



CAUCASUS RESEARCH RESOURCE CENTER - ARMENIA FOUNDATION

ANNUAL REPORT

2024

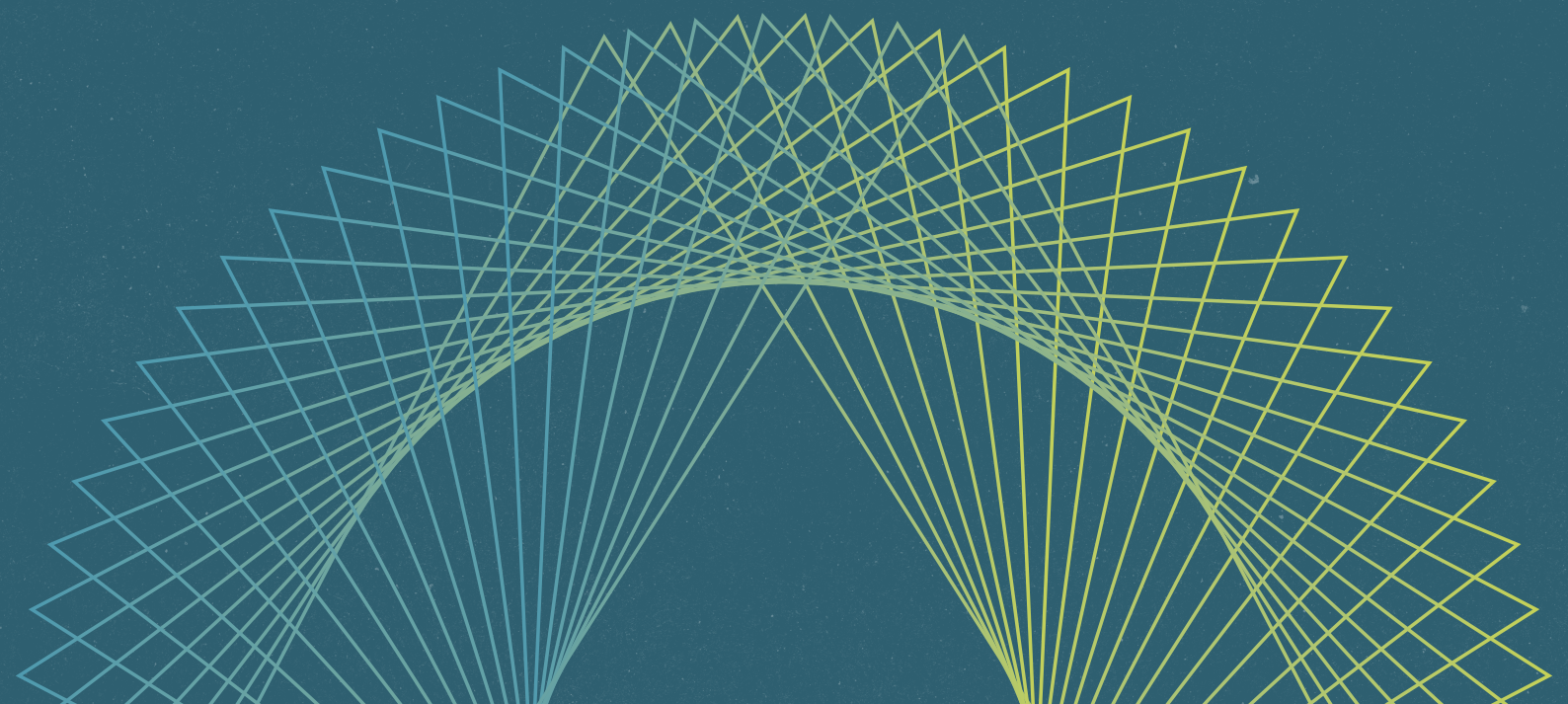


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MESSAGE FROM THE CEO



As we reflect on another year of CRRC-Armenia's work, I am reminded that rigorous, independent research becomes more important in times of uncertainty. The challenging geopolitical environment in the world and our region continues to test democratic institutions, public trust, and the very fabric of evidence-based policymaking. In such moments, our responsibility as an independent research foundation is clear: to uphold integrity, objectivity/methodological rigor, and critical inquiry - values that have guided CRRC-Armenia since its founding.

