29
	% of Total	1.6%	1.5%	.5%	3.6%
Support to students with high achievement to cover their tuition fees	Count	2	2	0	4
	% of Total	.3%	.2%	0.0%	.5%
Support for agricultural activities	Count	0	2	0	2
	% of Total	0.0%	.2%	0.0%	.2%
Received food/hygiene supply packages	Count	4	8	6	18
	% of Total	.5%	1.0%	.8%	2.2%
None	Count	172	161	170	503
	% of Total	21.4%	20.1%	21.1%	62.7%
Don't know	Count	2	1	1	4
	% of Total	.2%	.1%	.1%	.5%
Refuse to answer	Count	3	2	2	7
	% of Total	.3%	.2%	.3%	.8%
Total	Count	**284**	**270**	**249**	**802**
	% of Total	**35.4%**	**33.6%**	**31.0%**	**100.0%**

In which areas would you like to see the Armenian government focus most of its efforts related to the impact of Coronavirus?					
		Age			
		18-35	36-55	56+	Total
The education system	Count	45	42	36	122
	% of Total	3.5%	3.3%	2.8%	9.6%
The healthcare system	Count	125	104	96	325
	% of Total	9.8%	8.2%	7.5%	25.4%
Economic growth	Count	48	42	36	126
	% of Total	3.7%	3.3%	2.8%	9.9%
Poverty and inequality	Count	56	46	39	141
	% of Total	4.4%	3.6%	3.0%	11.0%
Jobs and employment	Count	40	37	22	99
	% of Total	3.1%	2.9%	1.7%	7.7%
Strengthening the social safety net	Count	35	31	23	89
	% of Total	2.7%	2.4%	1.8%	6.9%
Providing direct financial support	Count	60	56	54	169
	% of Total	4.7%	4.3%	4.2%	13.2%
Providing direct non-financial (food, healthcare supplies etc.) support	Count	29	11	11	51
	% of Total	2.3%	.9%	.9%	4.0%
Other	Count	30	31	32	94
	% of Total	2.4%	2.4%	2.5%	7.3%
Don't know	Count	16	16	22	53
	% of Total	1.2%	1.2%	1.7%	4.1%
Refuse to answer	Count	2	4	5	11
	% of Total	.2%	.3%	.4%	.9%
Total	Count	**485**	**420**	**375**	**1280**
	% of Total	**37.9%**	**32.8%**	**29.3%**	**100.0%**

What kind of measures/support would you personally like to have in place by the Government to cushion the impact on your financial situation?		Age			
		18-35	36-55	56+	Total
To cover basic salaries for the non-working period	Count	29	18	11	58
	% of Total	5.2%	3.2%	2.0%	10.3%
To subsidize housing bills for the non-working period	Count	14	7	2	23
	% of Total	2.5%	1.2%	.4%	4.1%
To subsidize necessary food bills for the non-working period	Count	12	8	12	33
	% of Total	2.2%	1.5%	2.1%	5.7%
To subsidize utility providers for the payments during the quarantine	Count	43	36	20	99
	% of Total	7.7%	6.3%	3.5%	17.5%
To support my business in critical times	Count	10	3	4	18
	% of Total	1.8%	.6%	.8%	3.1%
To support my agricultural activity	Count	16	10	10	36
	% of Total	2.8%	1.8%	1.7%	6.3%
To support with healthcare provisions (masks, gloves, medicine etc.)	Count	11	8	5	24
	% of Total	1.9%	1.4%	.9%	4.3%
To postpone loan payment obligations	Count	43	52	20	114
	% of Total	7.5%	9.1%	3.6%	20.2%
To postpone tuition obligations	Count	7	6	0	12
	% of Total	1.1%	1.0%	0.0%	2.1%
No need for additional measures	Count	28	37	25	91
	% of Total	5.0%	6.5%	4.5%	16.0%
Other	Count	22	15	11	48
	% of Total	3.8%	2.6%	2.0%	8.5%
Don't know	Count	2	3	1	6
	% of Total	.4%	.5%	.2%	1.1%
Refuse to answer	Count	1	2	1	4
	% of Total	.2%	.3%	.2%	.8%
Total	Count	239	205	124	568
	% of Total	42.0%	36.1%	21.9%	100.0%

Has your personal financial situation been worsened due to the pandemic?**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Yes	171	61.5%	153	60.2%	96	39.6%
No	102	36.8%	96	37.9%	143	59.0%
Refuse to answer	5	1.7%	5	1.9%	3	1.4%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

How would you describe the level of information you have about the cause of Coronavirus?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
A very insufficient level of information	15	5.5%	21	8.1%	22	9.1%
A somewhat insufficient level of information	34	12.3%	30	12.0%	34	14.2%
A somewhat sufficient level of information	154	55.5%	118	46.6%	121	50.0%
A very sufficient level of information	63	22.6%	69	27.2%	52	21.3%
Refuse to answer	11	4.0%	16	6.2%	13	5.4%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

How would you describe the level of information you have about how you can protect yourself from Coronavirus?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
A very insufficient level of information	10	3.5%	6	2.3%	10	4.1%
A somewhat insufficient level of information	10	3.8%	15	5.8%	12	5.1%
A somewhat sufficient level of information	150	54.0%	126	49.5%	135	55.9%
A very sufficient level of information	100	36.0%	99	39.0%	77	31.8%
Refuse to answer	8	2.8%	8	3.3%	7	3.1%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

What more would you like to know about Coronavirus?					
		Age			
		18-35	36-55	56+	Total
Which treatments are effective	Count	83	63	50	196
	% of Total	8.3%	6.3%	5.0%	19.6%
What is the status of a vaccine or a cure	Count	65	51	34	150
	% of Total	6.5%	5.1%	3.4%	15.0%
What is the cost of treatment for citizens	Count	30	24	17	71
	% of Total	3.0%	2.4%	1.7%	7.1%
What is the government doing to help citizens	Count	18	20	17	56
	% of Total	1.8%	2.0%	1.7%	5.6%
How can I access support from the government	Count	21	11	14	46
	% of Total	2.1%	1.1%	1.4%	4.6%
Where do I go if I get sick	Count	45	46	26	118
	% of Total	4.5%	4.6%	2.6%	11.7%
Other	Count	20	23	11	54
	% of Total	2.0%	2.3%	1.1%	5.4%
No further information is required	Count	75	86	104	266
	% of Total	7.5%	8.6%	10.4%	26.5%
Don't know	Count	10	9	13	31
	% of Total	1.0%	.9%	1.3%	3.1%
Refuse to answer	Count	5	5	5	15
	% of Total	.5%	.5%	.5%	1.5%
Total	Count	**373**	**338**	**292**	**1003**
	% of Total	**37.2%**	**33.7%**	**29.1%**	**100.0%**