This commitment has only been possible through the dedicated efforts of our teams. Behind every dataset, policy paper, analytical report, and public presentation is a group of researchers, analysts, and administrative staff who believe in the power of knowledge to inform change. This spirit of collaboration, intellectual capacities, and mutual support continues to drive our work forward.

Looking ahead, we see an immense opportunity for the development of social research in Armenia, particularly at the intersection of data science, artificial intelligence, and public policy. CRRC-Armenia is well-positioned to lead this transformation towards social data science, not only by continuing its tradition of producing high-quality quantitative, qualitative, and mixed methods social research data, but also by embracing new analytical tools, interdisciplinary approaches, and innovative methodologies and technologies that respond to the complexity of contemporary society.

This will be my final message as CEO of CRRC-Armenia. After much consideration, I have decided to step down, feeling reassured that I leave behind a strong, dedicated, forward-looking research foundation with considerable growth potential. Throughout my tenure, we have worked together to build a solid foundation rooted in high research standards and a shared commitment to serving society. I am proud of the progress made and the resilient team we have developed, which I believe will continue to advance the Center's mission of strengthening research capacity and informing policy.

It has truly been an honor to lead CRRC-Armenia and to collaborate with so many passionate colleagues and partners. I am confident that the Center will continue to adapt, grow, and make meaningful contributions toward building a more informed and resilient social research and society. I look forward to seeing CRRC-Armenia's ongoing development and the positive impact it will have, and I sincerely remain grateful for the opportunity to have been part of this journey.

With deep appreciation,

Sona Balasanyan

Chief Executive Officer, CRRC-Armenia

Board of Trustees

as of 31 December 2024

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Afeyan initiatives for Armenia, CEO

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Save the Children US, Associated VP, Gender Equality

PEOPLE

Team

SONA BALASANYAN

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Research Director

ARPINE ARAKELYAN

Administrative Director

HAYK SMBATYAN

Deputy Research Director

ASHOT KHACHATRYAN

Events and Fellowship Manager

SEDA ANANYAN

Head of Research Programs

NIKOL MARGARYAN

Research Programs Senior Analyst

ARUSYAK VOSKANYAN

Research Programs Junior Analyst

SRBUHI MICHIKYAN

Research Programs Associate

ANZHELA GHALAMDARYAN

Research Programs Associate

ASTGHIK GRIGORYAN

Research Programs Assistant

MARIAM BALISHYAN

Research Programs Assistant

TIGRAN MELIKIAN

Associated Researcher

MANE ARSHALUYSYAN

Graphic Designer

ANAHIT HAKOBYAN

Domestic Assistant

HEGHINE MANASYAN

Director Emerita

THE FIGURES

Research Publications & Datasets

Count as of 2024

4 

Published articles by team members

13 

Technical and analytical reports

2 

Methodology development documents

3 

Policy briefs

10 

Infographics or data visualizations created

10 

New datasets

THE FIGURES

Events & Outreach

Count as of 2024

2 

Conferences
or symposia

6 

Public
presentations

3 

Research
schools

25 

Training
sessions

~300

Attendees or
participants



~220,000

Social media post
reach (person)



~800

New
followers



~20,000

Social media post engagements
(click/share/like/comment)



THE FIGURES

Partnerships & Collaborations

Count as of 2024

11 

New partners
and donors

4 

Collaborative
projects

Funding & Grants

75 

Grant applications
submitted

7 

Grants or awards
received

~81,000 

Total funding secured (USD)