Which sources do you trust the most for information about Coronavirus?					
		Age			
		18-35	36-55	56+	Total
Armenian TV channels and online presence	Count	74	91	125	289
	% of Total	7.2%	8.8%	12.2%	28.2%
Armenian Print media (newspapers/journals/periodicals) and online presence	Count	6	5	8	19
	% of Total	.6%	.5%	.8%	1.9%
Armenian Radio and online presence	Count	3	0	1	4
	% of Total	.3%	0.0%	.1%	.4%
Armenian Online news outlets	Count	20	15	11	46
	% of Total	1.9%	1.5%	1.1%	4.5%
Social media (Facebook, Instagram, Telegram, etc.)	Count	48	41	20	109
	% of Total	4.7%	4.0%	1.9%	10.6%
Health authorities (Including Ministry of Health, NCDC)	Count	75	61	41	176
	% of Total	7.3%	6.0%	3.9%	17.2%
Other political authorities (Including PM and Commandant's office)	Count	44	45	42	132
	% of Total	4.3%	4.4%	4.1%	12.8%
Local government authorities	Count	2	0	1	3
	% of Total	.2%	0.0%	.1%	.3%
Russian media (TV and online presence)	Count	2	2	4	8
	% of Total	.2%	.1%	.4%	.8%
International media (TV and online presence)	Count	16	6	8	30
	% of Total	1.5%	.6%	.8%	2.9%
Friends or family members	Count	14	11	4	28
	% of Total	1.3%	1.0%	.3%	2.7%
Health care providers	Count	8	10	9	27
	% of Total	.8%	.9%	.9%	2.6%
Your employer and colleagues	Count	0	1	0	1
	% of Total	0.0%	.1%	0.0%	.1%
No one	Count	38	37	24	99
	% of Total	3.7%	3.6%	2.4%	9.6%
Have not seen or heard any information about coronavirus	Count	0	1	0	1
	% of Total	0.0%	.1%	0.0%	.1%
Don't know	Count	13	12	12	37
	% of Total	1.2%	1.2%	1.2%	3.6%
Refuse to answer	Count	5	5	7	16
	% of Total	.5%	.5%	.7%	1.6%
Total	Count	**367**	**342**	**317**	**1026**
	% of Total	**35.8%**	**33.3%**	**30.9%**	**100.0%**

Which sources do you trust the least for information about Coronavirus?					
		Age			
		18-35	36-55	56+	Total
Armenian TV channels and online presence	Count	32	33	44	108
	% of Total	3.7%	3.8%	5.1%	12.7%
Armenian Print media (newspapers/journals/periodicals) and online presence	Count	5	0	3	8
	% of Total	.6%	0.0%	.4%	.9%
Armenian Radio and online presence	Count	9	1	1	11
	% of Total	1.1%	.1%	.1%	1.3%
Armenian Online news outlets	Count	27	13	7	47
	% of Total	3.2%	1.5%	.8%	5.5%
Social media (Facebook, Instagram, Telegram, etc.)	Count	91	75	41	207
	% of Total	10.7%	8.8%	4.8%	24.4%
Health authorities (Including Ministry of Health, NCDC)d	Count	1	7	2	10
	% of Total	.1%	.8%	.3%	1.2%
Other political authorities (Including PM and Commandant's office)	Count	4	6	1	12
	% of Total	.5%	.7%	.1%	1.4%
Local government authorities	Count	0	1	1	2
	% of Total	0.0%	.1%	.1%	.3%
Russian media (TV and online presence)	Count	1	3	0	4
	% of Total	.1%	.4%	0.0%	.5%
International media (TV and online presence)	Count	5	4	0	9
	% of Total	.6%	.5%	0.0%	1.1%
Friends or family members	Count	26	32	32	89
	% of Total	3.0%	3.7%	3.8%	10.5%
Health care providers	Count	2	2	2	6
	% of Total	.3%	.2%	.3%	.7%
Your employer and colleagues	Count	0	1	0	1
	% of Total	0.0%	.1%	0.0%	.1%
No one	Count	52	46	54	152
	% of Total	6.1%	5.4%	6.4%	17.9%
Have not seen or heard any information about coronavirus	Count	2	2	0	3
	% of Total	.2%	.2%	0.0%	.4%
Don't know	Count	48	51	63	162
	% of Total	5.6%	6.0%	7.4%	19.0%
Refuse to answer	Count	6	5	7	18
	% of Total	.7%	.6%	.8%	2.1%
Total	Count	**310**	**281**	**259**	**850**
	% of Total	**36.5%**	**33.1%**	**30.4%**	**100.0%**

To what extent would you support another lockdown or the imposition of strict mobility rules if the number of pandemic cases continues to rise significantly in Armenia?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
To a very low degree	74	26.5%	64	25.3%	62	25.8%
To a somewhat low degree	42	15.0%	30	11.8%	28	11.7%
To a somewhat high degree	60	21.5%	50	19.9%	42	17.1%
To a very high degree	90	32.3%	88	34.7%	84	34.8%
Don't know	5	1.7%	6	2.3%	7	2.7%
Refuse to answer	8	3.0%	15	6.1%	19	7.8%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

Why you do not believe that restrictions should be imposed if there is a reported increase in Coronavirus cases in Armenia?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
The situation will improve on its own	17	14.7%	19	19.7%	18	20.2%
The numbers are not trustworthy	6	5.2%	2	2.1%	0	0.0%
The numbers are exaggerated	11	9.9%	4	4.1%	5	5.1%
Economic considerations should prevail over health considerations	73	63.2%	64	67.9%	61	67.7%
Refuse to answer	1	1.0%	0	0.0%	0	0.0%
Don't know	7	6.0%	6	6.2%	6	7.0%
Total	**115**	**100.0%**	**94**	**100.0%**	**91**	**100.0%**

How likely do you believe it is that schools will reopen normally in September?**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Very unlikely	51	18.4%	40	15.7%	29	11.9%
Somewhat unlikely	91	32.8%	52	20.6%	57	23.7%
Somewhat likely	84	30.4%	94	37.0%	72	29.8%
Very likely	29	10.5%	30	11.7%	28	11.7%
Refuse to answer	5	1.7%	6	2.3%	8	3.2%
Don't know	17	6.1%	32	12.6%	48	19.8%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