THE FIGURES

Capacity Building & Staff

Count as of 2024

3 

New hires or fellowships

6 

Professional development workshops attended by staff

23 

Internships or student projects supervised

IMPACT AREAS

- Poverty, Social Inclusion, and Economic Empowerment
- Gender Equality, Women's Empowerment, and Social Norms
- Governance, Law, and Institutional Development
- Public Opinion, Media, and Civic Engagement
- Migration, Integration, and Humanitarian Response
- Education, Media, and Information Integrity
- Trade, Economic Policy, and International Cooperation
- Youth and Adolescent Development



PROJECT HIGHLIGHTS

Community Poverty Reduction “Know How”

Donor:	EU Delegation to Armenia
Timeframe:	01.2021-01.2024
Budget:	EUR 616,132
Consortium:	CRRC-Armenia (lead), EDRC, EPF, HMF

Goal: The overall goal of the project is to reduce multidimensional poverty in Armenia by (1) generating robust evidence on its causes and effects, (2) strengthening civil-society capacity to spark informed public debate and launch anti-poverty initiatives, and (3) fostering inclusive policy dialogue that actively involves vulnerable groups in community-level solutions.

Major Activities:

1. Implement pilot studies in Shirak, Lori and Tavush marzes to examine the causes and effects of multidimensional poverty, assess existing local initiatives, and identify effective poverty reduction practices.
2. Produce a final analytical report to consolidate findings from research activities, highlighting successful strategies and community “know-how” for mitigating poverty.
3. Design and implement training modules informed by research findings, focusing on poverty awareness, vulnerability mitigation, and rights-based approaches.
4. Organize sessions on engaging with local and national government, budget formulation and oversight, and policy development to empower CSOs and affected communities.
5. Award sub-grants to CSOs and social enterprises to implement small-scale, locally driven poverty-reduction initiatives aligned with research insights.
6. Organize forums and working groups bringing together civil society, vulnerable groups, and policymakers to promote inclusive dialogue, share best practices, and advance policy change.





CRRC
Armenia



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նվազեցման
կիրառական
ճանաչողություն

COMMUNITY POVERTY REDUCTION
"KNOW HOW"

EU4Youth: Student Democracy Now (year 3, closing phase)

Donor:	EU Delegation to Armenia
Timeframe:	02.2021-01.2024
Budget:	EUR 37,532
Consortium:	EPF (lead), Restart Foundation, CRRC-Armenia

Goal: The overall goal of the project is to empower Armenian youth by strengthening the capacities of students and student organizations, promoting their rights, and enhancing their meaningful participation in public affairs and university governance, thereby contributing to a more inclusive and democratic education system.

Major Activities:

1. Organize thematic trainings and workshops for state and non-state actors involved in youth work to enhance their competencies and promote best practices.
2. Conduct intensive, week-long schools for youth work researchers and practitioners, complemented by supervision and coaching during data collection aligned with a unified Monitoring and Evaluation (M&E) system.
3. Carry out desk research on European models of open youth work (OYW), assess the impact of the Centre's activities, and host a thematic forum bringing together 40 stakeholders and target audiences to share insights and recommendations.



CRRC-Armenia Sustainability Support Grant

Donor:	Carnegie Corporation (through EF DC)
Timeframe:	02.2024-01.2026
Budget:	USD 164,457

Goal: The overall goal of the project is to strengthen CRRC-Armenia's role as a dynamic resource and innovation hub that advances high-quality social research, fosters regional and international collaboration, and generates impactful solutions to pressing societal challenges in Armenia, the Caucasus, and the Eastern Partnership region-ultimately contributing to global knowledge, capacity-building, and the sustainable development of the social sciences.

Major Activities:

1. Design and promote affordable co-working space packages and event venue rentals tailored to researchers.
2. Enhance existing survey tools and finalize digital innovations.
3. Formalize and promote CRRC-Armenia's methodological and research design consulting services.
4. Conduct at least four annual trainings for professionals and researchers.
5. Establish and maintain a repository of anonymized interview transcripts and summaries.
6. Create automated and manual analytical reporting tools.



(Re)thinking Surveying, Public Opinion Integrity Project

Donor:	Swedish Institute through Uppsala University
Timeframe:	08.2023-10.2024
Budget:	EUR 80,444
Consortium:	Uppsala (lead), CRRC-Georgia, CRRC-Armenia

Goal: The overall goal of the project is to foster regional knowledge exchange and professional collaboration around public opinion surveying in the Eastern Partnership (EaP) countries by establishing a network of survey professionals, promoting best practices for the use of surveys in policymaking, and enhancing the quality, transparency, and impact of survey research through a regional conference, thematic trainings, and strategic partnerships.

Major Activities:

1. Conduct a comprehensive mapping of best practices and challenges in public opinion surveying across Eastern Partnership (EaP) countries
2. Organize and host the regional knowledge exchange conference “(Re)Thinking Surveying” to foster dialogue and collaboration among survey professionals
3. Establish a formal partnership platform to connect survey practitioners and policymakers across EaP countries
4. Design and implement a research capacity building program, including in-person thematic trainings in Armenia as a follow-up to the regional conference
5. Develop a policy paper aimed at enhancing the quality, consistency, and comparability of surveying practices across the EaP region





GIVE PEOPLE A BREAK?

Rethinking Opinion Surveys
in the Caucasus and Beyond

Online Regional Conference



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Perceptions of the Armenian Justice System and the Viability of ADR (terminated due to USAID's operational shutdown)

Donor:	JSSP (through USAID)
Timeframe:	09.2023-01.2024
Budget:	USD 24,340

Goal: The overall goal of the project is to contribute to the establishment of a fair, transparent, and equitable justice system in Armenia and to increase public confidence in the rule of law by supporting evidence-based reforms through collaborative research, strategic partnerships, and informed project implementation.

Major Activities:

1. Conduct a comprehensive quantitative survey among individuals who have interacted with the Armenian court system to assess user experiences, perceptions of fairness, accessibility, and efficiency.
2. Organize group discussions and conduct in-depth interviews with key stakeholders in the justice sector - including judges, lawyers, civil society representatives, and court staff - to gather insights on current challenges and opportunities for reform.
3. Carry out a targeted qualitative study to examine the awareness, accessibility, and effectiveness of ADR mechanisms in Armenia, with a focus on identifying barriers to usage and opportunities for promoting ADR as a viable complement to formal court proceedings.

Caucasus Barometer Survey

Donor: Gulbenkian Foundation

Timeframe: 03.2024-01.2025

Budget: USD 22,693

Goal: The overall goal of the project is to enhance public access to and engagement with reliable data on societal trends in the South Caucasus through the effective publicizing and dissemination of the Caucasus Barometer survey findings.

Major Activities:

1. Conduct nationwide household surveys with approximately 1,600 respondents across Armenia to collect longitudinal data on key socio-economic, political, cultural, identity, and conflict-related issues.
2. Collaborate with CRRC-Georgia to ensure methodological consistency and comparability of data across the South Caucasus region, maintaining the integrity of the regional longitudinal dataset.
3. Clean, process, and publish the 2024 CB dataset, ensuring open access to high-quality data for researchers, policymakers, and the public to inform evidence-based decision-making.

20 YEARS OF CAUCASUS BAROMETER

3 Countries implementing

16 Waves in Armenia

~31023 Respondents

2004-2024 Years

2002-2003 Preparation

Unconference for Women Participation: Voices and Actions

Donor:	Oxygen Foundation (through EU)
Timeframe:	03.2024-09.2024
Budget:	USD 21,170

Goal: The overall goal of the project is to enhance the protection of labor rights for women in marginalized groups in Armenia through collaborative knowledge exchange, capacity building for young experts/activities, effective knowledge translation, and active advocacy for policy recommendations.