Which ONE of the following statements best represents your plans if school does resume in the fall?						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
I will probably keep my child/children at home for online and home schooling option	26	22.5%	35	23.8%	11	14.0%
I will send my child/children to school	50	43.0%	74	50.6%	52	64.1%
I will be most interested in sending my child/children to school a few days a week	6	5.1%	5	3.7%	3	4.1%
I will be most interested in an extended school year that allows for schools to close	25	21.6%	25	17.2%	7	8.5%
None of the above	1	.7%	0	0.0%	0	0.0%
Other	1	1.2%	2	1.2%	1	1.4%
Don't know	7	6.0%	5	3.5%	6	8.0%
Total	**116**	**100.0%**	**146**	**100.0%**	**81**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Local government**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	28	10.0%	34	13.3%	40	16.5%
Rather not trust	18	6.6%	17	6.7%	8	3.3%
Neither trust, nor distrust	85	30.4%	51	20.2%	48	19.6%
Rather trust	77	27.8%	55	21.7%	47	19.4%
Fully trust	49	17.6%	70	27.5%	72	29.9%
Refuse to answer	9	3.1%	11	4.2%	9	3.6%
Total	278	100.0%	254	100.0%	242	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The Commandant's office**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	26	9.4%	38	14.9%	25	10.3%
Rather not trust	12	4.4%	11	4.4%	12	5.0%
Neither trust, nor distrust	53	19.0%	29	11.5%	14	5.8%
Rather trust	92	33.0%	69	27.0%	65	26.7%
Fully trust	73	26.1%	94	37.0%	103	42.4%
Refuse to answer	10	3.5%	9	3.4%	8	3.1%
Don't know	12	4.5%	5	1.8%	16	6.7%
Total	278	100.0%	254	100.0%	242	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The healthcare system (for instance doctors, nurses, and hospitals)						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	10	3.5%	18	6.9%	15	6.0%
Rather not trust	9	3.1%	8	3.3%	11	4.6%
Neither trust, nor distrust	21	7.5%	7	2.9%	15	6.2%
Rather trust	85	30.7%	73	29.0%	51	21.1%
Fully trust	145	52.2%	133	52.4%	138	57.1%
Refuse to answer	7	2.4%	9	3.4%	8	3.1%
Don't know	2	.7%	5	2.2%	5	1.9%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Armenian health authorities (e.g., MoH, NCDC)*						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	29	10.4%	28	11.1%	23	9.3%
Rather not trust	16	5.6%	12	4.9%	16	6.5%
Neither trust, nor distrust	25	9.1%	15	5.8%	16	6.4%
Rather trust	81	29.2%	71	28.0%	58	24.0%
Fully trust	107	38.5%	108	42.4%	106	43.9%
Refuse to answer	8	2.8%	9	3.4%	8	3.1%
Don't know	12	4.4%	11	4.4%	16	6.8%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The healthcare system World Health Organization**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	29	10.4%	32	12.6%	27	11.1%
Rather not trust	24	8.6%	20	7.8%	17	6.9%
Neither trust, nor distrust	32	11.4%	22	8.8%	20	8.4%
Rather trust	87	31.2%	53	20.8%	41	16.8%
Fully trust	58	20.9%	70	27.5%	63	25.9%
Refuse to answer	7	2.4%	11	4.4%	8	3.1%
Don't know	42	15.1%	46	18.0%	67	27.7%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Police**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	23	8.3%	25	9.8%	20	8.3%
Rather not trust	15	5.4%	13	5.1%	7	2.8%
Neither trust, nor distrust	35	12.7%	20	7.8%	19	7.7%
Rather trust	88	31.7%	73	28.8%	59	24.4%
Fully trust	102	36.8%	111	43.6%	120	49.6%
Refuse to answer	7	2.4%	9	3.4%	8	3.1%
Don't know	8	2.8%	4	1.5%	10	4.1%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Education system						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	12	4.3%	22	8.6%	18	7.5%
Rather not trust	18	6.4%	17	6.5%	16	6.6%
Neither trust, nor distrust	30	10.8%	16	6.2%	24	9.9%
Rather trust	111	39.8%	87	34.4%	67	27.6%
Fully trust	84	30.2%	87	34.4%	82	33.7%
Refuse to answer	7	2.6%	9	3.5%	8	3.1%
Don't know	16	5.9%	16	6.4%	28	11.6%
Total	278	100.0%	254	100.0%	242	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The Banking system*						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	59	21.1%	46	18.2%	42	17.5%
Rather not trust	17	6.3%	24	9.4%	17	7.2%
Neither trust, nor distrust	33	12.0%	28	10.9%	24	10.0%
Rather trust	88	31.6%	67	26.3%	68	28.0%
Fully trust	56	20.1%	62	24.2%	43	17.9%
Refuse to answer	8	2.7%	10	4.0%	8	3.1%
Don't know	18	6.3%	18	6.9%	39	16.3%
Total	278	100.0%	254	100.0%	242	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Armenian media (newspapers, radio stations, TV stations and their online presence)						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	45	16.1%	45	17.7%	39	16.3%
Rather not trust	36	13.0%	24	9.6%	29	11.8%
Neither trust, nor distrust	72	26.1%	60	23.6%	59	24.2%
Rather trust	78	28.2%	70	27.5%	66	27.2%
Fully trust	31	11.2%	36	14.3%	33	13.6%
Refuse to answer	7	2.4%	9	3.4%	8	3.1%
Don't know	9	3.1%	10	3.9%	9	3.9%
Total	278	100.0%	254	100.0%	242	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Social media (Facebook, Instagram, Telegram, etc.)**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	70	25.1%	72	28.3%	57	23.4%
Rather not trust	66	23.6%	51	20.2%	31	13.0%
Neither trust, nor distrust	61	22.1%	46	18.0%	58	24.0%
Rather trust	46	16.4%	42	16.4%	24	10.0%
Fully trust	18	6.6%	6	2.4%	11	4.6%
Refuse to answer	6	2.1%	10	3.8%	8	3.1%
Don't know	11	4.1%	28	11.0%	53	22.0%
Total	278	100.0%	254	100.0%	242	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? International donors (e.g., Asian Development Bank, World Bank, United Nations)**

	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	29	10.3%	34	13.5%	29	12.0%
Rather not trust	20	7.3%	21	8.2%	20	8.1%
Neither trust, nor distrust	40	14.3%	27	10.6%	24	9.9%
Rather trust	79	28.5%	53	20.8%	33	13.7%
Fully trust	41	14.6%	25	9.8%	28	11.4%
Refuse to answer	7	2.4%	12	4.8%	8	3.2%
Don't know	63	22.6%	82	32.2%	101	41.7%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Civil Society Organizations (NGOs, VOs, CBOs, etc.)*

	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	32	11.5%	39	15.3%	41	17.0%
Rather not trust	32	11.4%	23	9.0%	19	7.7%
Neither trust, nor distrust	50	18.1%	39	15.2%	32	13.2%
Rather trust	89	31.9%	60	23.7%	49	20.1%
Fully trust	35	12.6%	40	15.8%	34	13.9%
Refuse to answer	7	2.6%	11	4.4%	10	4.1%
Don't know	33	11.9%	42	16.6%	58	24.1%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Employers**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	40	14.3%	32	12.5%	30	12.4%
Rather not trust	25	8.8%	21	8.2%	19	7.8%
Neither trust, nor distrust	61	21.8%	36	14.4%	49	20.1%
Rather trust	90	32.4%	86	33.8%	51	20.9%
Fully trust	37	13.2%	46	17.9%	27	10.9%
Refuse to answer	7	2.4%	10	3.8%	10	4.1%
Don't know	20	7.0%	24	9.5%	58	23.9%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

Have you lost your job or had reduced hours or had reduced income as a result of the pandemic outbreak?**						
	Age					
	18-35		36-55		56 +	
	Count	Percent	Count	Percent	Count	Percent
Yes	106	38.2%	113	44.3%	52	21.3%
No	166	59.9%	134	52.7%	184	75.9%
DK/RA	5	2.0%	8	3.0%	7	2.7%
Total	**278**	**100.0%**	**254**	**100.0%**	**242**	**100.0%**