Major Activities:

1. Organize interactive forum with roundtables and dialogue sessions to promote peer learning and exchange of best practices among stakeholders.
2. Design and implement targeted training programs to strengthen the skills and competencies of key actors involved in the project.
3. Synthesize findings and stakeholder insights into a comprehensive policy paper to inform decision-makers and promote evidence-based reforms.
4. Implement a coordinated advocacy initiative to raise awareness, foster public engagement, and influence policy uptake of project recommendations.



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Research and Advocacy for Women's Labor Rights and Economic Empowerment in Armenia: Focus on Domestic Workers

Donor:	UN Women Georgia
Timeframe:	07.2023-01.2024
Budget:	USD 72,747
Consortium:	CRRC-Armenia (lead), HRRC

Goal: The overall goal of the project is to advance the economic empowerment of women-particularly those who are poor and socially excluded - in Armenia through evidence-based advocacy, policy reform, and legislative alignment with international labor standards, specifically by improving labor protections for domestic workers and promoting gender equality in unpaid and paid work.

Major Activities:

1. Revise and Finalize the Regulatory Impact Assessment (RIA) of ILO Convention No. 189
2. Conduct Multi-Method Research on the Situation of Domestic Workers in Armenia
3. Develop and Implement an Advocacy Plan for the Ratification of ILO Convention No. 189 and Protection of Domestic Workers' Rights

Making the Voice of Forcibly Displaced Women from NK Heard

Donor:	WFA
Timeframe:	05.2024-11.2024
Budget:	USD 4,126

Goal: The overall goal of the project was to empower women forcibly displaced from Nagorno-Karabakh (NK) by supporting the development of research capacities of a young expert-activist from among their community.

Major Activities:

1. Capacity Building
2. Data Collection and Analysis
3. Publication and Dissemination





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ԼՂ բռնի տեղահանված
այրիների ձայնը

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Armenia Integrity Project: Public Perceptions on Corruption (terminated due to USAID's operational shutdown)

Donor:	Dexis (funded by USAID)
Timeframe:	08.2020-03.2026
Budget:	USD 158,197

Goal: The overall goal of the project was to support evidence-based decision-making and adaptive implementation of the Armenia Integrity Project by systematically measuring progress, establishing baseline indicators, and generating insights into public perceptions, needs, and the impact of corruption, thereby enhancing the effectiveness of anti-corruption efforts and governance reforms in Armenia.

Major Activities:

1. Design and Implementation of Baseline and Endline Assessments
2. Compilation and Delivery of Analytical Reports with Recommendations
3. Methodological and Analytical Consulting for Key Stakeholders
4. Capacity Building through Research School for CPC Staff
5. Assessment of Corruption Risks in the Person's Functionality Assessment System





USAID
FROM THE AMERICAN PEOPLE

CRRC
Armenia

PUBLIC OPINION STUDY ON **CORRUPTION** IN ARMENIA



PROJECT HIGHLIGHTS | Armenia Integrity Project: Public Perceptions on Corruption (terminated due to USAID's operational shutdown)

Visual design

Survey of Armenia's Public Opinion on Armenia-Turkey Relations

Donor:	HDF (through EPF and EU)
Timeframe:	10.2023-02.2024
Budget:	USD 19,914

Goal: The overall goal of the project was to generate evidence-based insights into public perceptions of Armenia-Turkey relations among diverse societal groups in both countries, in order to inform and prioritize future normalization efforts through collaborative, cross-national research and analysis.

Major Activities:

1. Design and Implementation of Public Opinion Research in Armenia
2. Cross-National Research Collaboration and Data Integration
3. Joint Analysis and Dissemination of Findings

INSIGHTS BEYOND BORDERS

TURKEY - ARMENIA

RELATIONS THROUGH

PUBLIC EYES

analytical report
2024



**PROJECT HIGHLIGHTS | Survey of Armenia's Public Opinion on
Armenia-Turkey Relations**
Visual design

Contract for intellectual services relative to the implementation of the business integrity survey in Armenia

Donor:	OECD (through CRRC-Georgia)
Timeframe:	12.2023-04.2024
Budget:	USD 5,403

Goal: The overall goal of the project was to assess the internal financial transparency, compliance mechanisms, and experiences with dishonest practices among medium and large businesses operating in Armenia.