Which of the following best describes any way that you have been able to make up for lost income?		Age			
		18-35	36-55	56+	Total
I find odd jobs around the community	Count	27	23	9	58
	% of Total	6.3%	5.4%	2.0%	13.7%
I use the family savings	Count	29	34	12	75
	% of Total	6.7%	8.0%	2.8%	17.5%
We spend less on food	Count	34	42	22	98
	% of Total	7.9%	9.8%	5.2%	23.0%
We spend less on other necessities	Count	47	53	17	117
	% of Total	11.1%	12.4%	3.9%	27.4%
Government support	Count	6	10	2	18
	% of Total	1.3%	2.3%	.5%	4.1%
Other support from humanitarian organizations/volunteers/donors	Count	6	2	2	9
	% of Total	1.3%	.4%	.5%	2.2%
My family provides me with financial support	Count	12	7	4	24
	% of Total	2.8%	1.6%	1.0%	5.5%
Other	Count	8	9	4	22
	% of Total	1.8%	2.2%	1.1%	5.1%
Don't know	Count	1	3	3	7
	% of Total	.2%	.6%	.7%	1.5%
Total	Count	**169**	**182**	**76**	**427**
	% of Total	**39.5%**	**42.6%**	**17.8%**	**100.0%**

Disaggregated data tables by settlement type

Significantly different between respondents who live in urban areas, rural areas and Yerevan
* Correlation is significant at the 0.05 level   ** Correlation is significant at the 0.01 level

Do you think that in the next 12 months you and your family will be better off or worse off economically than today?*						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Much worse off	14	6.4%	26	9.2%	30	10.4%
Somewhat worse off	43	20.5%	71	25.6%	74	25.8%
Same as now	74	35.0%	70	25.4%	90	31.5%
Somewhat better off	46	21.9%	62	22.5%	57	19.9%
Much better off	9	4.2%	9	3.3%	9	3.2%
Don't know	25	11.9%	39	13.9%	26	9.2%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

In your opinion, what is the main reason for prevalence of the virus?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
The planet's environmental situation, for instance climate change	14	6.5%	9	3.2%	11	3.9%
Political/economic competition by world powers	16	7.6%	18	6.5%	33	11.5%
The existence of Coronavirus is a natural phenomenon	19	9.0%	24	8.8%	18	6.2%
Low levels of hygiene	23	11.1%	40	14.3%	29	10.1%
Foreigners have spread the virus	12	5.7%	17	6.1%	16	5.5%
Citizens not adhering to anti-pandemic rules (keeping distance, wearing masks, gloves etc.)	100	47.6%	129	46.7%	136	47.6%
Other	12	5.6%	9	3.2%	26	9.1%
Don't know	14	6.8%	31	11.1%	17	6.1%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

When thinking about the most pressing issues that our country faces today, which are the ones that concern you the most?					
		Settlement type			
		Urban	Rural	Yerevan	Total
The education system issues	Count	43	40	48	131
	% of Total	3.5%	3.3%	4.0%	10.8%
The healthcare system issues	Count	32	43	44	119
	% of Total	2.6%	3.5%	3.7%	9.8%
Economic growth issues	Count	31	40	60	132
	% of Total	2.5%	3.3%	5.0%	10.9%
The Coronavirus pandemic	Count	73	103	102	279
	% of Total	6.1%	8.5%	8.5%	23.1%
Poverty and inequality	Count	35	59	48	143
	% of Total	2.9%	4.9%	4.0%	11.8%
Lack of jobs/unemployment	Count	75	97	81	254
	% of Total	6.2%	8.1%	6.7%	21.0%
The environmental issues/climate change	Count	5	5	11	21
	% of Total	.4%	.4%	.9%	1.8%
Other	Count	23	27	43	93
	% of Total	1.9%	2.3%	3.5%	7.7%
None	Count	8	9	12	29
	% of Total	.7%	.7%	1.0%	2.4%
Don't know	Count	3	3	1	8
	% of Total	.3%	.3%	.1%	.6%
Refuse to answer	Count	0	0	1	1
	% of Total	0.0%	0.0%	.1%	.1%
Total	Count	**329**	**428**	**453**	**1210**
	% of Total	**27.2%**	**35.3%**	**37.5%**	**100.0%**

Which one of the following statements best describes your view of Coronavirus in Armenia?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Coronavirus is primarily now a healthcare crisis	119	56.4%	131	47.4%	148	51.7%
Coronavirus is primarily now an economic crisis	76	36.0%	114	41.3%	112	39.0%
Don't know	1	.4%	0	0.0%	0	0.0%
Refuse to answer	15	7.2%	32	11.4%	26	9.2%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

If you had to choose, to what extent do you consider yourself at risk of catching Coronavirus?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Very high risk	30	14.3%	28	10.2%	43	14.9%
Somewhat high risk	36	17.1%	54	19.3%	70	24.3%
Somewhat low risk	69	32.7%	82	29.7%	82	28.7%
Very low risk	56	26.8%	85	30.6%	67	23.5%
Don't know	2	.8%	0	0.0%	0	0.0%
Refuse to answer	17	8.2%	28	10.2%	25	8.6%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you consider yourself at risk of getting very sick from Coronavirus?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Very high risk	26	12.3%	28	10.0%	27	9.4%
Somewhat high risk	27	13.0%	37	13.4%	44	15.4%
Somewhat low risk	59	27.8%	85	30.6%	89	30.9%
Very low risk	57	27.0%	66	23.7%	75	26.1%
Don't know	2	.8%	0	0.0%	4	1.4%
Refuse to answer	40	19.0%	62	22.3%	48	16.8%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

Why do you think you are at a low risk?					
		Settlement type			
		Urban	Rural	Yerevan	Total
I am very healthy	Count	33	19	12	65
	% of Total	2.9%	5.5%	2.9%	11.3%
My age	Count	4	7	5	15
	% of Total	.7%	1.2%	.8%	2.7%
I believe in God	Count	2	0	1	3
	% of Total	.3%	0.0%	.2%	.5%
I am a good person	Count	1	2	3	6
	% of Total	.2%	.3%	.6%	1.1%
I protect myself and follow preventive measures	Count	89	112	113	314
	% of Total	15.5%	19.7%	19.7%	54.8%
I follow government regulations related to the pandemic	Count	29	32	26	86
	% of Total	5.0%	5.6%	4.5%	15.1%
Because there is already a vaccine and/or cure	Count	0	0	1	1
	% of Total	0.0%	0.0%	.2%	.2%
I eat specific food that prevents me from catching the virus	Count	4	2	4	10
	% of Total	.7%	.4%	.7%	1.8%
Other	Count	14	24	21	59
	% of Total	2.5%	4.2%	3.7%	10.4%
Don't know	Count	2	4	5	12
	% of Total	.4%	.7%	.9%	2.1%
Total	Count	**162**	**215**	**194**	**572**
	% of Total	**28.4%**	**37.6%**	**34.0%**	**100.0%**

Why do you think you are at a high risk?					
		Settlement type			
		Urban	Rural	Yerevan	Total
I am not healthy	Count	6	13	11	30
	% of Total	1.8%	3.8%	3.4%	9.0%
I have come in contact with people who have contracted Coronavirus	Count	6	5	21	33
	% of Total	1.8%	1.6%	6.3%	9.7%
I live in very close quarters with many other people	Count	4	2	4	10
	% of Total	1.2%	.5%	1.2%	2.9%
I must go to work	Count	11	10	26	46
	% of Total	3.1%	2.9%	7.6%	13.7%
I use public transportation	Count	1	1	4	6
	% of Total	.3%	.4%	1.1%	1.8%
My family members leave the house and come in contact with other people	Count	4	12	9	25
	% of Total	1.1%	3.6%	2.6%	7.3%
The risk is high for everyone including for myself	Count	32	37	55	124
	% of Total	9.4%	11.0%	16.3%	36.7%
Other	Count	16	20	23	59
	% of Total	4.7%	6.0%	6.8%	17.4%
Don't know	Count	2	2	1	5
	% of Total	.5%	.7%	.3%	1.5%
Total	Count	**81**	**103**	**153**	**337**
	% of Total	**24.0%**	**30.5%**	**45.5%**	**100.0%**

What measures, if any, are you consistently taking now in response to the coronavirus?					
		Settlement type			
		Urban	Rural	Yerevan	Total
Washing hands more frequently	Count	161	202	207	570
	% of Total	8.8%	11.0%	11.3%	31.2%
Avoiding touching your face	Count	4	1	5	10
	% of Total	.2%	.1%	.3%	.5%
Stocking up on extra food	Count	1	0	0	1
	% of Total	.1%	0.0%	0.0%	.1%
Stocking up on extra cleaning supplies	Count	0	1	1	2
	% of Total	0.0%	.1%	.1%	.1%
Standing at least 1.5 meter away from people outside of your home	Count	47	48	54	149
	% of Total	2.6%	2.6%	2.9%	8.1%
Staying away from large groups	Count	23	32	31	87
	% of Total	1.3%	1.8%	1.7%	4.7%
Wearing a mask	Count	158	209	206	572
	% of Total	8.6%	11.4%	11.3%	31.3%
Wearing gloves	Count	47	70	63	181
	% of Total	2.6%	3.8%	3.5%	9.9%
Working from home	Count	1	5	1	7
	% of Total	.1%	.3%	.1%	.4%
Mostly staying home/not leaving home	Count	48	53	53	154
	% of Total	2.7%	2.9%	2.9%	8.4%
Using specific food considered healthy	Count	6	13	18	37
	% of Total	.3%	.7%	1.0%	2.0%
Keeping up with the important daily news and official instructions from the Commandant/Government	Count	6	15	11	32
	% of Total	.3%	.8%	.6%	1.8%
None of the above	Count	4	7	10	21
	% of Total	.2%	.4%	.5%	1.1%
Refuse to answer	Count	2	0	2	4
	% of Total	.1%	0.0%	.1%	.2%
Total	Count	**509**	**654**	**663**	**1826**
	% of Total	**27.9%**	**35.8%**	**36.3%**	**100.0%**

In the case of having symptoms of Coronavirus what would be your first action?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
I will call the hotline	2	1.0%	6	2.1%	13	4.4%
I will call an ambulance	42	20.0%	34	12.4%	52	18.3%
I will visit a medical establishment	100	47.3%	144	52.1%	111	38.8%
I will contact my doctor	32	15.0%	46	16.6%	37	12.8%
I will self-medicate	10	4.7%	12	4.4%	27	9.6%
I will isolate myself and will wait to recover	17	7.9%	19	7.0%	30	10.3%
I will not do anything	2	1.1%	4	1.5%	3	1.1%
I will go take a test	3	1.5%	1	.4%	3	1.0%
Don't know	2	.8%	2	.8%	1	.4%
Refuse to answer	1	.6%	7	2.7%	10	3.3%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you think that the Armenian government's packages to citizens in response to Coronavirus are sufficient?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Fully insufficient	24	11.3%	39	14.3%	42	14.8%
Somewhat insufficient	34	16.2%	33	11.8%	47	16.4%
Somewhat sufficient	73	34.6%	107	38.7%	86	29.9%
Extremely sufficient	48	22.9%	53	19.0%	46	16.1%
Don't know	3	1.3%	1	.4%	4	1.5%
Refuse to answer	29	13.7%	44	15.9%	61	21.4%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

Which of the support measures undertaken by the Government to address the social impact of Coronavirus have you or your family benefitted from?					
		Settlement type			
		Urban	Rural	Yerevan	Total
Business support packages	Count	6	1	13	20
	% of Total	.7%	.1%	1.7%	2.5%
Support to vulnerable families with children	Count	22	38	21	81
	% of Total	2.7%	4.7%	2.6%	10.1%
Support to citizens who lost their jobs	Count	7	9	20	35
	% of Total	.8%	1.1%	2.5%	4.4%
Support to pregnant women from vulnerable families	Count	1	4	0	4
	% of Total	.1%	.4%	0.0%	.5%
Support to workers in industries which suffered the most	Count	11	5	15	31
	% of Total	1.4%	.7%	1.9%	3.9%
Co-coverage of vulnerable citizens' utility costs	Count	24	20	20	64
	% of Total	3.0%	2.5%	2.5%	8.0%
Support to families within the family benefit system	Count	11	14	4	29
	% of Total	1.4%	1.7%	.5%	3.6%
Support to students with high achievement to cover their tuition fees	Count	2	2	1	4
	% of Total	.2%	.2%	.1%	.5%
Support for agricultural activities	Count	0	2	0	2
	% of Total	0.0%	.2%	0.0%	.2%
Received food/hygiene supply packages	Count	2	12	4	18
	% of Total	.2%	1.5%	.5%	2.2%
None	Count	129	181	193	503
	% of Total	16.1%	22.6%	24.0%	62.7%
Don't know	Count	1	1	2	4
	% of Total	.1%	.1%	.3%	.5%
Refuse to answer	Count	3	1	2	7
	% of Total	.4%	.1%	.3%	.8%
Total	Count	**218**	**289**	**295**	**802**
	% of Total	**27.2%**	**36.0%**	**36.8%**	**100.0%**