Major Activities:

1. Conducting a representative survey of active enterprises (excluding individual entrepreneurs).



Gender and identity-based disinformation

Donor:	International Alert (through CRRC-Georgia)
Timeframe:	09.2023-02.2024
Budget:	USD 28,749

Goal: The overall goal of the project was to generate evidence-based insights into gender and identity-based disinformation in Armenia.

Major Activities:

1. Conducting Quantitative and Qualitative Data Collection
2. Developing Research Tools and Documentation
3. Data Processing and Reporting.



Geopolitical attitudes of the residents of Armenia

Donor:	Colorado university (through CRRC-Georgia)
Timeframe:	10.2023-04.2024
Budget:	USD 35,910

Goal: The overall goal of the project was to generate reliable, nationwide data on the geopolitical attitudes of Armenian citizens, enabling a nuanced understanding of public opinion toward regional and global political dynamics.

Major Activities:

1. Design and Implementation of a Nationwide Panel Survey
2. Data Analysis and Dissemination of Findings



Baseline Study on Multidimensional Poverty in Syunik

Donor: EU Delegation to Armenia

Timeframe: 11.2023-06.2024

Budget: USD 32,388

Goal: The overall goal of the project was to generate comprehensive baseline data on multidimensional poverty in Syunik to inform evidence-based policy development, support civil society engagement, and contribute to the impact assessment of the Resilient Syunik Team Europe initiative, ultimately enabling targeted, community-driven responses to poverty and inequality in the region.

Major Activities:

1. Develop and implement a multidimensional poverty index (MPI) for the Syunik region using the Alkire-Foster (AF) method
2. Conduct a representative household survey across Syunik
3. Produce and disseminate an analytical report with visualizations





Baseline Study on **MULTIDIMENSIONAL POVERTY IN SYUNIK**

FINAL REPORT



Project Title: Hetq Media Factory Assessment

Donor:	Hetq
Timeframe:	12.2023-08.2024
Budget:	USD 12,565

Goal: The overall goal of the project was to conduct a comprehensive final evaluation of the Hetq Media Factory project that assesses its relevance, effectiveness, efficiency, impact, and sustainability through mixed-methods research, in order to determine the achievement of project outcomes, document lessons learned, and generate actionable recommendations for the project's future development and strategic positioning within Armenia's media landscape.

Major Activities:

1. Conduct Secondary and Primary Data Collection and Analysis
2. Assess Project Outcomes and Impact
3. Develop Strategic and Practical Recommendations





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Listening to South Caucasus

Donor:	World Bank
Timeframe:	01.2024-01.2025
Budget:	USD 399,959
Consortium:	CRRC-Armenia (lead), CRRC-Georgia

Goal: The overall goal of the project was to support evidence-based policymaking in Armenia and Georgia by conducting high-frequency household surveys that monitor the welfare impacts of economic reforms, ensure inclusive public engagement, and provide timely insights into the challenges and opportunities faced by citizens-particularly vulnerable populations-through continuous data collection and analysis.

Major Activities:

1. Questionnaire Preparation and Pilot Testing
2. Sampling and Fieldwork Preparation
3. Baseline Survey Data Collection
4. High-Frequency CATI Survey Implementation