In which areas would you like to see the Armenian government focus most of its efforts related to the impact of Coronavirus?					
		Settlement type			
		Urban	Rural	Yerevan	Total
The education system	Count	50	41	31	122
	% of Total	3.9%	3.2%	2.4%	9.6%
The healthcare system	Count	96	117	113	325
	% of Total	7.5%	9.1%	8.8%	25.4%
Economic growth	Count	30	43	53	126
	% of Total	2.4%	3.4%	4.1%	9.9%
Poverty and inequality	Count	40	54	47	141
	% of Total	3.1%	4.2%	3.7%	11.0%
Jobs and employment	Count	38	26	34	99
	% of Total	3.0%	2.1%	2.7%	7.7%
Strengthening the social safety net	Count	23	28	38	89
	% of Total	1.8%	2.2%	2.9%	6.9%
Providing direct financial support	Count	36	72	61	169
	% of Total	2.8%	5.6%	4.8%	13.2%
Providing direct non-financial (food, healthcare supplies etc.) support	Count	17	15	19	51
	% of Total	1.4%	1.1%	1.5%	4.0%
Other	Count	20	33	40	94
	% of Total	1.6%	2.6%	3.1%	7.3%
Don't know	Count	15	18	20	53
	% of Total	1.2%	1.4%	1.5%	4.1%
Refuse to answer	Count	3	5	3	11
	% of Total	.2%	.4%	.3%	.9%
Total	Count	**370**	**452**	**459**	**1280**
	% of Total	**28.9%**	**35.3%**	**35.8%**	**100.0%**

What kind of measures/support would you personally like to have in place by the Government to cushion the impact on your financial situation?					
		Settlement type			
		Urban	Rural	Yerevan	Total
To cover basic salaries for the non-working period	Count	16	16	26	58
	% of Total	2.9%	2.8%	4.6%	10.3%
To subsidize housing bills for the non-working period	Count	5	3	16	23
	% of Total	.9%	.5%	2.8%	4.1%
To subsidize necessary food bills for the non-working period	Count	7	13	12	33
	% of Total	1.3%	2.3%	2.1%	5.7%
To subsidize utility providers for the payments during the quarantine	Count	25	29	46	99
	% of Total	4.3%	5.0%	8.2%	17.5%
To support my business in critical times	Count	5	4	9	18
	% of Total	.9%	.6%	1.6%	3.1%
To support my agricultural activity	Count	5	31	0	36
	% of Total	.8%	5.5%	0.0%	6.3%
To support with healthcare provisions (masks, gloves, medicine etc.)	Count	6	11	8	24
	% of Total	1.0%	1.9%	1.4%	4.3%
To postpone loan payment obligations	Count	27	46	41	114
	% of Total	4.8%	8.1%	7.3%	20.2%
To postpone tuition obligations	Count	4	6	2	12
	% of Total	.7%	1.1%	.3%	2.1%
No need for additional measures	Count	22	24	45	91
	% of Total	3.9%	4.2%	7.9%	16.0%
Other	Count	13	18	17	48
	% of Total	2.4%	3.2%	2.9%	8.5%
Don't know	Count	2	2	2	6
	% of Total	.4%	.4%	.4%	1.1%
Refuse to answer	Count	2	1	1	4
	% of Total	.3%	.2%	.2%	.8%
Total	Count	**140**	**204**	**225**	**568**
	% of Total	**24.6%**	**35.8%**	**39.6%**	**100.0%**

Has your personal financial situation been worsened due to the pandemic?*						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Yes	105	49.7%	147	53.2%	168	58.6%
No	102	48.3%	123	44.4%	116	40.6%
Refuse to answer	4	2.0%	7	2.4%	2	.8%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

How would you describe the level of information you have about the cause of Coronavirus?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
A very insufficient level of information	16	7.5%	23	8.2%	19	6.8%
A somewhat insufficient level of information	29	13.8%	41	14.9%	29	10.1%
A somewhat sufficient level of information	107	50.8%	134	48.3%	153	53.4%
A very sufficient level of information	49	23.4%	59	21.4%	75	26.2%
Refuse to answer	9	4.5%	20	7.3%	10	3.6%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

What more would you like to know about Coronavirus?					
		Settlement type			
		Urban	Rural	Yerevan	Total
Which treatments are effective	Count	62	58	76	196
	% of Total	6.2%	5.8%	7.6%	19.6%
What is the status of a vaccine or a cure	Count	41	55	54	150
	% of Total	4.1%	5.5%	5.4%	15.0%
What is the cost of treatment for citizens	Count	20	26	24	71
	% of Total	2.0%	2.6%	2.4%	7.1%
What is the government doing to help citizens	Count	16	22	17	56
	% of Total	1.6%	2.2%	1.7%	5.6%
How can I access support from the government	Count	13	18	15	46
	% of Total	1.3%	1.8%	1.4%	4.6%
Where do I go if I get sick	Count	37	36	44	118
	% of Total	3.7%	3.6%	4.4%	11.7%
Other	Count	15	21	18	54
	% of Total	1.5%	2.1%	1.8%	5.4%
No further information is required	Count	66	91	108	266
	% of Total	6.6%	9.1%	10.8%	26.5%
Don't know	Count	7	15	9	31
	% of Total	.7%	1.5%	.9%	3.1%
Refuse to answer	Count	5	8	2	15
	% of Total	.5%	.8%	.2%	1.5%
Total	Count	**284**	**351**	**368**	**1003**
	% of Total	**28.3%**	**35.0%**	**36.7%**	**100.0%**

How would you describe the level of information you have about how you can protect yourself from Coronavirus?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
A very insufficient level of information	8	3.8%	9	3.4%	8	2.9%
A somewhat insufficient level of information	10	4.7%	18	6.4%	10	3.5%
A somewhat sufficient level of information	118	56.2%	146	52.7%	147	51.3%
A very sufficient level of information	69	32.8%	91	32.8%	116	40.5%
Refuse to answer	5	2.6%	13	4.8%	5	1.8%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent would you support another lockdown or the imposition of strict mobility rules if the number of pandemic cases continues to rise significantly in Armenia?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
To a very low degree	56	26.4%	66	23.9%	79	27.5%
To a somewhat low degree	29	13.7%	37	13.3%	34	11.9%
To a somewhat high degree	46	21.8%	50	17.9%	56	19.5%
To a very high degree	73	34.7%	96	34.6%	93	32.6%
Don't know	5	2.6%	9	3.1%	3	1.2%
Refuse to answer	2	.7%	20	7.2%	21	7.3%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

Why you do not believe that restrictions should be imposed if there is a reported increase in Coronavirus cases in Armenia?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
The situation will improve on its own	15	17.4%	23	22.4%	16	14.2%
The numbers are not trustworthy	2	2.6%	1	1.1%	5	4.1%
The numbers are exaggerated	5	6.0%	7	6.8%	8	7.0%
Economic considerations should prevail over health considerations	54	63.6%	66	64.0%	79	69.7%
Refuse to answer	0	0.0%	1	1.1%	0	0.0%
Don't know	9	10.5%	5	4.5%	6	5.0%
Total	**85**	**100.0%**	**103**	**100.0%**	**113**	**100.0%**

How likely do you believe it is that schools will reopen normally in September?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Very unlikely	28	13.1%	41	14.8%	51	17.9%
Somewhat unlikely	54	25.6%	70	25.2%	77	26.9%
Somewhat likely	77	36.7%	79	28.5%	94	32.9%
Very likely	22	10.4%	38	13.8%	27	9.5%
Refuse to answer	5	2.6%	9	3.2%	4	1.5%
Don't know	24	11.6%	40	14.5%	32	11.3%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

Which ONE of the following statements best represents your plans if school does resume in the fall?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
I will probably keep my child/children at home for online and home schooling option	13	13.8%	30	22.7%	29	24.9%
I will send my child/children to school	51	55.6%	68	51.1%	56	47.8%
I will be most interested in sending my child/children to school a few days a week	2	1.9%	6	4.5%	7	5.9%
I will be most interested in an extended school year that allows for schools to close	20	21.5%	20	15.1%	17	14.5%
None of the above	1	.9%	0	0.0%	0	0.0%
Other	1	.9%	2	1.8%	1	1.0%
Total	**92**	**100.0%**	**134**	**100.0%**	**117**	**100.0%**

Which sources do you trust the most for information about Coronavirus?					
		Settlement type			
		Urban	Rural	Yerevan	Total
Armenian TV channels and online presence	Count	77	122	91	289
	% of Total	7.5%	11.8%	8.8%	28.2%
Armenian Print media (newspapers/journals/periodicals) and online presence	Count	5	8	6	19
	% of Total	.4%	.8%	.6%	1.9%
Armenian Radio and online presence	Count	2	1	1	4
	% of Total	.2%	.1%	.1%	.4%
Armenian Online news outlets	Count	13	12	21	46
	% of Total	1.3%	1.2%	2.1%	4.5%
Social media (Facebook, Instagram, Telegram, etc.)	Count	35	33	41	109
	% of Total	3.4%	3.2%	4.0%	10.6%
Health authorities (Including Ministry of Health, NCDC)	Count	39	64	73	176
	% of Total	3.8%	6.2%	7.1%	17.2%
Other political authorities (Including PM and Commandant's office)	Count	36	41	55	132
	% of Total	3.5%	4.0%	5.3%	12.8%
Local government authorities	Count	1	1	1	3
	% of Total	.1%	.1%	.1%	.3%
Russian media (TV and online presence)	Count	2	2	3	8
	% of Total	.2%	.2%	.3%	.8%
International media (TV and online presence)	Count	6	4	21	30
	% of Total	.5%	.3%	2.0%	2.9%
Friends or family members	Count	8	6	14	28
	% of Total	.8%	.6%	1.3%	2.7%
Health care providers	Count	8	6	14	27
	% of Total	.7%	.6%	1.4%	2.6%
Your employer and colleagues	Count	0	0	1	1
	% of Total	0.0%	0.0%	.1%	.1%
No one	Count	28	29	42	99
	% of Total	2.7%	2.8%	4.1%	9.6%
Have not seen or heard any information about coronavirus	Count	0	1	0	1
	% of Total	0.0%	.1%	0.0%	.1%
Don't know	Count	9	17	11	37
	% of Total	.9%	1.6%	1.1%	3.6%
Refuse to answer	Count	5	8	3	16
	% of Total	.5%	.8%	.3%	1.6%
Total	Count	**274**	**354**	**398**	**1026**
	% of Total	**26.7%**	**34.5%**	**38.8%**	**100.0%**

Which sources do you trust the least for information about Coronavirus?					
		Settlement type			
		Urban	Rural	Yerevan	Total
Armenian TV channels and online presence	Count	36	22	50	108
	% of Total	4.3%	2.5%	5.9%	12.7%
Armenian Print media (newspapers/journals/periodicals) and online presence	Count	3	0	5	8
	% of Total	.4%	0.0%	.6%	.9%
Armenian Radio and online presence	Count	3	5	4	11
	% of Total	.4%	.5%	.4%	1.3%
Armenian Online news outlets	Count	11	14	22	47
	% of Total	1.3%	1.7%	2.6%	5.5%
Social media (Facebook, Instagram, Telegram, etc.)	Count	63	67	77	207
	% of Total	7.4%	7.9%	9.1%	24.4%
Health authorities (Including Ministry of Health, NCDC)	Count	1	2	7	10
	% of Total	.1%	.3%	.8%	1.2%
Other political authorities (Including PM and Commandant's office)	Count	4	1	7	12
	% of Total	.5%	.1%	.8%	1.4%
Local government authorities	Count	0	0	2	2
	% of Total	0.0%	0.0%	.3%	.3%
Russian media (TV and online presence)	Count	1	2	2	4
	% of Total	.1%	.2%	.2%	.5%
International media (TV and online presence)	Count	2	4	3	9
	% of Total	.3%	.5%	.3%	1.1%
Friends or family members	Count	23	45	22	89
	% of Total	2.7%	5.2%	2.6%	10.5%
Health care providers	Count	2	3	1	6
	% of Total	.2%	.4%	.1%	.7%
Your employer and colleagues	Count	0	0	1	1
	% of Total	0.0%	0.0%	.1%	.1%
No one	Count	40	64	48	152
	% of Total	4.7%	7.5%	5.6%	17.9%
Have not seen or heard any information about coronavirus	Count	1	0	2	3
	% of Total	.2%	0.0%	.2%	.4%
Don't know	Count	36	62	64	162
	% of Total	4.2%	7.3%	7.5%	19.0%
Refuse to answer	Count	5	9	3	18
	% of Total	.6%	1.0%	.4%	2.1%
Total	Count	**231**	**300**	**320**	**850**
	% of Total	**27.1%**	**35.3%**	**37.6%**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Local government						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	22	10.6%	25	9.2%	54	18.8%
Rather not trust	12	5.9%	11	4.0%	20	6.9%
Neither trust, nor distrust	52	24.8%	62	22.3%	69	24.2%
Rather trust	58	27.5%	65	23.4%	57	19.8%
Fully trust	51	24.3%	87	31.4%	53	18.5%
Refuse to answer	6	2.9%	11	3.9%	11	3.9%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The Commandant's office						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	18	8.3%	27	9.9%	44	15.3%
Rather not trust	17	7.9%	5	1.9%	14	4.8%
Neither trust, nor distrust	30	14.1%	29	10.3%	38	13.2%
Rather trust	52	24.7%	87	31.4%	86	30.0%
Fully trust	82	38.8%	104	37.4%	84	29.3%
Refuse to answer	6	2.9%	12	4.3%	8	2.8%
Don't know	7	3.3%	13	4.8%	13	4.6%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The healthcare system (for instance doctors, nurses, and hospitals)						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	9	4.3%	13	4.8%	19	6.8%
Rather not trust	5	2.4%	9	3.2%	14	5.0%
Neither trust, nor distrust	15	7.3%	7	2.7%	20	7.1%
Rather trust	59	27.9%	75	27.1%	76	26.7%
Fully trust	114	54.2%	156	56.5%	146	50.8%
Refuse to answer	6	2.9%	10	3.5%	7	2.5%
Don't know	2	1.0%	6	2.3%	3	1.2%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Armenian health authorities (e.g., MoH, NCDC)**						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	20	9.5%	17	6.2%	43	14.9%
Rather not trust	11	5.4%	12	4.4%	20	7.1%
Neither trust, nor distrust	13	6.2%	11	3.9%	32	11.0%
Rather trust	54	25.7%	81	29.2%	75	26.3%
Fully trust	94	44.8%	129	46.5%	98	34.1%
Refuse to answer	6	2.9%	11	3.9%	7	2.5%
Don't know	12	5.5%	17	6.0%	12	4.1%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The healthcare system World Health Organization**						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	26	12.2%	17	6.2%	45	15.7%
Rather not trust	15	7.1%	18	6.6%	27	9.5%
Neither trust, nor distrust	21	9.8%	16	5.6%	38	13.3%
Rather trust	42	19.9%	71	25.7%	67	23.5%
Fully trust	57	27.0%	86	30.9%	48	16.8%
Refuse to answer	6	2.9%	12	4.4%	7	2.5%
Don't know	44	21.1%	57	20.6%	53	18.6%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Police						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	21	9.9%	17	6.1%	30	10.5%
Rather not trust	11	5.0%	9	3.4%	15	5.1%
Neither trust, nor distrust	18	8.7%	24	8.8%	31	10.8%
Rather trust	51	24.1%	82	29.7%	87	30.5%
Fully trust	100	47.3%	126	45.4%	108	37.7%
Refuse to answer	6	2.9%	10	3.5%	7	2.5%
Don't know	4	2.0%	9	3.2%	9	3.0%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Education system*						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	11	5.1%	11	4.0%	30	10.5%
Rather not trust	18	8.6%	8	2.9%	24	8.5%
Neither trust, nor distrust	14	6.8%	25	8.9%	31	10.8%
Rather trust	71	33.8%	99	35.9%	94	32.9%
Fully trust	76	36.0%	105	37.7%	73	25.4%
Refuse to answer	6	2.8%	10	3.5%	8	2.8%
Don't know	15	6.9%	20	7.2%	26	9.1%
Total	210	100.0%	277	100.0%	286	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? The Banking system						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	37	17.7%	44	16.1%	66	22.9%
Rather not trust	16	7.5%	18	6.4%	25	8.8%
Neither trust, nor distrust	29	13.6%	32	11.6%	24	8.5%
Rather trust	54	25.7%	75	27.1%	93	32.5%
Fully trust	50	23.7%	72	26.0%	39	13.5%
Refuse to answer	7	3.2%	10	3.5%	9	3.2%
Don't know	18	8.6%	26	9.4%	30	10.6%
Total	210	100.0%	277	100.0%	286	100.0%