Evaluation of UNICEF Programming for Adolescents and Youth in Armenia

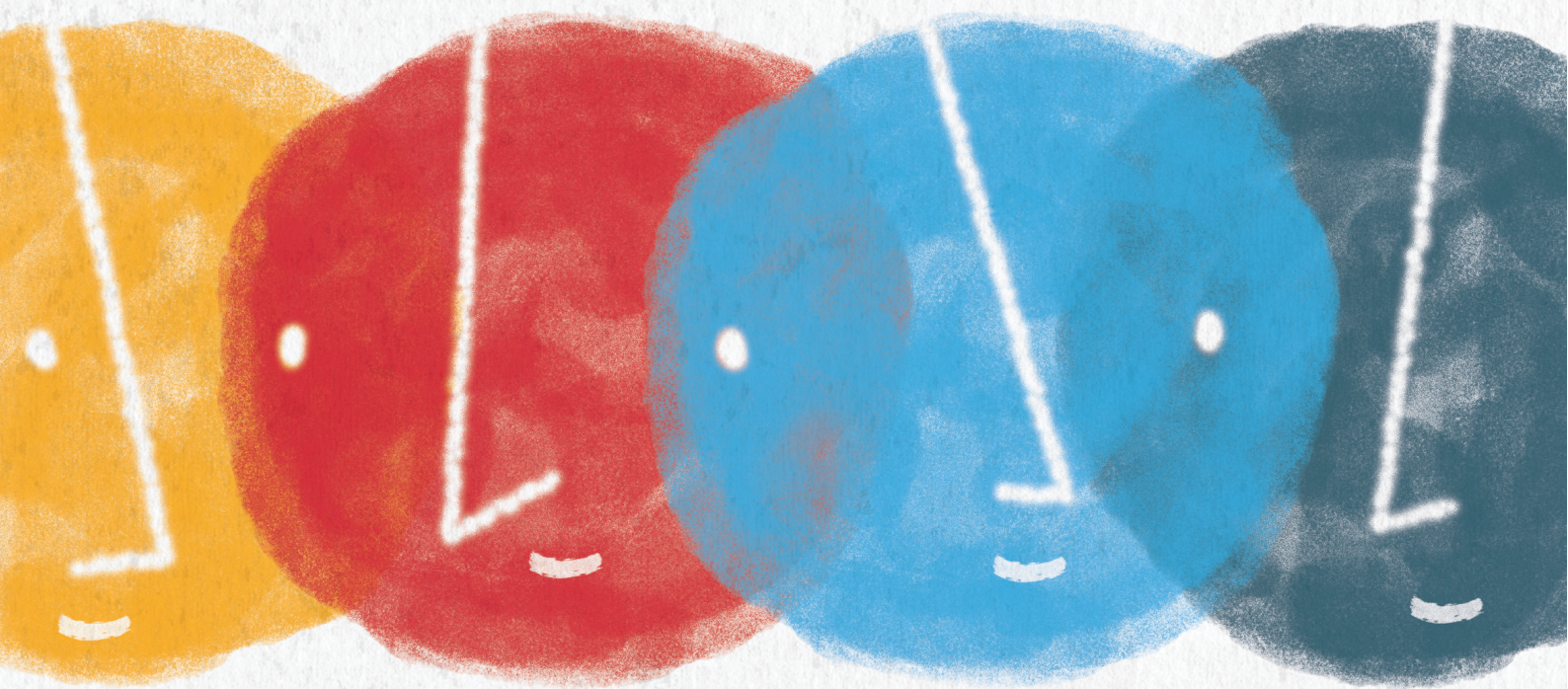
Donor:	UNICEF
Timeframe:	01.2024-08.2024
Budget:	USD 50,518

Goal: The overall goal of the project was to generate comprehensive, gender-sensitive, and participatory evidence on the relevance, coherence, effectiveness, efficiency, and sustainability of UNICEF Armenia's programming for adolescents and youth (ages 12–24), in order to inform strategic decision-making, guide future programming and policy development for the 2025–2030 cycle.