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Armenian media (newspapers, radio stations, TV stations and their online presence)						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	40	18.8%	32	11.6%	57	19.9%
Rather not trust	24	11.3%	31	11.3%	34	11.9%
Neither trust, nor distrust	56	26.6%	51	18.2%	84	29.4%
Rather trust	58	27.6%	84	30.5%	72	25.0%
Fully trust	23	10.9%	53	19.2%	24	8.5%
Refuse to answer	6	2.9%	10	3.5%	7	2.5%
Don't know	4	2.0%	16	5.7%	8	2.8%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Social media (Facebook, Instagram, Telegram, etc.)						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	68	32.3%	55	19.9%	75	26.3%
Rather not trust	35	16.6%	57	20.6%	56	19.6%
Neither trust, nor distrust	40	19.1%	56	20.0%	70	24.3%
Rather trust	27	13.0%	42	15.1%	42	14.7%
Fully trust	13	6.0%	14	5.1%	9	3.1%
Refuse to answer	6	2.9%	11	3.8%	6	2.2%
Don't know	21	10.2%	43	15.5%	28	9.8%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? International donors (e.g., Asian Development Bank, World Bank, United Nations)						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	25	11.9%	24	8.7%	43	15.0%
Rather not trust	13	6.4%	19	6.9%	28	9.9%
Neither trust, nor distrust	25	12.0%	31	11.3%	34	11.9%
Rather trust	39	18.7%	68	24.4%	58	20.3%
Fully trust	29	13.8%	40	14.3%	24	8.5%
Refuse to answer	6	2.9%	11	4.1%	9	3.2%
Don't know	72	34.2%	84	30.4%	89	31.2%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Civil Society Organizations (NGOs, VOs, CBOs, etc.)						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	33	15.7%	37	13.5%	41	14.4%
Rather not trust	21	10.1%	25	8.9%	27	9.6%
Neither trust, nor distrust	33	15.6%	33	11.9%	55	19.2%
Rather trust	46	21.8%	79	28.7%	72	25.1%
Fully trust	30	14.1%	37	13.4%	42	14.7%
Refuse to answer	8	3.7%	12	4.4%	8	2.8%
Don't know	40	18.9%	53	19.2%	41	14.2%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

To what extent do you trust or distrust the following institutions to do what is right during the Coronavirus pandemic? Employers						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Do not trust at all	35	16.6%	34	12.1%	33	11.5%
Rather not trust	12	5.7%	15	5.5%	37	13.0%
Neither trust, nor distrust	32	15.0%	59	21.3%	55	19.2%
Rather trust	53	25.1%	91	32.7%	83	28.9%
Fully trust	36	17.1%	35	12.7%	38	13.2%
Refuse to answer	7	3.4%	11	3.9%	8	2.8%
Don't know	36	17.1%	33	11.9%	33	11.3%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

Have you lost your job or had reduced hours or had reduced income as a result of the pandemic outbreak?						
	Settlement type					
	Urban		Rural		Yerevan	
	Count	Percent	Count	Percent	Count	Percent
Yes	66	31.4%	106	38.4%	98	34.2%
No	138	65.7%	163	59.0%	182	63.7%
DK/RA	6	2.9%	7	2.7%	6	2.1%
Total	**210**	**100.0%**	**277**	**100.0%**	**286**	**100.0%**

Which of the following best describes any way that you have been able to make up for lost income?					
		Settlement type			
		Urban	Rural	Yerevan	Total
I find odd jobs around the community	Count	15	30	13	58
	% of Total	3.5%	7.0%	3.1%	13.7%
I use the family savings	Count	16	22	37	75
	% of Total	3.7%	5.1%	8.7%	17.5%
We spend less on food	Count	20	44	34	98
	% of Total	4.8%	10.3%	7.9%	23.0%
We spend less on other necessities	Count	21	50	47	117
	% of Total	4.9%	11.6%	10.9%	27.4%
Government support	Count	6	3	8	18
	% of Total	1.5%	.8%	1.8%	4.1%
Other support from humanitarian organizations/volunteers/donors	Count	4	5	1	9
	% of Total	.9%	1.1%	.2%	2.2%
My family provides me with financial support	Count	9	5	10	24
	% of Total	2.2%	1.1%	2.2%	5.5%
Other	Count	6	11	5	22
	% of Total	1.3%	2.6%	1.2%	5.1%
Don't know	Count	3	2	2	7
	% of Total	.6%	.5%	.5%	1.5%
Total	Count	**100**	**171**	**156**	**427**
	% of Total	**23.5%**	**40.0%**	**36.5%**	**100.0%**