Major Activities:

1. Design and Implement a Participatory Evaluation Framework
2. Conduct Comprehensive Data Collection and Analysis
3. Assess Program Design and Implementation Against Strategic and Policy Frameworks
4. Identify Lessons Learned, Good Practices, and Bottlenecks
5. Develop and Validate Actionable Recommendations

EVALUATION OF UNICEF PROGRAMMING FOR ADOLESCENTS AND YOUTH IN ARMENIA



PROJECT HIGHLIGHTS | Evaluation of UNICEF Programming for Adolescents and Youth in Armenia

Visual design

MSME clients of DSIK's partner financial institutions in the regions of Armenia

Donor:	DSIK
Timeframe:	03.2024-05.2024
Budget:	USD 12,383
Consortium:	Datamotus (lead), CRRC-Armenia

Goal: The overall goal of the project was to identify (MSME) clients' needs on financial services and loan products provided by financial institutions, on the lending process (from submission of application to the disbursement of loans) and procedures, as well as on revealing gaps and unmet needs for further technical assistance and development of demand-oriented financial services.

Major Activities:

1. Design and Development of Max-Diff Survey Instrument
2. Conducting a Survey
3. Prepare analytical report with recommendations

Introductory Training on the Labour Market Information and Analysis for the Career Guidance Specialists of TVETIs

Donor:	UNDP
Timeframe:	09.2024-12.2024
Budget:	USD 5,775

Goal: The overall goal of the project was to equip career guidance specialists with foundational knowledge and skills for effectively analyzing labor market statistics and trends, thereby enhancing their ability to support youth in making informed career decisions.

Major Activities:

1. Delivery of Theoretical and Practical Sessions on Labor Market Analysis
2. Pre- and Post-Training Knowledge Assessments
3. Interactive Group Work and Data Visualization Exercises



Exploring Young Leftist Women's Affective Dispositions in Armenia

Donor: Veronika Pfeilschifter

Timeframe: 07.2024-10.2024

Budget: USD 4,351

Goal: The overall goal of the project was to explore what motivates young women in contemporary Armenia to adapt left-wing subjectivity.

Major Activities:

1. Discourse Analysis of Socio-Political Narratives
2. In-Depth Interviews with Young Left-Wing Women
3. Narrative Mapping of Motivational Factors

Male Labor Migration and Rural Women's Health: Understanding Connections and Optimizing Actions

Donor:	UCLA
Timeframe:	04.2024-04.2025
Budget:	USD 15,198

Goal: The overall goal of the project was to investigate how men's international labor migration affects left-behind women's access to and use of reproductive and cancer-related healthcare services in rural Armenia by integrating sociological, biomedical, and public health perspectives, thereby informing effective policy interventions aimed at improving women's health and wellbeing in these communities.

Major Activities:

1. Conduct Quantitative Survey with Rural Women
2. Carry Out Semi-Structured Interviews with Health Providers
3. Data Analysis and Dissemination of Findings

FUNDS

	Note	In thousand drams		In US dollars	
		As of 31 December 2024	As of 31 December 2023	As of 31 December 2024	As of 31 December 2023
Assets					
<u>Non-current assets</u>					
Property and equipment	5	254,163	262,837	640,919	649,317
Intangible assets		1,195	1,351	3,013	3,338
Total non-current assets		255,358	264,188	264,188	652,655
<u>Current assets</u>					
Receivables and Prepayments	6	7,282	17,569	18,363	43,403
Services in progress	7	1,803	20,303	4,547	50,157
Cash	8	123	398	310	983
Total current assets		9,208	38,270	23,220	94,543
TOTAL ASSETS		302,458	337,457	747,198	857,423
Liabilities and net assets					
<u>Non-current liabilities</u>					
Grants related to assets	9	6,390	7,074	16,114	17,476
Deferred income		-	1,762	-	4,353
Total non-current liabilities		6,390	8,836	16,114	21,829
<u>Current liabilities</u>					
Accounts payable and other liabilities	10	24,818	53,918	62,583	133,201
Diferred income	11	1,354	8,025	3,414	19,825
Borrowings	12	13,600	2,100	34,295	5,188
Total current liabilities		39,772	64,043	100,292	158,214
<u>Net assets</u>					
Accumulated result (unrestricted)	13	218,404	229,579	444,386	472,846
Foreign currency translation reserve		-	-	106,360	94,309
		218,404	229,579	550,746	567,155
Total liabilities and net assets		264,566	302,458	667,152	747,198



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